

DÚN LAOGHAIRE-RATHDOWN COUNTY COUNCIL

ANNUAL SERVICE DELIVERY PLAN 2019

CREATING AN ENVIRONMENT FOR ECONOMIC GROWTH



DRIVING QUALITY OF LIFE FOR ALL



TRANSFORMING HOW WE WORK



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1. Introduction:

The preparation of an Annual Service Delivery Plan is a requirement of Section 50 of the 2014 Local Government Reform Act; this Plan sets out the principal services which we intend to deliver in 2019.

Our aim is to deliver our services to our residents, businesses and visitors effectively and efficiently, always striving to ensure that such services represent good value for money.

The guiding principles of this Plan are informed by the Council's suite of policy documents, underpinned by the overarching policy as set out in the Local Government Reform Act 2014

- Corporate Plan – 2015-2019
- Budget 2018, adopted in November 2017
- Capital Programme
- County Development Plan 2016-2022
- Local Economic and Community Plan 2016 – 2021

2. Corporate Goals & Objectives

In 2019 following the implementation of our Corporate Goals and Objectives Dún Laoghaire-Rathdown County and County Council will be:

- The locality of choice for a thriving business sector with a high quality of life
- A network of confident communities with the best quality of life in the region
- A Council whose residents know they are in receipt of a strategic, dynamic, professional, well managed and future proofed local government service
- A major contributor to the Dublin Region benefitting the Region's and County's social, economic and cultural wellbeing.
- A Council which is recognised for its collaborative approach with Elected Members, Business Sector, Government Departments, State Agencies, the Community and Residents in the development of our County
- The second tier of government supporting all aspects of life in the County

3. Financial Landscape – Budget 2019

The Revenue budget for 2019 provides for expenditure totalling €183.9m. The budget for 2019.

In preparing the annual budget the Council must have regard to the competing demands of meeting statutory obligations, delivering the Council's own corporate objectives and of balancing the many and varied needs of businesses, residents and

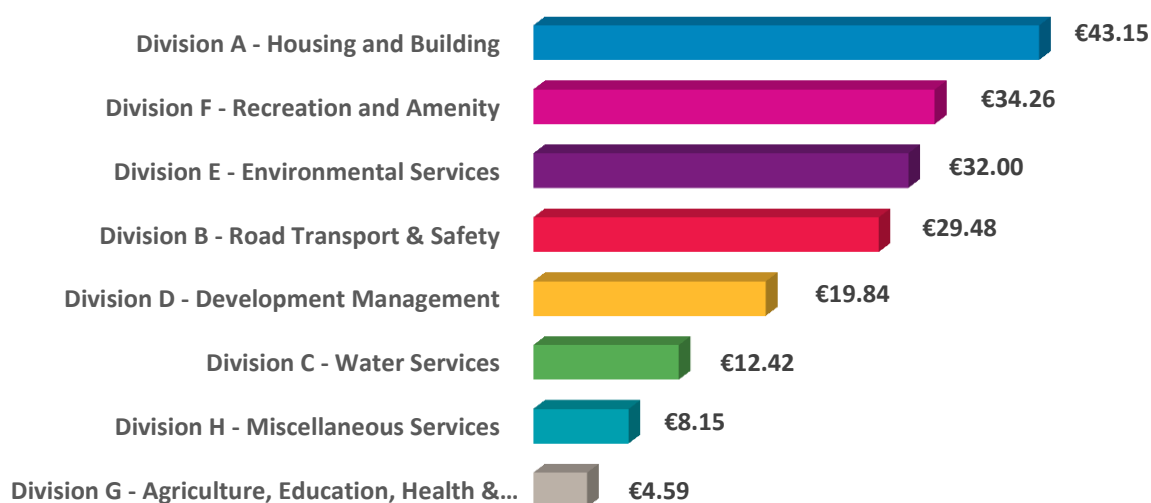
visitors to the county. The ability and extent to which the Council can do so is largely determined by prevailing economic conditions which drives the funding levels available to maintain or improve service levels across all service areas.

Despite a recovery in economic conditions in recent years the 2019 Budget is the first budget in many years where improved economic conditions has resulted in a meaningful increase in income and has enabled an expansion of services across all divisions. The sharp increase in development activity in the County in recent years has resulted in an increase in commercial rates income to fund the 2019 Budget as new commercial properties are occupied and valued for rating purposes. There is also an increase in other income streams including rents, planning and building control income - without any increase in the associated charges.

Revenue Budget Expenditure and Income by Division 2019

Division	Expenditure Budget 2019	Income Budget 2019
A- Housing and Building	€43,150,600	€36,902,000
B - Road Transport & Safety	€29,477,600	€11,937,100
C - Water Services	€12,421,100	€8,636,400
D - Development Management	€19,842,800	€5,198,300
E - Environmental Services	€31,999,200	€7,140,900
F - Recreation and Amenity	€34,263,100	€5,406,900
G - Agriculture, Education, Health & Welfare	€4,585,500	€4,065,600
H- Miscellaneous Services	€8,147,900	€7,720,500
	€183,887,800	€87,007,700

Expenditure in Millions



4. Services to be delivered in 2019

Planning and H.R. Department Services

Principal Services	Timetable of Delivery/Service Performance Standard
<p>I. Development Management –</p> <ul style="list-style-type: none"> a. Pre planning, including statutory pre planning (Section 247), b. Processing of Planning Applications, c. Decisions d. Appeals, e. Compliances, f. Section 5, g. Section 57, h. Derelict sites, i. Outdoor Event Licences j. Strategic Infrastructure Development (SID) Applications. 	<p>All decisions to be made within the statutory timeframe.</p>
<p>II. Financial Management:-</p> <p>Application of Development Contribution Schemes under Section 48 and Section 49.</p> <ul style="list-style-type: none"> a. Making of agreements with developers for timely payment of contributions. b. Issuing of financial compliances. c. As constructed analysis of sites and related contribution reconciliation. d. On-going risk minimisation on residential developments through bond compliance. e. Initiation of enforcement action on non-compliant developments. f. Timely reassessment of An Bord Pleanála decisions. 	<p>Assessment of all applications under the Development Contribution Schemes to all relevant decisions will continue along with the pursuit of all outstanding accounts and ensuring compliance of bond conditions.</p>
<p>III. Active Land Management</p> <ul style="list-style-type: none"> a. Preparation of Vacant Sites Register and application of levy. b. Continuing development and upgrading of GIS-based data systems to improve functionality. c. Continuing information/data flows to Dublin Housing Taskforce and Department of HPLG. d. Regular tracking and monitoring of residential development across DLR and the wider Dublin Metropolitan area. 	<p>On-going through 2019</p> <p>On-going</p> <p>Quarterly returns</p> <p>On-going</p>
<p>IV. Forward Planning</p> <ul style="list-style-type: none"> a. Bullock/Sandycove Harbour Masterplans. b. Draft Ballyogan & Environs LAP. 	<p>In train. Completion anticipated Q2 2019. Expected adoption Q3 2019.</p>

<ul style="list-style-type: none"> c. Preparation of Draft Old Conna LAP. d. Preparation of Dundrum LAP. e. URDF-funded studies. f. Representation on Technical Working Group of Eastern and Midlands Regional Assembly (RSES). g. Preparation of next County Development Plan 	<p>Interdepartmental work Q1</p> <p>On-going throughout 2019.</p> <p>Dependent on the making of RSES – Background work to commence</p>
<p>V. Planning Enforcement</p> <ul style="list-style-type: none"> • Processing complaints • Taking appropriate enforcement action in respect of breaches of planning legislation. • Processing compliance applications in accordance with planning legislation. 	<p>On-going.</p> <p>On-going.</p> <p>On-going.</p>
<p>VI. Building Control</p> <ul style="list-style-type: none"> a. New Developments: 12 – 15% inspection rate. b. Taking in Charge of services in residential developments c. Commencement Notices d. Completion Certificates e. Fire Safety Certificates f. Disability Access Certs g. Building Energy Ratings (BERs) h. Air Test 	<p>On-going</p> <p>If requested and suitable/up to standard</p> <p>Weekly list</p> <p>Within 3 weeks</p> <p>Within 8 weeks</p> <p>Within 8 weeks</p> <p>On-going</p> <p>On-going</p>
<p>VII. ePlanning</p> <ul style="list-style-type: none"> a. Upgrading the Planning system to accommodate integrated GIS module, a mobile platform for site visits and new web interface b. Move to integrated electronic document management system. c. Continue to work with LGMA ePlanning project 	<p>On-going</p> <p>On-going</p> <p>On-going</p>
<p>VIII. Planning & Development (Housing) and Residential Tenancies Act (S.H.D.s)</p> <ul style="list-style-type: none"> a. Section 247 pre-planning for Strategic Housing Developments (SHD) at Planning Authority level. b. Section 247 pre-planning for Strategic Housing Developments with An Bord Pleanála including preparation of reports. c. Preparation of Chief Executive reports on Strategic Housing Development applications. d. Presentation of SHD applications to Area Committee meetings. 	<p>Within the statutory timeframe</p>

<p>IX. Corporate Responsibilities</p> <ul style="list-style-type: none"> a. Council Meetings, Area Committee Meetings, b. Public Realm Forum c. Legislation Updates, d. CRM System including Councillors CRM, e. Freedom of Information, Ombudsman queries. 	<p>Monthly</p> <p>On-going</p> <p>On receipt of updates</p> <p>On-going</p> <p>Within prescribed period</p>
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Architects' Department Services

Principal Services	Timetable of Delivery/Service Performance Standard
<p>Project Works</p> <ul style="list-style-type: none"> • Capital Programme - progress programme of refurbishment and new works • Housing Programme - progress new and refurbishment social housing projects 	<p>Ongoing, as programmed with Client Departments.</p> <p>Ongoing, as programmed with Housing Departments.</p>
<p>Energy Management</p> <ul style="list-style-type: none"> • Promote improvement in energy performance by 33% by 2020 • Promote compliance with Energy Legislation SI426:2014 <ul style="list-style-type: none"> ➢ Promote Exemplar role of Public Sector (PS) in Energy Efficiency ➢ Measure and record energy consumption - SEAI PS Monitoring & Reporting platform ➢ Annual Energy Report ➢ Annual Display Energy Certificates (DEC) for all public buildings over 250m² & open to the public ➢ Maintain certification of Energy Management System in compliance with ISO50001 • Carry out Retrofit Projects in County • Support Climate Change Mitigation and Adaptation Planning 	<p>Ongoing, 28.2% reduction achieved to date</p> <p>Ongoing, in compliance with Energy Legislation SI426:2014 with support from Management, all DLR Departments, FM Contractor and dlr Leisure Services.</p> <p>Housing Maisonette upgrade pilot project Ongoing, in compliance with CC Mitigation & Adaptation Legislation. Collaborate in hosting low energy building awareness event.</p>
<p>Conservation of the Built Heritage</p> <ul style="list-style-type: none"> • Development Management - planning applications, Section 57 & Section 5 • To administer Central Government Grant Schemes for the Built Heritage if provided in 2019 	<p>Compliance with Planning & Development Act, 2000 (as amended)</p> <p>Financial support for owners of protected structures</p>
<p>Dangerous Buildings</p> <ul style="list-style-type: none"> • Enforcement of Dangerous Structures 	<p>Prompt action on any reported dangerous</p>

or Places under the Local Government (Sanitary Services) Act 1964	buildings
Participate in Open House Dublin 2019 & Creative Ireland	Increased public awareness of the value of Architecture

Infrastructure and Climate Change Department Services

Principal Services	Timetable of Delivery/Service Performance Standard
Waste Management <ul style="list-style-type: none"> Implement the Eastern-Midlands Region Waste Management Plan 2015 - 2021 €coMerit Programme. Promote Environmental Best Practice to Businesses in the county in collaboration with Dun Laoghaire Rathdown Chamber, Sandyford BID clg and Econcertive. Honour and recognise organisations that operate in an environmentally sustainable manner. Participate in the Environmental Protection Agency's Local Authority Waste Prevention Programme (LAPN) 2019. 	<p>Delivery of actions under the plan</p> <p>SMEs become €coMerit certified by availing of environmental mentoring support provided by DLR County Council and Econcertive throughout the year.</p> <p>Support and sponsor Dun Laoghaire Rathdown Chamber in hosting the County Business Awards in October 2019 and likewise Sandyford BID clg in hosting the Sandyford Business District Awards in November 2019</p> <p>Achieve Environmental Protection Agency funding for a business related waste prevention project and implement it.</p>
Environmental Enforcement <ul style="list-style-type: none"> Monitoring and Enforcement of Environmental and Waste Regulations. Meet inspection targets set out in RMCEI Plan 2019. Work with the waste enforcement regional lead authority on national waste enforcement priorities. Work with the Department of Communications, Climate Action and Environment, the EPA, Wicklow County Council and Woodbrook Golf Club (landowner) on minimising any environmental risk from the former Bray Landfill. 	<p>Improved compliance with Environmental and Waste Management Regulations.</p> <p>EPA Evaluation report shows targets are met.</p> <p>Improved compliance with Waste Management Regulations in the region.</p> <p>Part 8 approval is achieved and detailed design has commenced on coastal protections measures to reduce any environmental risk.</p>
Recovery, Reuse and Recycling <ul style="list-style-type: none"> Provide Recovery & Recycling Facilities at Civic Amenity sites and the network of Bring centres. 	<p>Monitor and report tonnages of recyclable waste including paper, cardboard, plastics, textiles, metals, glass, cooking oil and motor oil, batteries and weee (waste electrical and electronic equipment), and other waste including wood, bulky items, general waste, construction</p>

<ul style="list-style-type: none"> • Ensure contracts are operating satisfactorily at Ballyogan, Eden Park and Shanganagh Recycling Centres and at bring banks. Identify sites for bring banks. • Identify Bring Bank sites in planning applications to serve occupants • Hosting a hazardous waste event as per the DOELG Department promotion. • Arrange the event in conjunction with hazard waste service providers and creating publicity for it. • Arrange a mattress amnesty event. • Provide Christmas tree recycling. 	<p>and demolition waste, plasterboard, green garden waste and household hazardous waste. Compliance with contracts and Waste regulations. Monitor and report tonnages of recyclables.</p> <p>Large scale residential and commercial developments include the provision of Bring Banks as a condition of planning permissions. Event hosted and a record is kept of the types and weights of waste collected.</p> <p>Mattress amnesty event is held. Christmas tree recycling service is provided.</p>
<p>Litter Management and Litter Warden Service</p> <ul style="list-style-type: none"> • Prepare annual Litter Action Plan • Implement Litter Pollution Acts • Litter Wardens investigating complaints and carrying out inspections and issuing fines. 	<p>Action Litter plan is prepared and presented to the members.</p> <p>Compliance with legislation resulting in reduced levels of littering/dumping ensuring a cleaner environment.</p>
<p>Control of Dogs -Dog Warden & Pound Service</p> <ul style="list-style-type: none"> • Implement Control of Dogs Acts and Regulations • Dog Warden Service investigating complaints /collecting stray dogs, carrying out licence inspections and issuing dog licences. • New contract for dog pound and dog warden to be advertised 	<p>Compliance with legislation regarding control and licencing of dogs resulting in reduced number of stray dogs and an increase in dog licences.</p> <p>New contract for dog pound and dog warden is in place.</p>
<p>Control of Horses- Horse Seizure and Pound Service</p> <ul style="list-style-type: none"> • Implement Control of Horses Act • Seizure of stray horses and investigating complaints. 	<p>Seizure of stray horses from public areas resulting in reduced number of stray horses.</p>
<p>Education & Environmental Awareness</p> <ul style="list-style-type: none"> • Manage all Environmental Awareness Programmes. Management of Tidy Districts, Green Schools Projects, Seek to broaden public, including schools, and business participation. Provide assistance and advice to local residents/ community groups. 	<p>Increased public awareness regarding Climate Change, environmental issues and waste management.</p> <p>Increased and continued participation in the Awareness programmes/Awards and the associated publicity for entrants.</p>
<p>Climate Change & Energy Efficiency</p> <ul style="list-style-type: none"> • To support, encourage policies, 	<p>Adoption and implementation of Government and</p>

<p>educational programmes and actions that support renewable energy resources, drives energy efficiency and combat climate change.</p> <ul style="list-style-type: none"> National Climate Change Strategy. National Climate Change Adaptation Framework. Green Procurement Guidance for the Public Sector 	<p>Local strategies and actions to combat Climate Change</p> <p>Complete the work on the DLR Climate Change Action Plan for adoption by the members, following a public consultation process. Application of the Green Procurement guidelines where possible in tenders</p>
<p>Property Management</p> <ul style="list-style-type: none"> Ensure the good management and protection of Council owned Property Regular monitoring of properties 	<p>Properties are maintained and in active use or available for re use.</p>
<p>Derelict Sites</p> <ul style="list-style-type: none"> Continue to monitor derelict sites. Provide the Derelict Sites register Carry out inspections across the county. Initiate follow up actions as required. 	<p>Reduce the number of Derelict Sites. Collection of derelict site levies.</p>
<p>Compulsory Purchase Orders (CPO's)</p> <ul style="list-style-type: none"> Acquire lands as required to meet the Corporate Objectives of DLR. Follow the appropriate legislation and procedures for CPO's. 	<p>Procedures for CPO's are complied with.</p>
<p>DLR Capital Programme</p> <ul style="list-style-type: none"> A Capital programme is prepared that is aligned to the Corporate Objectives of DLR. The Capital Programme to be presented to the Elected Members for their consideration. Continue to progress the committed Projects on the Capital Programme. 	<p>Adoption of an agreed Capital Programme by the members in early 2019.</p> <p>Projects are progressing through the various project lifecycle stages.</p>

Forward Planning Infrastructure Department Services

Principal Services	Timetable of Delivery/Service Performance Standard
<p>Cherrywood SDZ Overseeing the development of Cherrywood SDZ in accordance with the approved Planning Scheme by the Development Agency Project Team (DAPT).</p> <ul style="list-style-type: none"> Ensuring development in the SDZ area is consistent with the requirements and objectives of the Cherrywood SDZ Planning Scheme. Continuing collaborative working in realising the Cherrywood SDZ with all 	<p>Assessment of all proposed development to comply with the Planning Scheme. All planning decisions to be made within the statutory timeframe.</p> <p>Reporting to Council as part of the Quarterly Management Report.</p>

<p>Stakeholders including the planning authority, developers/landowners, elected members and state agencies.</p> <ul style="list-style-type: none"> • Advance Planning Scheme Amendments <ul style="list-style-type: none"> ➢ Urban Development and Building Height Guidelines, December 2018 – Statutory Guidelines for Planning Authorities - SPPR3 - Review of the Planning Scheme ➢ Sustainable Urban Housing: Design Standards for New Apartments – Statutory Guidelines for Planning Authorities (March 2017) - Car Parking Review • Continue to work proactively as Development Agency with all stakeholders to put all the necessary infrastructure and required funding in place. • Progress the legal agreements in support of the Cherrywood Development Contribution Scheme 2017-2020 as part of the delivery of common infrastructure (roads, parks, surface water facilities) within the SDZ. • Programme, Risk and Cost Management – Continue to work with our multi-disciplinary consultant to actively track and control the programme, scope and risk in the delivery of common infrastructure. • Reporting to the Cherrywood Steering Group, established to ensure governance and oversight for the successful delivery of the Cherrywood SDZ designation. • Progress the Cherrywood project (Linear Park, Greenways, Park and Attenuation) under the Urban Regeneration Development Fund (URDF) in accordance with the funding grant requirements of the DPH&LG. Prepare any further bid submissions for additional URDF on foot of a 2nd call for proposals. • Commence a review of the Cherrywood Biodiversity Plan • Prepare a Cherrywood Signage Strategy 	<p>Facilitation of Stakeholder workshops, forum and meetings.</p> <p>Review complete by Q2 2019.</p> <p>Review complete by Q1 2019.</p> <p>On-going.</p> <p>On-going.</p> <p>On-going.</p> <p>Bi monthly</p> <p>On-going.</p> <p>Review to commence in Q2 2019.</p> <p>To commence in Q2 2019.</p>
<p>Local Infrastructure Housing Activation Fund (LIHAF) Oversight, delivery and project management of the 3 LIHAF projects areas for funding for</p>	

<p>road and bridge infrastructure of circa €24m project to support the delivery of in excess of 3,400 homes http://rebuildingireland.ie/lihaf/</p> <ul style="list-style-type: none"> • Progress the 3 DLR approved projects at Clay Farm, Woodbrook/Shanganagh and Cherrywood in close working with the I&CC Department – Road Projects Office as part of the DLR Capital Programme delivery. • Ensure collaborative engagement with developers/landowners and other agencies to progress all projects. • Ensure LIHAF Funding conditions and requirements are fully met. • Project reporting to DPHC&LG on a quarterly basis. 	<p>Reporting to Council as part of the Quarterly Management Report.</p> <p>On-going.</p> <p>On-going.</p> <p>Quarterly.</p>
<p>Major Urban Housing Delivery Sites (MUHDS) Programme Management of the DLR key MUHDS - Cherrywood, Kiltarnan / Glenamuck and Woodbrook / Shanganagh. These 3 key strategic sites have been identified for large scale housing delivery. http://www.housing.gov.ie/housing/rebuilding-ireland/</p> <ul style="list-style-type: none"> • Providing management and oversight to drive the implementation of these sites. • Project Reporting to the Project Board to include issue and risk management and to ensure that any significant issues are escalated to the high level Programme Board within the DPHC&LG. 	<p>On-going.</p> <p>On-going.</p>

Community and Cultural Development Department Services

Principal Services	Timetable of Delivery/Service Performance Standard
<p>Local Community Development programmes and funding support, co-ordination and implementation</p> <ul style="list-style-type: none"> • Social Inclusion and Community Activation Programme (SICAP) and Rural Development Programme(LEADER) • Local Community Development Committee (LCDC) support and development • Support the implementation of key actions from the Local Economic and 	<ul style="list-style-type: none"> • Compliance with legislative and funding requirements • Supporting the Dublin Rural Development Programme • Compliance with legislative and funding requirements • Implementation of LECP Community and related shared objectives. • Reporting of progress to LCDC and review

<p>Community Plan to deliver an integrated community and economic development approach and review as necessary</p> <ul style="list-style-type: none"> • Continue Healthy County objectives following roll out of Healthy Dun Laoghaire Plan 	<p>in line with legislative requirements</p> <ul style="list-style-type: none"> • Administer, oversee/support and promote LCDC Grant Schemes/ key initiatives as relevant – Healthy Ireland, Community Enhancement Programme, Towns and Villages, National Community Weekend
<p>Support community engagement, participation, including volunteerism and active citizenship</p> <ul style="list-style-type: none"> • Support development of the DLR Public Participation Network (PPN) • Support and encourage volunteerism and capacity building • Support the Volunteer Corps for DLR • Implementation, review and refresh of Age Friendly Strategy • Facilitate and co-ordinate Comhairle na n'Óg • Support and develop the Joint Policing Committee and Local Policing Fora • Agree Annual Work Plan under the JPC Plan 2016-21 • Develop a Community Garden Programme 	<ul style="list-style-type: none"> • Regular engagement with PPN regarding its on-going development for dlr Community and priorities • Annual PPN Work Plan agreed by April and quarterly progress updates • Provide capacity building training for voluntary members of community groups • DLR Age Friendly Strategy implementation and review by end 2019 • Inaugural Dlr Age Well Expo to be held June 2019 • Age Friendly Intergenerational Book progressed with Network for Older People by end September • Annual JPC Report by end April • Annual JPC Workplan agreed end April • Regular Joint Policing Committee and Local Policing Fora meetings across DLR and progress reports on JPC plan • Develop programme and progress Community Garden projects by end 2019
<p>Support delivery of appropriate local services and activities in the Council's network of Community Facilities</p> <ul style="list-style-type: none"> • Development and roll out of dlr Community website • Mapping local community facilities and services • Review Community Facilities needs where relevant • Progress local community and cultural development initiatives in support of local community development • Progress improvement/extension plans for 3 community facilities (Completion of Sallynoggin Youth & Community Facility, construction of extension to Shanganagh Park House & provision of small community room in Rosemount 	<ul style="list-style-type: none"> • Delivered by end September with roll out and promotion ongoing • Ongoing • Ongoing and quarterly Network meetings • Culture and Community projects to be delivered locally across dlr during 2019 • Progress improvement plans and services with local communities during 2019
<p>Effective management and administration of the Community Employment Schemes with continued high progression levels and contribution to operation of the community facilities</p> <ul style="list-style-type: none"> • Support the development of dlr's Community Employment Schemes 	<ul style="list-style-type: none"> • Ongoing

<p>sponsored by the Council and develop to support service needs as relevant</p>	
<p>Provision of financial assistance to support Community Facilities, services and Community Development initiatives</p> <ul style="list-style-type: none"> • Provide and administer financial assistance to support delivery of locally organised activities and services, through the Universal Grant Scheme • Delivery of programme of community grant information sessions • Review effectiveness and opportunities to enhance community grant scheme 	<ul style="list-style-type: none"> • By end June • At time of publication of universal grants scheme • Ongoing
<p>Support Estate Management Programme and build capacity through training, support and funding</p> <ul style="list-style-type: none"> • Collaboration with Estate Management Fora to support delivery of Service Plans to improve local environmental conditions • Strengthening of Estate Management Fora with increased volunteer recruitment, retention levels and capacity within estate management groups • Review programme 	<ul style="list-style-type: none"> • Ongoing • Service plans in place by end March • Ongoing • Continued delivery of training for Estate Management Fora • Review completed by end 2019
<p>Promote and support social inclusion and cultural diversity within DLR</p> <ul style="list-style-type: none"> • Engagement with existing and new communities with increased volunteerism and active citizenship • Build capacity and engagement through Volunteer Corps • Support and promote development of more community based social inclusion, cultural diversity based events/ initiatives • Hold DLR-wide Festival of Inclusion • Update Migrant Integration Strategy • Support and promote Autism Awareness initiatives 	<ul style="list-style-type: none"> • Support and promote Volunteer Centre and PPN • Interagency workshop and engagement to support social inclusion and cultural diversity aims by end October • Support development of Ethnic Minority Forum • MOU to continue development of Volunteer Corps by April • By end October and on-going • By end 2019 • Roll out training for staff and initiatives to raise awareness
<p>Support the development of the Children and Young Person's Committee (CYPSC) and the development of a 3 year dlr Children's and Young Person's (CYP) Plan</p>	<ul style="list-style-type: none"> • Support and engagement with CYPSC, its Strategic Committee and Focus Groups • Consultation and engagement with Children and Young Persons on needs and opportunities ongoing • Input to and support the development of a DLR CYPSC 3 year Children and Young Person's Plan by end October • Support the development and progress

	key actions in support of better outcomes for children and young people ongoing
<p>Continue to develop a Library & Arts service which meets the information, learning & cultural needs of the community:</p> <ul style="list-style-type: none"> • Manage dlr Lexicon and 7 branch libraries, the Municipal Gallery, and the Grainstore, dlr's Youth Arts Facility • Administer the DLR Book fund of €700,000 agreed for 2019 	<ul style="list-style-type: none"> • Ongoing • Invest in collection development including online resources, • Ongoing support and delivery of national programmes e.g. Right to Read, Healthy Ireland and Work Matters. • Continue to develop the local programme
<p>Continue to deliver on goals of the 'dlr Library Development Plan' 2016 – 2020 & Our Public Libraries 2022</p> <ul style="list-style-type: none"> • Develop and progress plans for new Stillorgan Library • Repairs and maintenance for Dundrum Library subject to approval • Rollout of National initiatives • Review Library opening hours and opportunities to enhance accessibility to dlr's Libraries • Explore and develop potential for a more Autism friendly service • Support and promote cultural diversity in our services 	<ul style="list-style-type: none"> • Progress planning and development of proposals for Stillorgan Library in 2019 • Repairs by year end • Right to Read Action Plan. Work Matters and Healthy Ireland on-going in 2019 • Mid-Year Review of MOL at Deansgrange • Opening hours review by May 2019 • Deliver Autism Action plan by Autumn 2019 • Ongoing development of services to meet the cultural diversity of needs in dlr
<p>Develop and deliver cultural programming to support community development and identity, including:</p> <ul style="list-style-type: none"> • Mountains to Sea dlr Book Festival • Continue to invest in STEAM projects in branch libraries • Support Creative Ireland Programme <ul style="list-style-type: none"> • Work with Music Generation Officer • Deliver dlr Library Voices 	<ul style="list-style-type: none"> • Mountains to Sea 28th-30th March • Programme development and promotion ongoing • dlr Creative Ireland programme 2019 on-going with key event for Crinniu Ná Nóg, 15 June 2019, and Commemorations Project focused on Oratory to be delivered during 2019 • Support Music Generation roll out on-going • Main Voices programme / Autumn 2019
<p>Continue to implement goals and ambitions of the Arts Development Policy 2016 -2020 in particular</p> <p>Implementation of Music Development actions to facilitate the growth of music locally for at both a professional and community level</p> <p>Deliver the creative classrooms programme in 6 EAs per academic year</p> <p>2 dlr First Film commissions</p> <p>Continued implementation of Music Generation dlr programme</p>	<ul style="list-style-type: none"> • Ongoing • Ongoing development and rollout of Music Generation dlr with series of music opportunities available from end Q2 2019 • 6 artist placements complete by May 2019. • To be awarded year end • Team in place early 2018. School tuition to begin in Sept 2018

<p>Deliver 5 exhibitions in Municipal Gallery, dlr LexIcon</p> <p>Design and deliver Arts and Health programme in partnership with HSE</p> <p>Develop a programme of Intergenerational music opportunities Manage Grainstore, dlr's Youth Arts Facility</p> <p>Develop, through the PASG, a new Public Art Programme Delivery Exit 15, Ballyogan</p> <p>Manage a suite of artists supports</p>	<ul style="list-style-type: none"> • Delivery of 5 exhibition programme, increase in attendance, support for artists, learning programme opportunities to facilitate public engagement • Delivery of Azure Tours (Municipal Gallery), Mens Shed Project (Sandyford) and Cultural Companions programme (Pavilion, Dun Laoghaire) • Developed and complete by end 2019 • Programme on-going, business plan updated and implemented during 2019 • New programme to be agreed by end 2019 • Completion of phase 2 of Arts Council contra funded community arts project. Increase in cultural activity and greater awareness and recognition of local arts. Develop a third phase from Q3. • Administration and awarding of Emerging Artists Grants (Q2), Creative Ireland Bursaries (Q2), Arts Grants, Community Small Arts Grants, Arts Access Grants (Q1)
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Housing Department Services

Principal Services	Timetable of Delivery/Service Performance Standard
<p>Provision of Housing</p> <ul style="list-style-type: none"> • Deliver the maximum number of additional homes through Construction, Part V, Acquisitions, Buy and Renew, CAS, Leasing, RAS, Traveller Specific and HAP as per annual programme. • Provide a Homeless Service in collaboration with the DRHE • Continue to carry out programme of inspections on privately rented properties • Carry out actions in Vacant Housing Plan • Develop an Affordable Scheme in accordance with Regulations when issued • Increase the provision of emergency accommodation within the County • Work with key stakeholders to help deliver TAP objectives 	<ul style="list-style-type: none"> • December 2019 • On-going • December 2019 • On-going • June 2019 • December 2019 • On-going
<p>Management of tenancies/allocations</p> <ul style="list-style-type: none"> • Organise and run Introduction to Tenancy courses/information sessions for new tenants following increase in lettings due to additional housing stock. • Carry out annual rent review 	<ul style="list-style-type: none"> • On-going • October 2019

<ul style="list-style-type: none"> • Further develop the Choice Based Letting system to include additional features such as checking positions on Housing Waiting List (HWL) • Carry out Full Housing Needs Assessment if required • Manage and deliver homeless services including prevention services 	<ul style="list-style-type: none"> • June 2019 • September 2019 • On-going
<p>Housing stock</p> <ul style="list-style-type: none"> • Continue to maintain and improve existing housing stock. • Adapt 120 units to include bathroom alterations/stair lifts/ramps/grab rails. • Provide full Re-wiring of 90 units • Provide new central heating systems in 85 units. • Install new smoke alarms in approximately 400 units. • Annual servicing of 3610 boilers. • Void Management: Strive to keep the down time for vacant units to a minimum and carry out major refurbishment works to prevent having long-term voids. • Maintain and improve existing TAU stock • Preparation, adoption and implementation of Traveller Accommodation Programme 2019 - 2024 • Continue to promote downsizing to encourage best possible use of Housing stock. Run targeted campaign for new development in Broadford • To ensure complaints of ASB are fully investigated and appropriate action taken in accordance with the Council's Policy • Manage and deliver homeless services including prevention services • Increase the provision of emergency accommodation within the county 	<ul style="list-style-type: none"> • On-going • December 2019 • December 2019 • December 2019 • December 2019 • December 2019 • On-going • On-going • On-going • November 2019 • On-going • On-going • December 2019 • On-going
<p>Continue to improve customer service</p> <ul style="list-style-type: none"> • Ensure training for new staff • Upgrade of the OHMS system to be implemented • Monitor content on the website and update as necessary utilise social media platforms 	<ul style="list-style-type: none"> • On-going • On-going • On-going
<p>Comply with Corporate Governance</p> <ul style="list-style-type: none"> • Update information for customers and staff from any new legislation, regulations and circulars. • Provide quarterly reports on housing business to the elected members. • Provide comprehensive replies and 	<ul style="list-style-type: none"> • On-going • Monthly • Monthly

<ul style="list-style-type: none"> reports to Housing Business for ACMs • Work in partnership with the Housing and Disability Steering Group to implement the dlr Strategy pursuant to national guidelines. • Ensure that we are monitoring risk and updating the Risk Register. • Comply with new regulations under the Credit Reporting Act 2013 and implement required changes within the timeframe set down by the Central Bank. • Review and update practice and procedure in relation to new GDPR requirement. 	<ul style="list-style-type: none"> • On-going • On-going • March 2019 • On-going
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Finance & Economic Development Department Services

Principal Services	Timetable of Delivery/Service Performance Standard
<p>Finance:</p> <ul style="list-style-type: none"> • To maximise income collections while achieving national targets set for Council, thereby maximising resources available to Service Departments for infrastructural and service provision and to ensure the efficient and effective use of those resources. • The continuous achievement of a balanced budget and adherence to the highest standards of accountability and financial probity • To ensure, within the resources available, compliance with the Department’s statutory obligations with particular reference to the preparation of annual budget, annual financial statement, returns to Revenue and other state bodies/agencies. • Participation in the National Payroll Shared Services Project and participation in other sector initiatives aimed at reducing costs and improving efficiencies. • To oversee: (A) the continued implementation of a risk management strategy/program throughout the organisation and (B) the embedding of a risk management culture within the organisation. 	<p>Ongoing</p> <p>Annually</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>

<p>Local Enterprise Office and Economic Development:</p> <p>DLR LEO 'First Stop Shop' services and economic development initiatives</p> <ul style="list-style-type: none"> • Promote DLR as a great place to locate businesses of all sizes. Work with the regional stakeholders to understand the strengths of the area and to develop a marketing plan. This activity is aimed to attract more business to the county. • Promote the services offered by the LEO to a broad audience to encourage more interaction and a higher level of grant applications/ support. • Improve the level of supports offered to LEO clients and particularly looking at areas where the value to the client can be enhanced. • Support retail clients with relevant programs and grants. • Delivery of economic development initiatives at local and regional level, implementing actions from the Local Economic and Community Plan (LECP). • Support Implementation of key actions in the Dublin Regional Enterprise Plan. • Work with key stakeholders to support and promote initiatives that will drive economic activity in the region. 	<p>Ongoing engagement with key stakeholders in the County. Build the size of the Economics team to meet this goal.</p> <p>Increased social media presence and capability planned for 2019.</p> <p>New programs launched in 2019 including Katapult and Accountancy.</p> <p>Grants to be restructured in 2019 for this cohort.</p> <p>Ongoing core work. Potential revision of LECP in line with RSES – July 2019.</p> <p>Ongoing.</p> <p>Ongoing.</p>
<p>Business information and advisory services including enterprise support services—advice, training, mentoring and funding and promotional activity and promotion of enterprise and entrepreneurship in schools and third level colleges and online enterprise information and marketing.</p>	<p>Ongoing as part of our LEO core services and in line with DLR Customer Service Action Plan and Service Level Agreement with Enterprise Ireland.</p>

Municipal Services Department Services

Principal Services	Timetable of Delivery/Service Performance Standard
<p>I. CoCo Markets To manage and develop the CoCo Markets</p>	<ul style="list-style-type: none"> • CoCo Markets plan to produce a Market Policy and Vendor Policy during 2019 • CoCo Markets will be updating the "Meet the Vendor" during 2019 • From July 2019 CoCo Markets will be going GREEN with all food containers /receptacles/napkins/utensils to be either compostable or reusable. • CoCo Markets will hold another Summer of Music in 2019 bringing performers, and family friendly events to the CoCo Markets

<p>II. Village Renewal</p> <ul style="list-style-type: none"> • To maximise potential of smart bins • To carry out works in public realm in villages throughout the county 	<ul style="list-style-type: none"> • Works for up-lighting initiatives • Provision of fast electric chargers • The removal of leaves for Tidy Towns
<p>III. Paid Parking Control To continue to operate and develop the Paid Parking System within the County</p>	<ul style="list-style-type: none"> • Tender documents are being prepared for the Enforcement and Legal contract. • It is expected that the Countywide Christmas Parking Promotion will take place again in 2019, with other parking promotions throughout the year. • The cashless parking payment service, Parking Tag will continue to be promoted. • Any proposed extensions to the Paid Parking Scheme will be brought to Council. • It is intended to extend the "Report Misuse in Disabled Bays" scheme to further locations in 2019.
<p>IV. Traffic Management To maintain and improve traffic management within the County</p>	<p>The Council hosts twice monthly meetings with An Garda Síochána - The Traffic Advisory Group (TAG) - to assess and decide on requests to add (or remove) stop and yield signs, single and double yellow lines, disabled parking bays, and yellow box junctions. The Council implements the decisions. It also maintains and renews signing and lining throughout the County. In 2019, in cooperation with Transport Infrastructure Ireland, the Council will replace/upgrade a number of direction signs on the N11 and the N31.</p> <p>The Council, in cooperation with Dublin City Council, maintains the traffic signals, signalised pedestrian crossings, and flashing amber school warning signs.</p> <p>The Council together with the National Transport Authority (NTA), Transport Infrastructure Ireland and the Department of Transport, Tourism and Sport, continues to implement the sustainable travel and transportation projects.</p> <p>The following National Transport Authority's Sustainable Traffic Management Grants (STMG) projects will be progressed in 2019.</p> <ul style="list-style-type: none"> • Sandyford Cycle Route: Construction of the section near the Clonskeagh entrance to UCD and detailed design of the section from Drummartin Link Road to Kilgobbin Road. • Detailed design and construction of the Stillorgan Road Cycle Route from Foster's Avenue to a new entrance to UCD near

	<p>Nova.</p> <ul style="list-style-type: none"> • Detailed design and construction of cycle priority at Brewery Road near the Stillorgan Road. • Detailed design and tendering for the Taney Road/ Upper Churchtown Road/ Dundrum Road junction. • Design options and public consultation for the Dodder Greenway in conjunction with Dublin City Council. • Construction of a realigned cycle track at the Wyattville Link Road bus stop. • Brides Glen Cycle Route (Cherrywood to Loughlinstown Hospital) subject to agreement with the HSE. <p>The Traffic section will continue to upgrade various junctions and pedestrian crossings in 2019, including the following:</p> <ul style="list-style-type: none"> • La Touche Court, Rathfarnham. • Killiney Avenue/ Killiney Heath • Enniskerry Road, Stepside Village • N11, New access to Cherrywood <p>Additional locations will be decided through the year.</p> <p>Road Safety and Public Realm Schemes projects for 2019 include:</p> <ul style="list-style-type: none"> • Stillorgan Village Area Movement Framework Plan Phase Two (near the Mill House Pub): tendering and construction. <p>The Traffic Section provides specialised advice to other Departments in the Council, in particular the Infrastructure and Climate Change Department. There are monthly meetings with the Transportation Planning Section to discuss significant planning applications and regular meetings with the Capital Projects Section to discuss projects in the Capital Programme (e.g the Blackglen Road Improvement Scheme and the Bracken Road Improvement Scheme). The Traffic Section, in co-operation with the Planning Department produced the Council's response to the NTA's Bus Connects proposals.</p>
<p>V. Road Safety To continue roll-out of Road Safety Programme</p>	<p>DLR is committed to reducing the numbers of collisions and casualties on the county's roads by promoting safe walking, cycling and driving through education and road safety campaigns. Casualty reduction interventions may also involve road and traffic engineering and traffic offence enforcement.</p> <ul style="list-style-type: none"> • The pilot scheme for 30kph speed-reader signs will be evaluated.

	<ul style="list-style-type: none"> • Seventy-two School Wardens will provide safe crossings for school children. • The AXA Roadsafe Roadshow will take place with approximately 2,000 transition year students from various schools. • Project EDWARD (European Day Without A Road Death) will be promoted in cooperation with An Garda Síochána. • Tenders for the supply of road safety equipment will be extended or retendered.
<p>VI. Cleansing and Beaches Services</p> <ul style="list-style-type: none"> • Deliver Cleansing services for the County's roads and public places. • Maintain and improve the County's Beaches and bathing areas. 	<p><u>Cleansing</u> Ensure that roads and public places are swept and cleaned on a regular basis. Objectives/initiatives:</p> <ul style="list-style-type: none"> • Prepare sweeping schedules for cycle lanes, towns & villages, roads requiring Traffic Management Plans. • Publish information on schedules on DLR Website <p>Planned cleaning of road gullies on a scheduled basis. Objectives/initiatives:</p> <ul style="list-style-type: none"> • Prepare gully cleaning schedule and implement Traffic Management system for gully-cleaning works in accordance with new Traffic Management guidance. • Develop & implement improved recording system for gully cleaning. <p>Manage and maintain the County's street bin service. Objectives/initiatives:</p> <ul style="list-style-type: none"> • Carry out street bin reviews. • Carry out a tendering process for the maintenance contract and computer management system on street bins. • Improve use of street bin app for reporting damage and repairs. <p>Develop Integrated Weed Control Plan for Hard Surfaces, building on work in 2018 to move away from the use of chemicals for weed-control purposes. Objectives/initiatives:</p> <ul style="list-style-type: none"> • Prepare county-wide plan. • Purchase specialist equipment and fleet and complete the tender for provision of works by contractor. <p>Arrange for the deep clean of town and village centres in the County, as provided for in the DLR budget for 2019.</p> <p><u>Beaches</u> Manage and maintain beaches and bathing areas, particularly during summer months. Objectives/initiatives:</p> <ul style="list-style-type: none"> • Develop & implement algae removal and

	<p>inspection schedule.</p> <ul style="list-style-type: none"> • Upgrade signage for improved risk management. • Provide facilities for separation of waste at main beaches during high season. • Upgrade works to railings at bathing areas. • Develop and review Oil Spill Management Plan, including purchase of equipment, preparation of site specific plans for each beach and tier response and carry out drills. • Upgrade works at public conveniences. • Installation of additional navigational buoys. • Update information on bathing water profiles as requested by EPA. • Beach Accessibility upgrades project: Detailed Design at Seapoint. <p>Manage the testing of bathing water quality and provision of timely and relevant information to the public.</p> <p>Objectives/initiatives:</p> <ul style="list-style-type: none"> • Complete Phase 1 and commence Phase 2 of the Small Business Innovation Research (SBIR) Project including use of a pilot app notifying swimmers of risks. • Install a digital screen at Sandycove for improved communication regarding water quality • Engage with Irish Water in relation to provision of real-time information on wastewater overflows.
<p>VII. Coastal Protection</p> <ul style="list-style-type: none"> • Maintain, manage and enhance the County's Coastal Defences. 	<p>Complete Corbawn Lane Beach Access and associated coastal defence works, which commenced on site at the end of 2018.</p> <p>Design work is underway for the coastal erosion protection project at the site of the former Bray landfill at Woodbrook. It is planned to obtain Part 8 approval early in 2019.</p> <p>Review Coastal Defence Strategy 2010 and identify additional projects to be progressed in 2019 and subsequent years.</p> <p>Liaise with Capital Projects team, as necessary, on the Sutton to Sandycove (S2S) project in relation to overlap with coastal protection considerations.</p>
<p>VIII. Road Maintenance Services</p> <ul style="list-style-type: none"> • To provide and maintain a quality road, footpath and bridge network. • Deliver the Road 	<p>Road maintenance continued with all its planned maintenance programmes in 2018, and significant progress was made in terms of upgrading roads, footpaths, bridges and drainage</p>

<p>Restoration/Improvement and Footpath Programme in in a timely and efficient manner.</p> <ul style="list-style-type: none"> • Improve the Road network for all users in the County for sustainable, safe and efficient movement. • Cross-departmental emergency response to severe weather conditions; specifically ice, snow and floods. 	<p>infrastructure throughout the County.</p> <p>Review and update the 3-year Roads Programme and present to Elected Members at area committee meetings by March 2019.</p> <p>Delivery of the Road Restoration/Improvement programme, comprising of the following elements:</p> <ul style="list-style-type: none"> • National primary roads resurfacing programme (funded by the TII) • Local and regional road restoration and resurfacing programme • Roads patching programme • Footpath restoration programme • Bridge maintenance programme • Drainage and gully repair programme • Estate management road improvement works (funded with the assistance of the Community and Cultural Development Dept.) • Taking in charge of specific legacy roads/laneways. <p>Additional funding of the order of €650,000 has been provided in the DLR Budget 2019 and this will go towards expanding the road restoration and patching programmes, including a provision for the repair of roads damaged by storms and adverse weather in 2017 and 2018.</p> <p>Major resurfacing works are planned for the N31 (Coast Road section between the junctions with Marine Road and Newtown Avenue) in 2019 and site investigation and design will commence in 2019 in relation to resurfacing of the N11 and parts of the N31, which being a very significant programme, will take place on a phased basis between 2020 and 2022.</p> <p>Site investigations and design work will be progressed for larger planned road improvement schemes (Rochestown Avenue and Nutgrove Avenue), which will be completed over 2 to 3 years, and will be carried out in conjunction with Traffic and Capital Projects sections.</p> <p>A number of new initiatives will be undertaken in 2019:</p> <ul style="list-style-type: none"> • A new cycle track maintenance programme, focusing on a planned approach for the management and maintenance of the DLR's on-road or near-road cycle tracks. • A targeted accessibility works programme to cater for specific persons with mobility impairment, whereby modifications will be
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	<p>carried out to roads and footpaths to improve accessibility.</p> <ul style="list-style-type: none"> • A pilot programme to develop and enhance CRM to provide for recording of inspections and works and use of mobile devices in the field by Engineers/Inspectors.
<p>IX. Roads Control Services</p> <ul style="list-style-type: none"> • Maintain and improve Roads Control functions in relation to the regulation of Utility companies and others who carry out road openings and reinstatements. 	<p>Continue with the implementation of the new national system (MapRoad Roadworks Licensing MRL) for the management and processing of roadworks licence applications from Utility companies and others.</p> <p>Completion of permanent reinstatements of roads and footpaths throughout the County under the Service Level Agreement with Irish Water.</p> <p>Implement an annual restoration programme for dealing with long-term damage to roads and footpaths, caused by road openings by Utility companies and others.</p> <p>Adopt and implement an on-line inspection App to enable inspectors and field staff to collect data and send reports.</p> <p>Develop and implement an on-line application process for Surface Permits in respect of Hoarding, Scaffolding, Abnormal Loads, Skips, Cranes and Hoists that could interfere with a public road or footpath.</p>
<p>X. Public Lighting Services</p> <ul style="list-style-type: none"> • To maintain and improve the public lighting system throughout the County. • Progress compliance with Government energy reduction targets. 	<p>A total number of 2,561 additional lanterns were replaced in 2018, with high efficiency LED lanterns. 32% of the Council's stock of public lights is now upgraded to LED with an energy saving of over 20% up to the end of 2018.</p> <p>Public Lighting will continue with its LED and lantern/LED upgrade programme in 2019, with works to include:</p> <ul style="list-style-type: none"> • Replacement of c. 3,000 existing lanterns with new, energy efficient LED lanterns. • Replacement where necessary of old columns and brackets and prioritising units based on safety considerations. • Replacement where necessary of old network electric cables which are frail or damaged. • For direct ESB-fed public lighting networks, replace with new mini-pillar interface configurations. <p>Existing lighting designs and configurations, as well as new designs, will be optimised, wherever</p>

	<p>possible, to reduce energy and assist the Council in meeting its energy reduction targets – 33% reduction in energy use by 2020.</p> <p>Develop an Electric Vehicle (EV) Charging Infrastructure programme for the County, in line with national and local policy guidelines, providing dual public lighting and EV charging, where feasible and on the basis on demand.</p>
<p>XI. Parks and Landscaping Service</p> <ul style="list-style-type: none"> • To continue to manage, maintain and enhance the county’s parks & open spaces • Parks Capital Programme; roll-out of improvement works & new projects • To deliver improved efficiencies in service delivery and the use of ICT 	<p>Implement East County and West County Special Works Programme</p> <p>Continue Ezy Tree Surveys and implementation of remedial tree works</p> <p>Manage and supervise the Landscape Maintenance Contracts which have been awarded for 2019-2021</p> <p>Continue to implement the Parks Path Improvement Programme</p> <p>Redevelopment of the playground in Nutgrove Park</p> <p>Continue to renew our play equipment and safety surfacing in existing playgrounds as required</p> <p>Removal of Asbestos Roof from Machinery Shed in Marlay Park</p> <p>Continue to control invasive species in parks and open spaces and ponds/lakes</p> <p>Significantly reduce our pesticide use</p> <p>Complete the redevelopment of old stables in the depot yard in Marlay Park to changing rooms</p> <p>Restoration of buildings in the Kitchen Garden – Fernhill</p> <p>Continue to liaise with Building Control in relation to Taking in Charge of developments</p> <p>Expand on bulb planting schemes</p> <p>Assist other department in executing cross departmental projects</p> <p>Implement Sorrento Park Landscape Plan</p> <p>Complete upgrade of boundary treatment at Dundein Park</p>

	<p>Complete car park works at allotment site Quinn's Road</p> <p>Improve access to tea rooms Killiney Hill Park at tea rooms gate.</p> <p>Manage and supervise contract for civic and hanging basket summer displays</p> <p>Renewal of tea room licence concessions</p> <p>Interdepartmental Projects included: Samuel Beckett Phase 2, Dodder Greenway, Cherrywood Greenway</p> <p>Apply for Green Flag Status previously awarded to 4 Parks, Marlay, Cabinteely, Blackrock, and The People's Park.</p> <p>Continue the process of securing tenants for Marlay Craft Courtyard</p> <p>Extensive work programme for the maintenance of grass pitches County wide.</p> <p>Replacement of goalposts and goalmouths at various locations throughout the County</p> <p><u>Springhill Tennis Pavilion:</u> Works on the new tennis pavilion at Springhill, Blackrock commenced in 2018. Works are well underway and are scheduled for completion by Spring 2019. The connection to the courts through the use of appropriate glazing and a viewing terrace is important to the function of the building. The new pavilion will provide for toilets, changing rooms, external store, coach's room, games/committee room, kitchenette, club room. The works will also include the construction of new paths and ramps which will lead to greater access around the park for the general public.</p> <p><u>Fernhill Park & Gardens:</u> Extensive works have taken place in Fernhill including restoration of the Broadwalk and other elements of the ornamental gardens, fencing around the front meadow to allow them to be grazed by a rare breed of Droimean cattle over winter, fencing around the ornamental gardens, completion of the new pedestrian entrance at the Belarmine Roundabout, undergrounding of ESB lines in the rear fields in preparation for Phase 2.</p> <p>The new pedestrian entrance at the Belarmine Roundabout has created a strong presence for</p>
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the park along the Enniskerry Road. It has also provided a convenient pedestrian connection with the local residential areas and the village of Stepside. The concept for the design was informed by the historic estate and the distinct local, rural landscape. The emphasis of the project is on the usage of the highest quality local materials and the best traditional craftsmanship. This new intervention aimed to stitch seamlessly into the fabric of the old estate while acknowledging its place in the 21st Century. The detail of the entrance is a celebration of all the craftsmanship and materials evident in the estate and local area. This entrance will be open for pedestrians 7 days a week in Spring 2019.

Detail design for phase 2 is complete with works to commence in mid-2019 – subject to funding approval. These works include a new entrance and signalised junction at Rosemont School, a shared surface avenue, car parking, playing pitch and running path/track, sports pavilion with public toilets and paths. Other works to be undertaken in 2019 include major restoration works to the Right of Way, works to the community gardens buildings, paths and the development of natural play space.

A Sustainable Development Strategy has being developed with a focus on community participation, water minimisation, water conservation, energy efficiency and renewable energy supply, natural play, ecology and biodiversity, flood attenuation, use of the natural resources and the general 'light touch' approach to the development of the site.

Hudson Road Park:

Works to create a new park for Glasthule commenced in 2018. This green space was used by local schools as playing fields and was enclosed behind a large impermeable concrete wall. The proposed development consists of a sports pavilion, pitches, paths, seating, boules, play and outdoor exercise equipment, sensory garden, landscaping and boundary treatment.

Phase 1 works are nearing completion consisting of the re-grading of the grass area to create high quality playing fields, perimeter paths and a new boundary plinth and railing along Hudson Road. These works are due for completion in Spring 2019 and the park will then be open to the public. 2019 will see the commencement of all the remaining parts of the development being undertaken or having commenced.

Pavement Improvement Programme:
Path improvement works are to continue in 2019

Deansgrange Columbarium Walls:
Works on the columbarium walls in Deansgrange Cemetery are due to commence in Spring 2019

All Weather Pitch at Colaiste Eoin/Iosagain:
The Council in partnership with Coláiste Eoin & Íosagáin are developing an all-weather pitch in the schools lands, Stillorgan Road, Booterstown, Blackrock, Co. Dublin as part of Space to Play – the dlr Sports Facilities Strategy 2017-2022. The pitch will be 125m x 70m and is due to be certified for GAA, soccer and rugby training. Legal matters relating to property have caused some delay. It is anticipated that works will commence by mid-2019.

Marlay Park Masterplan:
The Marlay Park Masterplan was completed in 2018 and went through a non-statutory public consultation process and was approved at the December 2018 Council Meeting. The first of the works is due to commence in Spring 2019 which includes extensive works to an existing GAA pitch.

Shanganagh Park Masterplan:
Significant stakeholder consultation has taken place in parallel with the development of the Masterplan for Shanganagh Park. The Masterplan and site analysis is due for completion in Spring 2019 and will then go through a process of public consultation.

Shanganagh Castle Sports Facilities:
Renovations of an existing building in Shanganagh Castle lands will be a much needed addition to the sporting facilities offered in Shanganagh Park. This proposal is due to be progressed in 2019 and to then go through a process of consultation with the various stakeholders.

Meadowvale Tennis Courts:
Restoration of the tennis courts at Meadowvale are due to commence in Spring 2019 for completion within 6 weeks.

Kilbogget Park Sports Pavilion:
Following extensive consultation between and with the clubs, the outline design for a new multi sports shared facility in Kilbogget Park was undertaken in 2018. This proposal is due to be developed further in early 2019 with a view to

	<p>proceeding to Part 8 in Spring 2019. Grant funding for the project will also be sought in 2019 through the Large Scale Sport Infrastructure Fund.</p> <p><u>Running Track & Associated Facilities – St. Thomas’s:</u> A feasibility study for the development of the site at St. Thomas’s Estate was undertaken in 2018. The Masterplan is to be developed in early 2019 with a view to proceeding to Part 8 in Spring 2019. Grant funding for the project will also be sought through the Large Scale Sport Infrastructure Fund.</p> <p><u>Stonebridge Road Changing Rooms:</u> The design for the new changing rooms in Stonebridge Road will take place in 2019 and proceed to Part 8.</p> <p><u>Sandyford Park – Drummartin Link Road:</u> Works in the development and upgrade of our existing park in Sandyford will take place in 2019.</p> <p><u>Cabinteely Park Masterplan:</u> The Masterplan for Cabinteely Park will commence in 2019</p>
<p>XII. Heritage Service</p> <ul style="list-style-type: none"> • To administer the County’s heritage Service • To continue roll-out of Heritage Programme 	<ul style="list-style-type: none"> • Implementation of the Heritage Plan 2013 – 2019 • Administer Heritage Grants • 2019 will see the tenth year of the Council’s ten week Summer of Heritage Programme, the continuation of its Spring Into Heritage Programme, and a UNESCO Biosphere tour. Combined these programmes will attract in the region of 26,000 visitors. • The Council’s Heritage Maintenance staff will continue to maintain and manage the Council’s heritage properties including Cabinteely House, Marlay House, Seapoint Martello Tower and the Oratory. • The Dalkey Island Conservation Plan continue with the implementation of a Rabbit and Rat control programme to boost the Island’s biodiversity and protect the nesting Terns.
<p>XIII. Events</p> <ul style="list-style-type: none"> • To manage dlr Events Programme • To Administer Events Grants 	<ul style="list-style-type: none"> • 2018 DLR Events programme consisted of 10 family friendly events run in 7 of the County’s Parks from April to October 2018 and the Dun Laoghaire Christmas Festival. The same sequence of events is

	<p>planned for 2019. All of events for the DLR Events Programme are accessible to all.</p> <ul style="list-style-type: none"> To date grant funding was provided for 18 cultural events for 2019, with a second round of grants anticipated later in 2019 for winter events.
<p>XIV. Cemeteries Service To continue to develop and administer the county's cemeteries</p>	<ul style="list-style-type: none"> Maintenance of quality presentation of Shanganagh and Deansgrange Cemeteries Delivery of automated Cemetery Management System
<p>XV. Sports Development</p> <ul style="list-style-type: none"> To deliver Sports Development Programme To administer Sports Access and Sports Events Grants To develop Usage Policy on Park's Open Spaces 	<ul style="list-style-type: none"> We continued to work with external stakeholders to attract a range of events to DLR throughout the year i.e. Ironman, Bay 10k and Irish Open Tennis. We will continue to work with our external stakeholders to attract further sports events in 2019 The Sports Development programme facilitated over 30 sports programmes for community groups & schools for approx. 12,000 participants across the County. Some of the sports taking place included Archery, Cricket Volleyball, Soccer, Sailing, Rugby, Basketball and more. In 2019 we will work in partnership with DLR Leisure, FAI, Leinster Rugby, Leinster Cricket, Leinster Tennis and Sailing Ireland
<p>XVI. Sports Partnership</p> <ul style="list-style-type: none"> To organise & develop a wide range of physical activity programmes/events based on the County Sports Participation Strategy 2018-2022 To foster stakeholder participation 	<ul style="list-style-type: none"> Roll out of actions set in the County Sports Participation Strategy 2018-2022 and approved Operational Plan of the Sports Partnership The development and support of volunteering in the county including providing training and education supports. Develop and expand participation initiatives for target populations on an interagency and cooperative basis. To encourage regular ongoing participation through existing structures & networks including the Sports Partnership Board and DLR Sports Forum. Identification of gaps in existing participation opportunities for those with a disability & work to progress these (Sports Inclusion Disability Programme). Coordinate the development of the Ballyogan Sports and Physical Activity Hub. To increase the awareness of existing pathways to participating in sport and physical activity.
<p>XVII. Water & Drainage</p>	<ul style="list-style-type: none"> A programme of culvert screen upgrading is

<p>To maintain the surface water network and project manage flood alleviation schemes in partnership with the OPW</p>	<p>on-going. Part 8 planning was recently approved for a critical screen upgrade on the Deansgrange River in Kilbogget Park. It is planned to incorporate a flow restriction into the design that will create a flood storage area in the park, thus assisting with flood alleviation downstream. A programme of installing cameras that can remotely monitor critical culvert screens is also being implemented, with screen cameras now in-situ at ten locations.</p> <ul style="list-style-type: none"> • In addition to screen upgrade works, Water Services Section is partnering with the OPW in advancing Flood Risk Management Plans for the Deansgrange and Carrickmines/Shanganagh/Loughlinstown streams. The OPW have nominated DLR to be the lead agency for the project management of flood alleviation options on these streams, and have agreed to fund a dedicated DLR team for this work. • An integrated catchment model was commissioned in 2018 for the Dundrum Slang stream. Work is on-going with this model and currently a flow rainfall survey is underway. When complete in Q4 2019, the model will greatly assist with determining the flood risk/impact of developments in the stream catchment area.
<p>XVIII. Water & Drainage To work to maintain or attain good ecological status for all water bodies in the county in accordance with the Water Framework Directive</p>	<ul style="list-style-type: none"> • The National Plan for the implementation of the second phase of the Water Framework Directive (WFD) itemises targets of good ecological status for the Shanganagh catchment and the Dodder. The Slang and Little Dargle rivers feed into the Dodder and the Water Pollution Control Section (WPCS) will be engaged in a project to find misconnections in these catchments and to work with individuals and communities, through engagement, to remove these sources of water pollution. • Numerous public engagement events with schools (primary and secondary) will be carried out in the Slang and Little Dargle catchments to highlight local water pollution issues. • River sampling, misconnection surveys, septic tank, construction site and farm inspections will all continue. • The application for Life Funding, in partnership with South Dublin County Council for a project to carry out 5,000 misconnection surveys in the Shanganagh catchment, was successful. DLR

	<p>participation in the project will commence in 2019. This will enable DLR to meet its target of good ecological status for the Shanganagh catchment by 2021.</p>
<p>XIX. Water & Drainage SLA To deliver Water Services Infrastructure through SLA Agreement with Irish Water</p>	<ul style="list-style-type: none"> Water Services delivered under the SLA with Irish Water are not included in this plan.

Corporate, Communications, Governance, I.T and Tourism Department Services

Principal Services	Timetable of Delivery/Service Performance Standard
<p>Democracy Oversight and management of all Council and Area Committee Meetings, the office of An Cathaoirleach and the role of the Councillors in making representations to the Council on behalf of constituents Maintain the Register of Electors and manage the transition to voter.ie Manage the Local Elections 2019 and oversee the establishment of the new Council Preparation and implementation of new Corporate Plan following the Local Elections 2019 Deliver and implement new SPC Scheme for lifetime of the Council</p> <p>Governance:</p> <ul style="list-style-type: none"> GDPR – monitor control systems, audit to ensure compliance and report on GDPR to the Management Team and the Data Protection Commissioner Process Subject access requests within DLR. Participate in Professional development activities to ensure that DLR staff and procedures are kept up to date with evolving case law. FOI - monitor control systems, audit to ensure compliance and report on Freedom of Information to the Management Team Process FOI requests within DLR. Participate in Professional development activities to ensure that DLR staff and procedures are kept up to date with evolving case law. AIE and Reuse of Public Sector Information - monitor control systems, audit to ensure compliance and report on Freedom of Information to the Management Team Process AIE and PSI requests within DLR. Participate in Professional development activities to ensure that DLR staff and procedures are kept up to date with evolving case law. <p>Partnership: Partnership in DLR focuses on the operation of a framework within which managers and union representatives may</p>	<ul style="list-style-type: none"> Ongoing

<p>raise significant issues and agree on appropriate mechanisms for handling them. This collaborative approach to identifying opportunities and collaborating on solutions allows DLR to promote an inclusive and committed working environment</p> <p>Internal Audit and Governance Support the Audit Committee and internal audit function. Ensure compliance with Ethical Framework for Local Government as defined in the Local Government Act</p> <p>Health and Safety Oversight & coordination of DLR Safety Management System (SMS) including</p> <ul style="list-style-type: none"> • Provision of advice to client departments to ensure corporate compliance with Safety & Health Legislation • Investigation of adverse events • Undertaking of audits / inspections • Compilation of monthly SMT reports • Liaise with external stakeholders on O.S.H. matters e.g. H.S.A., L.G.M.A. and I.W. etc. • Identification of digital tools to support DLR SMS <p>Procurement Promote, advise, monitor and report on the implementation of the Procurement Plan and corporate compliance with procurement regulations</p> <p>Communications Implement recommendations in Communications Plan 2016-2020 that addresses internal and external communication</p> <p>Customer Service Implement recommendations in Customer Service Action Plan 2017-2020 Ensure delivery of quality customer service across all channels of communication via the Civic Hub</p> <p>Universal Grant Scheme Manage dlr Universal Grant Scheme that supports the award of grants to business and communities to advance economic and community development and quality of life.</p> <p>Irish Scheme 2018-2021 Compliance with Irish Scheme 2018-2021</p> <p>Tourism Development. Provision of Tourism Information Services.</p> <p>Support the development of the Joyce Tower Museum as a tourism attraction.</p>	<ul style="list-style-type: none"> • Ongoing • Ongoing • Ongoing • Ongoing • Ongoing • Biannually • Ongoing • Manage contract for the provision of Tourism Information and Services in the county from the new Tourism Kiosk. On-going. • Pilot a new Tourism Information Outreach service at weekends during the summer months. • Develop and implement a collection Agreement with Failte Ireland. • Develop and Implement an Operational Licence with Omphalos.
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<p>Regional Festival and Participative Events</p> <p>Tourism Marketing and Promotion.</p> <p>Tourism Networks & Relationships.</p> <p>Twinning & International Relations.</p> <p>Dun Laoghaire Harbour Presentation of audited final accounts to the Minister for Housing Planning and Local Government Develop Economic and Spatial Action Plan for the Dun Laoghaire and the Harbour Integrate harbour operations, activities and staff within the Council Seek expressions of interest for regeneration of the former Ferry Terminal</p>	<ul style="list-style-type: none"> • Manage a premises lease agreement with the OPW • Failte Ireland Funding Secured and allocated for Festivals and Events that optimise the number of tourist visitors to the county in 2019 • Social Media Promotional Campaign using new Maps, Videos, Events & Festivals • Support the development of Tourism Footfall initiatives in 2019. • Participate and host a range of conferences and network meetings organised with Failte Ireland and other Tourism stakeholders. On-going • A policy framework for future twinning and International relations in DLR has been developed. • Develop a work plan for Twinning and International relations in 2019. On-going. • Implement the new cooperation agreement between the DLRCC and the City of Vincennes • Co-ordination of the DLRCC potential participation in the URBACT III, in 2019 <ul style="list-style-type: none"> • Within six months of dissolution • Quarter 3 2019 • End April 2019 • End April 2019
<p>Smart Dublin Deliver small Dublin Statement of Strategy</p> <ul style="list-style-type: none"> • Use all channels of communications and networks to promote and raise profile of Smart Dublin linking in with the Local Enterprise Offices, Enterprise Ireland, the Smart Dublin Advisory Board across industry and academia. • Publish Smart Dublin Annual Report and promotional material annually • Host dlr Smart Dublin Conference annually 	<ul style="list-style-type: none"> • Ongoing

<ul style="list-style-type: none"> • Apply for Smart Cities awards • Work with internal and external stakeholders and networks such as Smart Dublin Advisory Board to identify smart city challenges • Progress SBIRs addressing challenges around flood risk, illegal dumping, cycling and way finding • Progress the dlr specific SBIR challenges in leveraging the IoT and sensor communications and quality bathing water • Promote dlr as a test bed for new technologies that address challenges affecting quality of life and economic growth of the County. • Use IoT to improve broadband capacity for residents and business in the County 	
<p>IT & Digital Transformation</p> <ul style="list-style-type: none"> • Further expansion of social media platform • Roll out of Office 365 • Further enhancement of intranet functionality • New Councillor CRM • Document Management System • Dynamics CRM 365 • Public portal to CRM • Digital Dashboards • Online Grants System • Field Devices (Dynamics) • Screens & Kiosks Communications • dlr Digital Strategy • Internal Online Forms • Council Chamber Technology Implementation • Intranet GIS portal • Internet GIS services • Field Devices (Planning Department) • Enhanced Planning public portal • Enhanced Council Meeting system 	<ul style="list-style-type: none"> • Ongoing • Rolling programme, overall completion in Q4 2019 • CP/RH • June 2019 • First department live in Q3 2019 • Ongoing • Initial services live in Q2 2019 • Q2 2019 • Ongoing • Rolling programme, initial services live in Q2 2019 • Ongoing • Ongoing • Rolling programme, initial services live in Q2 2019 • June 2019 • April 2019 • Rolling programme, initial deliverables in Q2 2019 • Q4 2019 • Q4 2019 • Ongoing