

DUN LAOGHAIRE RATHDOWN

MARCH MONTHLY MANAGEMENT REPORT

1 March – 31 March 2020

COVID-19

In accordance with the Major Emergency Management framework, the Council has responded to the COVID-19 pandemic by the establishment and mobilization of the Crisis Management Team, which is continuing to manage the Council's role and response in the crisis.

The services provided by the Council have been severely impacted by the restrictions imposed by the COVID-19 pandemic. Essential services continue to be provided, on a reduced level of service. There is no public access to the Council's offices and libraries, but contacts and requests continue to be processed by telephone and email through the customer hub. Correspondence and post, including planning applications, continue to be lodged.

In order to provide resilience for continuity of services, new working arrangements including rotation of shifts/attendance, division of works teams to different locations, remote working and longer flexible office hours have been implemented. A number of services have also been suspended or discontinued, including all libraries, events, sports activities, markets and consultations.

The Council is participating in the public service programme for redeployment of releasable staff to other areas of the wider public service affected by the COVID-19 crisis. This is being coordinated through the Public Appointments Service (PAS), and all staff not currently engaged on-site or remotely have been referred for redeployment.

Updates on services affected, by department are detailed below:

Community, Culture and Arts

The Council has established a new service, the community call team in response to the crisis, particularly targeted at people who are cocooning at home.

We have set up a new dedicated helpline, focused specifically on ensuring that the cocooning, elderly, vulnerable members of the community or those living alone can access deliveries of groceries, medicine and fuels. We are working with local GAA clubs and volunteers to make sure they get what they need.

This helpline can be reached at Freephone 1800 804 535 or 01 271 3199. Both lines open from 8am - 8pm. They can also be emailed at covidsupport@dlrcoco.ie

The library services are closed to the public, including My Open Library, but extensive online services continue to be provided, and library staff can be contacted by telephone or email.

Municipal Services

All sections are working closely with the Gardaí to assist in social distancing in public areas, including parks, open spaces, beaches, harbours and piers.

Water Services: all essential services continue to be provided, including water supply, drainage services including surface water management and flood management. All essential repairs, operational and maintenance works are continuing, routine and other works are suspended.

Parks: all public parks remain open to pedestrians, carparks have been closed to vehicles, playgrounds and outdoor gym equipment are out of use, pavement and other markings/signs reminding the public of the distancing requirements have been provided. Essential maintenance and upkeep works are continuing in parks and open spaces, routine and other works are suspended at present.

Cemeteries: all services operating with revised protocols in place for cemeteries staff, funeral directors/undertakers and funeral groups. All funeral directors and undertakers have been advised of revised arrangements and procedures.

Roads maintenance: all essential services are continuing, including emergency repairs and upkeep, winter maintenance, responses to Gardaí and traffic accidents.

Cleansing/Street cleaning: all essential works are continuing, including litter removal, street sweeping/cleansing and litter bin emptying.

Traffic: traffic management monitoring and urgent repairs continue to be provided, any new schemes or proposals are suspended at present.

Beaches/Harbours/Piers

All beaches remain open, car parking restrictions are in place in some areas, pavement and other markings/signs reminding the public of the distancing requirements have been provided, together with Variable Message Signs (VMS) at coastal amenity areas. Dun Laoghaire piers are also open for walking/exercise, with social distancing reminders, but the food concessions on the East Pier have been closed. All essential maintenance and cleansing services are continuing.

There have been a number of contacts and communications from Government Departments and Agencies regarding funding and grant allocation arrangements, and it is likely that a number of projects planned to proceed on the basis of part funding awarded by Government Dept. /Agency will need to be reviewed.

Local Enterprise Office

- To help companies adopt best practices in dealing with crisis the Local Enterprise Office (LEO) is running a series of workshops Cash Management in a Crisis during COVID-19 and Leading Your Small Business Through COVID-19. More workshops will be announced shortly.
- Microfinance Ireland have announced a COVID Business loan of up to €50,000 with a 6 month holiday on capital and interest payments. With a 1% discount if applied for through the LEO.
- In an effort to give companies specialist advice, the Business Continuity Voucher is now open for applications.
- For companies looking to create or improve their online presence we recommend looking at the Trading Online Vouchers.
- If companies want to use this opportunity to develop a new innovation during this period the Feasibility Study Grant or Agile Fund is there to support.
- If companies' teams are intact and working remotely, they are encouraged to start a LEAN journey, commencing with the Lean For Leaders on the 21st of April which will be run remotely, for more info see www.leandlr.ie.

Infrastructure and Climate Change:

- The Directorate continues to respond to environmental, waste and litter pollution incidents, as needed, and such incidents are recorded and managed as usual through the Civic Hub and the CRM system.
- The Council's waste recycling facilities remain open (at Ballyogan, Eden Park and Shanganagh) with social distancing and other HSE recommended protocols in place and the Council-operated Bring Banks continue to be serviced and made available for use by the public.
- The Green School programme and the National Spring clean events have been cancelled in line with HSE guidelines and Government advice.

Forward Planning Infrastructure

- The Directorate continue to engage with applicants, their representatives and other state agencies as part of on-line systems to include tele / video conferencing to facilitate workshops and reporting in the assessment of the Cherrywood Planning Scheme.
- Work continues in progressing the project designs and tender documentation of the Cherrywood Urban Regeneration Development Fund (URFD) - Parks, Greenways and Attenuation project.
- Work continues in the preparation of the dlr bid for the consideration of projects under Call 2 of the URDF Fund. The closing date for which has been extended to the 29th May 2020.

Architectural Services

- The Council is responding to Dangerous Buildings callouts as normal. Calls will be directed to the Dangerous Buildings section by the Civic Hub.
- Construction work on sites has been suspended and sites have been secured.

Housing

- Essential Services including Homeless & Welfare, Allocations, HAP, Emergency and Housing Maintenance are being progressed with additional supports as required provided to the vulnerable including the Travelling Community.
- Housing Rents are receiving a high volume of calls in relation to changes in household income as a result of Covid-19. When the tenant submits evidence of payment from Social Welfare, the rents team will reassess the rent taking account of any reduction in income. Concerns or queries should where possible, be directed via the email address rents@dlrcoco.ie

Finance

- **Rates:**

In line with the announcement made by the Government on 20 March, 2020, the Council is working with ratepayers whose businesses are impacted by Covid-19 to defer rates payments due until the end of May. Ratepayers are advised to contact their Rate Collector to put this arrangement in place as soon as possible.

- **Accounts Payable:**

Payment to suppliers have been accelerated through more frequent payment runs to assist suppliers with cashflow.

- **Financial Management:**

The impact of Covid-19 on the Council's financial position will not be known for some time. In the meantime budgets and cash flow continues to be monitored closely.

Planning:

- The Planning Department is operating in accordance with the revised time frames set out by the Ministers Order. This Order disregards the period from the 29 March 2020 to the 20 April 2020 (inclusive) when calculating statutory timeframes.

Corporate Affairs:

- The March Council meeting was cancelled as were the Dun Laoghaire and Dundrum Area Committee meetings, with all documents packs and agenda continuing to issue to Members.
- Weekly Group Leaders meetings are held to update Members on services and actions being undertaken during this period.
- New arrangements have been put in place to continue payment of allowances and expenses to Members.
- The Civic Hub continues to provide services to the public, dealing with all telephone calls, emails and Council reps.
- Carrying out and reviewing Health and Safety Risk Assessments.
- The Communications Unit, through all our media channels, is providing information, advice and updates on services to the public. They have also worked closely with the Community Department in creating awareness of the Community Call helpline. Regular briefings are provided to staff.
- The IT department has provided for accessibility for over 600 staff to work remotely, while a Dynamics Mobile App for remote access to the CRM has been enabled. Support resources are in place to assist with the new work practices to ensure delivery of services.

- The Microsoft Teams application has been rolled out to all Members providing for remote meetings. While Teams is the preferred conferencing facility, we are facilitating meetings by zoom hosted by external bodies.
- Created the Community Response phone lines and call centres in conjunction with the Community Department and continuing to develop the GIS form for logging cases onto the CRM.
- Continuing to implement a Multi – Factor Authentication solution to provide secure access to AnyConnect, in order to secure additional capacity to remote working.

Circulars and Relevant Documents

[Planning and Development during the Covid 19 Emergency Circular PL 02/2020](#)

https://www.dropbox.com/sh/4v03i3z3flprs9i/AAA9a0nV_0rE8rLp5_kgxBuCa?dl=0

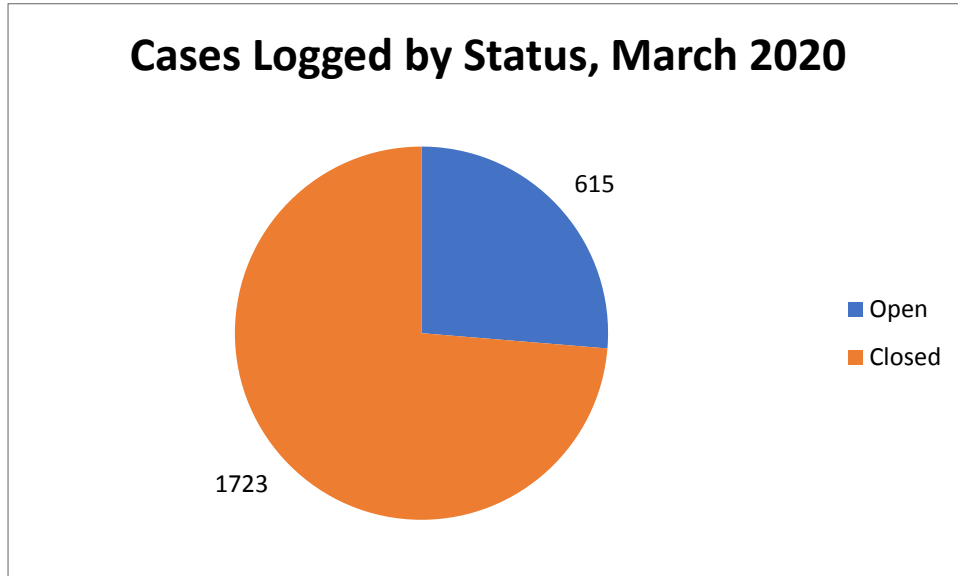


CONTENT DIRECTORATES

CORPORATE AFFAIRS Director: Mary T. Daly	Page 8
MUNICIPAL SERVICES Deputy Chief Executive and Director: Tom McHugh	Page 11
FINANCE AND ECONOMIC DEVELOPMENT Director: Helena Cunningham	Page 24
HOUSING* Director: Catherine Keenan	See note below
PLANNING Director: Mary Henchy	Page 28
FORWARD PLANNING INFRASTRUCTURE * Director: Anne Devine	See note below
INFRASTRUCTURE AND CLIMATE CHANGE Director: Robert Burns	Page 29
ARCHITECTS County Architect: Andree Dargan	Page 29
COMMUNITY AND CULTURAL DEVELOPMENT Director: Therese Langan	Page 30

*Included in Quarterly Management Report

Cases logged in March 2020



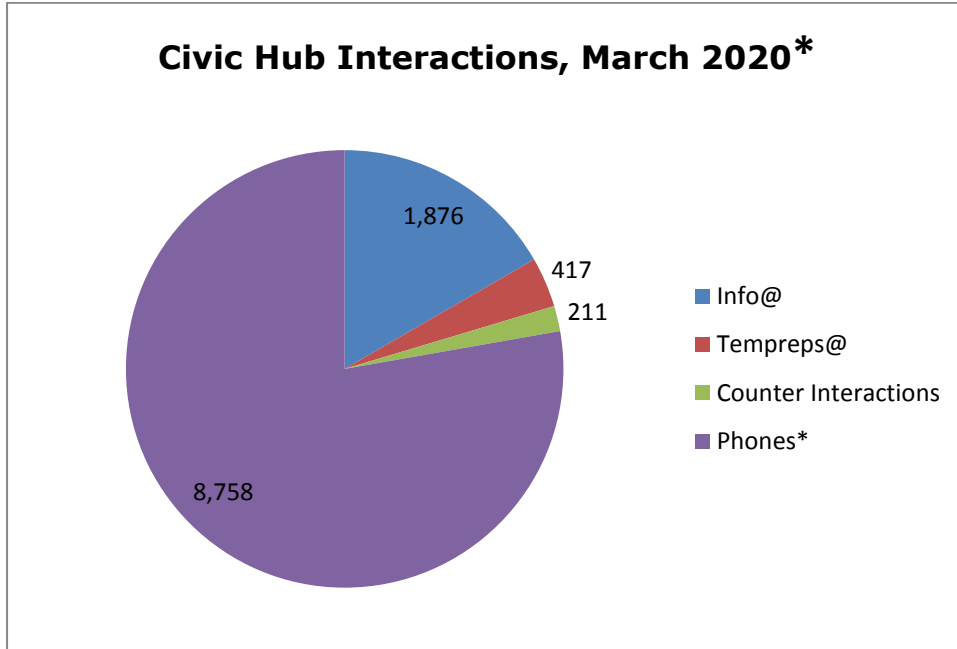
Open	615
Closed	1,723

Cases Logged in March 2020, by Section:

Section/Dept.	Open	Closed	Total
Architects	2	4	6
Ballyogan Depot	5	1	6
CoCo		4	4
Comms & Civic Hub	26	624	650
Community	2	4	6
Corporate Services	2	3	5
dlrcoco	2	1	3
Enterprise	1		1
Environment	133	371	504
Finance	66	246	312
Housing	37	119	156
Parks	127	81	208
Planning	12	5	17
Property	1	4	5
Transportation	191	193	384
Waste Enforcement	8	57	65
Water Services		6	6
Grand Total	615	1723	2338

Civic Hub Activities:

Cases logged in March 2020 * Pie chart excludes abandoned calls



Phone Statistics	Answered Directly	Transferred to overflow
	7,958	800

Emails received	Info@	Reps@	Total Emails
	1,876	417	2,293

Counter Interactions	Civic Hub	Appointments	Total
	150	61	211

Social Media and Website Activity – March 2020

Social Media

Twitter Accounts*	Tweets	Followers	Impressions
dlr corporate	113	14,324	548k
dlr libraries	154	7,528	251k
dlr events	5	5,367	13.5k
dlr heritage	37	3,169	95.8k
dlr Tourism	29	2,786	29.4k
dlr Sports Partnership	19	1,477	41.7k

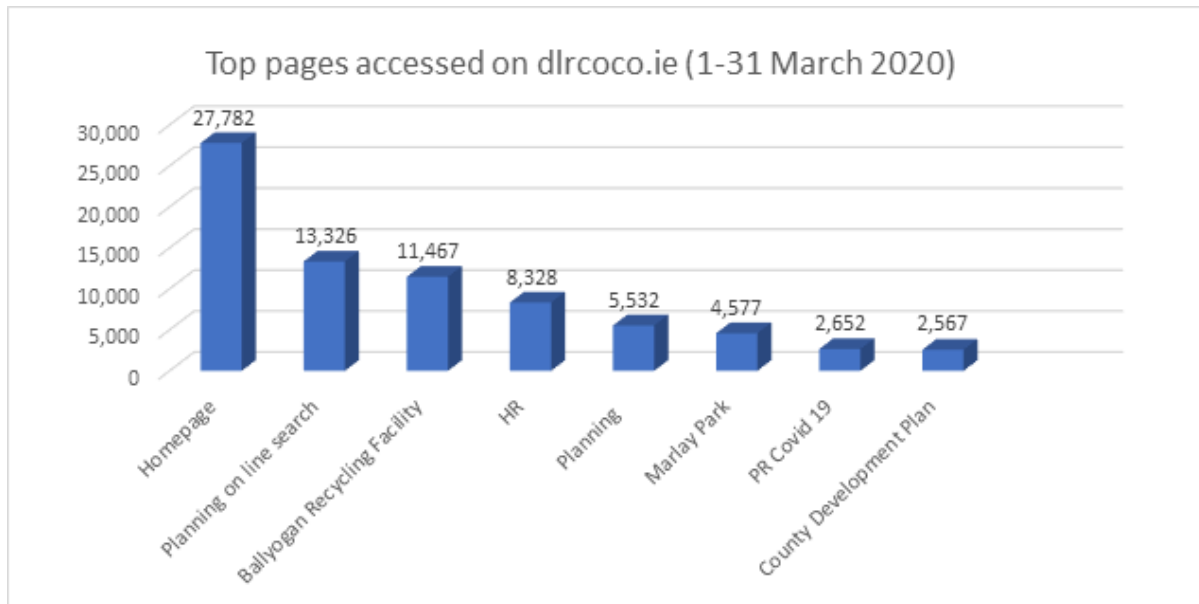
*On average per month there are 300+ tweets across all dlr accounts

Facebook Accounts*	Facebook Posts	Followers
dlr Corporate	69	10,481
dlr libraries	94	5,806
dlr events	16	10,100
dlr heritage	26	3,427
dlr Tourism	13	5,060
dlr Sports Partnership	26	2,059

*On average per month there are 300+ posts across all dlr Facebook accounts

Website Activity – page views

dlrcoco.ie 191,353 (up by 10,000 views on previous month)
 dlrevents.ie 13,639 (down by 60,000 views on previous month)
 dlrlibraries.ie 70,589 (down by 6,000 on previous month)



Press Queries

20 Press queries in March

Freedom of Information

7 FOI requests were received in March.

1. Road Maintenance Management Report February 2020

Road Maintenance Management Report - March 2020						
Ref.	Programme Type	STATUS				Comments
		Design Stage	Tendered	On site	Complete	
RRP Major	Road Resurfacing Programme - Major Works					
1	Nutgrove Avenue		✓			
2	Ballinteer Avenue		✓			
3	Kilmacud Road Lower			✓		
4	Green Route	✓				
5	Sydenham Road	✓				
12	Adelaide Road			✓		
13	Castle Park Road			✓		
14	Ballinclea Road	✓				
15	Corrig Road		✓			
16	Rathsallagh Estate	✓				
17	Ashlawn Estate	✓				
18	Rochestown Avenue	✓				
19	Saval Park Road	✓				
RRP Minor	Road Resurfacing Programme - Minor Works ('Patching')					
1	Broadford Road	✓				
2	Woodpark - The Drive		✓			
3	Stillorgan Road (old N11)	✓				
4	Upper Kilmacud Road	✓				
5	Ticknock Road Edges	✓				
6	Ballyedmonduff/Ballybetagh Road Edges	✓				
7	Heidelberg	✓				
8	Sandyford Village	✓				
22	Dalkey Avenue	✓				
23	Georges Place	✓				
24	Patricks Square	✓				
25	Casement Villas	✓				
26	Temple Crescent	✓				
27	Monkstown Farm	✓				
28	Georges Street Lower	✓				

Road Maintenance Management Report - March 2020						
Ref.	Programme Type	STATUS				Comments
		Design Stage	Tendered	On site	Complete	
29	Grotto Avenue/Grotto Place	✓				
30	Barnaslingan Lane	✓				
31	Shanganagh Terrace	✓				
32	Dublin Road (from old Conn Ave north to Circe K)	✓				
FP	Footpath Upgrade Programme					
1	Pine Valley	✓				
2	Sandyford Business District	✓				
3	Kerrymount Ave	✓				
4	Westminster Road				✓	
5	Enniskerry Road	✓				
6	Cabinteely Close	✓				
7	Eden Park/Slieve Rua/Dale Road	✓				
8	The Park, Cabinteely	✓				
17	Dún Laoghaire Town		✓			
18	Blackrock Town	✓				
19	Dalkey Village	✓				
20	Glasthule Village	✓				
21	Ashlawn Park/Coolevin	✓				
22	Wynberg Park	✓				
23	Watsons Estate	✓				
24	Woodbrook Glen			✓		
25	Glenavon Park	✓				
26	Ballybride Road	✓				
27	Ballycorous Road	✓				
28	Patrician Villas	✓				
29	Eaton Brae	✓				
BSP	Bridges & Structures Programme					
1	Blue Light Wall Repair	✓				
2	Woodside Road Retaining Wall	✓				
3	Belfield Flyover	✓				
4	Glenalua Wall Repair	✓				
	Category 3 Bridges	✓				

Road Maintenance Management Report - March 2020						
Ref.	Programme Type	STATUS				Comments
		Design Stage	Tendered	On site	Complete	
DGRP	Drainage / Gully Repair Programme					
1	Oakdown Road, Churchtown				✓	
2	De La Salle College, Churchtown				✓	
3	End of Old Bray Road, Cabinteely	✓				
4	Whitethorn Road, Clonskeagh	✓				
5	Woodside Road	✓				
6	Beech Lawn, Dundrum	✓				
7	Mine Hill Lane				✓	
8	Bridesglen Road				✓	
9	Rathmichael Road				✓	
10	Clonkeen Road (At South Park)	✓				
11	Woodbine Park	✓				
12	Seafield Road Killiney	✓				
13	Ruby Hall	✓				
NRP	National Roads Programme					
1	N31 Crofton Road	✓				
2	N11-N31, 3-Year Resurfacing Programme	✓				
AWP	Accessibility Works Programme					
1	Lynnwood to Ballinteer	✓				
2	Loreto Park	✓				
3	Mount Anville Road at Deerpark	✓				
4	Castlebyrne Park	✓				
5	Mt Albany Estate	✓				
6	Coolevin	✓				
7	Cloister Estate	✓				
8	O'Rourke Park				✓	
9	Laneway from Gleann na Smól to Stradbroke Road (part of)	✓				
CMP	Cycleway Maintenance Programme					
1	Brehonfield Road	✓				
2	Churchtown Road Upper	✓				
3	Kill Lane (sections from Foxrock to Deansgrange jct)	✓				
4	Baker's Corner's junction	✓				

Road Maintenance Management Report - March 2020						
Ref.	Programme Type	STATUS				Comments
		Design Stage	Tendered	On site	Complete	
EMP Estate Management Programme						
1	Locations TBC	✓				
2	Locations TBC	✓				
TICP Taking in Charge Programme*						
1	The Rise Mount Merrion	✓				
2	Redesdale estate - certain laneways	✓				
5	Foxrock Wood - Beech Park Laneway		✓			
<p><i>*Subject to investigation and clarification of ownership, assessment of works and costs needed to bring these roads/laneways up to taking in charge standard, and no commitment can be made at this stage as completing such works would be dependent on available funding and resources.</i></p>						
RCRP Roads Control Reinstatement Programme						
1	Proby Square (South)	✓				
2	Marine Court and assoc. Laneways		✓			
3	Devitt Villas	✓				

2. Traffic & Road Safety

	Preliminary Design Stage	Public Consultation	Detailed Design Stage	Tendered	On site	Complete	Comment
NTA Schemes							
N11 Brewery Road Safety Improvement Scheme			✓				Awaiting to carry out site investigation
Sandyford Cycle Route (UCD accessibility on Clonskeagh Road)						✓	Works complete
Sandyford Cycle Route (Drummartin Link Road / Rotary)				✓			Construction due to commence in the coming weeks.
Sandyford Cycle Route (UCD to Clonskeagh) Phase 3	✓						Consultant appointed to design the scheme
Stillorgan Road Cycle Route (UCD accessibility at Nova)				✓			Works commenced in March 2020
Brides Glen Greenway	✓						Consultancy tender issued
East Coast Trail (Merrion Gates to Seapoint)	✓						Environmental studies underway
Wyattville Road Cycle route - Stage 2	✓						Tender for detailed design has been awarded to JB Barry Transportation and

	Preliminary Design Stage	Public Consultation	Detailed Design Stage	Tendered	On site	Complete	Comment
							they have commenced work
Monkstown Road Cycle Route					✓		Cycle track red surfacing tender awarded. Work to be commenced in April/May
Dodder Greenway	✓						Work on the Design of preferred option is being progressed by DCC
Cycle Parking						✓	Location being identified for cycle stands
Non-NTA Cycle Schemes							
Cruagh Wood Greenway – Ballyogan Road to Cruagh Wood					✓		Construction progressed well, 95% of project complete
Carysfort Avenue Cycle Tracks	✓						Pre-scheme public consultation complete

Other schemes

Stillorgan Village Area Movement Framework Plan:

- Phase 2-Lower Kilmacud Road from 100m east of the junction with Upper Kilmacud Road to the Access Road into Kilmacud Crokes GAA Club. Funding approved for this phase has been approved.
- Phase 3 – Lower Kilmacud Road from Kilmacud Crokes to the N11. Issued tender to design consultants. Due back on April 24th

Foxrock Village Improvements

- Upgrade of footpaths on the corner of Brighton Rd and Westminster Lawns. Construction tenders received and Richard Nolan Civil Engineering has been identified as the preferred contractor. Preparing contract documentation currently

Road Safety and Cycling

- A license has been issued to BleeperBike Ireland to operate a stationless bike share scheme in the County. Initially 5 permits will be issued as part of this license.
- 50 High Viz vests supplied to School Warden for Naomh Olaf in Sandyford.
- 100 High Viz vests also given to Blackrock Community Garda for a talk in St. Andrew's school.

TAG

There were 27 items dealt with at Area 2 meeting on Tuesday 3rd of March 2020

Deputations

Council staff met with Llewellyn Residents, The Gallops Residents and Balally Residents Associations on the 11th of March 2020

BusConnects Dublin Update

Delivery of the BusConnects Core Bus Corridor infrastructure projects:

Details of public consultation for Bus Connects Core Bus Corridor infrastructure projects was emailed to Councillors

It is intended that Quarterly Reporting on the BusConnects will form part of the Council's Quarterly Management Report going forward.

3. Water & Drainage

Drainage and Flood Alleviation

Engineering and Environmental Consultants were appointed in Dec 2019 for Flood Risk Management works on the Deansgrange Stream. This is a 4 to 5 year project. Data gathering is currently underway. Activities for Q1 2020 include additional survey work, a constraints study, hydrological analysis and hydraulic modelling. This commission, and all approved civil works, will be funded by the OPW.

Tenders have been invited for Contractors to construct the new screen/flood storage structure in Kilbogget Park. An advance contract was tendered in February to control Invasive Species on the site of the proposed works. This advance contract is now complete.

Tenders have been received for Engineering and Environmental Consultants for Flood Risk Management Works on the Carrickmines/Shanganagh Rivers. These are under assessment.

Drainage Section is working closely with the OPW as they commence the update process of the published flood maps as required by the EU Floods Directive.

Hydraulic modelling of the Dundrum Slang Stream is complete. Draft flood maps have been prepared and are being reviewed.

Tender documents are completed for consultants to prepare detailed flood risk maps for the Monkstown environs streams. This project is currently out to Tender with tenders due back in April.

Draft Flood Risk Management Plans (FRMPs)

The Flood Risk Management Plans were launched on 3rd May 2018 and these were adopted by the Council at the Council Meeting on the 10th September.

All three Flood Risk Management Plans (FRMPs) in the Dun Laoghaire Rathdown County Council area (Deansgrange/Loughlinstown/Shanganagh, Carysfort-Maretimo and Old Connaught Wilford) have been included in the Ten-Year €1 billion Programme of Investment in Flood Relief Measures with Deansgrange/Loughlinstown/Shanganagh included in the first tranche of €257 million in funding for 50 new flood relief schemes to proceed to detailed design.

The OPW have asked DLR to project manage the scheme and have agreed to fund the necessary in-house project management personnel.

4. Parks

Parks & Landscaping Service:

- Works on-going Sorrento Park
- Remedial Tree Works for East & West Side on-going
- Dogs off leash area almost complete in Kilbogget Park-drainage works outstanding.
- Grass maintenance on-going
- Potting Shed/Greenhouse complete in Fernhill –complete
- Tree planting on-going county wide
- West County Footpath Construction & Repair Projects tenders received
- Loreto Park – works to replace Playground on site: 80% complete
- Floral Decoration not going ahead due to COVID-19

Biodiversity

- Biodiversity Event for March 21st at Royal Terrace was cancelled due to COVID-19
- Development of short biodiversity videos online to replace biodiversity events now in progress.
- Draft Biosphere Education Strategy completed and progressed to Stakeholder consultations in March but is halted due to COVID-19.
- Brent Geese surveys of Inland sites in DLR 2020 has been completed.
- Brent Geese Tagging Project 2020 in collaboration with FCC and DCC has been completed. The switch to use GPS tags this year has allowed the remote downloading of data to be possible so that work can continue on the project during COVID-19.
- Dalkey Island Infographic developed with BWI and EU Tern Project on-going through remote working.
- Review of County Habitat Mapping and Ecosystems Services has commenced and will continue until July. No fieldwork required.
- Review of County Hedgerow Mapping and Ecosystem Services has commenced and will continue until July. No fieldwork required.
- County Otter Survey Phase II had commenced in March 2020 but is halted due to new working restrictions.
- Incorporation of staff workshops into draft DLR Invasive Species Action Plan commenced.
- Submission of applications to the UCD Earth Institute - Artist in Residence with the theme DLR Biodiversity has closed with a great response. These will be reviewed over coming weeks.
- Very large response to the Frog Patrol at Barnaculla earlier in March but it was halted due to COVID-19.
- Benefits of Biodiversity - Ecosystem Services Education Programme for Schools 2020 – delayed due to COVID-19.

CoCo Markets

During the month of March we received 2 summer seasonal applications. These applications fell under the following category

- 2 summer seasonal applications for Craft in Marlay Park, both were offered a space but one declined due to other commitments

Sports Services:

Sports Development

dlr Leisure:

69 participants took part in our DRAFTS Afterschool Programme

168 participants took part in our Mini movers Fundamental Movement Programme

129 participants took part in a wide range of activities from Archery to golf per week

Leinster Rugby:

Leinster Rugby Tag Rugby Program:

Primary schools 10 - 524 boys, 374 girls = 898 total

Secondary schools 3 - 146 boys, 43 girls = 189 total

After schools programs LR & DLRCC:

St Joseph of Cluny – 17 girls (4th, 5th & 6th year) this is one of two planned sessions, the other is for 1st, 2nd & 3rd years but due to the closures has yet to take place.

Ballyogan after schools club – 10 boys, 4 girls (primary & secondary)

Online programs:

Tweet sent to DLR clubs to start posting videos to support the rugby community in DLRCC. Some clubs have taken to sharing videos, but it was good to hear clubs are sharing training videos through WhatsApp groups to help the players plus parents.

IRFU – Due to the COVID19 restrictions there are no group sport activities. However, IRFU Head of Rugby Development Matt Wilkie and his family demonstrate some fun rugby games for the family to enjoy during current restrictions on YouTube. Link:

<https://www.youtube.com/watch?v=aTphMIsCPws>

JS twitter @jds sharks

FAI:

Primary Schools (Positive Play) - 350 Boys and girls

Secondary Schools - 20 Boys

Girls Club Academy - 20 girls (Rosemount Mulvey)

Safeguarding 1 - 30 participants (Leicester Celtic)

Leinster Cricket:

No report.

Sports Partnership:

- All Sports Partnership programmes, events and training workshops were suspended from the 13th March due to Covid-19 and the need to adhere to Social Distancing.
- Activity Challenges - developed and started roll out of four new Activity Challenges to encourage all ages and abilities to exercise at home with their family units:
 - The Grandparents 15 Minute Challenge - a fun challenge to encourage children to make regular phone contact with their grandparents and engage in activities with them (physical, social and mental).
 - Move to the Rhythm Dance Challenge - watch our dance tutor demonstrate part of a new professionally choreographed routine each day that comes together on Fridays.
 - The Fighting Fit Challenge - We post a fitness program each week that if you follow will culminate in you matching yourself against the Irish Army fitness test to see if you would make the grade.
 - The Scrambled Leg Challenge - Take your family for a local walk each day, clocking up your kilometres together to reach the equivalent distance to landmarks around Ireland.
- Club Development & Participation Grants –funding secured from Sport Ireland to roll out a small grants programme targeting key population groups later in the year.
- Dormant Accounts Funding – DLR Sports Partnership currently developing a number of potential projects to apply for under Dormant Accounts funding streams through Sport Ireland (targeting disadvantaged populations).

- Attended a conference for all Local Sports Partnerships around the Country organised by Sport Ireland to tackle core issues and promote information sharing.

5. Roads Control Unit March 2020

Reinstatement works

Roads Control Unit is continuing to carry out permanent reinstatements on behalf of Water Services Section as agreed under the Service Level Agreement with Irish Water. The Contractor (Richard Nolan Civil Engineering Limited) has completed 670 no. locations to date. The Contract is extended for an additional term expiring on 31st December 2020 under the same terms and conditions as contained in the original Agreement.

Restoration works

Road Control Unit are planning to carry out restoration works on the following locations by using 'Long Term Damage' money:

- Proby Square (North and South) part off, Blackrock (Design Stage)
- Devitt Villas, Dun Laoghaire (waiting for the Utility Company GNI to finish their planned works then the reinstatement Contractor will mobilize to Devitt Villas to carry out the required repair works).
- Mariner's Court and nearby Laneways, Dun Laoghaire (pending the completion of the upgrade scheme along Haigh Terrace (Part off) undertaken by our Architects Department).

6. Cleansing Section Information & Statistics

Cleansing & Beaches Section Statistics September 2019 – February 2020

Cleansing & Beaches Stats	September 2019	October 2019	November 2019	December 2019	January 2020	February 2020
Weight of Rubbish Collected from Streets/Beaches (tonnes)	246	366	365	347	349	194
Clean-Ups Assisted	52	56	45	28	50	42
Animal Removals from Public Spaces	29	60	22	19	29	21
Bathing Water Samples Taken	43	0	0	0	5	9
Gullies Cleaned	1507	1284	1151	1051	1474	1277
Dumping Incidents Managed	54	71	64	81	76	63
Bathing Water Pollution Incidents Detected	1	0	0	0	0	0
Reported Overflows from Drainage Network to Bathing Water	19	13	44	8	7	35
Street Bin Collections	3,401	3500	3088	3927	3259	3141

* Statistics available up to the end of February 2020.

Cleansing & Beaches Project Updates – March 2020

- Cleansing works on the N11 (*gully cleaning, road sweeping and weed control*) originally scheduled for March/April are currently delayed in line with the COVID 19 outbreak. Cleansing works on the Rock Road will be progressed after the N11 works.
- A review of Killiney Beach is being carried out to assist with identifying areas where current signage is inadequate and assess accessibility to the car park and at entrances to the beach. Initial minor works to improve beach accessibility have been identified but not yet progressed due to COVID 19 outbreak.
- The further survey information required for the upgrade/restoration works at the Forty Foot swimming area will be obtained in the coming months. This is currently on hold due to COVID 19 outbreak.
- The Smart Bin Review including a review to end February 2020 has been completed and a report issued to local councillors.
- The 2020 Deep Clean Initiative consultations commenced in March with an Inception meeting held with the Tidy Towns Committee and Local Business Association in Dun Laoghaire. In line with the COVID 19 outbreak, the initiative is now on hold and plans are yet to progress any further.

7. Relevant Statistics

There were 2,232 fixed charge notices/fines issued in March 2020 (correct at 31st March 2020), a breakdown of which is as follows:

<u>Violation</u>	<u>No. of Tickets Issued</u>
Vehicle committing an offence contrary to Pay & Display/Permit Parking Area Regulations	1229
Parking a non-goods vehicle in a goods vehicle loading bay	237
Vehicle committing an offence contrary to Pay & Display Parking Regulations	218
Parking a vehicle on a footway	126
Parking a vehicle on a roadway with less than 3 lanes where there is a continuous white line	69
Parking a vehicle on a double yellow line	62
Parking or stopping a vehicle in a disabled person`s parking bay	58
OVERSTAYING 3 HOUR PARKING LIMIT	37
Vehicle committing an offence contrary to Pay & Display / Permit Parking Area Regulations	37
Parking a vehicle in a taxi stand	34
Parking a vehicle within a stopping place or stand or bus stop	23
OVERSTAYING 1 HOUR PARKING LIMIT;	21
Parking a vehicle on a cycle track	13
Parking a vehicle within 5 meters of a road junction	13
Parking a goods vehicle in a loading bay for over 30mins	12
Parking a vehicle at a no parking sign at a time prohibited	12
Parking a vehicle on a single yellow line during a prohibited time	8
Parking or stopping a vehicle on a clearway	8
OVERSTAYING 2 HOUR PARKING LIMIT	5

Electric vehicle in an electric vehicle bay but not charging	3
Not parking a vehicle within the limits of a parking bay	2
Parking a vehicle on a grass margin	1
Parking a vehicle within 15 meters of pedestrian crossing (approach side) or 5 meters on the other side	1
Parking a vehicle within 5 meters of exit side of traffic lights	1
Parking in a bay reserved for Car Club Vehicles	1
Parking out of the limits of a bay	1
Total no. of fines issued between 1st and 31 March 2020	2232

There were no convictions secured in March 2020, as the District Court was adjourned to a later date due to the current situation.

Public Lighting

Work continues on the replacement of the old lights with LED lighting which is more energy efficient, gives less maintenance and improved service. General maintenance including upgrading of brackets, columns and Networks is also on-going.

Public Lighting Maintenance

Number of repairs carried out	1,674
Percentage of lights out	1.05%
Pole replacement carried out	58
Bracket replacements:	656
Tree trimming:	71
ESBN Connections/ Requests:	66
LED Upgrading	860

LED Upgrading Program

A list of these can be found on www.dlrcoco.ie

Planning and Building Control

Applications analysed	63
Inspections completed	6

Requests

Light requested by stakeholders (completed)

Additions:	15
Alterations:	6
Legal requests:	4

Road Opening Licences March 2020

Road Opening Licences received in 2020 via Maproad Roadworks Licensing MRL System up to 27th March 2020.

No. Road Opening Licences ROLs 2020	
Received	608
Processed	514
Withdrawn/Refused	30
Conditioning	64

Road Closures, Street Furniture, event signage and filming applications

In March there were:

2 applications for Road Closures

No applications for Street Furniture

3 applications for Event Signage

No applications for Filming on locations in the County

8. Dún Laoghaire Harbour

COVID-19 Measures

- Social Distancing reminders have been sprayed at the East and West Piers and the Marina Breakwater.
- VMS signs are installed at the entrance to East and West Piers
- Crowd density is being monitored by CCTV
- Food vendors and the East Pier Battery have been closed temporarily.
- Essential maintenance is being carried out, including disinfection of the Solar Bin handles, and handrails on critical steps on the East Pier.
- Solar bin handles and handrails generally are being regularly disinfected.

West & East Pier works

Works are complete on the repairs to the end of the West Pier and the rock armour replacement on the East Pier. The contractors are demobilising from site.

Filming

With the COVID-19 crisis, all filming within the Harbour has ceased.

Real Estate Negotiations

- Lease negotiations are progressing well on the 3rd Floor of Block 2 Harbour Square with a view to the existing tenants remaining after April.
- Lease negotiations are progressing well on the 4th Floor of Block 2 Harbour Square with a view to the existing tenants remaining after April.
- Lease negotiations are progressing well on the 4th Floor of Block 2 Harbour Square with a view to the existing tenants remaining after April.
- The 1st Floor of Block 2, Harbour Square is vacant and advertised for lease with some interest and viewings.
- Negotiations are ongoing with DMYC and INSS on renewal of their respective leases.

Ferry Terminal

Planning Permission was granted for the ferry terminal project on the 7th February 2020. A planning appeal was lodged to An Bórd Pleanála and is currently being determined. A business briefing on the ferry terminal proposal was delivered to the elected members by Hilary Haydon on the 25th February 2020. This matter will be brought to Council later in the year for disposal pursuant to Section 183 of the Local Government Act 2001.

Dun Laoghaire Harbour and Town Studies



Work has commenced on developing the Economic Plans for Dun Laoghaire Harbour and Dun Laoghaire Town. The Stakeholder Engagement Campaign underpins both plans that will generate new ideas for the sustainable regeneration of the Town and the Harbour. The intention is that this exercise is undertaken across four phases:-

- **Inform: Initial Workshop/Meeting and Exploratory Interviews with key stakeholders that will inform key stakeholders of the project objectives**
- **Invitation for submissions**
- **Consultation: Preparation of detailed surveys**
- **Structured interviews**

Arising from the restrictions introduced to stem the spread of Covid 19, the Council has been unable to progress this campaign. In agreement with the consultants, the project has been paused until the restrictions and protocols around social distancing have been lifted.

Social Media Platforms

Twitter – 4,332 followers

Facebook – 2,422 followers

Finance and Economic Development

Local Enterprise Office (LEO)

Financial assistance approved year to date for 2020							
Period	No. of feasibility study approvals	No. of business priming approvals	No. of business expansion approvals	No. of Technical Assistance for Micro Exporters approvals	Total no. of applications approved	No. of Trading Online Vouchers approved	No. of client applications submitted to Microfinance Ireland
Jan-Mar 2020	7	4	7	7	25	5	2
Enterprise Ireland Target to March	4	4	3	5	16	13	5

Job creation as a result of direct financial assistance Year to Date 2020	
Jan-Mar 2020	25.5

Clients assisted in LEO activities Year to Date for 2020						
Period	No. of applications for financial assistance	No. of clients attending networking events	No. of clients commencing training / attending workshops or seminars	No. of clients commencing mentoring assignments	No. of clients attending business advice clinics	Total no. of clients assisted
Jan-Mar 2020	31	309	719	41	105	1205

DLR Economic Development Supports	Vacant Commercial Premises Scheme	Shop Front Improvement Scheme	Business Promotion Grants
Jan-Mar 2020	1	2	0

Enterprise Promotion activities in March 2020

DLR Enterprise News	LEO DLR COVID-19 Business Supports (sent 13/03/20) 62.7%. 1382 recipients. LEO DLR COVID-19 Business Supports (sent 27/03/20) 58.7%. 1387 recipients. Open rate Industry average 11%
DLR Creatives	Started February
Enterprise Week Business Mentoring Sessions	March 2 nd , 3 rd , 4 th , 5 th & 6 th
One-to-One Business Advice Sessions	March 10 th & 11 th
Group Business Information Session	Thursday March 12 th
Pricing Guidance Workshop for Start-ups and SME's	Monday March 2 nd
Close the Deal Sales Workshop	Monday March 2 nd
Financial Management for Growth Workshop	Monday March 2 nd
LEAN DLR Faster, Better, Cheaper	Tuesday March 3 rd
Harness the Power of PR Workshop	Tuesday March 3 rd
LINK Network "Building the Brand of you on Social Media"	Tuesday March 3 rd

Understanding the Structure of Investment Deal Workshop	Wednesday March 4 th
"Win the Tender" Procurement Workshop	Thursday March 5 th
David Meade Presents "Engage for Success"	Thursday March 5 th
Storytelling: How to really connect with customers	Thursday March 5 th
International Women's Day	Thursday March 5 th
LIFT Ireland – Leadership & Facilitator Training	Friday March 6 th
Business Networking Walk – Killiney Hill	Friday March 6 th
Southside Partnership Workshops	March 2 nd , 3 rd , 4 th , 5 th & 6 th
Start Your Own Business	Started Wednesday March 18 th

Tourism Development

COVID-19 has had a major impact on tourism internationally, and locally. While there had been a number of developments in relation to the County's winning links with Brest and Vincennes, there is uncertainty around whether planned events will now take place.

**DLR CAPITAL ACCOUNT
INCOME & EXPENDITURE SUMMARY BY SERVICE DIVISION TO 29/02/2020**

SERVICE DIVISION	Balance at 01/01/2020 €	Expenditure YTD €	Income YTD €	Balance at 29/02/2020 €
A Total Housing & Building	-11,821,366	5,794,146	-2,238,902	-8,266,123
B Total Road Transport & Safety	-9,617,830	119,183	-43,503	-9,542,150
C Total Water Services	-3,206,345	41,957	0	-3,164,388
D Total Development Management	-58,082,050	827,005	-1,457,753	-58,712,798
E Total Environmental Services	-9,476,074	0	-71,784	-9,547,858
F Total Recreation & Amenity	-14,287,698	922,007	-84,998	-13,450,688
G Total Agriculture, Education, Health&Safety	-4,028,245	0	0	-4,028,245
H Total Miscellaneous Services	-37,059,142	286,671	-310,968	-37,083,439
Grand Total	-147,578,750	7,990,970	-4,207,910	-143,795,690

SUMMARY OF RATES DEBTORS TO 29/02/2020

	Balance at 01/01/2020 €	Balance at 29/02/2020 €	Arrears from current year debit	Arrears >1 year
RATES	14,468,049	97,993,394	84,501,301	13,492,093

**Please note Rate Bills issued 18 February 2020.

DLR REVENUE ACCOUNT

INCOME & EXPENDITURE SUMMARY BY SERVICE DIVISION TO 29/02/2020

16.67%

SERVICE DIVISION		EXPENDITURE		
		Expenditure €	Adopted Full Year Budget €	Exp as % of Budget
A	Housing & Building	8,113,361	49,324,900	16.45%
B	Road Transport & Safety	4,390,862	30,748,700	14.28%
C	Water Services	2,019,672	12,388,600	16.30%
D	Development Management	4,182,915	21,872,800	19.12%
E	Environmental Services	4,906,292	30,671,800	16.00%
F	Recreation & Amenity	5,464,943	34,532,100	15.83%
G	Agriculture, Education, Health & Welfare	1,619,943	4,748,900	34.11%
H	Miscellaneous Services	1,388,128	8,207,900	16.91%
Total Expenditure		32,086,114	192,495,700	16.67%

SERVICE DIVISION		INCOME		
		Income €	Adopted Full year Budget €	Inc as % of Budget
A	Housing & Building	6,913,211	42,936,600	16.10%
B	Road Transport & Safety	1,985,898	13,492,400	14.72%
C	Water Services	1,452,091	8,557,300	16.97%
D	Development Management	1,183,809	5,360,400	22.08%
E	Environmental Services	932,999	5,627,200	16.58%
F	Recreation & Amenity	814,296	5,551,400	14.67%
G	Agriculture, Education, Health & Welfare	1,114,907	3,934,400	28.34%
H	Miscellaneous Services	1,146,618	6,617,300	17.33%
Sub Total		15,543,829	92,077,000	16.88%

LPT	Local Property Tax	1,811,584	10,869,500	16.67%
RA	Rates	14,893,812	89,549,200	16.63%
Total Income		32,249,225	192,495,700	16.75%

Surplus at 29/02/2020 -€163,111

Planning Applications – monthly statistics

	Outline Permission	Permission	Total
New application Received*	0	139	139
Decision Deferred	0	26	26
Decision to Grant**	0	72	72
Decision to Refuse**	0	10	10
Issued within 2 months or 8 weeks	0	62	62
Invalid Applications	0	23	23

*Includes 15 Applications for Retention

**Split decisions; Grant Permission & Refuse Permission (inc. For Retention) are entered in as a decision under both "Decision to Grant" and "Decision to Refuse".

0 Split Decisions (to Grant and Refuse)

Strategic Housing Development (SHD) Applications:

Planning Applications received under section 4 of the P&D (Housing) & Residential Tenancies Act 2016

Case No	Applicant's Name & Brief Description of Development	Date Application Received	Last Day for Submissions / Observations	Application Website	Due to be decided by ABP
ABP306949	Lulani Dalguise Limited Demolition of existing dwelling and other structures, conversion of Dalguise House, construction of 274 no. residential units (21 no. houses, 253 no. apartments), crèche and associated site works. Dalguise House (a protected structure). Monkstown Road, Monkstown, Blackrock, Co. Dublin.	20/03/20	The deadline for receipt of submissions has been extended by 23 days. An Bórd Pleanála will confirm the revised dates when their offices re-open.	www.dalguiseshd.com	To be confirmed by An Bórd Pleanála

<http://www.pleanala.ie/shd/applications/index.htm>

Planning Counter Figures 1st March to 31st March

Customers Served	286
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Building Control

Fire Safety Certs applications received	9
Fire Safety Certs applications Granted	13
Fire Safety Certs applications Refused	1
Disability Access Cert Applications Received	6
Disability Access Cert Applications Granted	8
Commencement Notices Validated	Data requested but not yet received from the National Building Control Office
7 Day Notices received	Data requested but not yet received from the National Building Control Office
Completion Certs Validated	20

Infrastructure and Climate Change

Environmental Enforcement

Litter Fines issued (Litter Pollution Act):	11
Presentation of Waste (Waste Bye-laws) fines:	1
Legal proceedings initiated:	0
Statutory notices issued by Environmental Enforcement:	
LPA Warning notices:	3
Waste Warning notices:	1
Environmental Enforcement Section - Waste Enforcement, Air, Noise	
Complaints received	58
Complaints closed	64

Litter

March 2020	Number	Comment
Litter Fines issued (Litter Pollution Act/Litter Bye-Laws)	60	
Presentation of Waste (Waste Bye-laws) fines	5	Waste Bye-laws
Legal proceedings initiated	8	
Cases opened (Dumping/Litter)	201	Litter Section
Cases closed (Dumping/Litter)	198	Litter Section

Architects

Energy

The dlr Leisure Board agreed on Thursday 26th March to proceed with expressions of interest for an Energy Performance Contract for 3 dlr Leisure Centres (Loughlinstown, Meadowbrook and Monkstown). Codema, Dublin's Energy Agency are facilitating the process, through 75% funding from SEAI (Sustainable Energy Authority of Ireland) sourced by DLR. The balance of the Consultancy costs will be paid by dlr Leisure.

Dangerous Buildings: 1st March– 30th March 2020

Dangerous	1
Potentially Dangerous	3
Not Dangerous	2
Total	6

Community and Cultural Development

Official Opening of Extension to Shanganagh Park House

The extension to Shanganagh Park House was officially opened by An Leas Cathaoirleach, Cllr. Deirdre Donnelly, on 11 March. This single-storey extension has provided increased space at Shanganagh Park House to meet the needs of the local community, therefore increasing the wellbeing of the Shanganagh / Rathsallagh community through supporting community engagement, volunteerism and active citizenship with particular emphasis on providing services for the local youth population.



Community Grants Round 2 2020

Round 2 of the 2020 Community Grants opened for applications on 6 March. Two of the six planned public information sessions took place in early March, however owing to the Covid 19 situation the remaining Grant Information sessions and the two planned drop-in days had to be cancelled. In order to mitigate this, the deadline for receipt of applications has been extended from 3 April to 17 April. Community Staff are providing phone support to community groups in assisting them with the online submission of their grant applications.

DLR Leisure Centres

The main pool at dlr Leisure Meadowbrook Swimming Pool has been closed since 25 February 2020 due to an issue with the pool tiles until repair works to the swimming pool facilities are carried out. dlr Leisure Services operate the Meadowbrook Centre and Pool on behalf of Dun Laoghaire-Rathdown County Council and for the benefit of the local community.

The Council have engaged with consultants to carry out a series of conditions surveys of the main pool area to provide reports which will determine the pool refurbishment specification that will form part of a tender package, being prepared by the Council.

The Council is working to ensure that the refurbishment works to the pool at Meadowbrook are completed at the earliest possible date. However, dlr is not in a position at present to give an exact time for when these works will be completed.



All dlr Leisure Facilities have since closed due to the COVID 19 crisis and will remain closed in line with government guidelines on social restrictions.

Progress updates will be posted on dlrcoco.ie and on our social media accounts.

COVID-19 Community Call Helpline

Dún Laoghaire-Rathdown County Council takes the lead in joining together with agencies and local organisations to assist citizens during Covid-19

The Community response to Covid-19 is being led and coordinated by **Dún Laoghaire-Rathdown County Council** in collaboration with a wide-range of stakeholders in the Community Response Forum, supported by a wide range of community and volunteer groups.

Community Response to Covid 19:

- Helpline and email address set up and promoted across all communication channels
- Operates 7 days a week from 8 am to 8 pm
- 150 community engagements to end March
- Issues range from transport, shopping, pension, medical, loneliness and isolation
- A stakeholder forum established providing a multi-agency response to the individuals in the community that are negatively impacted arising from the measures implemented by the Government to stem the spread of Covid 19
- 2 stakeholder meetings held

Cultural Development

Arts

Municipal Gallery: Our Colours: Artworks from the County Collection

The exhibition features a range of diverse work including several recent acquisitions. Many of the artists represented in the exhibition are connected to the County, living in or coming from Dún Laoghaire-Rathdown. A special event to celebrate International Women's Day took place on 7 March with a talk about Mainie Jellet, followed by a workshop. A Dementia Inclusive Gallery Tour took place on 10 March. dlr LexIcon closed to the public on 13 March and public events are cancelled for the foreseeable future. A short video of the exhibition will be posted on the Arts Office website and social media channels in order to continue an online version of the show for the immediate future. The installation of the next exhibition is on hold.

<https://www.dlrcoco.ie/en/dlr-arts>

Musicians in Residence

The Musicians in Residence Programme is contra-funded by the Arts Council and managed by Music Network. Three Residencies will be awarded in 2020 – two for established musicians and one for an emerging musician. The first Residency, originally scheduled to start in April, will be pushed out to start in May.

<https://www.dlrcoco.ie/en/arts/music/opportunity-musicians-residence-2020>

Exit 15

On 5 March as part of the celebration of Seachtain na Gaeilge the final performance of Exit 15 took place in Gaelscoil Shliabh Rua. The 50+ dance group performed dance pieces inspired by the Irish language: 'Fás agus Athrú' and 'Baisteach'. Children from the school songs and played music. This performance makes the end of Exit 15, a project that ran from 2016-2020 in Ballyogan and the Dublin 18 area.

Exit 15 was a partnership between Dún Laoghaire Rathdown County Council, Voluntary Arts Ireland and Queen's University Belfast funded by the Arts Council's Invitation to Collaboration Scheme 2017 and Dún Laoghaire Rathdown County Council.

www.exit15.ie

Emerging Artist Grants

Funded by The Arts Council Emerging Artist Grants support individual emerging artists from Dún Laoghaire-Rathdown to develop and further their practice through the creation of new work at this vital stage in their career development.

The scheme launched on the 6th of March. The closing date is the 17th of April.

Creative Ireland Bursaries

dlr Creative Ireland Artist Professional Development and Mentorship Bursary

Funded by Creative Ireland this bursary offers the opportunity to support and invest in the capacity of professional artists working in Dún Laoghaire-Rathdown.

The objective of this bursary is to support further creative development among professional artists in Dún Laoghaire -Rathdown and to grow that capacity of the arts community by supporting professional development and mentorship

dlr Creative Ireland Innovation & Incubation Bursaries 2020

Funded by Creative Ireland these bursaries offer the opportunity for professional, Dún Laoghaire-Rathdown based not-for-profit cultural organisations and institutions to invest resources and time to develop innovative ways of working, engaging with their audiences or artists in new ways, test new ideas and practices or incubate a new project or strand to their work.

The scheme was launched on the 6th March and the closing date is the 17th of April.

Libraries

International Women's Day

As a precursor to the planned Mountains to Sea dlr Book Festival 2020, we held the following event in dlr LexIcon on Friday 6th March, to celebrate International Women's Day: **Food for the Soul with Darina Allen and Sarah Maria Griffin**

Podcast available here: <http://mountainstosea.ie/podcasts>

12th March onwards:

Following the announcement by An Taoiseach Leo Varadkar and the guidelines issued by the Department of Health in the interest of public safety, all dlr Libraries closed to the public from close of business on Thursday 12th March until 29th March inclusive. From

13th March, Library staff began working on a series of online posts and events behind closed doors, including storytime and arts and craft sessions which we shared on our social media platforms.

Following another statement by An Taoiseach on Friday 27th March, further restrictions were put in place nationally in terms of essential services, workers and travel.

From Monday 30th March, a new dedicated helpline/email address was set up by the DLR Community Response Forum, to specifically ensure that the cocooning elderly, vulnerable members of the community or those living alone could access deliveries of groceries, medicine and fuels.

Helpline details: Tel 01 271 3199. 9am – 5pm at present, 7 days a week.

Dedicated email address: covidsupport@dlrcoco.ie.

dlr Library staff are currently working as part of the team manning the helpline and email from the LexIcon and working remotely from their homes at all other times. Library staff continue to assist our community with their day-to-day needs during this time, while also adapting our usual services to an online environment, where possible. Library staff are looking to continue posting information, events, story and craft sessions online while working remotely from their homes.

Cancellation of Mountains to Sea dlr Book Festival due to Covid-19 pandemic:

47 events scheduled. 1 event went ahead, 3 were cancelled by the participants prior to 12th March, and the remaining 43 events were cancelled by the Festival team on foot of the Government's announcement on 12th March.

See full list of planned M2C 2020 events here: <http://mountainstosea.ie/>

Exhibition Programme

Following the closure of dlr Library buildings to the public on 12th March, a selection of our current exhibitions were made available online.

See: <https://libraries.dlrcoco.ie/library-services/local-history/history-d%C3%BA-laoghaire-rathdown> to see the list of **dlr Exhibitions** online.

Dún Laoghaire, fifty years too early: a photography exhibition by Nicolas Reuland. 9 Jan – 8 March, dlr LexIcon.

Jennifer Johnston. This exhibition follows a generous donation (including her writing desk and nearly 2,000 of her books) by Jennifer Johnston in 2019, and in partnership with her family to celebrate her 90th birthday in January 2020. 25 Jan – 31 March, dlr LexIcon.

Leinster Printmakers and Seamus Heaney. dlr LexIcon, 10 Feb – 31 March.

Digging up the Raj. dlr LexIcon, 26 Feb – 31 March.

Regular Events for Adults

With over 20 book clubs, including teen and audio clubs, March began like any other month, with planned meetings of the LexIcon's weekly Coffee morning as Gaeilge, Language exchange sessions in Irish, French, German, Italian and Spanish in



Deansgrange, and our weekly English language groups for those for whom English is a second language in dlr LexIcon and Stillorgan Library.

Following the closure of library buildings on 12th March, Library staff began working on a series of posts via our social media platforms, website and ebulletin to let our community know the range of e-services available to those with a library card. Online resources such as e-books, e-audio books, music streaming service and online newspapers and magazines to name but a few.

See full list of online resources here: <https://libraries.dlrcoco.ie/online-library>

Regular Events for Children

Similarly, events for children in March began as planned with our regular Lego clubs in Dalkey Library & dlr LexIcon and STEAM Saturdays taking place on 7th March in Cabinteely Library. Our early years creative play programme took place on the first Friday in Dalkey Library.

Following the closure of library buildings on 12th March, Library staff began working on a series of online events behind closed doors, including storytime and arts and craft sessions which have been shared on our social media platforms.

Further info:

Keep up with what's happening in dlr Libraries by signing up for our fortnightly e-bulletin: <https://libraries.dlrcoco.ie/events-and-news/dlr-libraries-ebulletin>

Statistics

Social media platforms (February Vs March 2020)

Facebook: 5,534 - 5,788 followers

Twitter: 7,374 - 7,511 followers

Instagram: 1,931 – 2,023 followers

6,758 subscribers to fortnightly Libraries e-bulletin.