

Dún Laoghaire-Rathdown County Council

ANNUAL REPORT 2008





Dún Laoghaire-Rathdown County Council County Hall, Marine Road, Dún Laoghaire, County Dublin, IRELAND

COVER:

"Mothership" – Rachael Joynt
Newtownsmith, Sandycove.
Cast bronze & stainless steel – 2m high.
Commissioned under the Dún Laoghaire Drainage Scheme
Dún Laoghaire-Rathdown County Council 1999.
Photograph: Lois Crighton

Design: Yellowstone Communications Design

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CATHAOIRLEACH'S MESSAGE



2008 marks another successful year for Dún Laoghaire-Rathdown County Council. The range of services and activities provided by and involving the County Council was expanded upon once again during the year. Having been elected as Cathaoirleach in June 2008, I, as political head of the Council, worked with the other elected members in driving forward and making decisions in a range of policy areas, designed to improve the environment and living standards of the residents of the county.

Chief among matters dealt with during this period was the initiation of the review of the County Development Plan. When completed the plan will provide the blueprint through which we can sustainably plan the future of our county from 2010 through to 2016.

There were also a number of proposed developments approved by the Council over the year in the areas of social housing, refurbishment of halting sites, road improvements and construction; and parks and environmental works. In addition, high profile events such as The Festival of World Cultures, The Festival of World Food and the Marlay Park Concerts among many others, have helped to keep the Council in constant contact with the public it serves.

In the area of leisure services I was pleased to see the establishment of Dún Laoghaire-Rathdown Leisure Services Limited. This new company will take over responsibility for the Council's leisure facilities at Loughlinstown, Glenalbyn and Monkstown. In the future the company will also have the responsibility for the running of the new Meadowbrook centre in Dundrum and the proposed Samuel Beckett centre on Ballyogan Road.

The Council has also continued during the year to take in charge estates, dispose of affordable housing, approve funding for voluntary housing bodies and introduced new pay parking schemes where required.

I would like to extend my thanks and appreciation to the elected members, who through their diligent work and co-operation at Ward, Area Committee and Council level assisted me in conducting the statutory and other business of the County Council in an efficient and timely manner. In addition, I would like to thank the County Manager and his staff for advice and invaluable assistance. With the assistance of the Manager it was possible for me to keep the elected members informed and aware of progress in relation to a number of issues. The Council has, I believe, through the excellent work of the Communications Office acted promptly and efficiently to keep the public and elected members informed on many important issues over the course of the year.

There is no doubt that more difficult years are ahead for the country and our County Council and we are striving to maintain and improve the level of services we provide. I believe that Dún Laoghaire-Rathdown County Council is well placed to weather the economic storm clouds and to continue to provide an exemplary level of service to the public in the future.

Cllr. Tom Joyce
AN CATHAOIRLEACH

COUNTY MANAGER'S FOREWORD



I am delighted to introduce the Council's Annual Report 2008, which documents the significant progress made in advancing infrastructural projects and in improving services across all Council Departments during the year. These projects and improvements in services will have benefited all those who live in Dún Laoghaire-Rathdown, who work here or who visit the county.

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The Departmental reviews set out in the Annual Report indicate the progress made during 2008 by the Council in meeting the objectives set out in the Corporate Plan 2005-2009. I am especially pleased that the Council continued its policy of minimising the cost increases it imposes on businesses and households in the county.

I have no doubt that 2008 will be regarded as a watershed for the Council as indeed it was for the public service generally in Ireland. The fallout from the very rapid deterioration in the economy, which became apparent in the closing months of 2008 and which has accelerated in 2009, is having serious adverse consequences for the Council and is posing major new challenges. At the very least, it is likely to be some considerable time before the Council operates again in a relatively benign financial environment on a par with 2008.

As we seek to respond to the challenges posed by the new operating environment and in particular to maintain services and the delivery of infrastructure projects in the face of significant reductions in income and new controls imposed by Central Government, I have no doubt that decisions taken by the Council in 2008 and in previous years will prove very beneficial.

Finally, I want to acknowledge the outstanding leadership provided by the Cathaoirleach Councillor Tom Joyce and the Elected Members and to thank the staff of the Council for their work throughout the year.

Owen P Keegan

COUNTY MANAGER

DÚN LAOGHAIRE-RATHDOWN COUNTY COUNCIL

As AT 31/12/2008

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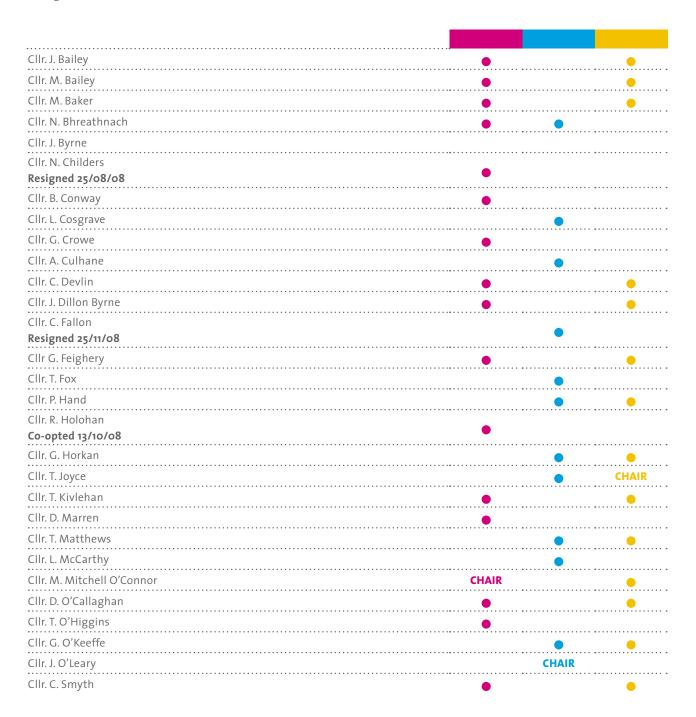
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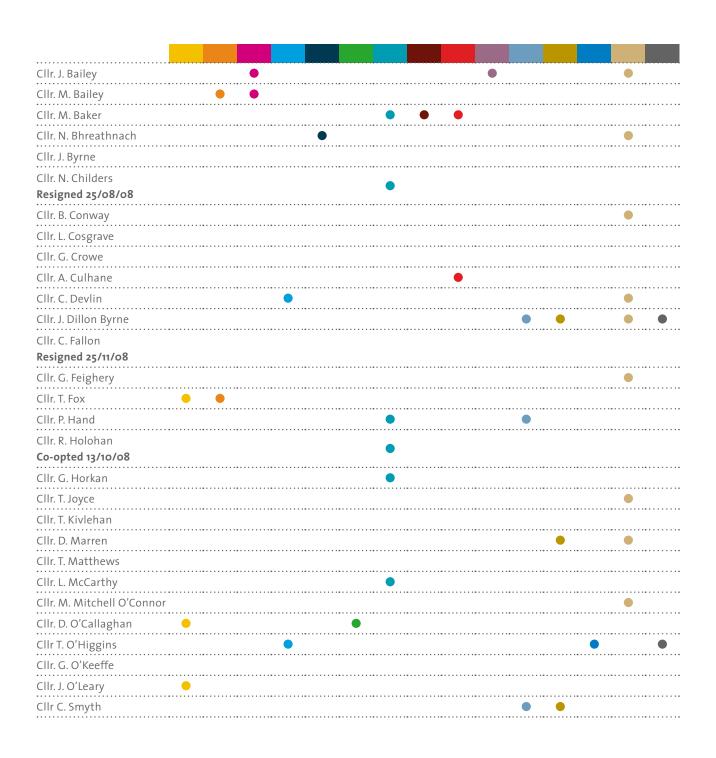
COMMITTEE MEMBERSHIP WITHIN DÚN LAOGHAIRE-RATHDOWN COUNTY COUNCIL

- Dún Laoghaire Area Committee
- Dundrum Area Committee
- Organisation, Procedure & Protocol Committee

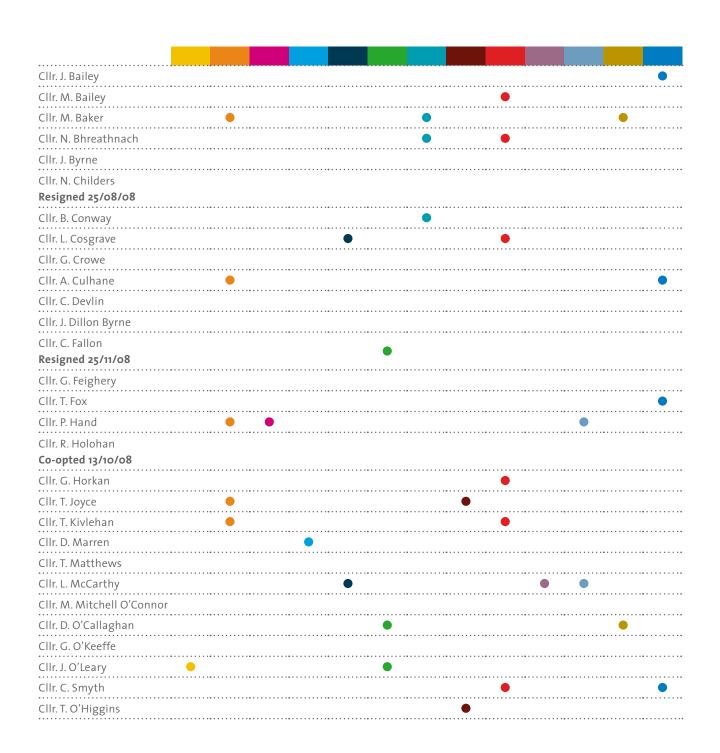


COUNCILLOR MEMBERSHIP OF OTHER BODIES

- Association of County and City Councils [formerly General Council of County Councils]
- County Dublin VEC
- Dalkey Heritage Town Company
- Drugs Task Force
- Dublin City & County Regional Tourism Authority Ltd.
- Dublin Employment Pact Strategic Policy Group
- Dublin Regional Authority
- Dublin Regional Authority E.U. Operational Committee
- Dublin Transportation Office Advisory Committee
- Dún Laoghaire Enterprise Centre
- Dún Laoghaire Harbour Board
- Dún Laoghaire-Rathdown Theatre Company
- Dún Laoghaire-Rathdown Tourism Company
- Dún Laoghaire VEC
- Eastern River Basin Authority

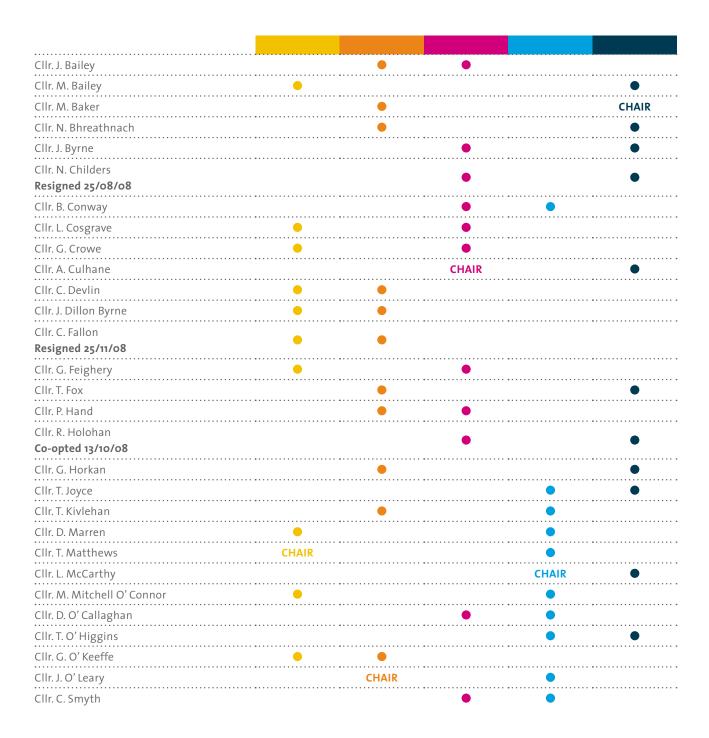


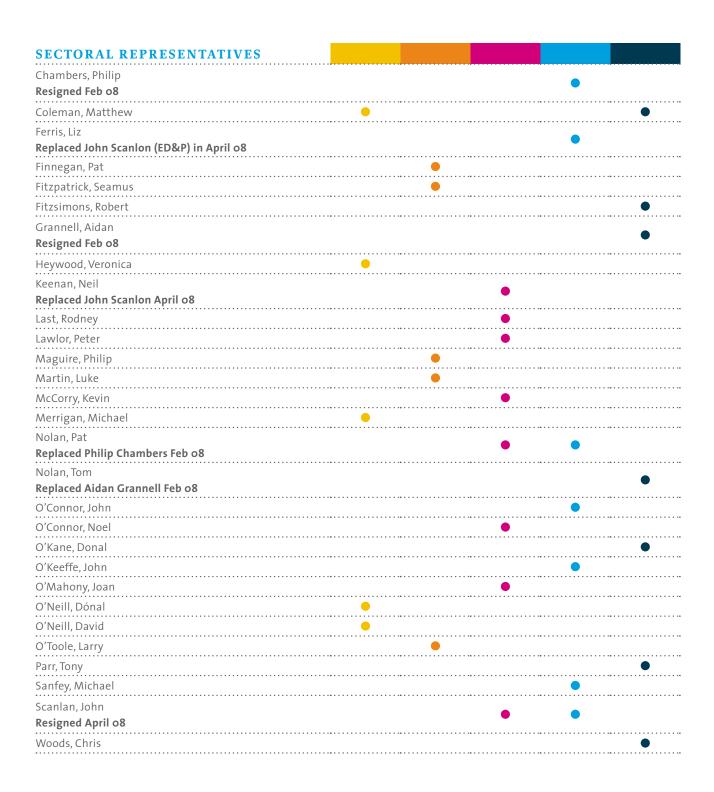
- Irish Public Bodies Mutual Insurances Ltd.
- Joint Taxi Hackney Committee
- Library Association of Ireland
- Local Authorities Members Association
- Local Authorities Members
 Committee on Strategic Planning
- Guidelines for the Greater Dublin Area
- Local Consultative Committee
 Est. under Housing (Traveller
 Accommodation) Act, 1998
- Lord Edward Fitzgerald Memorial Fund
- Monitoring Committee Dún Laoghaire Town Centre – Integrated
- Area Plan
- Regional Health Forum
- Rural Dublin Leader
- Southern and Eastern Regional Assembly
- Southside Partnership
- Venturepoint: Dún Laoghaire-Rathdown County Enterprise Board



STRATEGIC POLICY COMMITTEE (SPC) MEMBERSHIP

- Oulture, Community Development & Amenities SPC
- Environment SPC
- Housing SPC
- Economic Development & Planning SPC
- Transportation SPC





STRATEGIC POLICY COMMITTEE REPORTS

CULTURE, COMMUNITY DEVELOPMENT AND AMENITIES

The Culture, Community Development and Amenities Committee held 4 meetings in 2008. The following items were considered:

- Arts Strategy
- A 'Graffiti Wall'
- Place Names Policy
- Progress on Dublin Mountains Initiative
- 'Leave No Trace' Outdoor Ethics Programme
- 'Libraries' Cultural Strategy
- Dún Laoghaire-Rathdown Sport, Leisure, and Recreation Strategy

ECONOMIC DEVELOPMENT AND PLANNING

The Economic Development and Planning Policy Committee held 4 meetings in 2008. The following items were considered:

- Presentation on 'Green City Guidelines' and Energy Efficiency
- Quarterly Updates on Progress on Local Area Plans
- New Guidelines for Planning Authorities
- Part VIII [Public Consultation Procedures]
- Presentation, by the Railway Procurement Agency, on Luas Line B2
- Countywide Integration of Social and Affordable Housing
- 'Taking in Charge' Guidelines
- Supplementary Development Contribution Scheme for Glenamuck District Distributor Road and Surface Water Attenuation Ponds Schemes
- County Development Plan 2006-2010-Manager's Reports on Pre-Draft Submissions.

ENVIRONMENT

The Environment Committee held Four meetings in 2008. The following items were considered:

- Dublin Waste Management Plan Variation
- Greater Dublin Strategic Drainage Study
- Climate Change Strategy
- Eastern River Basin Drainage Scheme
- Environmental Enforcement

HOUSING

The Housing Strategic Policy Committee held 4 meetings in 2008. The following items were considered:

- Review of Differential Rent Scheme, including Update in March 2008 on Draft Scheme
- Review of the Social and Affordable Action Plan
- Consideration of an 'Adaptable Dwellings' Policy in June 2008
- Report on Disabled Persons and Overcrowding Programme for Council Rented Dwellings
- Report on New Public Procurement Process
- Housing Adaptation Grant Schemes for Older People and People with a Disability
- Report on the Policy regarding the Provision of Extensions to Mid-Terrace Housing to Alleviate Overcrowding and the Policy of Providing Extensions to Council Tenants Accommodation
- Presentation on Housing (Miscellaneous Provisions)
 Bill 2008
- Scheme of Letting Priorities & Transfer Policy (including consideration of proposed amendments to policy in November 2008)
- Affordable Housing, including Review of Affordable Housing Scheme in September 2008

TRANSPORTATION

The Transportation Committee held 6 meetings in 2008. The Committee considered the following items were considered

- Sandyford Urban Framework Plan Update Transportation Issues
- Speed Limit Review
- Cycling Review
- Discussion Document on Extinguishment of Public Rights of Way – Roads Act 1993
- Prioritisation Listing for Traffic Calming for Dún Laoghaire-Rathdown County Council
- Progress Report on Dún Laoghaire Traffic Management Plan
- Dublin Transport Authority Bill
- Draft Operational Guidelines for Clamping and Clamping & Towing
- Submission: 2020 Vision Sustainable Travel and Transport
- Discussion on Proceedings of Conference for Sectoral Representatives to SPCs
- Parking Permits for Health Workers
- Transportation Budget 2009
- Parking Enforcement
- Transportation Department Operational Plan
- Development Plan Transportation



LIST OF CONFERENCES ATTENDED DURING 2008

Dате	Conference Details	Location	NUMBER OF DLR COUNCILLORS THAT ATTENDED
1st & 2nd February 2008	Antrim Tourism Conference	Antrim	1
ıst – 3rd February 2008	Seminar for Councillors "The Local Government Planning Service"	Waterford	7
1st – 3rd February 2008	Merriman Winter School 2008	Mayo	1
•••••	Midwest Regional Authority Planning for Renewable		
7th & 8th February 2008	Energy	Limerick	2
15th & 16th February 2008	Association of Municipal Authorities of Ireland (AMAI) Spring Seminar	Meath	3
21st – 23rd February 2008	Third Sector Forum, Ireland's Newest Immigrants	 Donegal	7
2310 1 2510 1 2510 1 2510 1	······································	Donegar	7
23rd February 2008	Seminar for Councillors, "Suicide Prevention: A call to Action"	Dublin	3
6th – 8th March 2008	Association of County & City Councils, Annual Conference 2008	Dublin	3
7th – 9th March 2008	The Annual Energy Seminar	Tipperary	4
	Local Authorities Members Association (LAMA) Annual		
27th & 28th March 2008	Spring Seminar	Meath	5
31st March 2008	The All-Island Vision Conference	Cavan	2
2nd – 4th April 2008	European Climate Conference ROVIGO 2008	Italy	1
2nd – 6th April 2008	The 16th Annual Kerry Environment Recognition Conference	Kerry	7
3rd & 4th April 2008	National Planning Conference 2008	 Mayo	2
4th April 2008	Rethinking The City Conference 2008	Dublin	1
• • • • • • • • • • • • • • • • • • • •	24th Annual Environmental Conference	Cork	•••••••
17th & 18th April 2008	· · · · · · · · · · · · · · · · · · ·	COIK	3
17th – 20th April 2008	The Cities of the Mediterranean and Intercultural Dialogue	Cyprus	1
21st April 2008	Local Economic & Social Development Conference	Limerick	5
25th – 27th April 2008	International Festival of Peace	Tipperary	3
29th April 2008	Tourism Seminar	Dublin	1
	Southern & Eastern Regional Assembly, 9th Annual		
16th May 2008	Conference, 'E.U. Territorial Co-operation Programmes (Interreg)'	Wicklow	1
16th – 18th May 2008	Local Government & the Environment	Clare	1
21st May 2008	Literacy & the Local Authority	Galway	2
29th May 2008	National Hub Town Conference		1
27th — 29th June 2008	14th Byrne/Perry Summer School	Wexford	1
28th June 2008		Wexford	
	JFK Symposium		
4th – 6th July 2008	The Baltimore Training Seminar for Councillors	Cork	8
9th — 12th July 2008	"Alternative Enterprise, the key to sustaining the Rural Economy"	Galway	1
12th — 19th July 2008	MacGill Summer School & Arts Week	Donegal	1
30th July 2008 —	Councillors Training Seminar, "The role of Local	Calway	4
1st August 2008	Government in Sport"	Galway	1
10th – 15th August 2008	Parnell Summer School	Wicklow	2
13th – 16th August 2008	Councillors Training Seminar, "Irish Language Course"	Galway	2

DATE	CONFERENCE DETAILS	Location	Number of DLR Councillors
			THAT ATTENDED
17th – 23rd August 2008	Cumann Merriman Summer School 2008	Clare	2
9th & 10th September 2008	4th Annual Environment Ireland Conference	Dublin	1
11th — 13th September 2008	AMAI 95th Annual Conference 2008	Sligo	2
18th September 2008	National Advisory Council Conference 2008	Kilkenny	1
18th — 21st September 2008	The Society for Folk Life Studies Annual Conference	Kerry	2
	Councillors Training Seminar, Energy Efficiency, Heat		•••••••
19th – 21st September 2008	Recovery and Energy Recycling for the Domestic Dwelling	Galway	3
23rd – 25th September 2008	Local Government and Sustainable Economic Development	Carlow	1
2nd & 3rd October 2008	Getting a Grip 2008 'Addiction Proofing Our Communities'	Kerry	3
3rd – 5th October 2008	2008 La Touche Legacy Seminar	Wicklow	1
10th – 12th October 2008	Ceiliúradh an Bhlascaoid 2008	Kerry	2
	Councillors Training Seminar.The Role of Local Government		•••••••
9th-12th October 2008	in Protecting our Water Resources	Galway	1
17th October 2008	Association of Irish Regions 11th Annual Conference	Cork	2
22nd & 23rd October 2008	The 2nd National Water Summit 2008	Dublin	1
24th October 2008	"Local Area Planning, Opportunities and Challenges"	Dublin	2
24th & 25th October 2008	North South Confederation of Councillors Seminar.	Galway	7
31st October –	Training Seminar for Councillors "Anti-Social Behaviour	• • • • • • • • • • • • • • • • • • • •	
2nd November 2008	and Associated Health and Safety Issues"	Tipperary	3
31st October &	Training Seminar for Councillors, The Local Government	\\\£d	0
1st November 2008	Budget 2009	Wexford	8
4th & 5th November 2008	Family Life Today, "The Greatest Revolution?"	Clare	1
4th & 5th November 2008	11th Annual Céifin Conference		
7th November 2008	Constructive City and County Leadership through BID's	Carlow	1
11th & 12th November	Comhar SDC National Conference	Dublin	1
12th & 13th November 2008	Local Government Social Inclusion Showcase – Anti-	Waterford	2
	Poverty Learning Network Meeting		۷
13th November 2008	2008 All-Island Public Consultation Conference	Dublin	3
13th November 2008	"Municipal Solid Waste – Meeting the Landfill Diversion	Cork	3
	Targets & The Necessary Standards for Pre-Treatment"		
19th & 20th November 2008	Irish Association of Suicidology, 8th National Conference,	Westmeath	1
	"Innovations in Preventing Youth Suicide"		
21st & 22nd November 2008	Eurobarometer Conference 2008	France	2
21st — 23rd November 2008	Information and Communication Technologies Training	Wexford	3
	Seminar for Councillors		
26th & 27th November 2008	LAMA Annual Winter Seminar 2008	Mayo	3
26th & 27th November 2008	The 6th National Waste Summit	Dublin	1
27th – 29th November 2008	National Tourism Conference, "Co-operation and	Clare	6
	Integration – The key to successful Tourism"		
12th — 14th December 2008	Effective Communications Training Seminar for Councillors	Sligo	4
•••••	Councillots		

ARCHITECTS'

The Architects' Department provides a broad range of building related services in the following categories:

- (a) Housing
- (b) Civic Amenities & Urban Design
- (c) Conservation of the Built Heritage



Architects' drawing of new Metals Scheme in Dún Laoghaire, which was designed in 2008 and will be further progressed in 2009

HOUSING

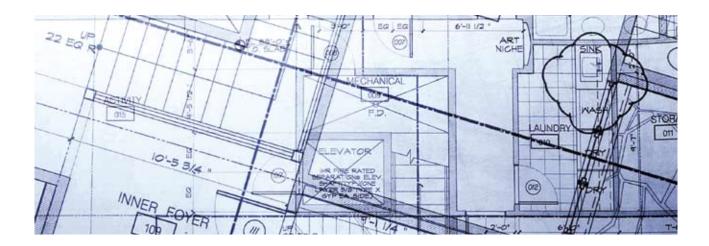
The work programme ranges from advice on delivery of Part V of the Planning and Development Act through to the design of large housing projects and improvement and extensions of the existing housing stock.

Dwellings handed over in 2008 included 23 at Maple Avenue, Ballybrack; 82 at Goatstown Close, Goatstown; and 17 at Pearse Street, Sallynoggin. Projects currently on site are Stonebridge Road, Shankill; Goatstown Close, Goatstown; Pearse Street, Sallynoggin; Benamore, Newtownpark Avenue; Brehon Grove, Ballinteer; Kilcross Green, Sandyford; Meadowlands, Dún Laoghaire; as well as the redevelopment of St. Gall's, Milltown. When completed these schemes will provide an additional 194 dwellings.

CIVIC AND AMENITY

Urban Design & Planning

The Architects' Department provides considerable input to the work of the Planning Department. In addition to completed Local Area Plans at Woodbrook and Glencullen, significant progress has been achieved in bringing forward detailed design strategies for the proposed Cherrywood Strategic Development Zone and Sandyford Urban Framework Plan. An Architectural Framework Plan for Foxrock Village has been circulated while preparation of Local Area Plans for Deansgrange and Old Conna are underway.



New Civic Buildings and Facilities

The Architects' Department provides an advisory service on a broad range of civic buildings. An international architectural competition for a new County Library Headquarters and Cultural Centre in Moran Park was held in 2007 and design development of the winning scheme is now underway. Other civic projects include new sports and cultural facilities in Ballyogan (Samuel Beckett Campus) together with sports facilities in Marlay Park and Stepaside.

The design of a significant new Council Depot Facility at Ballyogan has been tendered, with an anticipated start on site in 2009. The Road Maintenance Depot at Rochestown Avenue was opened in April 2008 while new lifeguard facilities at Sandycove Harbour were completed in May 2008. The Library Improvement Programme continued to provide improved amenities and maintenance of libraries while the refurbishment of Shanganagh Park House was completed in June 2008.

At County Hall an ongoing programme of restoration has seen the completion of the Clock Tower together with programmes for specialised repairs being got underway.

VILLAGE IMPROVEMENT SCHEMES

A new urban landscaping project has been completed at Coliemore Harbour in Dalkey and Mount Merrion Avenue in Blackrock. New designs are now being prepared for major civic improvement projects along the Metals, Marine Road and the laneways off Georges Street in Dún Laoghaire. A rejuvenation scheme is also being prepared for Blackrock Main Street.

CONSERVATION OF THE BUILT HERITAGE

The Dún Laoghaire-Rathdown County Development Plan has a commitment to the development of Architectural Conservation Areas (ACAs) - areas of distinctive character and architectural merit. There are currently 11 ACAs in Dún Laoghaire-Rathdown.

An architectural inventory and character appraisal was carried out in Killiney and is due to go on public display in spring of 2009. Further work has been completed for a number of other areas and it is intended that these will go on public display later in the year. Further, the Conservation Section endeavours to review and comment on all planning applications concerning protected structures and buildings within Architectural Conservation Areas.

The Department of Environment, Heritage and Local Government's Conservation Grant Scheme for Protected Structures 2008 was handled by the Conservation Section. Applications were assessed and funding to a total of just over €329,000 was allocated. 33 projects received funding under this scheme in 2008.

COMMUNITY AND ENTERPRISE

The Community and Enterprise Department has responsibility for supporting the work of the County Development Board, embedding Social Inclusion principles in the Council and, where practicable, within the organisations of other Board members. It supports a range of structures and programmes including RAPID, County Community and Voluntary Forum, Comhairle na nóg, the County Childcare Committee, DLR Volunteer Centre and the Social Inclusion Measures Committee.

COUNTY DEVELOPMENT BOARD

Dún Laoghaire-Rathdown County Development Board (DLRCDB) is a partnership of local government, local development bodies, representatives of state agencies and the social partners, including the community and voluntary sector. Achievements in 2008 included:

- A review of the DLRCDB Strategy (2002 2012) and the development of the final Strategy Action Implementation Plan 2009 – 2012.
- A comprehensive update of the County Profile with an emphasis on key socio-economic and demographic indicators as well as a set of maps to show the intracounty variations.
- The consolidation of annual multi-agency events such as the EnviroCom Awards and the Enterprise Week.
- The hosting of a successful Knowledge Economy Seminar that investigated and discussed the county's knowledge economy as a driver of local economic development.

RAPID (REVITALISING AREAS THROUGH PLANNING INVESTMENT & DEVELOPMENT)

The RAPID programme is based in the Loughlinstown and Shanganagh/ Rathsallagh areas of Dún Laoghaire-Rathdown. The programme aims to improve the quality of life and opportunities available to residents of these areas.

In 2008 a comprehensive planning process was conducted with a view to creating a new RAPID plan for 2008 - 2013. This plan sets out the eight thematic priorities to be addressed: Community Safety, Youth, Health, Family Support, Education, Training & Employment, Community Development, Physical Environment.

The RAPID programme facilitated a large number of meetings of agencies and local community groups to identify and agree a range of actions to be developed under each of the key objectives.

In 2008 RAPID supported a number of community projects in accessing resources and support from the following funding mechanisms:

- RAPID Estate Enhancement Scheme 2007 2008
- RAPID Traffic Calming Scheme 2007 2008
- Dormant Accounts Fund 2008
- Sports Capital Fund 2008

SOCIAL INCLUSION UNIT

Social Inclusion is a process used to address exclusion and disadvantage. The Social Inclusion Unit works both within the Council and in partnership with external bodies to promote inclusive polices and practices in Dún Laoghaire-Rathdown County. Achievements in 2008 included:



Volunteers working at Rosemount on Give it A Swirl Day

- Continued programme of assisting departments in enhancing customer service through 'Plain English-Proofing' of forms
- Design and delivery of the 2008 Social Inclusion Awareness Programme through initiatives such as World Refugee Day; Aperture Photograph Competition and supporting the Festival Times for the Festival of World Cultures
- Coordinating the delivery of Year One/Two Actions of the interagency strategy 'Moving Forward Together: An Anti-Racism and Diversity Plan for Dún Laoghaire-Rathdown (this project comes under the aegis of the Social Inclusion Measures [SIM] Committee/County Development Board)
- Facilitating the ongoing completion of the Better Services for Travellers Plan

COMHAIRLE NA NÓG

County Development Boards have responsibility for coordinating the implementation of the National Children's Strategy at local level. An important goal of the strategy is the establishment of a Comhairle na nÓg (Youth Council) in each county. The Comhairle na nÓg is a structure for young people to become involved in the planning and delivery of services in the county.

A steering group consisting of senior staff in DLRCC, the County Enterprise Board, Dún Laoghaire VEC and County Dublin VEC, together with the Chairperson of DLR Community and Voluntary Forum oversees the

development of the Comhairle. Achievements in 2008 included:

- Comhairle na nóg convened regularly, consisting of delegates from post-primary schools and youth organisations in the county. The election of officers took place at the A.G.M. Sub-groups, with the help of the Comhairle na nóg development worker, are in place to progress the work plans for each year.
- A public transport seminar was held in November 2008. Senior officials from Dublin Bus, LUAS and Irish Rail gave presentations followed by a lively question and answers session attended by 75 young people from the county.
- All members of the Comhairle participated in an activities-based leadership development training day hosted by Dún Laoghaire VEC.
- Six delegates attended the annual Dáil na nÓg conference and one member was elected to the National Dáil na nÓg Council.
- Two teacher training seminars were held in May and September 2008.

COUNTY CHILDCARE COMMITTEE

The mandate of the DLR County Childcare Committee is to ensure that "a range of affordable and accessible childcare options are available and provided within the county, which are of a high quality and standard, are child-centred and are appropriate to the individual needs of the child".



Minister for Children and Youth Affairs, Barry Andrews; Darragh Nolan (Chairperson of Comhairle na nOg); and Sandra Trappe (Chomhairle na nÓg Co-ordinator) at the Chomhairle na nÓg Transport Seminar in November 2008

Linkages between the County Development Board (CDB) and County Childcare Committees are as follows:

- The County Childcare Committee is a working group of the CDB.
- The Cathaoirleach of DLRCC and Manager are members of the CDB and SIM committee respectively.
 A Community & Enterprise Department staff member is a member of the County Childcare Committee.

COUNTY COMMUNITY AND VOLUNTARY FORUM

The main purpose of the Forum, which is comprised of over 400 organisations, is to articulate and express the voices of the community, voluntary and disadvantaged sector and to promote Social Inclusion, Active Citizenship and Volunteerism in the County. The Community and Enterprise Department provides administrative support to the Forum. Achievements in 2008 included:

- Publication of 4 newsletters
- Enhancement of website (www.dlrcommunityforum.ie)

- Continued establishment of area networking committees for the enhancement of better lines of communication
- Partnership established between the Forum and the Community Platform, for the enhancement of networking and community development between all groups in the RAPID area
- Continued support of Comhairle na nÓg through providing expertise in developing a newsletter
- Participated in the County Enterprise Day, Bealtaine Festival and World Refugee Day
- Distribution of smoke alarms under the Fire Service Change Programme. (1,000 alarms were distributed; the final 500 alarms were purchased under phase 3 of the Programme and are now ready for distribution to older people. This is a collaborative project with the Dún Laoghaire-Rathdown Network for Older People.)

CORPORATE SERVICES

The Corporate Services Department is responsible for the provision and management of a very wide range of services, both internal and external to the organisation. These services include:

- Council Meetings
- Facilities Management
- Communications Office
- Higher Education Grants
- Register of Electors
- Access Office

COUNTY COUNCIL

The Council itself is made up of 28 County Councillors from the following Electoral Areas: Dundrum, Glencullen, Stillorgan, Blackrock, Dún Laoghaire and Ballybrack.

In 2008 the following County Council meetings were held:

- 15 County Council meetings including the Annual Meeting and one budget meeting
- One Inter-Authority meeting with South Dublin County Council
- 18 meetings of Dundrum Area Committee
- 18 meetings of Dún Laoghaire Area Committee
- 22 meetings of Strategic Policy Committees

NOTE: Ruairí Holohan was co-opted to fill the vacancy as a result of the resignation of Councillor Nessa Childers.

HIGHER EDUCATION GRANTS

The Higher Education Grants Scheme 2008 was approved by Dún Laoghaire-Rathdown County Council at its meeting in September 2008.

Number of New Applications	491
Number of New Grants awarded	247
Number of Renewal Grants Awarded	498

745 students were awarded grants under the Higher Education Grants Scheme 2008/2009 and the total expenditure was €3.3m.

REGISTER OF ELECTORS

The final Register for 2008/2009 Register of Electors was published on 1st February 2008 and came into force on the 15th February 2008.

The total number of electors on the final Register was 149,162 and the breakdown of the Electoral Areas is as follows:

ELECTORAL	No. of	ELECTORAL	No. of
AREA	ELECTORS	AREA	ELECTORS
Ballybrack	25,915	Dundrum	29,306
Blackrock	21,779	Glencullen	20,252
Dún Laoghaire	32,375	Stillorgan	19,535

A draft Register of Electors for 2009/2010 was published on 1st November 2008. The total number on the Draft Register decreased by 1% to 147,475.

DUNDRUM OFFICE

As part of the meetings outlined above, the following were held in the Dundrum Office in 2008:

Dundrum Area Committee Meetings	15	
SPC Meetings	6	
Joint Area Committee	1	
O & P Meetings	1	
Deputations	3	
Other Departmental Meetings	47	
Affordable Housing Meetings/sign on	4	
Exhibitions/Public Displays	40	
Public Information Meetings		

SCHOOL MEALS SCHEMES

11 Primary Schools in the Dún Laoghaire-Rathdown area benefit from the scheme.

DEPUTATIONS

A total of 17 formalised deputation meetings were held during the year.

CORONER'S COURT

In 2008 there were 1188 deaths reported with 593 post mortems and 285 inquests carried out by the Coroner.

HIRE OF CONCOURSE/ ASSEMBLY HALL

In 2008 three painting exhibitions and one photography exhibition were held in the Concourse. The Concourse/ Assembly Hall were also utilised by local colleges for exam purposes and end-of-year shows, donation clinics for the Blood Transfusion Board, and by the Council for community projects, exhibitions, the annual Art Installation series and Festival of World Cultures.

PROCUREMENT

114 tenders were advertised and opened by the Council in 2008. 12 of these tenders were advertised in the Official Journal of European Union (OJEU).

FREEDOM OF INFORMATION (FOI)

During 2008 a total of 58 FOI applications were received of which 18 were requests for access to personal information. 53 decisions were made on applications during the same period as follows:

Requests granted	18
Requests part granted	23
Requests refused	12

CUSTOMER CHARTER

2 Official complaints were registered with the Council in 2008.

ACCESSIBILITY

- The final consultation session in relation to the Council's Accessibility Plan was held in Taney Parish Centre in early January 2008
- There were 8 meetings of DLR's Disability Consultation Group (DCG) during the year covering a range of issues



Considerate Car Parking Campaign run by Dún Laoghaire Rathdown County Council in 2008 including: accessible public toilets in graveyards, accessible car parking spaces, access at County Hall reception, waste waiver scheme proposal, accessible community facilities, the County Council's accessibility implementation plan, housing adaptation grants, national disability awareness day and 'careful considerate car parking' campaign

- The 3% target for the employment of people with disabilities referred to in the Disability Act 2005 was exceeded (5.34%)
- €480,000 was drawn from the National Disability
 Strategy Fund in respect of accessibility works
- Accessibility improvements have been made at various public libraries, and accessibility improvement works were commenced in the reception area of County Hall
- To improve the visitor experience for a person with a disability a living history video of the performance that is normally performed on the upper inaccessible 2nd floor at Dalkey Heritage Centre was made
- Street accessibility audits were carried out in Sandyford, Killiney, Ballybrack, Cabinteely, Churchtown, Booterstown, Glasthule, Monkstown and Shankill areas
- A new wheelchair ramp was provided at Newtown Park
- A major footpath upgrade was provided at Rochestown Avenue (Adjacent to The National Rehabilitation Hospital)
- A new 'careful considerate car parking' initiative was launched to coincide with National Disability Awareness Day

COMMUNICATIONS OFFICE

The Communications Office has responsibility for all corporate communications and information management. The office operates as the central contact point for all media relations and has a key role in managing the reputation of the Council. A priority of the office is to ensure that corporate messaging is clear, consistent and controlled.

Key deliverables for 2008 were as follows:

 facilitating strategic communications planning across all departments



Special Olympics reception in County Hall, organised in association with the Council's Access Office

- media relations
- implementation of records management policy across departments
- events management
- production of key Council publications (i.e. Annual report; dlr Times)
- website development
- fortnightly staff newsletter
- management/co-ordination of freedom of information/data protection/ombudsman requests

Additional responsibilities of the Office include support for the office of An Cathaoirleach and implementation of the Council's Irish Scheme under the Official Languages Act 2003.

CULTURE, COMMUNITY DEVELOPMENT AND AMENITIES

The Culture, Community Development and Amenities Department is responsible for the management and development of community centres; parks and open spaces; libraries; and a range of amenities such as beaches, burial grounds, playgrounds, indoor and outdoor recreational facilities, two historic houses, harbours/piers and public conveniences. It is also responsible for the arts, heritage, event management, coastal protection, casual trading, bye-laws and twinning.



Seachange by Patricia McKenna is part of Dún Laoghaire-Rathdown County Council's "Place and Identity" programme of Per Cent for Art commissions funded through the Department of the Environment, Heritage and Local Government. (Photograph by Mark Boland)



Killiney Beach

ARTS OFFICE

Dún Laoghaire-Rathdown County Council is committed to high quality arts and cultural programming and in 2008 continued to provide an exciting range of festivals, exhibitions, performances and initiatives including the Festival of World Cultures, DLR 'Poetry Now' Festival, the Irish Youth Dance Festival, the Concourse Visual Arts Exhibition, the Artist Residency programme, the Artists in Schools Programme, development of a County Collection and the Country House Concert series.

In September 2008 the Arts Office took over the management of The Grainstore, Cabinteely, and began a programme of works to redevelop the building as a youth arts facility for the whole County.

Other achievements in 2008 include the further delivery of the 'Place and Identity' public art programme in each of the six electoral areas.

BEACHES/BATHING WATER AND SAFETY

Seapoint and Killiney Beach received Blue Flags in 2008. Green Coast Awards were secured for Sandycove and Whiterock.

BURIAL GROUNDS

The Council continued to maintain its two cemeteries at Deansgrange and Shanganagh. New paths, landscaping, tree surgery and tree planting made great improvements to both cemeteries in 2008.



Bulgarian Singers at the Dún Laoghaire-Rathdown Festival of World Cultures (Photograph by Conor Magee)

COMMUNITY DEVELOPMENT

The Community Development section provides basic physical infrastructure while considering the human dimension of local development.

The Council now facilitates 11 estate management fora.

The design for the new Samuel Beckett Campus commenced, and construction of the Meadowlands and Lambs Cross community facilities also commenced.

Restoration of Shanganagh Park House is now complete, and the construction of youth facilities at Cois Cairn, Sallynoggin and Ballyogan are complete and the facilities open.

Construction of new community facilities in Stonebridge and on the site of the former Dún Laoghaire golf course will commence shortly.

In excess of 50 groups participated in the Community Awards with the overall award going to Shanganagh Park House.

Community Development events celebrated:

- Bealtaine
- Community awards
- Family fun days
- Summer projects

SPORTS

Monkstown Pool & Fitness Centre retained the White Flag Award, presented jointly by the Irish Leisure and Amenities Management and An Taisce. The construction on the new Meadowbrook Centre in Dundrum started in January. The new facility will include a 25 metre swimming pool, baby pool, gym, a tennis court, multi-surface pitch and two artificial pitches. As part of the redevelopment the squash courts will also be refurbished.

A major refurbishment was undertaken on the Loughlinstown Leisure Centre. This included a new roof, new windows, updated heating system, ventilation system and electrical system. DLR Leisure Services Ltd. was set up to run the Council-owned facilities.

Over 2,000 people participated in sports development and coaching programmes including the Dún Laoghaire-Rathdown After-school Fun Through Sports (DRAFTS) programme, Sportsfest for older adults, and evening/weekend sports activities within local communities.

HERITAGE

2008 was the fifth year of implementation of the Dún Laoghaire-Rathdown Heritage Plan. The main Heritage Plan project was the formulation of a county Biodiversity Plan.

In addition to the Heritage Plan projects that were undertaken, the Council launched a new initiative called Summer of Heritage. This involved the opening of some of the County's heritage sites to the public during the summer months. These included Cabinteely House, the Oratory in Dún Laoghaire and the Obelisk on Killiney Hill. It was hugely successful and it is intended to expand the programme in 2009.

MARLAY PARK CONCERTS

Several concerts took place in Marlay Park in 2008 including famous acts such as Muse, Lenny Kravitz, Metallica, and The Killers.

MARKETS IN THE PARKS

The "Coco" markets around the County continued to be a big attraction in 2008 with markets in Dún Laoghaire, Marlay Park and Dalkey taking place regularly through the year.

dlr EVENTS

The Council's events website www.dlrevents.ie was established in 2006

A number of free events were offered during 2008 including 'Recharge' family day, 'Teddy Bears' picnic, 'Mad Hatters' Tea Party, outdoor movies, Samhain, 'Orchestral Manoeuvres in the Park' and the Christmas Lights Festival.

LIBRARIES

Dún Laoghaire Rathdown Public Libraries provide a free service to all who live, work or study in the county. One of the key objectives of DLR Libraries is to work towards implementing national objectives as outlined in the recently published 'Branching Out: Future Directions 2008-2012'. DLR Libraries have made significant advances in the areas of customer service, opening hours, cultural activities, marketing, IT, book collection and online electronic services. DLR Libraries are committed to giving excellent service and to achieving national standards.

Key Achievements in 2008 included:

- Library collection further developed with 400,000 items available for loan
- In excess of one million items loaned to the public during 2008
- DLR Libraries were the leading public library participant in the Borrowbook programme (inter library loans)
- Key national cultural festivals celebrated
- DLR Library 'Voices Series' launched and podcast
- 'Books in the Park' further developed
- All public internet PCs modernised in the branches

PARKS AND LANDSCAPE SERVICES

In 2008 Parks and Landscape Services continued to strengthen our partnership with our staff and in doing so improved our efficiency of operations, our standards of maintenance and the presentation of green spaces, village and town centres.

Forward Planning and Design

2008 was the fourth year of a seven-year infrastructure programme. A great deal of resources were also allocated to planning for projects which will commence construction in 2009/2010. In this regard a Masterplan for Ballawley was presented to the Council, and design work commenced in the following projects:

- All-weather synthetic pitch at Stepaside
- Changing rooms at Meadowvale, Newtownparklands, Hollypark
- All-weather pitch and upgrading of sports facilities at Kilbogget Park
- Restoration, refurbishment and extension of the gate lodge and tea rooms at The People's Park, Dún Laoghaire

Operational Management

The parks and open spaces in the County total over 800 hectares. In addition to County flagship parks, Marlay Demesne; The Peoples Park and seafront; Cabinteely Park; Killiney Hill Park and Blackrock Park, we also maintain a large number of other parks and open spaces which provide a range of local amenities. There is a great diversity of parkland types from urban spaces to nature parks. A major objective for the Services is to increase the biodiversity of all our urban and green spaces.

Each year a substantial programme of work is undertaken by direct labour and contract to ensure a high standard of grounds' maintenance, arboriculture (tree pruning, felling and planting) and decorative planting

Works Programme

In 2008, Parks and Landscape Services carried out a programme of new works as follows:

- Changing rooms at Thomastown Park
- Multi-use games area at Leopardstown Heights
- Playground at Marlay Park (Ballinteer Gate)



Performers from the County Council's 'Summer of Heritage' programme at Cabinteely House

- Drainage of pitches at Sallynoggin, Hyde Road, Balally, Newtownparklands, Leopardstown Park, Bearna Park, Marlay Park, Stonemasons Way, and repair and renovation to GAA and soccer pitches at various locations
- Kilbogget Park installation of railings at Ashlawn and extension of carpark off Churchview Road
- Shanganagh Park installation of ball-stop netting and continuation of footpath and cycleway
- Cabinteely Park installation of toilets at playground
- Killiney Hill Park renewal of footpath network
- Construction work commenced on changing rooms at Soldiers & Sailors, and the redevelopment of Marlay Golf Course
- Minor improvements funded by the Special Works element of our revenue budget were carried out to 28 other parks and open spaces to address issues brought to our attention by the elected representatives and residents associations.

Buildings/Structures

Parks and Landscape Services have an on-going programme for the restoration, conservation and construction of heritage buildings and structures in parks and public spaces. The most significant projects in the last year were the commencement of restoration and conservation of the Stillorgan Obelisk. The Victorian Sun Shelter & Bandstand on the East Pier also commenced restoration in 2008 and will be re-installed in 2009. The gates and piers at the entrance to Sharvogue, Upper Glenageary Road have been restored.

Outdoor Recreational Facilities

A wide range of amenities are maintained:

- Playing Pitches: 76 pitches were maintained for a range of sports including gaelic games, soccer, rugby, cricket, bowling, tag rugby and softball.
- Golf: The Council maintains a nine-hole golf course at Stepaside. The redevelopment of Marlay Golf Course commenced in 2008 and will be completed in 2009.
- Tennis: We provide for seven community tennis clubs in parks, and public courts at six other locations throughout the County.
- Walking and Cycling: We provide surfaced routes for walking and cycling in parks and linear greenways.

Community Support

Parks and Landscape Services engage with a wide range of community and volunteer groups (including Estate Management). In 2008 the following projects were completed:

- Installation of fencing for tennis courts at Moreen/ Blackthorn
- Removal of 50 poplar trees at Hillview which will be replaced during 2009
- Installation of ground sculpture at Cois Cairn, Old Connaught Avenue
- Upgrading of tree pits and tree guards in Meadowlands/Fitzgerald Park
- A series of environmental education projects in conjunction with Irish Wildlife Trust were provided in Ballyogan, Loughlinstown, Moreen/Blackthorn

ECONOMIC DEVELOPMENT AND PLANNING

The Economic Development and Planning Department is responsible for implementing the provisions of the Planning & Development Acts 2000-2006, the Planning & Development Regulations 2001-2007 and the Building Control legislation.

This involves reviewing the existing County Development Plan and the making of a new Development Plan every six years, making and implementing Local Area Plans, considering applications for planning permission, the control of ongoing development, the enforcement of planning legislation, and providing advice on planning related matters together with enforcement of the Building Control legislation, the administration of property transactions, (i.e. acquisitions and disposals, on behalf of the Council), the management of Council property, maintenance of the Property Interest Register, and administration of the Derelict Sites Act, 1990.

DEVELOPMENT SECTION

- Manages Council's property portfolio;
- Manages Council's interest in Cherrywood Science & Technology Park;
- Maintains the Council's Property Interest Register;
- Undertakes inspections and enforcement under the Derelict Sites Act, 1990 as appropriate; and
- Provides a Referencing Service which also prepares the Books of References for Compulsory Purchase Orders

DEVELOPMENT CONTROL SERVICE INDICATORS

 2,275 planning applications were received in 2008 which represents a decrease of 19.7% on the 2007 figure

- Out of a total number of 371 decisions issued by An Bord Pleanála in 2008 in relation to appeals, 297 [80%] upheld/varied the decision of the Planning Authority, while 74 [20%] reversed the decision of the Planning Authority
- During 2008, 14 proposals by the County Council to carry out development were the subject of the public consultation process provided for under Part 8 of the 2001 Planning & Development Regulations
- Two major planning applications were the subject of Environmental Impact Statements submitted to the Council in 2008

Number of valid planning applications		
determined	2,096	
·····		
Percentage of valid applications	79%	
determined within 8 weeks	/9/	
Percentage of Grants	73%	
Percentage of Refusals	27%	

COUNTY DEVELOPMENT PLAN 2004-2010

In 2008 there was one variation to the Development Plan 2004-2010 relating to the "F" zoning in the Written Statement. The effect of this variation was to delete "residential" from the list of uses open for consideration.



Acting Director of Service Richard Cremins speaking at the launch of Dublin Mountains Partnership - of which DLRCC is a member - in October 2008

Review and preparation of a new County Development Plan 2010-2016

The statutory two-year process commenced on 18th April 2008, with the publication of the required public notice, the publication and circulation of an "Issues and Options" paper, and the commencement of an 8-week public consultation period.

Following consideration by the elected members, of the Manager's Reports on the submissions received, the preparation of the Draft Plan commenced in November 2008.

DEVELOPMENT CONTRIBUTION SCHEME

The Council, on the 21/1/2004, adopted a Section 48
Development Contribution Scheme. The total amount
levied in 2008 in respect of the Section 48 Development
Contribution Scheme amounted to €50.50m and a total of
€29.16m was received in that year.

Preparation of a new Section 48 Development Contribution Scheme, for the period 2010-2015, commenced in late 2008.

SUPPLEMENTARY DEVELOPMENT CONTRIBUTION SCHEME

The Council, on the 13/1/2003, adopted a Section 49 Supplementary Development Contribution Scheme. It requires the payment of a financial contribution towards the cost of the extension of Luas Line B from the Sandyford Depot to Cherrywood, namely Luas Line B1. The total amount levied in 2008 in respect of the Supplementary Development Contribution Scheme amounted to €11.25m. A total of €2.98m was received in 2008.

The Council, on the 10/11/2008, also adopted a Section 49 Supplementary Development Contribution Scheme for the purpose of financing the development of the Glenamuck District Distributor Road Scheme and the Surface Water Attenuation Ponds Scheme.

LOCAL AREA PLANS

The County Development Plan 2004-2010 contains objectives to prepare a number of Local Area Plans and in 2008 work continued on preparation of the following Local Area Plans and Studies:

- Cherrywood-Rathmichael Local Area Plan/Strategic Development Zone
- Deansgrange Local Area Plan
- Blackrock Urban Structure Plan
- Ferndale Road Local Area Plan
- Sandyford Urban Framework Plan (SUFP)

Work also continued on the assessment of the following five Architectural Conservation Areas:

- Sandycove Point, Sandycove
- Silchester Road, Glenageary



Issues and Options briefing paper prepared as part of the making of the Draft Development Plan 2010 - 2016

- Balally Terrace, Sandyford
- Castle Cottages, Clonskeagh
- Moss Cottages, Kilternan

The Glencullen Local Area Plan was adopted by the Council in 2008.

Pre-Draft Public Consultations were held during the year in respect of the proposed Old Connaught and Goatstown Local Area Plans.

PLANNING ENFORCEMENT AND SECTION FIVE OF THE PLANNING AND DEVELOPMENT ACT

Section Five is used to establish whether or not a development is exempt from planning permission.

- A total of 523 new files were opened during 2008 and 243 cases were resolved during the year.
- 121 applications for a Declaration or Referral, under Section Five of the Planning and Development Act 2000, were processed in 2008.12 were referred to An Bord Pleanála for review.

BUILDING CONTROL

- During 2008, 900 commencement notices were received and inspections of 15% of buildings notified on foot of those notices were undertaken.
- Nine estates/developments were taken in charge by the Council in 2008.

BUILDING ENERGY REGULATIONS

The European Communities (Energy Performance of Buildings) Regulations 2006 requires that all buildings must have a Building Energy Rating Certificate. The commencement date for new dwellings was 1st January 2007, for new non-domestic buildings was 1st July 2008 and for existing buildings when let or sold is 1st January 2009.

The function of the Building Control Authority is to monitor and enforce the Regulations. The Building Control Section requested Building Energy Rating Certificates in respect of 15% of new residential buildings in 2008.

ENVIRONMENT AND WATER SERVICES

The Environment and Water Services Department provides a range of essential services and is responsible for the provision, maintenance and management of the public water supply and drainage systems throughout the County as well as waste management, refuse collection/disposal and environmental awareness and enforcement.

CAPITAL PROJECTS

Sandyford High Level Water Supply Scheme

- Scheme to provide an adequate water distribution infrastructure for nearby newly developed and developing areas of Sandyford, Ballyogan, Stepaside and Kilternan
- Construction is ongoing with an estimated completion date of December 2009

Shanganagh/Bray Main Drainage Scheme

- Contract No 1; Upgrade of the WWTP (Waste Water Treatment Plant) to provide full secondary treatment for wastewater from the Shanganagh and Bray catchments. Plant to cater for an estimated population of 180,000
- Construction commenced end of 2008 with an estimated completion date in 2011.

Carysfort/Maretimo Stream Improvement Scheme

 Flood alleviation scheme to commence at the end of 2009 with estimated completion date of 2010

Old Connaught/Woodbrook Water and Drainage Scheme

- Scheme to provide water and drainage for zoned lands in the south of the County
- Water Element: Awaiting DoEHLG approval of the Preliminary Report
- Drainage Element: engineering consultants to be appointed for the preparation of the preliminary report

OPERATIONS

A total of 803 domestic drainage surveys were carried out on the Deansgrange River and 63 misconnections were identified and repaired. The Water Pollution Section has commenced a programme of licensing the fats, oils, and grease output, called FOG from restaurants, hotels, canteens and small eateries in the County.

Water supply standards in Dún Laoghaire-Rathdown are among the best in Ireland in terms of quality, reliability and leakage control.

Waste Management

The Waste Management Section coordinates the collection and disposal of waste for both the black/grey and green bins. The principal points of interest in 2008 were:

• Tenders were invited for the provision of the green bin service within the Dún Laoghaire-Rathdown area.



The Council's Street Cleaning Vehicles

- Ballyogan bailing station processed 19,138 tonnes of refuse to Kill landfill site.
- Expressions of interest were invited for the provision of brown bin and composting services.

ENFORCEMENT UNIT

The Environmental Enforcement Unit verifies legislative compliance by waste producers/operators and, where necessary, enforces the provisions of various environmental legislation including those on waste, air and noise.

Facilities Registered/Permits Issued	381
Inspections	654
Complaints Received	311
Enforcement Actions	80

BALLYOGAN RECYCLING PARK

The tonnage of recyclable material brought to Ballyogan Recycling Park was 13,133.

RECYCLING CENTRES

Eden Park Recycling Centre

The tonnage of recyclable material brought to the Centre was 758.58.

Shanganagh Recycling Centre

Shanganagh Recycling Centre opened in March 2008. It accepts small WEEE (waste electrical and electronic equipment) items in addition to the recyclable materials accepted in Eden Park. A total of 144.44 tonnes of recyclables were accepted at the centre.

Bring Bank Centres

The Council provides over 50 centres. A total of 3,773.30 tonnes of recyclables were brought to the centres during the year.

LITTER WARDEN SERVICE	
No. of Litter Wardens	6
No. of on the spot Fines	1,485
No. of Fines Paid	934
No. of Prosecutions taken	179
No. of Prosecutions secured	19
END OF LIFE VEHICLES	
Abandoned vehicles removed	313
CONTROL OF DOGS	
No. of Dogs impounded	234
No. of Fines issued	336
No. of Prosecutions taken	33
No. of Prosecutions successful	11
CONTROL OF HORSES	
Horses impounded	16



Cool Earth Fair at the Festival of World Cultures

ENVIRONMENTAL AWARENESS

- As part of the Festival of World Cultures the Environment Department organized 'Cool Earth' an environmental awareness exhibition focusing on climate change
- Total number of Green Schools increased to 46
- Organised Residents Association and Tidy Towns information evening
- Organised Tidy Districts competition
- Organised Tidy Schools and the Eco calendar



Participants at the National Spring Clean Day 2008

- Composting Awareness campaign delivered
- The Council participated in Earth Hour 2008
- The Council took part in the National Anti-Gum Litter Campaign

GREEN BUSINESS

- The EnviroCom 2008 Awards were organised and judged by a committee from the Healthy County Forum including the Green Business Officer. The Awards were sponsored by the Health Service Executive, Fáilte Ireland, Energia, Environmental Protection Agency, and Dún Laoghaire-Rathdown County Enterprise Board and winners were from large corporations, public agencies and incubator companies operating in the county.
- A breakfast briefing was held in the IMI in conjunction with Repak and Dún Laoghaire Chamber to profile the new Packaging Regulations to Small and Medium Enterprises. Presentations were given during Green Weeks in Dell, GlaxoSKB and Pfizer to promote environmental best practice at the request of their green teams.
- Local Authority Prevention Demonstration Programme (LAPD) with Dundrum Town Centre continued and the plenary meeting for 35 representatives of the EPA and Local Authorities was hosted in Dundrum Town Centre in September 2008. The Project is due to be completed in June 2009 with the publication of a case study.

FINANCE

The Finance Department is responsible for the short and long term financing of the Council's operations, both Revenue and Capital. This includes the provision and management of a wide range of services.

COUNCIL BUDGET

The Finance Department prepares the overall Budget in consultation with each department of the Council.

The Revenue Budget for the financial year ended 31st December 2008 was €227,114,400.

RATES

Rates are payable on commercial and industrial properties.

Following consideration of the Budget each year, the elected Members determine the annual rate on valuation (ARV) to be levied for the following year. The ARV for 2008 was €68.72.

COLLECTION STATISTICS			
Year	Total Rates	Total Rates	%
rear	Demanded €	Collected €	Collected
2008	86,885,408	79,314,343	91.29
2007	84,068,450	79,465,704	94.53
2006	84,385,884	78,465,000	92.98
2005	70,697,972	65,936,868	93.27

VALUATION ACT 2001

The Valuation Act 2001 revises the law relating to the rateable valuation of properties and facilitates a national revaluation of all rateable valuations.

ENTRY YEAR LEVY

The levy was introduced under the Local Government (Business Improvement Districts) Act 2006, which was

enacted on the 24th December 2006. The levy applies to all new-build properties from the date when the properties are valued for rating purposes, pending the levying of commercial rates.

COLLECTION STATISTICS			
Year	Total Levy	Total Levy	%
	Collectable €	Collected €	Collected
2008	1,687,698	1,420,814	84.19

HOUSEHOLD WASTE CHARGES

From 1st January 2005, Environmental Waste Charges are levied on all householders availing of the service on a Pay By Weight basis. From July 2005, a small number of households are permitted to pay for bag labels. A waiver scheme is operated for householders who are on low income and/or dependent on social welfare.

COLLECTION STATISTICS				
Year	Total Waste Charges Demanded €	Total Waste Charges Collected €	% Collected	
2008	6,498,018*	10,109,604**	155%**	
2007	13,447,157*	11,141,142**	82.85%**	
2006	15,320,055*	11,038,372**	72.05%**	
2005	14,206,659*	12,844,255**	90.41%**	

*Under Pay By Weight, householders are issued statements, based on weights and lifts, in arrears. The debit is comprised of the four quarterly statements for the year, including the final statement, although this statement issues to customers after year-end.

**The Net Collected figure is comprised of both payments for the current and previous years, which is also reflected in the percentage collected total.



WAIVER STATISTICS	2008	2007	2006	2005
Total Processed	5,456	5,313	5,337	4,777
Granted	4413	4,097	4,266	4,103
Refused	1,043	1,216	1,071	674

COMMERCIAL WATER CHARGES COLLECTION

Charges for non-domestic water supply are determined by metered usage. The task of metering all non-domestic properties, which commenced in 2006, was completed in December 2008. Prior to completion of the metering project, charges were levied by a combination of both fixed and metered charges.

Collection Statistics

Year	Total Water Charges Demanded €	Total Water Charges Collected €	% Collected
2008	11,055,390*	3,465,923	31.35
2007	7,013,959*	2,998,785	42.75
2006	4,739,791*	2,439,468	51.47
2005	3,407,316	2,096,820	61.54

*Bills issue in arrears. The debit includes final bill for the year, although issued to customers after year-end.

Domestic Water Charges were abolished from 1st January 1997.

PAYMENT OF ACCOUNTS

Payment to suppliers is made subject to presentation of valid tax documentation. The majority of payments are made by Electronic Fund Transfer, through which payments are made directly into suppliers' bank accounts, with occasional cheque payments where Electronic Fund Transfer is not practicable. Staff and Councillors are also paid by EFT.

The Council's Treasurer is: Bank of Ireland, 101 Upper George's Street, Dún Laoghaire, Co. Dublin.

Under The Prompt Payment of Accounts Act 1997, as amended, suppliers shall be entitled to late payment of interest on payments that are not paid within the prescribed period which in the case of most payments is 30 days.

INSURANCES

The main areas of activity are Public Liability, Employers Liability, Fire (Housing Stock), Fire (General Properties) and Motor Insurance. Full cover is provided.

ANNUAL FINANCIAL STATEMENT

The Annual Financial Statement 2007, completed in 2008, was prepared on an accrual accounting basis and included a full Balance Sheet showing assets owned and liabilities owed by the Council.

The accounts are audited by the Local Government Auditor who reports to the Minister for the Environment, Heritage and Local Government.

HOUSING

The Housing Department manages the Council's housing stock. Its functions include the construction, refurbishment, allocation, maintenance and sale of dwellings; rent assessment and collection; the making of house purchase loans and certain grants; the operation of the Plan for Social Housing; and the provision of accommodation for homeless families.

The Department has also enforcement responsibilities for building standards and the upkeep of rent books for private rented dwellings. The Department is also responsible for the management and maintenance of group housing schemes and halting sites, and the implementation of the Council's Accommodation Programme for Travelling People. Responsibility for tenants of private landlords, in receipt of Rent Supplement for over 18 months, has also been passed to the County Council under the recent Rental Accommodation Scheme, which is also administered by the Housing Department.

HOUSING CONSTRUCTION

- Completion of final phase of 23 units at Maple Avenue (formerly Laurel Ave)
- Completion of first phase of 17 units at Pearse Street
- Commencement of final phase of Meadowlands
- Commencement of three units and one refurbishment
 at Kilcross Green
- Commencement of refurbishment of St Galls Gardens

TENANT PURCHASE SCHEME

Sale of four units

DISABLED PERSONS ALTERATION SCHEME

Completion of 46 bathroom alterations

HOMELESSNESS

- The Council continued its arrangements with the Health Service Executive in relation to the provision of emergency accommodation for homeless persons.
- Nine homeless households were housed by the Council in 2008 and 42 households were assisted in accessing accommodation in the private rented sector. Seven households were allocated tenancies with Voluntary Housing Bodies, some of which were supported tenancies.
- A Localisation Group was set up in the Council to discuss the provision of a local registration, referral/ placement and advice service for individuals and families presenting as homeless.

ANTI-SOCIAL BEHAVIOUR

The Council continued its policy of dealing comprehensively with instances of anti-social behaviour in its estates during 2008. A total of 79 cases of anti-social behaviour were dealt with leading to an overall reduction of 29% in anti-social behaviour cases in comparison to 2007.



Wyckham Point, Ballinteer - one of the developments in which the Council is offering dwellings under the Affordable Housing Scheme

- Legal Action was taken where appropriate, i.e. four evictions carried out, three dwellings surrended, eight warrants for possession and seven excluding orders obtained from the Courts.
- 21 warning letters and 16 verbal warnings were issued.
- Over 2,000 housing applicants were assessed for housing.
- Seven secondary schools were visited in the Schools Initiative Programme.
- Anti-social behaviour information leaflets were distributed to libraries and Garda stations.

PRE-TENANCY TRAINING COURSES

 Four "Introduction to Tenancy" courses were conducted in 2008

HOUSING AND TRANSFER LISTS

- As of 31st December 2008, 4,219 applicants were assessed as being in need of housing.
- The Council's Housing Lists were reviewed in May 2008 and the Transfer Lists were reviewed in April 2008.
- A total of 164 housing applicants were allocated dwellings. This included dwellings provided to the Council under Part V agreements.

 57 tenants were allocated transfers to alternative accommodation. This included three dwellings negotiated by the Council under Part V agreements.

HOUSING ADAPTATION

On 1st November 2007, the DoEHLG introduced regulations which provided for a new framework of grant aid for older people and people with a disability replacing the Disabled Persons Grant Scheme and the Essential Repair Grant Scheme.

The new schemes of grant aid are as follows: -

- Housing Adaptation Grant Scheme for People with a Disability
- Mobility Aids Housing Grant Scheme
- Housing Aid for Older People

A Total of 240 grants were paid under all schemes in the sum of €2,317,486 in 2008.

HOUSING RENTS

The Council reviews its Differential Rent Scheme on an annual basis in March each year; fixed rents are adjusted at the same time. The average weekly rent was €61.09 in 2008. The rental income received in 2008 was €12,400,000.



Harbour Square, Dun Laoghaire - a development where dwellings are available under the Affordable Housing Scheme

PART V - HOUSING STRATEGY

A total of 525 dwellings were provided through Part V of the Planning and Development Acts 2000-2002, as follows:

• 377 affordable; 119 voluntary social; and 29 social for the Rental Accommodation Scheme (RAS).

In addition eight legal agreements were signed, and a further four were at draft stage, to provide approximately 500 dwellings during 2009/2010.

AFFORDABLE HOUSING SCHEME

255 dwellings were sold to affordable applicants during 2008. At end of December 2008, there were a total of 4,473 applicants on the Affordable Housing List.

VOLUNTARY HOUSING SCHEMES

Funding was provided during 2008 through the Capital Assistance and Capital Loan & Subsidy Schemes to five Voluntary Housing Associations for the acquisition of a total of 119 dwellings through Part V of the Planning and Development Acts 2000-2002.

TRAVELLER ACCOMMODATION UNIT

The 2005-2008 Traveller Accommodation Programme expired on 31st December 2008. In preparation of the publication of the 2009-2013 Traveller Accommodation Programme, the staff of the Traveller Accommodation Unit carried out a comprehensive Assessment of Accommodation Needs survey in 2008 among the resident Traveller community to identify potential requirements during the course of the five-year programme. A Draft Traveller Accommodation Programme 2009 – 2013 was made available to the public for observations and submissions in December 2008.

Units under construction:

Kiltuck Park, Shankill - refurbished five-unit halting site.

Units at advanced design stage:

St Michaels Park, Monkstown – refurbishment of three-bay halting sites.

Burton Hall, Leopardstown – extension to halting bay unit.



Units at preliminary design stage:

Pottery Road – five-unit grouped housing scheme

The Local Traveller Accommodation Consultative Committee met on eight occasions during 2008.

MAINTENANCE OF LOCAL AUTHORITY HOUSING STOCK

As at 31st December 2008, the Council had 4,194 dwellings in its rented stock. A total of 6,444 requests for maintenance were received in 2008. Apart from routine maintenance, the Housing Department has implemented a planned maintenance programme. This programme which is ongoing since 2004 has improved/upgraded the Council's housing stock.

The following works were completed in 2008:

- Planned Preventive Maintenance: exterior painting/ repairs of 555 units
- Central Heating Installations/Energy Saving Measures:
 47 units

- Installation of double glazing: 610 units
- Tank Replacement: 50 units
- Boiler Replacement: 35 Units
- Electrical Rewires:100 Units
- Smoke Alarms: 99 Units

RENTAL ACCOMMODATION SCHEME

The Rental Accommodation Scheme (RAS) commenced in Dún Laoghaire Rathdown County Council in August 2006.

- Number of potential RAS tenants on Housing Waiting List: 1,400
- Number of above potential RAS tenants living in the Council's functional area, in receipt of Rent Supplement for 18 months plus: 727
- Number of tenants of private landlords, in receipt of the allowance, transferred to Scheme at 31/12/2008: 295

HUMAN RESOURCES

The Human Resources Department is involved in the general administration of statutory employment provisions and also the policies, procedures and schemes adopted by management.

STAFF OF THE COUNTY COUNCIL

The workforce of Dún Laoghaire-Rathdown County Council at the end of 2008 was 1,273 including clerical/administrative, professional, technical and depot based staff comprising craft and general workers.

RECRUITMENT, ADMINISTRATION & INDUSTRIAL RELATIONS

- A total of 53 competitions were held to fill vacancies during the course of the year.
- The Human Resources Department provides an advisory service to local management, ensuring equality and consistency throughout the organisation. There was no time lost in 2008 through industrial
- Staff welfare is promoted through the operation of schemes that aspire to a work-life balance i.e. flexitime, term time, work-sharing.
- The Staff Welfare Officer identifies and responds to transitory crises or personal difficulties experienced by staff at work or at home and provides a confidential counselling, referral and information service.

EQUALITY

- The Council continued to support various national campaigns, including National Anti-Racism week and Social Inclusion week.
- The three percent target quota for the employment of persons with disabilities was exceeded.

STAFF DEVELOPMENT AND TRAINING

During the year, the training programme delivered inhouse training to 701 staff in the following areas:-

- Personal Development, Health and Safety, Freedom of Information
- Customer Care, Irish Language
- Information Technology
- 31 staff completed the Certificate in Local Government Studies
- Eight staff completed the Diploma in Local Government Studies
- 67 staff were approved under the Scheme of Assistance for courses of further education

WORKPLACE PARTNERSHIP

Workplace Partnership continued in operation during 2008 with 11 committee meetings held during the year. Action groups continued to advance several objectives, some of which are outlined below: -

• Return to Learning programme

The Partnership Facilitator and the VEC Co-ordinator ran a number of meetings in the Council depots as part of the programme's promotion. There were 52 expressions of interest. Staff were enrolled in a number of different groups.

Performance Management Development System (PMDS)

A Partnership Action group carried out an evaluation of the process in June. 394 staff members completed the survey. The Action group brought forward a report which included recommendations for consideration by the Management Team in late 2008.

• Depot Upgrading

The Partnership Depot Upgrading Communications Action group has had a number of meetings with key personnel during the year, the major development being the new Ballyogan Depot.

Handling Significant Change through Partnership (HSCTP) established

The HSCTP steering group had their first meeting in January. HSCTP is a framework devised to help union representatives and managers in local authorities to handle issues where significant change is intended. It involves a system of procedures, protocols, support of facilitators and training and was devised by the Local Authority National Partnership Advisory Group.



IT AND COMMUNICATIONS

The IT&C Department provides the organisation's wide ranging and expanding information technology requirements. This is achieved in a planned and managed environment and is governed by the demands of the department's Business Plan, the Corporate Plan and ad hoc demands from within the Council and increasingly from external sources.



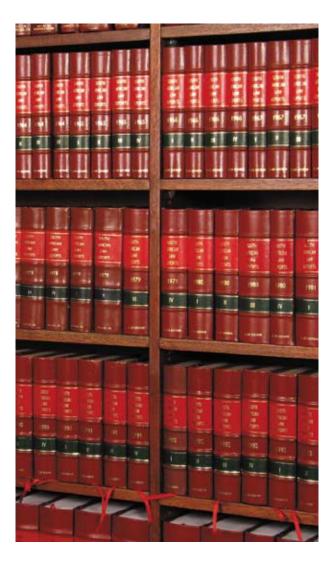
New Arts Office website designed by IT &C Department

HIGHLIGHTS

- IT fit-out of new Harbour Square Office accommodation
- New VOIP (Voice Over Internet Protocol) phone system gone live
- Move to Windows 2003 and Exchange 2007
- Pilot use of GIS (Geographic Information System) to produce Development Plan
- Commencement of new Integrated Housing Project
- New National ethernet connections to outlying offices
- New water metering system went live
- New rates system went live
- Upgraded network infrastructure with new fibre and new core data switch
- New Arts Office website
- New bathing water quality system
- Improvements to our online planning system
- Pilot of CRM (Customer Relationship Management) system

LEGAL SERVICES

The Legal Services Department has developed considerable expertise in the area of Local Government law, practice and administration, and continues to be an essential support service to all Council departments and Council affiliates.



The services offered by the Legal Services Department include:

- consultations with Council staff
- consultation in the development of major Council initiatives, policy implementation and developments
- code enforcement
- judicial review proceedings
- corporate governance related issues
- conveyancing

In its work, the Department's staff interface daily with Government departments, the Courts Service, the Property Registration Authority and, with numerous solicitors and barristers.

Emphasis is placed on specialist and personal development training for staff. Vocational, professional and personal development training is undertaken with due regard to the objectives of the Council's Corporate Plan and the Department's own PMDS Team Plan. Legal Services' own case management system was revised and updated in 2008 and has proved to be a useful and effective tool most especially in assisting with the Department's enforcement and recovery of commercial rates.

The economic downturn has resulted in a reduction in conveyancing transactions and a marked increase in litigation and contentious claims in general. During the past year, Legal Services provided for these changes so as to ensure that cases and claims can continue to be efficiently and effectively managed.

TRANSPORTATION

The principal activities of the Transportation Department are the design and construction of roads and motorways, junction improvements, cycle networks, quality bus corridors and pedestrian facilities, including the upkeep of existing roads, footpaths, cycle tracks, public lighting, traffic signals, signing and lining, monitoring of road openings, the implementation of traffic management measures, parking controls, and road safety measures, including the promotion of Road Safety Awareness and the operation of the School Warden service.

ROAD MAINTENANCE

Road Restoration Programme

A grant of €4,309,000 from the Department of Environment, Heritage and Local Government enabled the reconstruction/resurfacing of 39 roads in 2008. An additional €1,950,000 was drawn down from the Development Contribution Scheme to fund the upgrading of footpaths on these roads.

Footpath Restoration Programme

Contract works were carried out at 22 locations in 2008 with funding of €1,100,000 from the Council's own resources supplemented by the Development Contribution Scheme. Footpath repairs and renewal were also carried out by direct labour.

Roads Control Section

The Council's roadmap on-line application system is now being used by the ESB, Bord Gáis and communications companies. Bord Gáis completed year five of an estimated six-year mains renewal project in the county.

Public Lighting

The ongoing programme of lantern and column replacement continued in 2008. There are approximately 22,500 lanterns in the County.

PAY AND DISPLAY PARKING

- Parking Control Bye-Laws, 2007 were adopted by the Council and came into operation on 1 August 2007.
- Parking schemes were introduced in the following locations in 2008:
 - Blackrock Park Car Park; Brookfield Terrace, Blackrock; Clonkeen Road Retail Area, Deansgrange; Foxrock Village; Montpelier Parade, Monkstown; Owenstown Park, Blackrock; Willow Mount, Booterstown and Sweetmount Drive, Dundrum.
- 1,362 convictions were secured through the District Court for the non-payment of parking fines and seven motorists were disqualified from driving.

ROAD PROJECTS OFFICE

The following are the major capital schemes under design/construction or recently completed by the Council and funded by the Department of Transport. The capital allocation received in 2008 was €3,875,000.

- Completed Schemes: Glenamuck Road North
- Schemes under Construction: Monkstown Ring Road;
 Drummartin/Sandyford Link Road; Ballyogan Road;
 Luas Line B1 (RPA) and M50 Upgrade.
- Schemes at Design Stage: Murphystown Road; Kilgobbin Road; Blackglen Road/Harolds Grange Road; Pottery Road; Rochestown Avenue/Abbey Road. The Rail Procurement Agency are progressing the design of Luas Line B2.



Participants in Dún Laoghaire-Rathdown Cycle Safety Programme

TRAFFIC SECTION

- Installed 14 new signalised pedestrian/toucan crossings; upgraded four existing crossings; installed seven new traffic signal junctions/routes; upgraded 26 existing junctions.
- Undertook 13 low-cost road safety improvement/ accident investigation and prevention projects; implemented two areas of new traffic calming, one new school safety zone, and three new cycle networks; enhanced one existing cycle network; and substantially completed County-wide cycling review.
- Progressed work on three quality bus corridor and bus priority schemes at Mount Merrion Avenue, Sandyford Road and Kill Lane; undertook two new junction improvements (unsignalised); and completed five new footpath links and two pavement upgrade works.
- Installed three areas of new tactile paving/dishing of pedestrian crossings (non-signalised) and one new mobility impaired and disabled footpath; completed eight new disability audits and upgraded 100 bus stops for 'wheelchair access'.
- Adopted taxi rank bye-laws in December 2008; commenced public consultation on 'Speed Limit Byelaws 2008' and processed 331 requests for new road markings and signage.

ROAD SAFETY

- Provision of the school warden service continued in 2008 throughout the County. The annual programme of providing road safety engineering measures at school sites also continued.
- The promotion of traffic safety awareness among children, with emphasis on education/training, including the promotion of safer cycling and the 'Walking Bus-Ag Siúl to School' project continued in
- The Roadsafe Roadshow for transition year students was initiated in 2008.
- Road traffic casualty figures continued to decline during 2008. In the ten year period from 1998-2007, persons injured in road traffic collisions reduced by 64.7%.



Good marks are important! -School Safety Zone, Ballybetagh Road, Kilternan

BALANCE SHEET FOR YEAR ENDING 31 DECEMBER 2008

	€'000
Fixed Assets	2,638,229,606
Work in Progress	822,632,490
Long Term Debtors	101,953,334
Net Current Assets	257,021,823
Long Term Creditors	-194,836,471
·····	•••••••••••••••••••••••••••••••••••••••
NET ASSETS	3,625,000,782
•••••••••••••••••••••••••••••••••••••••	
Financed by:	
Capitalisation Account	2,638,229,605
Work in Progress	789,872,605
Specific Revenue Reserve	18,452,967
General reserve balance	6,654,881
Other balances	171,790,724
	•••••••••••••••••••••••••••••••••••••••
Тотац	3,625,000,782

INCOME & EXPENDITURE ACCOUNT STATEMENT FOR YEAR ENDING 31 DECEMBER 2008

	C F 114		
	Gross Expenditure 2008 €	Income 2008 €	Net Cost 2008 €
	2000 C		
Housing And Building	27,881,733	22,521,732	5,360,001
Road Transportation & Safety	30,542,468	12,566,460	17,976,007
Water Supply & Sewerage	33,785,489	9,499,561	24,285,928
Development Incentives & Control			
- · · · · · · · · · · · · · · · · · · ·	14,457,356	2,818,753	11,638,603
Environmental Protection	52,860,120	26,269,182	26,590,939
Recreation & Amenity	28,442,011	5,267,011	23,175,000
Agriculture, Education, Health & Safety	6,123,177	6,003,418	119,759
Miscellaneous Services	9,058,888	8,795,189	263,698
	• • • • • • • • • • • • • • • • • • • •		
TOTAL EXPENDITURE / INCOME	203,151,241	93,741,306	109,409,935
Net Cost Of Programmes To Be Funded From:			109,409,935
Rates Income			83,461,090
Local Government Fund	•••••		40,252,721
	•••••		
Surplus/ (Deficit) For Year	••••••••••••••	•	14,303,876
	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •	•••••
Transfers From/(To) Reserves	• • • • • • • • • • • • • • • • • • • •		-16,550,719
	•••••		
Overall Surplus/(Deficit) For The Year	•••••••••••••••••	•	-2,246,844
		• • • • • • • • • • • • • • • • • • • •	
General Reserve @ 1 January		••••••••••••	8,901,725
- Constitution of the cons	• • • • • • • • • • • • • • • • • • • •	•••••	3,301,/23
GENERAL RESERVE @ 31 DECEMBER	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •	6,654,881
GENERAL RESERVE & SI DECEMBER			

SERVICE INDICATORS 2008

F: FIRE SERVICES						
F1 Fire Service Mobilisation						
A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	N/A.	Dublin City Council is the Fire Authority for the entire Dublin area				
B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	N/A.	Dublin City Council is the Fire Authority for the entire Dublin area				
C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other emergency incidents	n/a.	Dublin City Council is the Fire Authority for the entire Dublin area				
D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other emergency incidents	N/A.	Dublin City Council is the Fire Authority for the entire Dublin area				
F2 PERCENTAGE OF ATTENDANCES AT SCENES						
A. Percentage of cases in respect of fire in which first attendance is at the scene within 10 minutes	N/A.	Dublin City Council is the Fire Authority for the entire Dublin area				
B. Percentage of cases in respect of fire in which first attendance is at the scene after 10 minutes but within 20 minutes	N/A.	Dublin City Council is the Fire Authority for the entire Dublin area				
C. Percentage of cases in respect of fire in which first attendance is at the scene after 20 minutes	N/A.	Dublin City Council is the Fire Authority for the entire Dublin area				
D. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene within 10 minutes	n/a.	Dublin City Council is the Fire Authority for the entire Dublin area				
E. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene after 10 minutes but within 20 minutes	N/A.	Dublin City Council is the Fire Authority for the entire Dublin area				
F. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene after 20 minutes	n/a.	Dublin City Council is the Fire Authority for the entire Dublin area				

3 Fire Prevention		
A. Total number of fire safety certificate applications received	270	
B. Total number of fire safety certificate applications processed (including cases deemed invalid)	290	
C. Total number of applications deemed invalid	7	
P: COMMUNITY PARTICIPATION		
P.1 PARTICIPATION IN LOCAL YOUTH COUNCIL/COMHAIRLE NA N-ÓG SCHEME		
Percentage of local schools and youth groups involved in the local Youth Council/ Comhairle na n-Óg scheme	28.07	The indicators for 2008 are not comparable with previous years as youth groups were not included. The percentage for school participation in 2008 was 44%
P.2 GROUPS REGISTERED WITH THE COMMUNITY AND VOLUNTARY FORUM		
Number of groups registered with the Community and Voluntary Forum	407	
: CORPORATE ISSUES		
.1 Working Days lost to Sickness		
A. Percentage of working days lost to sickness absence through certified leave	4.11	
B. Percentage of working days lost to sickness absence through uncertified leave	1.16	
.2 STAFF TRAINING AND DEVELOPMENT		
Expenditure on Training and Development as a percentage of total payroll costs:	4.64	

E: ENVIRONMENTAL SERVICES

WATER

E.1 UNACCOUNTED FOR WATER

Unaccounted for water (UFW) as a percentage of total volume of water supplied under the water supply schemes that the local authority is responsible for

7.63 These figures as per recommended methodology.

Methodology used in Dublin Regional Conservation Project puts UFW at 29% (Water Supplied 41,770; Water Unaccounted for 17,780 m3/day)

E.2 DRINKING WATER ANALYSIS

A. Percentage of drinking water analysis results in compliance with statutory requirements with regard to public schemes

Figures provided by LGCSB from the EPA Report data

B. Percentage of drinking water analysis results in compliance with statutory requirements with regard to private schemes (where appropriate)

WASTE MANAGEMENT

E.3 WASTE SEGREGATION

A. Percentage of households who receive a waste collection service and are provided with segregated waste collection for dry recyclables

100

B. Percentage of households who receive a waste collection service and are provided with segregated waste collection for organics

0

E4: Housing Waste Sent for Recycling

A. Percentage of household waste collected from kerbside, which is sent for recycling

32.96

B. Tonnage of household waste collected from kerbside, which is sent for recycling

14,500

C. Tonnage of household waste recycled, which arises from waste collected from recycling facilities (i.e. bring banks, civic amenity centres, transfer stations and other recycling facilities)

17,069.19

E5: HOUSEHOLD WASTE SENT FOR LANDFILL

A. The percentage of household waste collected which is sent to landfill

......

67.04

B. The tonnage of household waste collected which is sent to landfill

29,490

E6: RECYCLING FACILITIES	• • • • • • • • • • • • • • • • • • • •	
The total number of Bring Sites in the local authority area	51	
The total number of Civic Amenity Centres in the local authority area	3	
GLASS	• • • • • • • • • • • • • • • • • • • •	
A. The number of Bring Sites for recycling	51	
B. The number of Civic Amenity Centres for recycling	3	
C. The total number of facilities for recycling	49	
D. The number of locations for recycling per 5,000 of population	1.26	
CANS	•••••	
E. The number of Bring Sites for recycling	30	
F. The number of Civic Amenity Centres for recycling	3	
G. The total number of facilities for recycling	33	
H. The number of locations for recycling per 5,000 of population	0.85	
TEXTILES	•••••	
I. The number of Bring Sites for recycling	16	
J. The number of Civic Amenity Centres for recycling	3	
K. The total number of facilities for recycling	19	
L. The number of locations for recycling per 5,000 of population	0.49	
BATTERIES	•••••	•••••
M. The number of Bring Sites for recycling	39	
N. The number of Civic Amenity Centres for recycling	3	
O. The total number of facilities for recycling	42	
P. The number of locations for recycling per 5,000 of population	1.08	
OILS	•••••	
Q. The number of Bring Sites for recycling	0	
R. The number of Civic Amenity Centres for recycling	 1	
S. The total number of facilities for recycling	 1	
T. The number of locations for recycling per 5,000 of population	0.03	

E: ENVIRONMENTAL SERVICES (continued)

\cap	ГΗ	ED	MA	\TF	DI.	ΛIG	:
v	П	ГК	IVIA	4 I F	K I	41.	•

U. The number of Bring Sites for recycling	7
V. The number of Civic Amenity Centres for recycling	3
W. The total number of facilities for recycling	10
X. The number of locations for recycling per 5,000 of population	0.26

LITTER

E7: LITTER PREVENTION AND ENFORCEMENT

A. Number of full-time litter wardens	6
B. Number of part-time litter wardens	1
C. Number of litter wardens (both full- and part-time) per 5,000 population	0.18
D. Number of on-the-spot fines issued	1,486
E. Number of on-the-spot fines paid	934
F. Number of prosecution cases taken because of non-payment of on-the-spot fines	179
G. Number of prosecutions secured in cases taken because of non-payment of on-the-spot fines	19
H. Number of notices issued (under sections 9, 15, 16, 17 and 20 of the Litter Pollution Act 1997)	39
I. Total number of prosecutions taken (all prosecutions under the Litter Acts 1997 to 2003)	189
J. Total number of prosecutions secured (all prosecutions under the Litter Acts 1997 to 2003)	19
K. Percentage of areas in the local authority that are unpolluted (i.e. litter-free)	9.00
L. Percentage of areas in the local authority that are slightly polluted with litter	72.50
M. Percentage of areas in the local authority that are moderately polluted with litter	15.00
N. Percentage of areas in the local authority that are significantly polluted with litter	3.50
O. Percentage of areas in the local authority that are grossly polluted with litter	0.00

A. Total number of cases subject to complaints concerning environmental pollution (relating to waste, litter, water pollution, noise pollution, air pollution)	4,705	(4284 litter, 128 wate pollution, 293 Waste, Air & Noise)
B. Number of complaints investigated	4,705	(4284 litter, 128 wate pollution, 293 Waste, Air & Noise)
C. Number of complaints resolved where no further action was necessary	2,898	(2564 litter, 121 water pollution, 213 Waste, Air & Noise)
D. Number of enforcement procedures taken	1,807	(1720 Litter (1486 fine 39 warning notices, 195 warning letters), 7 Water, 80 Waste,Air Noise)
PERCENTAGE OF SCHOOLS PARTICIPATING IN ENVIRONMENTAL CAMPAIGNS		
A. Percentage of primary schools participating in environmental campaigns	77.92	
R Percentage of secondary schools participating	67.74	
B. Percentage of secondary schools participating in environmental campaigns	67.74	
in environmental campaigns HOUSING	67.74	
in environmental campaigns HOUSING HOUSING VACANCIES	67.74	
in environmental campaigns HOUSING	67.74 4,153	
in environmental campaigns HOUSING HOUSING VACANCIES		
in environmental campaigns HOUSING HOUSING VACANCIES A. The total number of dwellings in local authority stock B. The total number of dwellings, excluding those subject to major refurbishment projects C. The overall percentage of dwellings that are empty (excluding those subject to major refurbishment projects)	4,153	
in environmental campaigns HOUSING HOUSING VACANCIES A. The total number of dwellings in local authority stock B. The total number of dwellings, excluding those subject to major refurbishment projects C. The overall percentage of dwellings that are empty (excluding those subject to major refurbishment projects) D. The percentage of empty dwellings unavailable for letting	4,153 4,073 1.57	
in environmental campaigns HOUSING HOUSING VACANCIES A. The total number of dwellings in local authority stock B. The total number of dwellings, excluding those subject to major refurbishment projects C. The overall percentage of dwellings that are empty (excluding those subject to major refurbishment projects)	4,153 4,073 1.57	
in environmental campaigns HOUSING HOUSING VACANCIES A. The total number of dwellings in local authority stock B. The total number of dwellings, excluding those subject to major refurbishment projects C. The overall percentage of dwellings that are empty (excluding those subject to major refurbishment projects) D. The percentage of empty dwellings unavailable for letting	4,153 4,073 1.57 59.38	
HOUSING HOUSING VACANCIES A. The total number of dwellings in local authority stock B. The total number of dwellings, excluding those subject to major refurbishment projects C. The overall percentage of dwellings that are empty (excluding those subject to major refurbishment projects) D. The percentage of empty dwellings unavailable for letting E. The percentage of empty dwellings available for letting	4,153 4,073 1.57 59.38	

Н:	HOUSING (continued)		
Н3:	HOUSING REPAIRS		
	Number of repairs completed as a percentage of the number of valid repair requests received	99.83	
H4:	TRAVELLER ACCOMMODATION		
	Total number of traveller families accommodated as a percentage of the targets set in the local traveller accommodation programme	23.08	
H5:	ENFORCEMENT OF STANDARDS IN THE PRIVATE RENTED SECTOR		
	A. Total number of registered tenancies	14,103	
	B. Number of dwelling units inspected	706	
	C. Number of inspections carried out	746	
	D. Number of dwellings inspected as percentage of registered tenancies (i.e. B as percentage of A)	5.01	
H6:	GRANTS TO ADAPT HOUSING FOR THE NEEDS OF PEOPLE WITH A DISABILITY		
	A. Average time taken (in weeks) to process applications under the Mobility Aids Grant Scheme, including any necessary inspection(s), from the date of receipt of a valid application to the date of decision on the application	3.82	
	B. Average time taken (in weeks) to process applications under Housing Adaptation Grant for People with a Disability, including any necessary inspection(s), from the date of receipt, to the date of decision on the application	12.22	
H7:	Pre-Tenancy Familiarisation Courses		
	A. Total number of new local authority tenants	112	
	B. Percentage of new local authority tenants who have been offered pre-tenancy familiarisation courses	43.75	
L:	LIBRARY SERVICES		
L.1	LIBRARY PUBLIC OPENING HOURS		
	A. Average number of opening hours per week for full-time libraries	33	All Libraries closed for half day (21/11) for staff training. 54 hours opened for events outside normal

working hours

B. Average number of opening hours per week for part-time libraries (where applicable)

entage of full time libraries that have lunchtime openings	63	
entage of full time libraries that have evening openings	100	
entage of full time libraries that have Saturday openings	100	
sits		
er of visits to full time libraries per 1,000 population	2339.49	
sits		
ual expenditure on stock per head of ulation (county/city wide)	4.90	
ber of items issued per head of population nty/city wide) for books	4.39	
ber of items issued per head of population nty/city wide) for other items	0.96	
CCESS THROUGH LIBRARIES		
er of Internet sessions provided per 1,000 population	279.46	
	entage of full time libraries that have evening openings entage of full time libraries that have Saturday openings SITS er of visits to full time libraries per 1,000 population SITS ual expenditure on stock per head of ulation (county/city wide) ber of items issued per head of population nty/city wide) for books ber of items issued per head of population nty/city wide) for other items ECCESS THROUGH LIBRARIES	entage of full time libraries that have evening openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries per 1,000 population 2339.49 Entage of full time libraries per 1,000 population 2339.49 Entage of full time libraries per 1,000 population 4.90 Eltage of items issued per head of population 4.39 Entage of full time libraries that have evening openings 100 2339.49 Entage of full time libraries that have Saturday openings 100 2339.49 Entage of full time libraries that have Saturday openings 100 2339.49 Entage of full time libraries that have Saturday openings 100 2339.49 Entage of full time libraries that have Saturday openings 100 2339.49 Entage of full time libraries that have Saturday openings 100 2339.49 Entage of full time libraries that have Saturday openings 100 2339.49 Entage of full time libraries that have Saturday openings 100 2339.49 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full time libraries that have Saturday openings 100 Entage of full

M: MOTOR TAXATION

Dublin City Council is responsible for the provision of motor tax service in the DLR administrative area

Dubli	in City Council is responsible for the provision of motor tax service in the DLR a	dministrative area.	
M.1	Number of Motor Tax Transactions		
	A. Number of motor tax transactions which are dealt with over the counter	N/A	
	B. Number of motor tax transactions which are dealt with by post	N/A	
	C. Number of motor tax transactions which are dealt with in other ways (e.g. online, by telephone)	N/A	
	D. Percentage of motor tax transactions which are dealt with over the counter	N/A	
	E. Percentage of motor tax transactions which are dealt with by post	N/A	
	F. Percentage of motor tax transactions which are dealt with in other ways (e.g. online, by telephone)	N/A	
M.2	TIME TAKEN TO PROCESS MOTOR TAX POSTAL APPLICATION		
	A. Number of postal applications which are dealt with (i.e. disc issued) on the same day as receipt of the application	N/A	
	B. Number of postal applications which are dealt with (i.e. disc issued) on the second or third day from receipt of the application	N/A	

M: MOTOR TAXATION (continued)

C. Number of postal applications which are dealt with (i.e. disc issued) on the fourth or fifth day from receipt of the application	N/A
D. Number of postal applications which are dealt with (i.e. disc issued) in over five days from receipt of the application	N/A
E. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the same day as receipt of the application	N/A
F. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the second or third day from receipt of the application	N/A
G. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the fourth or fifth day from receipt of the application	N/A
H. Percentage of overall postal applications which are dealt with (i.e. disc issued) in over five days from receipt of the application	N/A

M.3 TIME TAKEN TO PROCESS DRIVING LICENCE APPLICATIONS

A. Number of Driving Licence applications which are dealt with on the same day as receipt of the application	N/A
B. Number of Driving Licence applications which are dealt with on the second or third day from receipt of the application	N/A
C. umber of Driving Licence applications which are dealt with on the Fourth or fifth day from receipt of the application	N/A
D. Number of Driving Licence applications which are dealt with in over five days from receipt of the application	N/A
E. Percentage of overall driving Licence applications which are dealt with on the same day as receipt of the application	N/A
F. Percentage of overall driving Licence applications which are dealt with on the second or third day from receipt of the application	N/A
G. Percentage of overall driving Licence applications which are dealt with on the fourth or fifth day from receipt of the application	N/A
H. Percentage of overall driving Licence applications which are dealt with in over five days from receipt of the application	N/A

P: PLANNING PLANNING APPLICATIONS - DECISION MAKING **INDIVIDUAL HOUSES A.** Number of applications decided **B.** Number of decisions in Column A which were decided within 8 weeks **C.** Number of decisions in Column A which required 77 the submission of further information **D.** Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000 **E.** Average length of time taken (in days) to decide an 78 application where further information was sought **F.** Percentage of applications granted 50.59 **G.** Percentage of applications refused 49.41 **H.** Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanála **I.** Percentage of cases where the decision was 26.51 reversed by An Bord Pleanála NEW HOUSING DEVELOPMENT **A.** Number of applications decided **B.** Number of decisions in Column A which were decided within 8 weeks C. Number of decisions in Column A which required 49 the submission of further information **D.** Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000 **E.** Average length of time taken (in days) to decide an application where further information was sought **F.** Percentage of applications granted **G.** Percentage of applications refused 60.0 **H.** Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanála 1. Percentage of cases where the decision was 23.08

reversed by An Bord Pleanála

P: PLANNING (continued)

OTHER: NOT REQUIRING ENVIRONMENT IMPACT ASSESSMENT

A. Number of applications decided	1,627
B. Number of decisions in Column A which were decided within 8 weeks	1,376
C. Number of decisions in Column A which required the submission of further information	251
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	1
E. Average length of time taken (in days) to decide an application where further information was sought	74
F. Percentage of applications granted	81.87
G. Percentage of applications refused	18.13
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanála	83.73
I. Percentage of cases where the decision was reversed by An Bord Pleanála	16.27
: REQUIRING ENVIRONMENT IMPACT ASSESSMENT	
A. Number of applications decided	2
B. Number of decisions in Column A which were decided within 8 weeks	1
C. Number of decisions in Column A which required the submission of further information	1
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	0
E. Average length of time taken (in days) to decide an application where further information was sought	110
F. Percentage of applications granted	50.0
G. Percentage of applications refused	50.0
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanála	100
I. Percentage of cases where the decision was reversed by An Bord Pleanála	0

P.2	Planning Enforcement		
	A. Total number of cases subject to complaints that were investigated	523	_
	B. Total number of cases subject to complaints that were dismissed	0	
	C. Total number of cases subject to complaints that were resolved through negotiations	243	
	D. Number of enforcement procedures taken through warning letters	526	
	E. Number of enforcement procedures taken through enforcement notices	149	
	F. Number of prosecutions	54	•
P.3	Planning Public opening hours		
	Average number of opening hours per week	30	
P.4	Pre-Planning Consultation		
	A. Number of pre-planning consultation meetings held	311	
	B. Average length of time (in days) from request for consultation with local authority to actual formal meeting for pre-planning consultation	11	
P.5	New Buildings inspected		
	Buildings inspected as a percentage of new buildings notified to the local authority	15.40	
P.6	TAKING ESTATES IN CHARGE		
	A. The number of residential estates for which the planning permission has expired, in respect of which formal written requests for taking in charge (from residents or developers), were on hand at the beginning of the year	N/A	Developers or residents associations do not make a formal request to the Council for an estate to be taken in charge.
	B. Number of estates that were taken in charge in the year in question	9	
	C. Number of dwellings in respect of column B	1,180	
	D. Percentage of estates in column A not completed to satisfaction of the planning authority in line with the planning permission	N/A	
	E. Number of estates in column D in respect of which enforcement action was taken in the year in question and/or the bond was called in	N/A	
	F. Number of estates in column D in respect of which works were undertaken by the authority to bring the estate to taking in charge standard	N/A	

REC: RECREATIONAL SERVICES

REC.1 CHILDREN'S PLAYGROUNDS

A. Number of children's playgrounds per 1,000 population directly provided by the local authority

0.08 This does not reflect the fact that we are up-grading existing playgrounds, installing MUGA's for teenagers and we are monitoring/maintaining our playgrounds to what we believe is a good quality standard.

B. Number of children's playgrounds per 1,000 population facilitated by the local authority

O DLR conditions a requirement for playlots and play opportunities in all residential planning applications. We do not however as yet have a system in place to monitor compliances.

REC.2 LOCAL AUTHORITY-FACILITATED LEISURE FACILITIES

Number of visitors to local authority-facilitated leisure facilities per 1,000 population

4133.21

REV: REVENUE COLLECTION Rev.1 **HOUSE RENT A.** Amount collected at year end as a percentage 86.80 of amount due from House Rent **B.** Percentage of arrears on House Rent that are 4-6 weeks old 11.77 **C.** Percentage of arrears on House Rent that are 6-12 weeks old 23.43 **D.** Percentage of arrears on House Rent that are more than 12 weeks old 73.38 REV.2 HOUSING LOANS **A.** Amount collected at year end as a percentage 99.59 of amount due from Housing Loans **B.** Percentage of arrears on Housing Loans that are 1 month old **C.** Percentage of arrears on Housing Loans that are 2-3 months old 3.23 91.02 **D.** Percentage of arrears on Housing Loans that are more than 3 months old Rev.3 **COMMERCIAL RATES** Amount collected at year-end as a percentage 91.29 Data is based on Draft of amount due from Commercial rates Annual Financial Statement for 2008 Rev.4 **REFUSE CHARGES** Percentage of households paying refuse charges 85.27 DLRCC operates a pay (including waivers) at year end by weight system where householders are issued statements, based on weights and lifts, in arrears unlike a tag system where they pay upfront. The final statement for 2008 has been included, as required. This amount, while due for 2008, is not due in 2008. The accounts, on which this indicator is based, have a current debit with certain accounts also having an incoming arrears balance. It is not possible to identify those payments that relate only to incoming arrears balances

REV.5 Non-Domestic Water Charges

Amount collected at year end as a percentage of amount due for Non-Domestic Water Charges

31.35 Data is based on Draft
Annual Financial
Statement for 2008

R: ROADS RI: ROAD RESTORATION PROGRAMME Number of kilometres of local and regional roads improved and maintained under the Restoration Programme per annum Number of kilometres of local and regional roads constructed under the specific improvement grants scheme per annum