## **Tenancy Management October 2023**

## The number of attendees who participated in pre-tenancy training:

| Pre-tenancy<br>Training | 2019 | 2020 | 2021 | 2022 | <b>2023</b><br>at<br>31 <sup>st</sup> October |
|-------------------------|------|------|------|------|---|
| Attendees               | 57   | 54*  | 0*   | 38   | 88  |

<sup>\*</sup>pre-tenancy training was on hold due to Covid-19 restrictions

## **Anti-Social complaints:**

| Complaints | 2019 | 2020 | 2021 | 2022 | <b>2023</b><br>at               |
|------------|------|------|------|------|---------------------------------|
| Received   | 63   | 97   | 189  | 150  | 31 <sup>st</sup> October<br>143 |
|            |      |      |      |      |                                 |
| Completed  | 55   | 88   | 189  | 145  | 128                             |
| On-going   | 8    | 9    | 0    | 5    | 15                              |

## **The number of Tenancy Management Interviews carried out:**

| Interviews         | 2019 | 2020 | 2021 | 2022 | <b>2023</b><br>at 31 <sup>st</sup> October |
|--------------------|------|------|------|------|--|
| Number carried out | 41   | 35   | 35   | 48   | 49   |

**Note:** Tenancy Management interviews were on hold due to Covid-19 restrictions