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DLR CoCo Annual Report 2018

DLR CoCo Annual Report 2018

Foreword 2018

We are very pleased to introduce the Council's Annual Report 2018, which outlines the work of the Council in delivering on it's wide range of vital public services and a number of major projects during the year, all of which contributed to putting Dún Laoghaire-Rathdown to the fore in terms of local public service provision, including housing, public realm schemes and infrastructure development, ensuring that our County is an attractive and inclusive place in which to live, work, invest and visit.

Dún Laoghaire-Rathdown County Council has positioned itself to take full advantage of the opportunities that lie ahead in terms of innovative provision of public services, further development of keystone municipal facilities for our communities, adopting best practice in energy usage and environmental protection and fostering a vibrant economic atmosphere at all levels of commercial activity, from start up to blue chip. Our County is positioning itself for the future to best plan for the next generation of Dún Laoghaire-Rathdown residents and businesses.

During 2018 the Council was in a position to advance a substantial capital programme resulting in the delivery of some vital infrastructural and amenity projects including the commencement of infrastructure work at Cherrywood, completion of the Monkstown public realm project, together with the completion of the new Customer Services Centre named the Civic Hub and the new Council Chamber.

A total of 305 housing applicants were allocated dwellings; 240 allocations to Council stock and 65 allocations to dwellings owned by Voluntary Housing Associations. In addition to this 251 applicants were allocated under the HAP Scheme and 155 under the Homeless HAP Scheme.

A total of 127 individuals were recruited onto the Council in 2018 boosting staff numbers to provide a more comprehensive and effective service provision bringing the total to over 1109 staff.

Highlights of 2018 include:-

- The official opening of the Council's state of the art public services centre - Civic Hub and the unveiling of the new Council Chamber, increasing accessibility and enhancing local democracy.
- Welcomed the transfer of Dún Laoghaire Harbour to Dún Laoghaire-Rathdown County Council
- Council teams emergency response to the very challenging snow and ice conditions County-wide during Storm Emma.
- Opening of the Broadwalk and announcement of enhanced public access to Fernhill Park & Gardens
- Hosting of the largest state event of 2018 The Commemoration of the Centenary of the Sinking of the RMS Leinster
- Back-to-back national hurling champs Cuala were awarded a Civic Reception at County Hall

A number of significant projects were completed or were ongoing during the year such as:-

- The second phase of the significant refurbishment of Rosemount, which provided 44, high quality, energy efficient homes for the community.
- The commencement of LIHAF funded infrastructural works to enable the Cherrywood SDZ to develop
- Commencement of the works to refurbish the historic Dún Laoghaire Baths complex
- Work completed on the construction of 10 new houses at the Brambles, Glenageary
- Officially Opened Rochestown House Phase 3, Sallynoggin, providing 14 apartments for the elderly, providing downsizing options to many in the community
- Expansion of the Council's fleet of Electric Vehicles and piloting dual use street infrastructure to provide publicly available EV charging points.

The Council received a number of Awards in 2018 which include:-

- Our Parks teams were awarded a gold medal at the Bloom Garden Awards for dlr Fernhill: An Exercise in Sustainability, which showcased the unique nature of our newly acquired Fernhill Parks and Gardens.
- Architects Department took home two RIAI Awards for The Mews
 Housing development in the Sustainability category and the dlr Jetty
 won in the Public Space category.
- Four of our flagship parks Marlay, Cabinteely, Blackrock and People's Park were awarded the prestigious Green Flag Award.

Finally, we want to acknowledge the leadership of all the Elected Members and to pay tribute to and thank the staff of the Council for their work throughout the year and for the last 4 years of the Council term.





Councillor Ossian Smyth An Cathaoirleach



Philomena Poole

Chief Executive

Name, Addresses, Party Affiliations and Telephone Numbers of Members of **Dún Laoghaire-Rathdown County Council**

DOCKERY, Liam (F.F)

Mob: 086-4611624

Mob: 086-4611625

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Mob: 087-1154468

FAYNE, Mary (F.G)

Dublin 18

10 Knocksinna Park, Foxrock,

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C/O Dún Laoghaire-Rathdown County Council,

126 Meadow Park, Churchtown, Dublin 14

C/O Dún Laoghaire-Rathdown County Council,

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C/O Dún Laoghaire-Rathdown County Council,

DONNELLY, Deirdre (IND)

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FEENEY, Kate (F.F)

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GILDEA, lim (F.G)

Mobile: 0868131456

HALPIN, Melisa (PBP)

Mob: 086-3805793

HANAFIN, Mary (F.F)

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HAND, Pat (F.G) (PC)

25 Chestnut Grove,

Ballinteer, Dublin 16

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BRENNAN, Shay (F.F)

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CURRAN Chris (S.F.)

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SMYTH, Ossian (G.P)

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TALLON, Grace (LAB)

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WHITE, Alex (LAB)

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Councillors' Committee Membership Within Dún Laoghaire-Rathdown County Council

Councillor Name	Dún Laoghaire Area Committee	Dundrum Area Committee	Organisation, Procedure & Protocol Committee
Bailey, John (F.G.)	•		•
Baker, Marie (F.G)	•		
Blain, Emma (F.G)		V	
Brennan, Shay (F.F.)		V	~
Colgan, Anne (IND)	V		
Cuffe, Jennifer (F.F.)	~		
Curran, Chris (S.F.)		~	
Daly, Kevin (IND)		V	
Devlin, Cormac (F.F.)	V		
Dockery, Liam (F.F.)		V	~
Donnelly, Deirdre (IND)		~	
Dunne, Daniel (G.P)		Co-Opted 8 Oct 2018	
Fayne, Mary (F.G.)	V		~
Feeney, Kate (F.F.)	V		~
Furlong, Karen (G.P)		Resigned 10 Sept 2018	
Gildea, Jim (F.G)	Chair Sept - Dec 2018		~
Halpin, Melisa (P.B.P.)	V		~
Hanafin, Mary (F.F.)	V		
Hand, Pat (F.G.) (PC)		•	V

Councillor Name	Dún Laoghaire Area Committee	Dundrum Area Committee	Organisation, Procedure & Protocol Committee
Kennedy, John (F.G)		Chair Sept - Dec 2018	
Kingston, Deirdre (LAB)	•		
Lewis, Hugh (P.B.P.)	•		
McCarthy, Lettie (LAB)		V	
McGovern, Lynsey (F.G)		V	
Merrigan, Michael (IND)	•		V
Murphy, Brian (IND)		V	V
Murphy, Tom (F.F.) (PC)		•	Term ended 11 June 2018 Chair Jan - June 2018
Nic Cormaic, Sorcha (S.F.)		•	
O'Brien, Peter (LAB) (PC)		•	V
O'Brien, Shane (S.F.)	~		V
O'Callaghan, Denis (LAB)	~		•
O'Keeffe, Dave (PBP)	•		•
O'Neill, Seamas (IND)		V	•
Saul, Barry (F.G.)		Chair Jan - Sept 2018	Appointed 15 Jan 2018
Smith, Donal (F.F)		~	
Smyth, Carrie (LAB)	~		
Smyth, Ossian (G.P.)	Chair Jan - Sept 2018		Chair June - Dec 2018
Stewart, Patricia (F.G.)	~		
Tallon, Grace (LAB)		~	·
Ward, Barry (F.G.)	~		~
White, Alex (LAB)		•	V

Councillor Membership of Other Bodies

Councillor Name	Association of Irish Local Government	Association of Irish Local Government –Standing Policy Council	Audit Committee	Dalkey Heritage Town Company	DLR Properties	Dún Laoghaire Drugs and Alcohol Task Force	Dublin and Dún Laoghaire Education and Training Board	Dún Laoghaire BID Company	Dún Laoghaire Community Enterprise Society	Dún Laoghaire-Rathdown County Sports Partnership	Dún Laoghaire-Rathdown Leisure Services	Dún Laoghaire-Rathdown Mill Theatre Company	Dún Laoghaire-Rathdown Theatre Company	Irish Public Bodies Mutual Insurances Ltd	Eastern & Regional Assembly
Bailey, John (F.G.)				•											
Baker, Marie (F.G)			Appointe 08/10/18	d							•				
Blain, Emma (F.G)	~										•				
Brennan, Shay (F.F.)					~							~			
Colgan, Anne (IND)	V	V													
Cuffe, Jennifer (F.F.)					•										
Curran, Chris (S.F.)															
Daly, Kevin (IND)			~												
Devlin, Cormac (F.F.)	~	~		•											
Dockery, Liam (F.F.)	~		~												
Donnelly, Deirdre (IND)															
Dunne, Daniel (G.P)															
Fayne, Mary (F.G.)					~						~		~		
Feeney, Kate (F.F.)									~						
Furlong, Karen (G.P)															
Gildea, Jim (F.G)										~			~		
Halpin, Melisa (P.B.P.)															
Hanafin, Mary (F.F.)													~		~
Hand, Pat (F.G.) (PC)	V	~					•								~
Kennedy, John (F.G)															

Councillor Name	Association of Irish Local Government	Association of Irish Local Government –Standing Policy Council	Audit Committee	Dalkey Heritage Town Company	DLR Properties	Dún Laoghaire Drugs and Alcohol Task Force	Dublin and Dún Laoghaire Education and Training Board	Dún Laoghaire BID Company	Dún Laoghaire Community Enterprise Society	Dún Laoghaire-Rathdown County Sports Partnership	Dún Laoghaire-Rathdown Leisure Services	Dún Laoghaire-Rathdown Mill Theatre Company	Dún Laoghaire-Rathdown Theatre Company	Irish Public Bodies Mutual Insurances Ltd	Eastern & Regional Assembly
Kingston, Deirdre (LAB)															
Lewis, Hugh (P.B.P.)															
McCarthy, Lettie (LAB)															•
McGovern, Lynsey (F.G)										•					
Merrigan, Michael (IND)															
Murphy, Brian (IND)			Resigned 14/08/18												
Murphy, Tom (F.F.) (PC)											•				
Nic Cormaic, Sorcha (S.F.)							~								
O'Brien, Peter (LAB) (PC)						~									
O'Brien, Shane (S.F.)															
O'Callaghan, Denis (LAB)	~														
O'Keeffe, Dave (PBP)															
O'Neill, Seamas (IND)															
Saul, Barry (F.G.)					~						•	~			
Smith, Donal (F.F)															
Smyth, Carrie (LAB)															
Smyth, Ossian (G.P.)							~								
Stewart, Patricia (F.G.)								~							
Tallon, Grace (LAB)						•									
Ward, Barry (F.G.)														~	
White, Alex (LAB)															

Councillor Name	Joint Policing Committee	Local Authority Members Association	Local Community Development Committe	Local Policing Forum	Local Policing Forum for the Sandyford/Stepaside Area	Local Policing Forum: R.A.P.I.D. Area of Loughlinstown & Shanganagh/Rathsallagh	Local Traveller Accommodation Consultative Committee est under the Housing (Traveller Accommodation) Act, 1998	Lord Edward Fitzgerald Memorial Fund	Memorials Committee	Mounttown Community Facility	Public Art Steering Committee	Regional Health Forum	Sandyford Business District Alliance	Sandyford BID CLG	Southside Partnership DLR	Sutton – Sandyford S2S
Bailey, John (F.G.)										•						
Baker, Marie (F.G)																
Blain, Emma (F.G)													v			
Brennan, Shay (F.F.)	•															
Colgan, Anne (IND)			•													
Cuffe, Jennifer (F.F.)																
Curran, Chris (S.F.)	~								~							
Daly, Kevin (IND)												~				
Devlin, Cormac (F.F.)	~									~		~			~	
Dockery, Liam (F.F.)	•							~								
Donnelly, Deirdre (IND)	~								~							~
Dunne, Daniel (G.P)									From 08/10/18							
Fayne, Mary (F.G.)																
Feeney, Kate (F.F.)			~													~
Furlong, Karen (G.P)									From 10/09/18							
Gildea, Jim (F.G)																
Halpin, Melisa (P.B.P.)									~							~
Hanafin, Mary (F.F.)	V							~	~		~					
Hand, Pat (F.G.) (PC)		~										~				
Kennedy, John (F.G)	•		•													

Councillor Name	Joint Policing Committee	Local Authority Members Association	Local Community Development Committe	Local Policing Forum	Local Policing Forum for the Sandyford/Stepaside Area	Local Policing Forum: R.A.P.I.D. Area of Loughlinstown & Shanganagh/Rathsallagh	Local Traveller Accommodation Consultative Committee est under the Housing (Traveller Accommodation) Act, 1998	Lord Edward Fitzgerald Memorial Fund	Memorials Committee	Mounttown Community Facility	Public Art Steering Committee	Regional Health Forum	Sandyford Business District Alliance	Sandyford BID CLG	Southside Partnership DLR	Sutton – Sandyford S2S
Kingston, Deirdre (LAB)	•														•	•
Lewis, Hugh (P.B.P.)							•									
McCarthy, Lettie (LAB)									From 12/02/18		•					
McGovern, Lynsey (F.G)	~															
Merrigan, Michael (IND)	~															
Murphy, Brian (IND)																
Murphy, Tom (F.F.) (PC)					~		~						~			
Nic Cormaic, Sorcha (S.F.)																
O'Brien, Peter (LAB) (PC)	v		~						To 12/02/18		~					
O'Brien, Shane (S.F.)																
O'Callaghan, Denis (LAB)																
O'Keeffe, Dave (PBP)																
O'Neill, Seamas (IND)																
Saul, Barry (F.G.)	~								~					~		
Smith, Donal (F.F)																
Smyth, Carrie (LAB)						~						~				
Smyth, Ossian (G.P.)	~									~		/			~	~
Stewart, Patricia (F.G.)	~			~												
Tallon, Grace (LAB)							~									
Ward, Barry (F.G.)	~							~								~
White, Alex (LAB)									~			~				

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Strategic Policy Committee (SPC) Membership

Councillors *Table reflects SPC membership in 2018	Community Development, Culture & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change and Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Bailey, John (F.G.)					~	•
Baker, Marie (F.G)			•	•		
Blain, Emma (F.G)	~	•				
Brennan, Shay (F.F.)				•		Chair Upto 16/08/18
Colgan, Anne (IND)				•	V	
Cuffe, Jennifer (F.F.)			~	•		
Curran, Chris (S.F.)		V			V	
Daly, Kevin (IND)		~		~		
Devlin, Cormac (F.F.)			•		V	
Dockery, Liam (F.F.)		•				Chair From 10/09/18
Donnelly, Deirdre (IND)	~					~
Dunne, Daniel (G.P)	8/10/18					
Fayne, Mary (F.G.)	~		•			
Feeney, Kate (F.F.)		•			~	
Furlong, Karen (G.P)	Upto 10/09/18			~		
Gildea, Jim (F.G)	13/13/10			~	~	
Halpin, Melisa (P.B.P.)		~			~	
Hanafin, Mary (F.F.)	~	~				
Hand, Pat (F.G.) (PC)			✓ Chair			•

Councillors *Table reflects SPC membership in 2018	Community Development, Culture & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change and Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Kennedy, John (F.G)	'	~				
Kingston, Deirdre (LAB)					•	~
Lewis, Hugh (P.B.P.)			•	✓ Chair		
McCarthy, Lettie (LAB)	Chair from 12/02/18	•				Resigned 12/02/18
McGovern, Lynsey (F.G)	•		~			
Merrigan, Michael (IND)				•	•	
Murphy, Brian (IND)				•	•	
Murphy, Tom (F.F.) (PC)		•		•		
Nic Cormaic, Sorcha (S.F.)	~		~			
O'Brien, Peter (LAB) (PC)	Chair upto 12/02/18	•				12/02/18
O'Brien, Shane (S.F.)		~				~
O'Callaghan, Denis (LAB)		•			V	
O'Keeffe, Dave (PBP)	~					~
O'Neill, Seamas (IND)			~			~
Saul, Barry (F.G.)			~			~
Smith, Donal (F.F)					~	~
Smyth, Carrie (LAB)			~		~	
Smyth, Ossian (G.P.)					~	•
Stewart, Patricia (F.G.)	~			~		
Tallon, Grace (LAB)	~			~		
Ward, Barry (F.G.)		✓ Chair				•
White, Alex (LAB)			V	•		

14 Chair

Sectoral Representatives	Community Development, Culture & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change and Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Alken, Gregory						Resigned Nov 18
Browne, Dr. Josephine		•				
Byrne, Keith						~
Callendar, Rosheen		•				
Cannon, Ann	V					
Clancy, Peter			Resigned 09/05/18			
Clooney, Elizabeth			<i>V</i>			
Colgan, Jim						•
Conlon, Tom	~					
Corish, Terence					~	
Crowley, Brian				From		
Dalton, Tom	11/06/18			11/06/18		
Drudy, P.J					From 09/04/18	
Dunne, Geraldine					V	
Eglington, Aileen		Resigned 14/08/18				
Fahy, Lisa		1,00,10	from 11/06/18			
Ferris, Liz					V	
Fitzgerald, Kevin				upto 23/02/18		
Gallagher, Matt				~		
Goodbody Rob				V		
Graydon, Geraldine	V					

Sectoral Representatives	Community Development, Culture & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change and Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Harrington, Selma	~					
Hegarty, Marese			~			
Hennessy, Miriam		Resigned				
Heywood, Veronica		09/10/16		~		
Jordan, Jimmy					~	
Lalor , Goff				~		
McAree, Diarmuid			~			
Mulvey, Denis			v			
Neill, Pat						V
Nolan, John						V
O'Callaghan, Paul				~		
O'Donnell, Martin				~		
O'Neill, Sean		~				
O'Sullivan, Clare						~
Relihan, Michele	Resigned					
Sultan, Fardus	19/09/18	~				
Swanwick, Elizabeth			Up to			
Walsh, Ann Marie		~	05/18			
Whelan, Susan					~	

Strategic Policy Committee Reports

Community Development, Culture & Ageing Strategic Policy Committee

4 meetings were held in 2018.

The following matters were considered:

- Draft Public Art Policy
- Age Friendly Strategy Progress
- DLR Healthy Ireland Initiatives Update
- Cultural & Creative DLR Strategy Update
- Libraries & Cultural Programme Update
- Age Friendly Initiatives Update
- Connecting for Life/Mental Health Suicide Prevention
- DLR Children and Young Persons Plan
- Universal Grants Updates
- Exit 15 Project Overview
- Grainstore Programme
- Community Development & Social Inclusion Programme

Economic Development & Enterprise Strategic Policy Committee 5 meetings were held in 2018.

The following policy matters related to its remit were considered:

- Local Economic & Community Plan Annual Report Review
- Local Enterprise Office update and on-going initiatives
- Economic Development update on events and initiatives
- Tourism Strategy & Marketing Plan for Dún Laoghaire-Rathdown
- Draft Regional Spatial and Economic Strategy

Environment, Climate Change & Energy Strategic Policy Committee

4 meetings were held in 2018.

The following is a summary of the issues discussed:

- The future actions contained under the EU Covenant of Mayors.
- Recycling including Presentation by REPAK
- Cycling Review 2017
- Recommended Minimum Criteria for Environmental Inspections
 RMCEI Report to SPC Local Authority Environmental Performance
 Assessment Report 2014 2016 & Regional office priorities
- ECO Conference Report
- Electric Vehicles Launch
- Energy Saving Kits
- Protecting Uplands & Rural Environments PURE Presentation

- River Basin Management Plan
- Sports Participation Strategy for the County
- Flood Risk Management in Dun Laoghaire Rathdown County
- Smart Dublin Solutions
- Food Waste and Brown Bin Waste
- Draft Climate Change Action Plan

Planning Strategic Policy Committee

5 meetings were held in 2018.

The following is a summary of issues discussed:

- Issues paper for the Draft Regional Spatial and Economic Strategy (RSES)
- Policy on New developments within Architectural Conservation Areas (ACAs)
- Sustainable Urban Housing Design Standards for New Apartments the DLR submission and impact on the County Development Plan.
- Building Heights Strategy
- Metro Public Consultation Report and response
- Short term letting
- Applications made by DLR for funding under the URDF
- Building Heights
- Planning and Development Act, 2018
- Draft Regional Spatial and Economic Strategy



DLR CoCo Annual Report 2018

DLR CoCo Annual Report 2018



Social Housing Strategic Policy Committee

4 Meetings were held in 2018.

The following is a summary of presentations given and issues discussed:

- Choice Based Letting Pilot (March)
- dlr Civic Hub (June)
- Housing Construction (September)
- Housing Delivery V's Targets (September)
- Affordable Housing (December)
- Allocations Scheme (December)

Transportation & County-Wide Movement Strategic Policy Committee

4 meetings were held in 2018

The following issues were considered:

- Cycling Review 2017.
- Pilot project regarding misuse of disabled car parking bay.
- Draft Parking Control Bye-Laws 2017.
- Control of Stationless Bike Hire bye-laws 2018.
- Draft bye-laws in respect of the operation of Car Clubs- subsequently presented at the Area Committee meetings.
- Rollout of the 30kph speed limit zones.
- Report on Bus Connects and Metrolink by the National Transport Authority (NTA), and Transport Infrastructure Ireland (TII).
- Presentation of DLR draft Noise Action Plan and Dublin Agglomeration Environmental Noise Action Plan.
- Report on the provision of Disabled Parking Bays.
- Guidelines in relation to the placing of double yellow lines in busy residential areas with narrow roads.
- Wyattville Road Cycle Scheme- walking and cycling survey.
- Presentation on 'Cycle Right' the National Standard for Cycle Training.
- Road Safety Plan Review 2018 report
- Report on the Impact of the Pay and Display Parking on the Economic development of Dun Laoghaire Town Centre.
- Congratulated Fiona Ryan, School Warden, Our Lady of Wayside, who received an award "Dublin's Best Lollipop Person"

Councillors Meetings Attendance 1st January to 31st December 2018

Councillor Name	Total Number of Meetings	Number of Meetings Attended	Total % Rate of Attendance
Bailey, John (F.G.)	47	35	75%
Baker, Marie (F.G)	45	41	92%
Blain, Emma (F.G)	48	39	82%
Brennan, Shay (F.F.)	56	47	84%
Colgan, Anne (IND)	45	37	83%
Cuffe, Jennifer (F.F.)	45	33	74%
Curran, Chris (S.F.)	51	46	91%
Daly, Kevin (IND)	47	45	96%
Devlin, Cormac (F.F.)	47	47	100%
Dockery, Liam (F.F.)	51	35	69%
Donnelly, Deirdre (IND)	46	42	92%
Dunne, Daniel (G.P)	11	11	100%
Fayne, Mary (F.G.)	47	42	90%
Feeney, Kate (F.F.)	50	37	74%
Furlong, Karen (G.P)	33	20	61%
Gildea, Jim (F.G)	49	49	100%
Halpin, Melisa (P.B.P.)	48	41	86%
Hanafin, Mary (F.F.)	48	35	73%
Hand, Pat (F.G.) (PC)	52	44	85%

Councillor Name	Total Number of Meetings	Number of Meetings Attended	Total % Rate of Attendance
Kennedy, John (F.G)	47	47	100%
Kingston, Deirdre (LAB)	47	41	88%
Lewis, Hugh (P.B.P.)	45	40	89%
McCarthy, Lettie (LAB)	48	48	100%
McGovern, Lynsey (F.G)	50	19	38%
Merrigan, Michael (IND)	51	51	100%
Murphy, Brian (IND)	53	31	59%
Murphy, Tom (F.F.) (PC)	48	43	90%
Nic Cormaic, Sorcha (S.F.)	48	38	80%
O'Brien, Peter (LAB) (PC)	55	53	97%
O'Brien, Shane (S.F.)	49	44	90%
O'Callaghan, Denis (LAB)	49	49	100%
O'Keeffe, Dave (PBP)	47	39	83%
O'Neill, Seamas (IND)	53	53	100%
Saul, Barry (F.G.)	51	38	75%
Smith, Donal (F.F)	43	38	89%
Smyth, Carrie (LAB)	44	44	100%
Smyth, Ossian (G.P.)	51	46	90%
Stewart, Patricia (F.G.)	47	43	94%
Tallon, Grace (LAB)	53	32	61%
Ward, Barry (F.G.)	52	43	83%
White, Alex (LAB)	48	30	63%

List of Conferences/Training Attended During 2018

Date	List of Conferences/Training Attended During 2018	Conference or Training	Location	No. of Councillors
22nd February 2018	AILG - Media Training for Elected Members	Training	Mullingar	1
12 & 13th April 2018	AILG Annual Spring Conference	Training	Dungarvan	9
23rd June 2018	AILG In Service Training - details to follow	Training	Dundalk	1
15th February 2018	Centre for local & Regional Governance	Conference	Cork	1
6th & 7th April 2018	LAMA Spring Seminar	Training	Donegal	8
19th & 20th April	IPI Annual Planning Conference	Training	Tralee	3
17th February 2018	AILG Training, Seven Oaks Hotel, Carlow	Training	Carlow	2
13th February 2018	AILG Training, Virginia Co. Cavan	Training	Virginia	2
19th May 2018	AILG Training, Castlecourt, Co Mayo	Training	Mayo	5
28th September 2018	LAMA Autumn Seminar	Training	Kerry	7
26th - 30th September 2018	Dutch Cycle trip	Conference	Amsterdam	2
9th November	Let's Talk Toursim	Conference	Kerry	4
21st September	AILG Training	Training	Offaly	3
11th October	AILG Training	Training	Longford	1
13th October	AILG Training	Training	Sligo	2
25th - 26th Oct	AILG Autumn Seminar	Training	Monaghan	7
17th November 2018	AILG Training	Training	Kildare	6
22nd November 2018	AILG Training	Training	Cavan	1



Payments to Councillors in 2018

Councillor Name	Total Mobile (Inc Handsets and Equipment)	Mobile Paid by Council	Mobile Paid by Councillor	Mobile Review June 2014 - Dec 2017 refund	Representational payment and Area Allowance	SPC Chair
Bailey, John (SPC Chair)	€ 582.51	€ 286.11	-€ 287.27	€ 198.05	€ 18,433.23	€ 5,000.04
Bailey, Maria	€ 0.00	€ 0.00	€ 0.00	€ 145.56	€ 0.00	€ 0.00
Baker, Marie	€ 466.06	€ 211.67	-€ 254.39	€ 172.82	€ 18,433.23	€ 0.00
Blain, Emma [Co-Opted 13th June 2016; Sen.N. Richmond]	€ 789.85	€ 394.92	-€ 394.92	€ 0.00	€ 18,433.23	€ 0.00
Brennan, Shay	€ 348.67	€ 174.34	-€ 174.32	€ 41.02	€ 18,433.23	€ 3,472.25
Colgan, Anne [Co- Opted 13th June 2016; Sen.V.Boyhan]	€ 309.81	€ 154.92	-€ 154.89	€ 0.00	€ 18,433.23	€ 0.00
Corrigan Maria [Cllr from the 17th June 1999 - 3rd August 2007]	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00
Cuffe, Jennifer	€ 513.70	€ 256.86	-€ 256.84	€ 47.83	€ 18,433.23	€ 0.00
Curran, Chris	€ 495.58	-€ 257.51	€ 238.07	€ 8.61	€ 18,433.23	€ 0.00
Daly, Kevin	€ 752.23	€ 368.15	-€ 384.08	€ 26.81	€ 18,433.23	€ 0.00
Devlin, Cormac	€ 895.27	€ 418.48	-€ 476.79	€ 316.80	€ 18,433.23	€ 0.00
Dockery, Liam	€ 309.99	€ 155.05	-€ 154.98	€ 0.00	€ 18,433.23	€ 1,527.81
Donnelly, Deirdre	€ 1,072.40	€ 784.27	-€ 288.13	€ 16.52	€ 18,433.23	€ 0.00
Dunne, Daniel (Replaced Cllr K. Furlong on the 08.10.2018)	€ 72.13	€ 36.06	-€ 36.07	€ 0.00	€ 4,124.27	€ 0.00
Fayne, Mary	€ 417.01	€ 208.51	-€ 208.50	€ 90.55	€ 18,433.23	€ 0.00
Feeney, Kate	€ 310.01	€ 155.02	-€ 154.99	€ 0.00	€ 18,433.23	€ 0.00
Fox, Tony	€ 0.00	€ 0.00	€ 0.00	€ 11.21	€ 0.00	€ 0.00

Travel & Subsistence	Vouched Expenses Claimed	Broadband	Conferences / Training Seminar	Estimated Amount due to Councillors for Conferences / Training Seminar	Cathaoirleach's Allowance / Leas Cathaoirleach Allowance	Gratuity	Total Amount Paid to Councillors 2018
€ 5,955.81	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 29,299.86
€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 145.56
€ 6,135.60	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 24,487.26
€ 6,135.60	€ 0.00	€ 364.00	€ 1,820.67	€ 0.00	€ 0.00	€ 0.00	€ 26,358.59
€ 6,135.60	€ 0.00	€ 386.50	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 28,294.28
€ 6,135.39	€ 0.00	€ 335.39	€ 257.00	€ 0.00	€ 0.00	€ 0.00	€ 25,006.17
€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 25,120.47	€ 25,120.47
€ 5,847.95	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 24,072.17
€ 6,135.60	€ 0.00	€ 0.00	€ 0.00	€ 84.03	€ 0.00	€ 0.00	€ 24,899.54
€ 6,135.60	€ 0.00	€ 0.00	€ 0.00	€ 2,178.01	€ 0.00	€ 0.00	€ 26,389.57
€ 3,595.68	€ 0.00	€ 0.00	€ 0.00	€ 1,640.66	€ 0.00	€ 0.00	€ 23,509.58
€ 5,704.07	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 25,510.13
€ 6,135.60	€ 0.00	€ 0.00	€ 0.00	€ 1,219.54	€ 0.00	€ 0.00	€ 25,516.76
€ 1,533.90	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 5,622.10
€ 6,135.60	€ 0.00	€ 179.91	€ 2,512.13	€ 0.00	€ 3,316.67	€ 0.00	€ 30,459.59
€ 3,230.04	€ 0.00	€ 0.00	€ 0.00	€ 979.80	€ 2,683.33	€ 0.00	€ 25,171.41
€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 11.21

Councillor Name	Total Mobile (Inc Handsets and Equipment)	Mobile Paid by Council	Mobile Paid by Councillor	Mobile Review June 2014 - Dec 2017 refund	Representational payment and Area Allowance	SPC Chair
Furlong, Karen [Co -Opted As Councillor; 14th March 2016; to replace Deputy Catherine Martin Resigned as Cllr 10th Sept 2019]	€ 246.85	€ 123.44	-€ 123.41	€ 0.00	€ 12,668.22	€ 0.00
Gildea, Jim [Co -Opted As Councillor; 14th March 2016; to replace Deputy Maria Bailey]	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 18,433.23	€ 0.00
Gill. Karl	€ 0.00	€ 0.00	€ 0.00	€ 17.78	€ 0.00	€ 0.00
Halpin, Melisa	€ 456.38	€ 228.20	-€ 228.18	€ 0.00	€ 18,433.23	€ 0.00
Hanafin, Mary	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00
Hand, Pat (SPC Chair 11.12.2017)	€ 797.85	€ 398.92	-€ 398.92	€ 32.23	€ 18,433.23	€ 5,000.04
Kennedy, John [Co -Opted As Councillor 14th March 2016 to replace Deputy Josepha Madigan]	€ 307.63	€ 153.84	-€ 153.79	€ 0.00	€ 18,433.23	€ 0.00
Kingston, Deirdre	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 18,433.23	€ 0.00
Lewis, Hugh	€ 1,439.98	€ 550.98	-€ 890.00	€ 32.33	€ 18,433.23	€ 4,811.87
McCarthy, Lettie	€ 475.72	€ 237.87	-€ 237.85	€ 47.76	€ 18,433.23	€ 4,419.68
McGovern, Lynsey	€ 646.98	€ 239.36	-€ 407.62	€ 0.00	€ 18,433.23	€ 0.00
McKinney, Carron	€ 0.00	€ 0.00	€ 0.00	€ 59.19	€ 0.00	€ 0.00
Merrigan, Michael	€ 388.07	€ 194.04	-€ 194.03	€ 0.00	€ 18,433.23	€ 201.61
Murphy, Brian	€ 1,675.37	€ 1,026.13	-€ 649.24	€ 235.31	€ 18,433.23	€ 0.00
Murphy, Tom	€ 313.16	€ 156.60	-€ 156.56	€ 0.00	€ 18,433.23	€ 0.00
Nic Cormaic, Sorcha	€ 314.65	€ 157.34	-€ 157.31	€ 0.00	€ 18,433.23	€ 0.00

Travel & Subsistence	Vouched Expenses Claimed	Broadband	Conferences / Training Seminar	Estimated Amount due to Councillors for Conferences / Training Seminar	Cathaoirleach's Allowance / Leas Cathaoirleach Allowance	Gratuity	Total Amount Paid to Councillors 2018
€ 3,692.45	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 16,237.26
€ 6,151.09	€ 0.00	€ 0.00	€ 0.00	€ 1,188.45	€ 0.00	€ 0.00	€ 25,772.77
€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 17.78
€ 6,135.60	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 24,340.65
€ 0.00	€ 352.08	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 352.08
€ 6,135.60	€ 0.00	€ 0.00	€ 3,672.75	€ 0.00	€ 0.00	€ 0.00	€ 32,874.93
€ 6,135.60	€ 0.00	€ 0.00	€ 197.61	€ 0.00	€ 0.00	€ 0.00	€ 24,612.65
€ 6,135.60	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 24,568.83
€ 6,135.60	€ 0.00	€ 153.93	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 28,676.96
€ 6,154.97	€ 0.00	€ 365.88	€ 415.42	€ 0.00	€ 0.00	€ 0.00	€ 29,599.09
€ 3,673.36	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 21,698.97
€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 59.19
€ 5,060.64	€ 0.00	€ 365.88	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 23,867.33
€ 3,902.44	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 21,921.74
€ 6,135.60	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 13,416.67	€ 0.00	€ 37,828.94
€ 6,134.66	€ 0.00	€ 263.88	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 24,674.46

DLR CoCo Annual Report 2018 DLR CoCo Annual Report 2018

Councillor Name	Total Mobile (Inc Handsets and Equipment)	Mobile Paid by Council	Mobile Paid by Councillor	Mobile Review June 2014 - Dec 2017 refund	Representational payment and Area Allowance	SPC Chair
O'Brien, Peter [Elected SPC Chair 10th October]	€ 432.55	€ 228.27	-€ 228.23	€ 97.31	€ 18,433.23	€ 595.24
O'Brien, Shane	€ 731.83	€ 325.91	-€ 405.72	€ 5.62	€ 18,433.23	€ 0.00
O'Callaghan, Denis	€ 312.44	€ 156.24	-€ 156.18	€ 0.00	€ 18,433.23	€ 0.00
O'Keeffe, Dave [Co -Opted as Councillor 10th of October 2016 to replace Ex Cllr Karl Gill]	€ 283.60	€ 141.81	-€ 141.79	€ 0.00	€ 18,433.23	€ 0.00
O'Neill, Seamas	€ 309.51	€ 154.78	-€ 154.73	€ 0.00	€ 18,433.23	€ 0.00
Richmond, Neale	€ 0.00	€ 0.00	€ 0.00	€ 98.88	€ 0.00	€ 0.00
Saul, Barry	€ 609.28	€ 232.62	-€ 376.66	€ 0.00	€ 18,433.23	€ 0.00
Smith, Donal [Co - Opted 13th June 2016; Sen.G. Horkan]	€ 307.63	€ 153.84	-€ 153.79	€ 0.00	€ 18,433.23	€ 0.00
Smyth, Carrie	€ 330.85	€ 165.43	-€ 165.42	€ 0.00	€ 18,433.23	€ 0.00
Smyth, Ossian	€ 514.85	€ 219.67	-€ 295.18	€ 33.27	€ 18,433.23	€ 0.00
Stewart, Patricia	€ 706.26	€ 352.96	-€ 353.00	€ 192.60	€ 18,433.23	€ 0.00
Tallon, Grace	€ 1,014.81	€ 454.06	-€ 560.75	€ 184.34	€ 18,433.23	€ 0.00
Ward, Barry	€ 700.10	-€ 362.26	€ 349.85	€ 50.97	€ 18,433.23	€ 5,000.04
White Alex [Co -Opted 12th June 2017 to replace Cllr Carron McKinney]	€ 1,184.14	€ 587.58	-€ 596.57	€ 0.00	€ 18,433.23	€ 0.00
Total :- *Totals may be inconsistent due to rounding*	€21,835.71	€9,624.44	-€9,823.19	€2,163.37	€717,255.23	€30,028.58

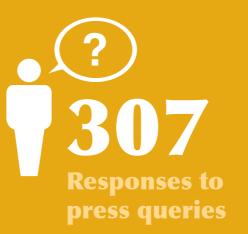
Mobile Bills 2018: As per Circular L04/2018 Dún Laoghaire Rathdown Co.Co. pays half of each of the Councillor's Mobile Phone up to a Maximum of ϵ 600.00 euros per annum. The Balance of the Bill is paid by the Councillor e.g. if the Councillor Total Bill is ϵ 1,500.00. The Council will pay ϵ 600.00 and the Balance of ϵ 900.00 will be paid by the Councillor in question. 41 Councillors availed mobiles provided by the Council; 33 have mobiles currently chosen by the Council. Half the mobile Bill is deducted from the Councillors Meeting payments. 4 Councillors who are currently with different providers submit their own bills and the Council will pay up to a max of ϵ 50.00. 5 Councillors did not claim Mobile or Broadband Expenses in [Q1 -> Q4] 40 Councillors avail of Split Billing.

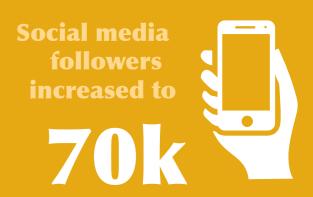
Travel & Subsistence	Vouched Expenses Claimed	Broadband	Conferences / Training Seminar	Estimated Amount due to Councillors for Conferences / Training Seminar	Cathaoirleach's Allowance / Leas Cathaoirleach Allowance	Gratuity	Total Amount Paid to Councillors 2018
€ 6,225.99	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 25,123.54
€ 6,135.60	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 24,168.73
€ 6,166.56	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 24,443.61
€ 6,135.60	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 24,427.04
€ 5,060.64	€ 0.00	€ 253.38	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 23,592.52
€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 98.88
€ 3,415.90	€ 0.00	€ 0.00	€ 0.00	€ 323.00	€ 0.00	€ 0.00	€ 21,795.47
€ 6,135.60	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 24,415.04
€ 6,135.60	€ 0.00	€ 396.37	€ 2,891.70	€ 0.00	€ 0.00	€ 0.00	€ 27,691.48
€ 6,125.60	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 16,583.33	€ 0.00	€ 40,880.25
€ 6,135.60	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 24,408.44
€ 5,377.49	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 23,434.31
€ 3,595.68	€ 1,847.95	€ 75.00	€ 1,079.37	€ 0.00	€ 0.00	€ 0.00	€ 30,432.09
€ 5,560.28	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 23,396.94
€218,741.39	€2,200.03	€2,753.62	€13,233.20	€ 7,613.49	€36,000.00	€25,120.47	€ 1,045,286.19

3 Councillors do not claim mobile expenses from the Council Broadband 2018:- The Councillors can avail of broadband allowance up to maximum of €30.49 per month to a chosen provider 10 /41 Councillors have availed of this from [Q1 -> Q4]. The Councillors must submit their own bills & recoup half of their broadband bill up to the maximum.

Total Mobile (Inc Handset's and Equipment)

Corporate, Communications, Governance & IT





Civic Hub:



Over

82,000

customer queries dealt with

Over

2,100
Cllr queries logged



197
FOI requests

5 Access to information

13 data access requests



Dún Laoghaire Harbour transferred to Council Ownership

Corporate, Communications, Governance & IT

Corporate, Communications, Governance and IT provides an effective and efficient support service to An Cathaoirleach, the Elected Members and senior management alongside communication and general services to the members of the public. It is responsible for the administration of all Council meetings, the compilation of the Register of Electors, preparation of the Council's annual reports, Health and Safety, Data Protection and Freedom of Information, Corporate Procurement and Governance. All of the services are supported by Information Technology which ensures best practice and efficiencies in the delivery of services to the Councillors and the public.

The Council continues to embrace the use of new technology to plan for the future and redefine through "smart" digital technologies how it continues to engage and collaborate with the public and across agencies and enterprises.



These services include:

- An Cathaoirleach's Office
- Council Meetings
- Facilities Management
- Communications Office
- Customer Service
- Higher Education Grants
- Freedom of Information

- Corporate Procurement
- Register of Electors
- Dundrum Office
- Audit Services
- Health and Safety
- Tourism & Twinning
- Information Technology

County Meetings

The Council itself is made up of 40 County Councillors from the following Electoral Areas:

- Dundrum,
- Glencullen/Sandyford,
- Stillorgan,

- Blackrock,
- Dún Laoghaire
- Killiney/Shankill

Deputations

Deputation meetings provide a forum that is open to Residents Associations or Community Groups to meet with Council officials and Councillors to discuss issues relating to their particular areas.

17 Deputation meetings held in 2018

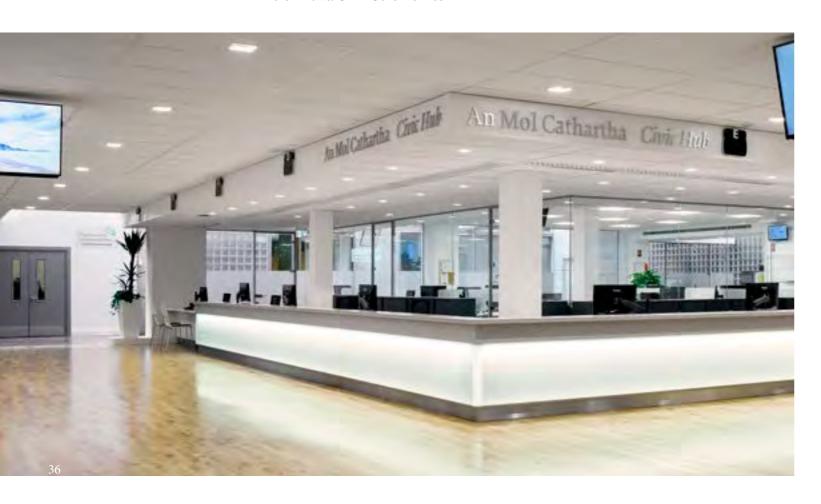
In 2018 the following County Council meetings were held:	
County Council meetings including the Annual Meeting and the Budget Meeting	16
Meetings of Dundrum Area Committee	18
Meetings of Dún Laoghaire Area Committee	18
Meetings of Strategic Policy Committees	24
Meetings of the Joint Policing Committee	3
Meetings of the Organisation, Procedure and Protocol Committee	4
Meetings of the Corporate Policy Group	5

Facilities Management

The Facilities Management Section is responsible for the management of Corporate Buildings (County/Town Hall, Harbour Square, Dundrum Office, Carnegie House and Ballygowan House). Value for money is a priority and savings have been identified in terms of Energy consumption.

Work by the Facilities Management Section includes Administration and Maintenance Services as follows:

- Purchasing / Procurement /Tender Process Utilisation of the OGP contracts for Security, Advertising, Contract Cleaning, Stationery, Electricity, Gas and the GNPB Frameworks, in conjunction with the Department of Finance, for Mobiles and Fixed Line Services has resulted in considerable savings for the Council.
- The Regional Procurement Group (of which this Council is a part) identifies collaborative tendering opportunities in the Dublin Region.
- Building maintenance of corporate offices and general housekeeping
- Management of cleaning services, security services, canteen services, waste disposal and recycling
- Use of Customer Relationship Management (CRM) in the management of contracts
- Porters Desk
- Management of Telephone System / Corporate Mobile Telephones.
- Setting up for events in County Hall
- Hire of Halls/Civil Ceremonies



Communications Office

The Communications Office oversees corporate and internal communications for the Council. It is responsible for all internal and external communications, public relations, crisis management and marketing on behalf of dlr extending across all Council services, activities and events provided and promoted for the benefit of citizens and business.

An Cathaoirleach's Office

Corporate, Communications and Governance provides full support to An Cathaoirleach and his office which includes:

- Advice on Protocol and Event Management
- Management of An Cathaoirleach's Diary and Appointments
- Issue and Management of Invitations
- Responds to Emails and Correspondence
- Prepares Speeches
- Issues Press Releases post Events

The Communications focus is on 3 overarching themes:-

- Creating an environment for economic growth.
- Driving quality of life for all.
- Transforming how we work.

Key achievements in 2018 included:

- Responding to all queries from local, national and international media - 307
- Issue of Press Releases 84
- Promotion and management of Council activities and events
- Publication of 5 Editions of the dlr Times
- Publication of the Annual Report 2017
- Management of Council's Social Media Accounts. Followers on dlr's Facebook accounts increased by 32% in 2018 to 32,388 and followers on the Council's Twitter account increased by 36% to 37,096. The use of Social Media provides the County Council with a highly responsive in-coming and out-going communications tool.
- Co-ordination of Ombudsman requests 9
- Implementation of the Council's Irish Language Scheme under the Official Languages Act 2003.
- Management of the Council's website. The number of website page views totaled 3,802,425 in 2018 and the number of visitors to the Council's website totaled 870,976.

Consultation Hub

In 2018, the public were invited to take part in a total of 29 consultations on the dlr Online Consultation Hub.

Tweet Day

The Council took part in "Tweet Day" on 10 April 2018 which raised awareness of the services the Council provides in a light and informative way. Over 97 tweets were issued by the Council on the day and all tweets included the same hash tag - #ourcouncilday and created over 118,300 impressions on the day.

Digital Initiatives

Council Chamber

The new Council Chamber was completed in 2018 and the first Council Meeting held there in June. The new Chamber has a distinct digital offering including video-walls, webcasting, electronic voting, speaker timing and queuing etc. The implementation of all available technology will require the agreement of the Elected Members.

Service Catalogue

A first complete draft of the Service Catalogue was completed this year. The Service Catalogue details all of the services that the County Council provides and is the framework on which work can be captured, allocated, measured and tracked. Having a robust Service Catalogue in place allows for the further digitisation of service provision through the development of our CRM – MS Dynamics 365.

Customer Relationship Management - Dynamics

The development of MS Dynamics 365 continued apace and preparations are progressing well towards the roll-out of devices to staff in the field. This will provide the final step in digitally closing the loop to allow work to be both captured and closed in the field.

Online Grants

Digitisation of dlr's Grants was delivered in 2018, accompanied by a comprehensive media promotion and despite this being the inaugural year of the digitisation of the programme, almost all submissions were received via the new digital system, with an additional 15% increase in applications in the year. Twelve 'Public Workshops' were delivered throughout the county to introduce the new online system to the public and the reaction was overwhelmingly positive.

Screens & Kiosks

Customer focused touchscreen kiosks were installed in the public area of the Civic Hub as well as a suite of digital content signage. The management of the content has been handed over to the Communications Team and the facilities are proving particularly useful from a 'public consultation' point of view.

Smart Dublin

dlr's participation in Smart Dublin continues to provide opportunities for innovation and digital collaboration. There are two Enterprise Ireland SBIR's (Small Business Innovation Research) underway which look at providing 'Bathing Water Quality' information to the public and at providing a platform agnostic IOT network. dlr's first Electric Vehicle Charging Point was also delivered under the Smart Dublin banner in 2018.

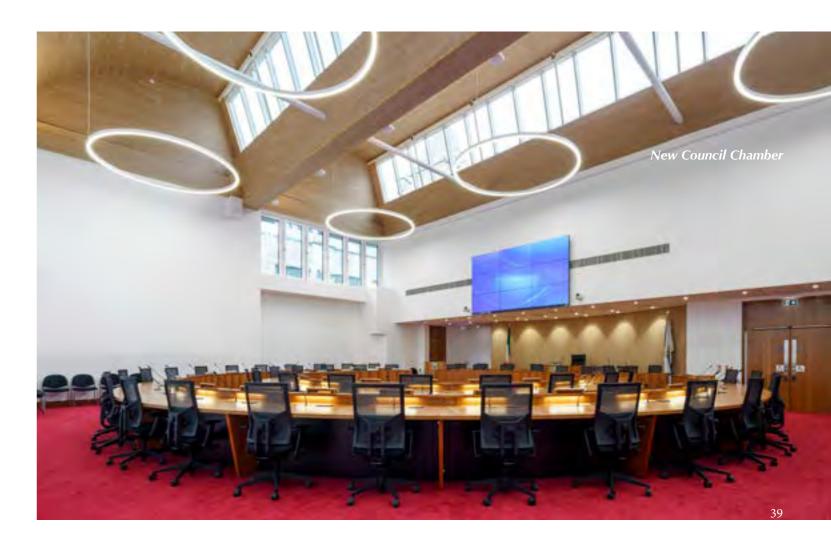
RMS Leinster

In October 2018 the Council organised an official state event to mark 100 years since the sinking of the Royal Mail Ship RMS Leinster by German submarine UB-123 near the Kish Bank, just outside Dublin Bay, with the tragic loss of 569 passengers and crew, while en route from Dún Laoghaire Harbour to Holyhead. This state event was the culmination of a series of events in which dlr participated in 2018 to mark this largest loss of life in the Irish Sea.

Other

A number of informational videos on Council services and events were recorded and published on the Council's website and youtube channel.

Annual Progress Report on the Corporate Plan for 2018 was submitted to the members and can be viewed at click link.



Irish Language

- 3 no. representations were received from An Coimisinéir Teanga regarding road and traffic signage.
- The Council's website contains static content in Irish
- Provision was made for Irish news in each edition of the dlr Times.
- Seachtain na Gaeilge Events 2018 included
- A number of Irish language comic-making workshops (class visits) with Aidan Courtney of Coimicí Gael were held in March, 2018 in Dundrum Library.
- Enjoying Irish with young children with Áine Ní Shúilleabháin (Bróga Nua) held in March, 2018 in Stillorgan Library and dlr LexIcon.
- Also regular Irish language events:
- Weekly Irish language conversation sessions on Tuesday mornings in Brambles at dlr LexIcon and Deansgrange Library.
- Monthly Irish language book club in Dalkey Library.
- Monthly Grúpa Spraoi for children in dlr LexIcon

dlr Civic Hub

The Civic Hub opened in June 2018 with an aim of enhancing our provision of customer service by providing an accessible single point of contact for our customers' needs.

All channels of communication are driven through the Hub including phone, email and our public counter. This has resulted in a consistency on how all our customers are dealt with while also providing the ability to track all queries across the organization, allowing customers to receive updates on their requests. The Civic Hub also logs and tracks all representations from Elected Representatives.

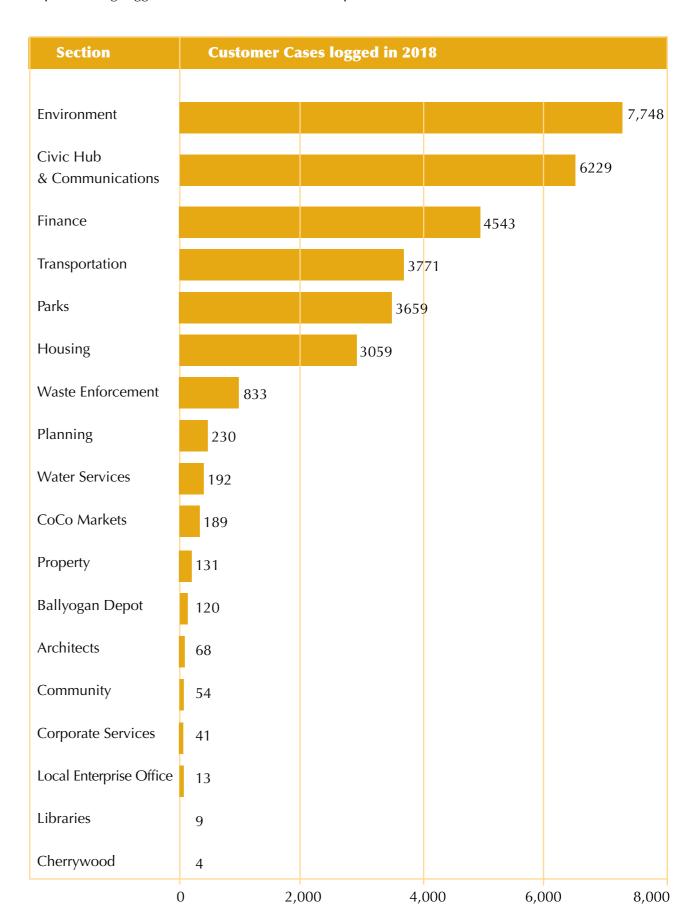
The Civic Hub is a fully accessible facility with lower counters, customer seating and an induction Loop system in place. Self-service kiosks allow customers to access our services independently while having support if required – well trained staff are available to assist customers with navigating the system. The meeting pods within the Civic Hub provide a space for quiet conversations or to complete an application in the form of secluded seating to allow confidential conversations to take place and a place where staff can assist those in need of support discreetly.

Key achievements in 2018:

- Over 82,000 customer queries dealt with
- Almost 2,100 representations logged
- Created the DLR Service Catalogue a comprehensive list of the over 700 services provided by Dún Laoghaire-Rathdown County Council
- Initiated the development of a draft Customer Service guide for both staff and customers which is planned to be published in 2019

Customer Interactions

The 82,000 customer queries in 2018 resulted in over 30,000 work requests being logged. The breakdown of these requests is as follows:



Deparment / Section	Cases logged in 2018
Environment	7,748
Communications & Civic Hub	6,229
Finance	4,543
Transportaion	3,771
Parks	3,659
Housing	3,059
Waste Enforcement	833
Palnning	230
Water Services	192
CoCo Markets	189
Property	131
Ballyogan Depot	120
Architects	68
Community	42
Corporate Services	41
Local Enterprise Office	13
Libraries	9
Total	30,877

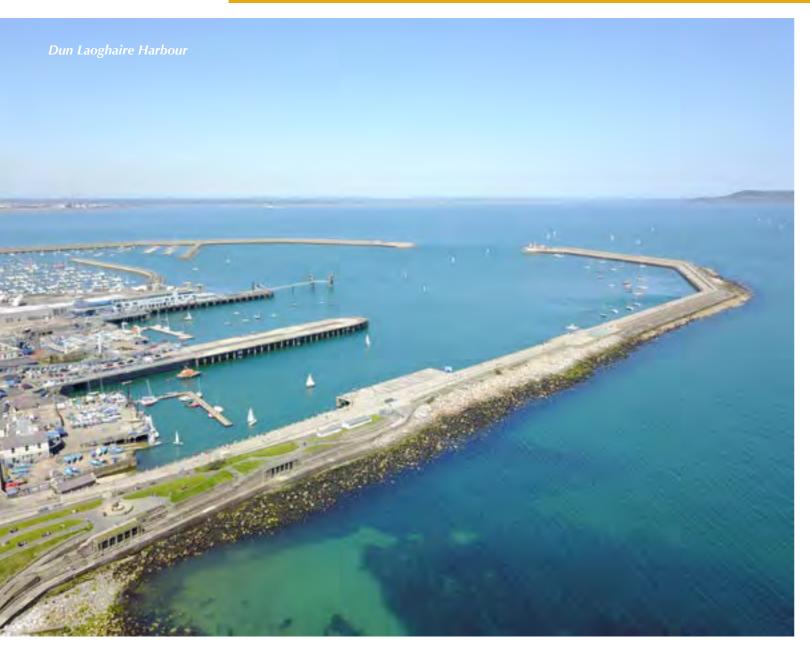
Procurement

The Procurement Unit ensures that good practice in relation to public procurement is observed and that Council procedures are followed in relation to the purchasing of all goods and services.

Key achievements in 2018 included:-

- Adoption of the Corporate Procurement Plan 2018 2020
- Participated in Office of Government Procurement (OGP) National Frameworks
- Established the DLR Procurement Steering Group to oversee and monitor the Implementation of the Corporate Procurement Plan 2018
 2020, in partnership with the Procurement Officer and Procurement Unit
- Ongoing training and support as required in public procurement policy on individual tender processes and on contract management





Dún Laoghaire Harbour

Responsibility for Dún Laoghaire Harbour Company was transferred to dlr on 3 October 2018 in line with the following:

Transfer of Dún Laoghaire Harbour Company to Dún Laoghaire Rathdown County Council

Section 28 of the Harbours Act 2015 provides for the:

- Transfer and dissolution of the Dún Laoghaire Harbour Company
- Provision with respect to staff of the Dún Laoghaire Harbour Company
- Superannuation with respect to staff of the Dún Laoghaire Harbour Company
- Transfer of property, rights and liabilities of the Dún Laoghaire Harbour Company

 Presentation of Final Accounts within six months from date of dissolution to the Minister for Housing Planning and Local Government.

Statutory Instrument 391/2018 effected the dissolution without winding up of DHCL and its transfer to Dún Laoghaire-Rathdown County Council.

General Data Protection Regulations

In advance of the introduction of GDPR in 2018 DLR undertook training of the Council members and this training was well attended. All staff attended information session on GDPR and a team of Champions (known as the Privacy Team) was established to represent all sections of DLR and they act as s first point of contact for staff within the section. These champions meet monthly and are an essential communications asset both from the corporate body to the sections and from the sections to the corporate body.

These champions are further supported by the Data Co-ordinator and Grade 4 in the data management section and the Data protection Officer role is carried out by the Law Agent.

In total 130 staff were also trained in GDPR in 2018 and this represents a significant investment by DLR and a recognition of the appreciation of the trust that the public place in us, to manage their information.

DLR carried out a data mapping exercise in 2018 and this establishes a strong base for the years to come to ensure that we comply with regulations and manage our information appropriately.

Freedom of Information

The Council received 197 Freedom of Information Requests (FOI), 5 requests for Access to Information on the Environment (AIE),13 Data Access Requests (DAR) and 1 request for Re-Use of Public Sector Information (RPSI) in 2018.

Freedom of information continues to absorb significant staffing resources of the local authority, particularly in Housing and Planning and training has been arranged in order to ensure staff manage requests in as efficient and effective manner as possible in order to ensure that we meet our statutory obligations.

Register of Electors

The final Register of Electors for 2018/2019 was published on 1 February 2018 and came into force on 15 February 2018.

The total number of electors on the final Register was 157,799 and the breakdown of the Electoral Areas is as follows:

Electoral Area	No. of Electors	Electoral Area	No. of Electors
Blackrock	23,460	Glencullen Sandyford	23,330
Dún Laoghaire	33,399	Killiney Shankill	26,991
Dundrum	28,659	Stillorgan	21,960

A draft Register of Electors for 2019/2020 was published on 1 November 2018. The total number on the Draft Register was 164052.

Dundrum Office

The following meetings were held in the Dundrum Office in 2018:

Dundrum Area Committee Meetings	18
SPC Meetings	2
Deputations	5
Other Departmental Meetings	40
Housing - Meetings / sign-ups / interviews / RAS	16
Exhibitions / Public Displays	17
Public Information Meetings	3

School Meals Schemes

10 Primary Schools in the Dún Laoghaire-Rathdown area benefit from the scheme.

Internal Audit

The primary role of Internal Audit is to provide assurance to the Chief Executive, Senior Management and the Elected Council that the various risks facing the Council have been identified and appropriate internal controls are in place to manage those risks. Internal Audit also provides support to the Audit Committee in carrying out its duties. Internal Audit evaluates and reports on the Council's internal control systems and makes recommendations for improvement where necessary. Internal Audit provides an independent review function to management, to assure that services are being provided in an efficient, effective and economic manner, conforming to legal requirements.

Key achievements in 2018 included:

- Examined ten areas and presented the findings on seven of these to Management and the Audit Committee.
- Organised Fraud Investigation training for the Local Government Internal Audit Network, in Q1 of the year
- Hosted a Local Government Internal Audit Network national meeting.
- Attendance at two Eastern and Midlands Region Local Authority Internal Audit Network meetings
- Attendance at the Institute of Internal Auditors National Conference

Audit Committee

During 2018 the Audit Committee continued to monitor the departmental risk management process. A total of 6 meetings of the dlr Audit Committee were held in 2018.

Protected Disclosures Act 2014

No Protected Disclosures were made in 2018.

Health and Safety

In continuing its commitment to establish and maintain a safety and healthy working environment, dlr maintains an internal review and advisory function through the Corporate Health and Safety Office to advise the Chief Executive, senior management and associated departments on the management of occupational safety and health within the Council.

In 2018, the Safety Management System (SMS) continued to be implemented, reviewed and amended, as necessary.

Audits and inspections of direct labour & contractor operations were routinely undertaken during 2018 across all departments of the Council.





Showcasing public events

Tourism

Dún Laoghaire Rathdown has a wide range and combination of Tourism assets. It has its own particular and distinctive offer of value and great work is already underway across the county to develop this offer for the enjoyment of people locally and for visitors.

As part of the implementation of the recommendations from the DLR Tourism Strategy and Marketing Plan, the Tourism Development Unit progressed a number of key actions. These included:

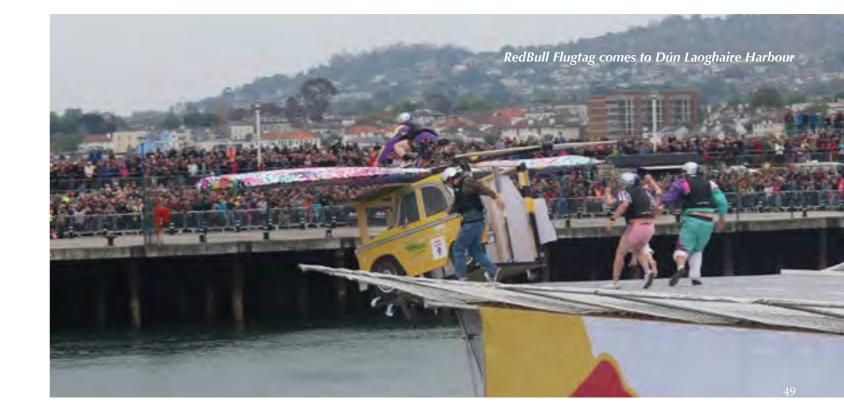
- Development and distribution of three new tourism brochures/ maps promoting visitor attractions in the county under the three proposals "Urban Splash" "Between The Lines" and "Well Worth the Climb".
- Production of a series of new tourism promotion videos supporting the Urban Splash Between the Lines and Well Worth the Climb themes. These videos were then used on the DLR Tourism social media platforms to promote the county.
- In 2018, Dún Laoghaire Rathdown County Council with support from Failte Ireland administered a new grant funding call for Regional Festivals and Participative Events. This was to support festivals and events that attract visitors from outside the county.
- In 2018 the Tourism Development Unit opened the new Tourism
 Information Kiosk at The Metals, to support the provision of information to visitors to the county. It is planed that this new Tourism Kiosk in its location at The Metals will provide greater accessibility and visibility of this service.
- Development of a pilot Tourism Photo Project in conjunction with students from Dun Laoghaire IADT. This project aimed to build a bank of quality Tourism images that can be used for tourism promotion.

- On April 26th 2018 Dún Laoghaire Rathdown County Council hosted a Regional Conference on the topic of Accessibly Tourism.
- Establishment of a DLR Tourism Providers Network. This network
 meet twice in 2018 (March & November) it is planned to grow this
 network in to be an effective support structure for tourism in the
 county.
- In collaboration with Failte Ireland and the other Dublin Local Authorities, Dún Laoghaire Rathdown County Council supported a programme of overseas promotion and marketing of Dublin as a visitor location. This project was led by Failte Ireland
- In collaboration with the Genealogical Society of Ireland at its stands at the Holiday World Shows in Belfast and Dublin promoting the County and the genealogical research services available to the public at the Society's Archive and Research Centre, An Daonchartlann, based at DLR Leisure Centre, Loughlinstown.

Twinning

In 2018 DLRCC reconnected with our two existing twinned cities Brest, France and Anglesey, Wales. It is planned to develop these relationships in 2019.

The Blackrock Business Network developed a working relationship with the city of Vincennes Paris, France in 2018. This involved the hosting of a visit from a delegation from Vincennes in May and a return visit to Vincennes in September to explore the possible development of an exchange programme of work. It is planned to develop this further in 2019.





Information Technology Section

The role of the Information Technology Section is to:

- Drive and enable IT related innovation.
- Provide for the efficient introduction of new IT services via projects.
- Provide for the reliable delivery of existing IT services throughout the Council.
- Engage with and support national IT projects and initiatives.

The IT section has adopted the ITIL framework to ensure best practice and efficiency in the delivery of existing services.

Project management methodologies (PMM) are used to ensure that contracts are managed and projects are aligned with the Council's Corporate Plan and the Annual Service Delivery Plan and also to ensure that projects are delivered in a timely and cost effective manner.

Key Achievements in 2018:

- A total of 3,700 calls were successfully resolved by the IT service desk in 2018.

The completion of critical infrastructure related projects. These include

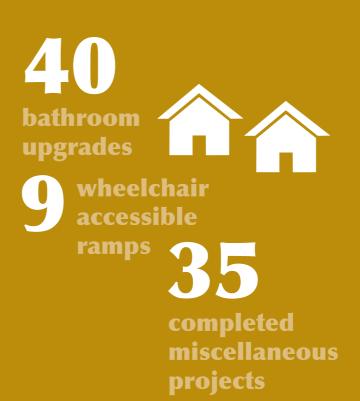
- The implementation of new firewalls, including redundancy.
- The upgrading of core network equipment.
- Providing failover communication links to remote sites and offices.
- The implementation of a Disaster Recovery solution

A number of major projects were commenced in 2018 which are expected to deliver transformational results in 2019. These include:

- The development of an Enterprise Content Management System, which will significantly improve the manner in which the council manages documents and records and will allow for easier searching and access to records by staff.
- The development of mobile interfaces to our CRM system, allowing council staff to interact with the system from any location.
- The development of public portals into our CRM system, allowing members of the public to log calls via the web.
- The development of a solution

Priorities in 2019 include progressing the above, providing for enhanced digital services for councillors, and providing additional Office 365 collaborative tools to all staff.

Architectural Service







New Tourist information kiosk



Monkstown Village upgrade





New Civic hub

Architectural Service

The Architects' Department provides a broad range of building related services in the following categories:

Housing

Construction:

The Housing Programme, on behalf of the Housing Department, continued in 2018. The programme of works included the completion of a number projects on site: 44 Units at Rosemount Court; 12 Rapid Delivery Units at George's Place; 10 Apartments called "The Brambles" in Glenageary; 3 new dwellings at Temple Hill, Blackrock and 4 apartments at 132 Pottery Road. At Rochestown House, Sallynoggin the construction of Phase 3 of this development with 14 units was also finished.

Construction continued throughout 2018 on a significant number of other schemes including Fitzgerald Park - these 50 units will be finished in early 2019. The 21 dwellings at Broadford Rise are also progressing well and will be completed later in 2019. Refurbishment work and deep energy retrofits were carried out on 12 houses at Moyola Court and 6 houses in Ballyogan and these benefitted from 50% SEAI funding for the energy works.





Other housing projects were progressed towards tender stage including the Park House renovation scheme which is due to be tendered in mid-2019, and will provide four apartments and a shop unit when completed in late 2020 as well as 2 apartments at Ballyogan Avenue. Designs were progressed for St Laurence's in Stillorgan, Ballyogan Court and Rockville and it is hoped to achieve Part 8 for these in 2019.

Small Works/Extensions:

The Small Works Section completed 40 bathroom upgrades, installed 9 wheelchair accessible ramps and completed 35 miscellaneous projects (i.e. installation of grab rails, door widening projects etc.) at various locations throughout the County under the Disabled Persons Grant Scheme in 2018. Two disabled people's extensions were also completed.

Extensions were also completed on 37 Rollins Villas, 66 Rollins Villas, 2 Saint Patrick's Terrace and 18 Stonebridge Park in 2018.

Urban Design & Public Realm

The Architects' Department continues to provide considerable urban design input and advise on issues pertaining to the public realm and planning across Council activities including the new town at Cherrywood.

A significant upgrade to Monkstown Village was completed in early 2018 which has significantly improved the environment of the Village. Tenders to carry out upgrading works to Haigh Terrace and the LexIcon Environs in Dún Laoghaire have been received and it is anticipated that works will start early in 2019. When complete it will further strengthen the links between the Town Centre and the Waterfront in line with the policies and objectives of the Dún Laoghaire Urban Structure Framework Plan.

Civic Buildings

Following Part 8 Planning approval for a new Crematorium and associated works at Shanganagh work preparing tender drawings is underway. Construction work also commenced on the Dún Laoghaire Baths project in May 2018. Work is progressing and completion of this significant investment is anticipated to be completed by Q2 2020. A new tourist information kiosk was also completed onsite in 2018, providing a well located place of information for visitors to the County.

The Civic Hub and new Council Chamber was completed in June 2018, providing a modern customer service facility for members of the public and a modernized, functional and fully accessible space for all Council meetings.

An extension to the Sallynoggin Community Centre was completed and tenders sought for an extension to Shanganagh Park House. Refurbished works were completed at Marlay Craft Courtyard including the provision of Changing Places and Bathroom.

A programme of proposed works is being developed in 2019 for Fernhill, Enniskerry including the coach house café, tower building and sports pavilion.

Conservation of the Built Heritage

The Conservation Division implements Part IV (Architectural Heritage) of the Planning and Development Act, 2000 and offers advice to members of the public and their agents on all aspects of the Built Heritage.

Development Control:

Planning Application's (inc.Fl & comp reports)	Declarations	Section 57 Declarations	Pre-planning consultations
347	42	6	100

Conservation Grants:

The Architects' Department administers the Department of Culture, Heritage & Gaeltacht's annual Conservation Grants Schemes on behalf of the County Council.

Built Heritage Investment Scheme 2018 (BHIS) - €50,000 allocated to DLR from the Department of Culture, Heritage and the Gaeltacht.

No. of projects funded		No. of days employment created (1 day = 8 hours)
12	€345,022.33	661

Structures at Risk Scheme 2018 (SRF) - €30,000 was awarded from the Department of Culture, Heritage & Gaeltacht for two projects.

No. of projects funded		No. of days employment created (1 day = 8 hours)
2	€138,781	272







Energy Management

The Council's Energy Management Team is led by the County Architect and the Report (See Appendix 1) outlines key actions carried out over the past year to improve energy efficiency in areas under Council responsibility.

Miscellaneous

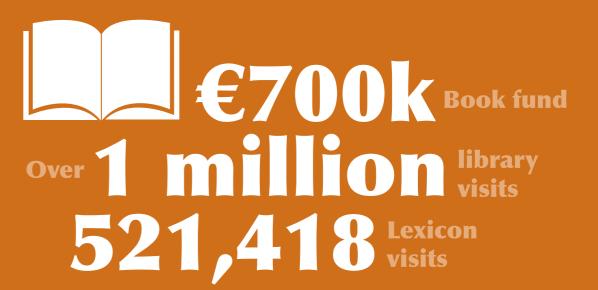
The Architects' Department continued in 2018 to provide an advisory service across a broad range of activities such as quantity surveying, procurement, technical advice, building management and building condition reports, along with advising on Arts-related activities.

The Department provided funding for Open House for Dún Laoghaire-Rathdown where members of the public were given the opportunity to visit architect-designed private residences, historic buildings and new landmarks for the Open House Weekend in October 2018. Under the Architectural Programme for Creative Ireland 2018, dlr architects prepared a design for a once-off Architectural piece called 'dlr framed views'. The Frame introduces a new element into a space, prompting passers-by to stop, rest, interact and take a closer look at an object or view with a fresh eye. This project was supported by the Libraries Department, Parks Department and Creative Ireland. The frame was installed in Rathmichael Wood. Further pieces of different scales appropriate to different settings will be progressed in 2019.

More details of the projects being progressed by the Architectural Services for Client Departments are described under their service headings.

The Architects' Department implements the Local Government (Sanitary Services) Act in relation to Dangerous Structures and Places. There were a total of 76 Dangerous Building cases in 2018.

Community and Cultural Development







97
Young people representing 21 schools engaged in Comhairle na nóg engagement





Community and Cultural Development

The Department includes a range of key services including Arts; the Libraries Service; Community Development and Social Inclusion. These services are aimed at supporting community development and driving quality of life and wellbeing for all.

Community Development

The Council's Community Development team provided a comprehensive range of supports and services to support community development and social inclusion as well as community engagement, participation, volunteerism and active citizenship in 2018.

A wide-ranging advisory service was provided to over six hundred community and voluntary groups and organisations, while the Team acts as a key point of contact for information and advice for local communities across the County.

A capacity building training programme for community groups was rolled out in 2018.

Community Grants

During 2018, a total of 293 grants were awarded to community and voluntary groups under the Community Grants Scheme. These grants enable groups to address local issues through a variety of projects, events and activities, including Summer Projects which provide supervised programmes of recreational and educational activities for young people during the summer period.

The new Council online grants application system was launched in 2018 and eighteen Public Information Meetings were held across the county in the autumn to inform relevant stakeholders of the process and benefits of the new system. Community Development staff provided guidance and advice on the new and improved process.

Community Employment

The Council continued to sponsor the dlr Community Employment Schemes with 127 learners across the County. As well as providing much needed support to communities, these schemes helped the participants to gain valuable experience to support their personal and professional development and advancement to full time employment. The average progression into employment or education was a very impressive 65% in 2018.





An Cathaoirleach Cllr Ossian Smyth at the Designathon 2018

Community Events

The dlr Community & Volunteer Awards was held in November 2018 and acknowledged the positive work of community groups and volunteers in their communities across Dún Laoghaire-Rathdown, with 51 Community Groups and 25 Volunteers formally recognised. Awards were made to volunteers to recognise and celebrate their positive contributions to community life in Dun Laoghaire-Rathdown. Awards were also made to Community Groups across the county, for their work to support community development activities, in the following categories: The overall winner was Dalkey Tidy Towns and category winners included Age Friendly Winner: Central Dún Laoghaire Senior Citizens, Arts & Culture Winner: Dundrum Arts & Cultural Festival, Child & Youth Development Winner: Parents Making Children Aware, Community & Civic Pride Winner: Meadowbrook Residents Association, Environment Winner: Glasthule Buildings. Health & Wellbeing Winner: Purple House Cancer Support, Social Inclusion – Care Services - Winner - update categories: Acquired Brain Injury Side by Side and Social Inclusion –local Community Services - Winner: Open Spectrum

Healthy Eating Programme

An intercultural, intergenerational healthy eating programme was piloted on the west side of the County in 2018. This will continue county-wide in 2019.

Community Facilities

Management Assistance Grants were awarded to community facilities to assist with operational and running costs incurred in 2018, thereby enabling the facilities to provide wide-ranging and valuable services and activities to local communities.

In addition, support and advice was provided to voluntary boards of management and committees who manage more than 30 of the Council's community facilities.

A Network of Community Facilities Programme was developed county wide in 2018. The Network seeks to develop peer support and learning opportunities for the Management Committees while delivering an enhanced service for users and local communities.

Extensions to Community Buildings

Sallynoggin Senior and Community Centre

Construction work for a one-storey extension linked to the existing Sallynoggin Youth and Community Centre to create a combined facility, was substantially completed, and will be opened in early 2019. The extension provides for usage as a Senior Citizen Centre and for other community groups. The facilities include a large multi-function hall, an entrance hall and storage space, one disabled WC, a kitchen and, office.

Shanganagh Park House

The project involves the construction of a single-storey extension to this community facility, which will provide an area primarily for young people and a new lobby in the proposed extension, as well as improving accessibility to the existing Shanganagh Park House. Following approval for the Part 8 for the extension in December 2017, the tender process was concluded in 2018, with commencement on site in early 2019.

One of the many high quality exhibitions in the dlr Municipal Gallery in the LexIcon



Shanganagh Community Garden

The Council's Community Development team is working with the local community to manage Shanganagh Community Garden. The garden consists of 54 individual allotments for growing organic fruit and vegetables for personal consumption. A management structure has been put in place and the garden is developing as a vibrant community asset. Training has been conducted on site and a youth training programme is planned for 2019.

Estate Management

The Council, through the Estate Management programme, continued to work with and fund the County Fora and 12 local Estate Management Fora throughout the County. This partnership is vital in assisting each Forum towards the continued enhancement of the local environment and estates in which they live, as well as building capacity at a local level, through training, networking and on-going practical and financial support.

The County Fora, representing all 12 Estate Management areas, participated in the All-Ireland Pride of Place Awards in 2018. Winners were announced in November 2018 and the County Fora are congratulated for being runners up in the Housing Estate Category.

A number of the Estate Management Fora were recognised at the 2018 Tidy Districts Awards, with Glasthule Buildings Estate Management Forum and Shanganagh / Rathsallagh / Clifton Estate Management Forum, announced as winners in their respective categories. Kilcross Estate Management were awarded a runner up prize, while Meadowlands / Fitzgerald Park received joint winners in the Best Biodiversity Initiative. Training was organised in December 2018 with representatives of all 12 Estate Management Fora in attendance. The theme was rethinking and reclaiming our Environment.

An Cathaoirleach Cllr. Ossian Smyth with Chief Executive, Philomena Poole and members of the Dún Laoghaire Active Retirement Association







Diversity Fashion and Well Dance for Seniors

Local Community Development Committee

The dlr Local Community Development Committee (LCDC) is a Committee of Dún Laoghaire—Rathdown County Council. The Committee includes four Councillors in its membership and its primary role is to develop, co-ordinate and implement an integrated approach to local and community development in the County. The dlr LCDC held six meetings and a number of sub-group meetings in 2018. It also held two workshops to support and progress dlr's Local Economic and Community Plan. The 2018 Annual Report of the LCDC is available here: https://www.dlrcoco.ie/sites/default/files/atoms/files/lcdc_annual_report_2018.pdf

Dún Laoghaire-Rathdown Local Economic and Community Plan (LECP)

Regular updates were provided to the LCDC regarding progress on the community and shared objectives of the Local Economic and Community Plan. This is a statutory six year strategic plan for Dún Laoghaire-Rathdown that aims to support the local economic and community development and community well-being. In relation to key objectives achieved, there were a number of achievements during 2018 which include the administration of the Community Enhancement Programme (CEP).

The CEP was announced by the Department of Rural and Community Development with funding of €361,092 made available to Dún Laoghaire-Rathdown County Council for small capital projects. Applications were administered by LCDC and were required to demonstrate complementarity with strategic objectives from the dlr Local Economic and Community Plan (LECP). Funding was granted to Community Groups to carry out identified renovations and remedial works to the following community facilities: Holly Court, Inagh Court, Loreto Community Facilities and Ballybrack Project Centre. The CEP also supported over 42 community groups with capital projects enabling them to meet needs in their respective community areas.

The LCDC also held workshops in March and May 2018 to identify key actions in the LECP where collaboration between agencies can make DLR LCDC more effective. The 2018 Annual Progress Report of the LECP is available here: https://www.dlrcoco.ie/sites/default/files/atoms/files/lecp_annual_progress_report_2018.pdf

dlr Public Participation Network

The dlr Public Participation Network (PPN) with support from the dlr Community & Cultural Development Department, continued to develop as the main link through which the local authority connects with community, voluntary and environment sectors. 494 groups were registered with the PPN by end of 2018, an increase of 23.5% on 2017.

The PPN Steering Committee met on a monthly basis to plan and organise the 2018 programme of work. Two plenary meetings of members were held in 2018.

23 nominees represented the PPN on six Strategic Policy Committees. The PPN was also represented on the Local Community Development Committee, Joint Policing Committee, Rural Taskforce, and the Smart Dublin Advisory Group. dlr PPN and Dublin South FM piloted two radio programmes based on its monthly ezine. The programme, 'Community Connections' was aired in December and will be available as a podcast on dublinsouthfm.ie and dlrppn.ie. The PPN delivered 8 training sessions for members in October, November and December 2018.

Rural Development Programme

The Dublin Rural LEADER programme covers selected rural areas within the three Dublin local authority areas, which in Dún Laoghaire-Rathdown includes the Local Electoral Areas of Glencullen and Tibradden. The Dublin Rural LEADER programme is led by Fingal Local Community Development Committee and Fingal County Council as lead financial partner for the Local Action Group. The total funding allocation for 2014–2020 Dublin LEADER programme is €6,370,438. The programme is managed by a Local Action Group (LAG) drawn from Local Community Development Committees (LCDC's) of the three local authorities in Dublin which have rural communities. Three representatives from dlr's LCDC sit on the LEADER Local Action Group and six LAG meetings were held in 2018.

The Leader funding programme provides for both time specific and rolling calls for applications for funding. 2018 targeted calls included:

- Enhance Dublin Rural unique local Biodiversity and Ecosystems

 Community Biodiversity Animation, Awareness and Training
 Programme. Budget €60,000
- 2. Enhance Dublin Rural unique local Biodiversity and Ecosystems. Biodiversity & Conservation Support. €238,000
- 3. Water Conservation Awareness and Training Programme- Support for the training programme across the community and business sector to create awareness, promote and develop models of good practice in water conservation. €60,000
- 4. Increase awareness and support for small scale water conservation infrastructure and feasibility Support the installation of small scale

- infrastructure as practical models of best practice in community operated water conservation projects. Actions will include use of grey water, rainwater harvesting and provision of water butts. €239,168
- 5. LEADER Food Initiative opened on 1st May 2018; a €15million fund is specifically in-call until 2020, with €5m of this allocated in 2018. Applications were made directly to Fingal LEADER Partnership and evaluated by the Local Action Group.
- 6. Details of public animation events/ meetings across the Dublin Rural LEADER area are available: http://dublinruralleader.ie

Dún Laoghaire-Rathdown Rural Taskforce

Dún Laoghaire-Rathdown Rural Taskforce was established as a sub group of the LCDC to facilitate the integration of the Rural Development and SICAP programmes and as a communication channel to the LEADER LAG. Updates from the Dublin Rural Task Force meetings were provided during the year to the LCDC.

A meeting of the dlr Rural Task Force took place on 10th May 2018 in Glencullen Community Centre, and included updates on Dublin Rural LEADER. These updates were provided by representatives from Fingal LEADER Partnership, followed by discussion.

Joint Policing Committee / Local Policing Forums

Support was provided for the dlr Joint Policing Committee (JPC) comprising of senior Garda Officers, elected Councillors and Oireachtas members and representatives of community & voluntary groups.

The JPC Strategic Plan 2016-2021 contains 18 actions across three strategic Goals:

- 1. Supporting and promoting Crime Prevention in dlr
- 2. Enhancing Community Safety & Security in dlr
- Facilitating Community Engagement and Collaboration on Safety Issues

In 2018, the dlr JPC held three meetings including one public meeting on 20 November. There was attendance and input to a refresher workshop in February 2018 by Local Policing Forum (LPF) Committee members regarding the recommendations arising from the Review of Local Policing Forums. This review is an objective in the six-year Strategy 2016-2021.

A meeting of LPF chairs was held in October 2018, at which agreements were made on all key recommendations, including: Working group has been established, Key Principles Document under development, Annual Work Plans prepared.

The 2018 Annual Report of the JPC is available here https://www.dlrcoco.ie/sites/default/files/atoms/files/dlr_jpc_annual_report_2018.pdf



Young scientists and engineers at the Designathon 2018

Children and Young People's Services Committees

Children and Young People's Services Committees (CYPSC) are the key structure identified by the Government to plan and co-ordinate services for children and young people in every county in Ireland. Their overall purpose is to improve outcomes for children and young people through local and national interagency working.

Work on developing the dlr CYPSC continued in 2018 with identification of needs and priorities helping to inform a Draft 3 year Interagency Plan which is under development.

Comhairle na nÓg

The dlr Comhairle na nÓg AGM was held on 15th November with 97 young people in attendance, representing 21 secondary schools throughout the County. Following consultation with Young People the theme for the 2018 AGM was "Starting the Conversation". Comhairle agreed to work on the topic of drugs and alcohol in 2019.

Comhairle Members made presentations to the LCDC in February and the Council Meeting in May. dlr Comhairle participated in a CYPSC youth consultation facilitated by and held in Crosscare Youth Services. Dlr Comhairle also participated in a consultation with Children and Young people to inform the draft dlr County Council Children and Young Persons Plan which is under development.

Dir Children and Young Persons Plan 2019 – 2021

The process of developing a dlr Children and Young Persons Plan began in 2018 with the aim of supporting the County Council to identify actions, to promote and support improved outcomes for children and young people living in the area.

The Community Team consulted with children and young people in November 2018 to seek their views on what they like about living in their area and opportunities to make this an even better place for children and young people to live into the future. Data gathered from this will inform a draft Dún Laoghaire Rathdown (dlr) County Council Children and Young Persons Plan and this will also help to inform the DLR CYPSC Interagency Plan. This will provide an overview of the range of Council services and facilities available for children and young people that supports their wellbeing and quality of life. The Plan is due to be finalised in 2019.



Social Development and Inclusion

The main focus remained on the promotion of a Social Inclusion ethos, with support and advice provided to reduce social exclusion and value cultural diversity. Support was provided to the Irish Traveller Movement with continuation of the Yellow Flag Programme, which is a progressive equality and diversity initiative for primary and secondary schools which promotes and supports an environment for interculturalism.

dlr in partnership with Southside Travellers Action Group hosted "Travellers Standing at the Crossroads" where forum delegates discussed areas of Traveller culture, history, ethnicity and health followed by a question and answer session with the audience.

dlr continued to support the dlr Ethnic Minority Integration Forum which is a migrant-led network of ethnic minority groups based in the County. Ongoing support was provided including the development of promotional and informational material surrounding the group, who they are, what they do and how to become involved.

The 2018 "Festival of Inclusion" worked to increase awareness and understanding of inclusion and diversity throughout Dún Laoghaire-Rathdown. The 2018 theme was "Our Cultural Heritage: Where the Past Meets the Future". The Festival recognises and celebrates the work carried out by the many volunteer and professional groups working locally to support positive outcomes, and enhancing the lives of families, friends and neighbours.

Double Vision Exhibition



The 2018 Festival of Inclusion took place between 5-13 of October, with over 70 events across the County. New initiatives in 2018 included an Autism Awareness Talk by Adam Harris (AslAm), Men's Shed's Open Days, Active Exercise Taster Sessions (dlr Leisure) and an Intercultural Tea Party (dlr Ethnic Minority Integration Forum / dlr Network for Older People). Other key events included the dlr 5k, The Diversity Fashion Show, The BIG Sing, The Primary Schools Drawing Competition and The International Women's Breakfast.

dlr continued to support "Street Feast", the Nationwide day of street parties and community celebrations, with 75 Street Feasts taking place throughout dlr in 2018.

Age Friendly Programme

The Age Friendly Alliance, with support from the Community Development team, supported the delivery of a range of actions from the dlr 2016-20 Age Friendly Strategy.

A number of initiatives were delivered including the installation of two Magic Tables in the dlr LexIcon and Deansgrange libraries. These Magic Tables or Tovertafel's were the first of their kind in Ireland. The Magic Table is an award-winning innovation from the Netherlands, which is renowned for its cutting-edge approach to dementia care. The technology has been designed to help those at a later stage of their dementia journey to be more active and to create moments of happiness. It consists of a series of interactive games that are projected onto a table.

With support from dlr, the Older Person Support Co-ordination Service was provided across the County with 416 older people helped to access services or support to date. In addition, dlr continued to support Befriending services for older members of the community through the Community Grants scheme, in order to alleviate loneliness and isolation. "Making Connections" provided weekly visits to 61 older people in dlr in 2018, with 60 befriending volunteers provided with training, individual support supervision, and 10 additional dlr based volunteer roles including back office, community outreach and campaign committee roles.

Support was also provided for a range of Age Friendly initiatives including the work of the dlr Network for Older People and the Garda Older Persons Association.

The 2018 Age Friendly Annual Progress Report will be available at this linkDLR Age Friendly County | Dún Laoghaire-Rathdown County Council

Library Services

1,041,363 people visited Dún Laoghaire-Rathdown Libraries during 2018, with visits to dlr LexIcon averaging almost 1,800 per day. According to NOAC statistics, dlr Library Service is well above the national average of 3.6 visits per head of population annually, at 4.8 visits to dlr branch Libraries. Over the last few years, Dlr Library Service has consistently featured in the top 3 nationally for issues; almost 1.4 million items were issued throughout the library service in 2018, including 200,000 online issues of e-resources. A bookfund of €700,000 allows dlr Library Service to continue investing in our varied and interesting collections. DLR Libraries has continued to grow its online offer, and now provides a music streaming service in 2018 'Freegal'. dlr Lexicon was chosen for the national launch of the new public library strategy 'Our Public Libraries 2022' in 2018, and the rollout of the plan continues apace, including the abolition of library fines, which, it is hoped, will continue to boost membership figures. Dlr Library Service had over 63,000 registered members at the end of December 2018, constituting 29% of our residents, almost double the national average of 15%.

DLR Libraries social media platforms continued to offer popular ways to raise awareness of our services and events, with over 4,000 followers on Facebook, over 6,500 on Twitter and 1,200 followers on Instagram at the end of 2018. Subscribers to our fortnightly e-bulletin increased by 88% between the end of 2017 and 2018. The dlr Libraries website was accessed over 260,000 times. 183,000 internet or wifi sessions were accessed in the libraries.

In November 2018 DLR Library Service introduced a pilot 'My Open Library' service in Deansgrange Library; the only Dublin Local Authority to do so. This additional service offers extended opening hours, from 8.00am to 10.00pm, seven days a week, 365 days a year. This initiative responds to the commitment of DLRCC to meet the needs of the local community. Dlr Library Service now provides 382 hours per week of access to its branch libraries.

My Open Library Launch and Lighthouse event







An Cathaoirleach Cllr. Ossian Smyth launching Open Libraries with Oonagh Brennan, Deansgrange Libraries and Mairead Owens, County Librarian

Partnerships

DLR Library Service continues to explore opportunities for co-operation with UCD on education, archival and digitisation projects. There was an exciting exhibitions programme in association with various embassies. 23 Exhibitions in total were hosted in dlr Lexicon and 8 travelled to other branches. DLR Library service also worked with the other Dublin Authorities and launched a library membership promotional campaign. Collaborations within Dún Laoghaire-Rathdown County Council included Ironman and Dogs Day Out. New partnerships with Maritime Museum, St. John Ambulance Ireland, the Leinster Centenary Committee, Irish Great War Society, WW1 Military Living History and the Irish Vintage radio and Sound Society were forged during the leadin-to the commemoration of the centenary of the RMS Leinster on 10 October 2018. Other new partners included PRISM dlr, Confucian Institute in UCD, the China Ireland Media Association, Dublin City University, Peata Reading Programme, Dublin Fleadh, Irish Lights, Coiscéim and the Museum of Childhood project. Libraries also engaged with Music Generation in an exciting music programme across all the branches.

The Culture Programme

A vibrant and wide-ranging culture programme took place across the branch network with a total of some 2,500 events, attracting almost 64,200 attendees. dlr Lexicon alone had over 640 events with around 40,100 attendees in 2018. The majority of programmed events complemented national initiatives such as Creative Ireland, Healthy Ireland, Work Matters and the Right to Read Campaign. dlr Lexicon held 3 Family Days in February, June and October – attracting almost 10,000 people.

Under the umbrella of Creative Ireland programming, Cruinniú na nÓg (a day of creativity for children) was celebrated nationally in June. Cruinniú na nÓg events in dlr LexIcon attracted over 2,100 participants. A Céilí Mór was held for Bliain na Gaeilge 2018 in Marlay Park in September and Imram na nÓg (a family day with all Irish language events) was held in October. The sinking of the RMS Leinster was commemorated as a State occasion with a programme of events and talks that attracted around 3,200 visits to dlr Lexicon on 10th October.

Under the Right to Read national literary drive, the Summer Stars programme was launched in June. A total of over 2,500 children signed up to the dlr Libraries programme, an increase of 47% on the previous year, reading over 24,000 books over the 3 month period. A pilot reading scheme with Sophie was launched, whereby under-confident readers read to Sophie, a Peata therapy dog. Dlr Library service received the Right to Read Champion Award from Department of Rural and Community Development.

Literary Highlights included the 10th Anniversary of Mountains to Sea Book festival in 2018. The Festival, received encouraging press coverage, with events and authors featuring on local and national radio and in print. The Festival took place from 21st to 25th March with 56 events in venues in Dún Laoghaire and Dundrum. These included readings, workshops, panel discussions and award presentations with a total audience of over 5,300. International Women's Day was celebrated on Sunday 11th March. Highlights included American poet and critic Robert Pinsky, best-selling novelist Ali Smith, Jennifer Johnston and author of the immensely popular Eleanor Oliphant is Completely Fine, Gail Honeyman. The Family and Schools programme 'Be Bold' included Secrets of Superhero Science, Atinuke, Eoin Colfer and Vivian French. An evening with legendary African-American political activist Dr. Angela Davis was a festival highlight.

Other popular events included dlr Library Voices, which showcased prestigious visiting authors including Sebastian Faulks, John Boyne and Sarah Perry. dlr Library service also hosted '100 Poems: A Selection of Seamus Heaney's best loved poems' in the Pavilion Theatre, World Book Day in March & One City One Book in April. Age-friendly events



An Cathaoirleach Cllr. Ossian Smyth at a LEGO creation challenge in the LexIcon

took place during Bealtaine festival in May, as well as inter-generational events such as Lego workshops and a new Silver Screen Cinema Club was launched in dlr Lexicon.

The Outreach programme was extended to include the new Homeless Hub in Monkstown, with delivery of Babies Love Books gift packs as well as excess library stock to the Hub. A graphic novel project with the Travellers girls from STAG was shortlisted for a Chambers Ireland Excellence in Local Government Award and received a commendation.

A New Writer in Residence, Sarah Maria Griffin was appointed to create a vibrant programme of events and works. A new Archivist in Residence curated exhibitions and is working on a digitization project to extend the reach of the Local studies collection.

Digitisation

dlr Libraries invested in digital services and facilities for all its branch libraries with support of a successful funding bid to the Department of Rural and Community Development. The investment has supported the development of dlr branch libraries as digitial learning and innovation centres, providing users with access to latest technologies and supporting new adopters of technology both young and old. Equipment includes interactive whiteboards for workshops and meeting room facilities, new computers, laptops, tablets, podcasting equipment and pin-enabled phone-charging equipment. A HP Sprout Pro was purchased to enable creative digital learning for Deansgrange Library users. LCD screens were bought for all branch libraries, as well as digital signage. This allows staff to create content in order to extend the reach of Libraries and better communicate with both existing and potential users of dlr Library service. A library app is underdevelopment and due to be launched 2019. Self-service printing, photocopying and scanning via a Surfbox for the public was also implemented, freeing up staff time for other tasks, and allowing users greater control and compliance with updated gdpr regulations.

76 updated gupt regulations.

In 2018, our experimental learning programme in the Lexcion Lab continued to go from strength to strength. A Global Designathon, themed 'Life on land' was hosted in dlr LexIcon in November with 34 children here linking in with 500 other children internationally. A Stem TY Entrepreneur Camp was held in Oct/Nov with 60 students. The success and value of the STEM Camp was recognised and dlr Libraries secured additional funding from Science Foundation Ireland, for the 2019 Camp. A Hackathon was also held in December with 15 students. The theme was "Assisted Living"; the aim to develop and design proposals for support using STEM skills. Other popular Lab programming included 3d printing for adults as well as school groups, new Virtual Reality workshops for school groups and workshops with the recently acquired Vinyl Cutter. Dlr Libraries launched two 'Tovertafels' (Magic Tables), one each for the LexIcon and Deansgrange Libraries, for adults and children with special needs, and an 'edutainment' table with educational games for children was purchased for the Lab. Home Energy Saving kits were launched in 2018 for the public to borrow from all dlr Libraries.

Arts Programme

The Council's arts service delivered an extensive programme of events, residencies, commissions in 2018 and made significant progress in the areas of music development and community arts engaging. The Council supported the further development of the arts sector through the provision of grants, bursaries and professional development opportunities.

Artform development

Music Development Programme: As part of the Arts Office Music Development Programme, three Workplace Choirs were supported in the County - one with the HSE, one with Blackrock Further Education Institute, and one with Dún Laoghaire-Rathdown County Council. Members of all three choirs came together for a performance in the Studio, dlr Lexlcon on 4th December.

There were also three music residencies in 2018. The two established residencies were awarded to vocalist and songwriter Susan McKeown, and pianist/composer Conor Linehan; the emerging residency was awarded to sound artist and composer Craig Cox. All three worked on new music directly related to, or inspired by, the area, and several concerts and in conversation events took place in dlr Lexlcon which were open to the public. The aim of the Musicians-in-Residence Scheme is to provide opportunities to develop and showcase new work. The Scheme is joint-funded by the Arts Council and managed by Music Network on behalf of dlr.

Exit 15, a partnership programme with Dún Laoghaire-Rathdown County Council and Voluntary Arts Ireland which works with people and organisations living, working and based in the Ballyogan area, with engagement at its heart this project continues to emphasis how to design cultural programmes that are responsive to and involve input from local people from the very start. Several projects were launched in 2018 for example "A Bird in the House, God Bless her" a video collection featuring material from our local travelling community which has never before been recorded on film, stories which have been resigned to past memory and the texts of many folklore collectors.

Mens Sheds: In 2018 the dlr/HSE Arts and Health Partnership funded 2 programmes in Fine Woodworking for local Men's Sheds groups. The courses were run by Chaïm Factor of Hill Picket Studio. In addition Men's Sheds members from the County were invited to get involved in a Fine Craft Project, starting late September 2018 and ending in an exhibition in the Municipal Gallery, dlr LexIcon in April 2019.

Caterpillar Commission: 'The Kaleidoscopic Child' was created in collaboration with the children and early years educators in Ballyogan Community Childcare, in the Samuel Beckett Civic Campus. The multi-sensory interactive installation was open to the public to play and explore in early November 2018 in the Project Room, dlr Lexlcon and a series of workshops for early years children and children with complex needs took place.

Launching the unique Tovertafel facility in the LexIcon



Arts & Disability: In May the Arts Office supported a showcase with over 75 participants called 'Take Off Through the Arts'; a new local initiative of artists working with people with intellectual disabilities in the County. The Council supported Loaded Dice Theatre Company, All in Arts and Blue Diamond Drama Academy in coming to work together and help with their artistic development through mentoring opportunities.

Culture Night took place on Friday 21 September in dlr Lexlcon with a full programme of events and performances. These included young musicians from Cumann na nÓg Traditional Music Ensemble, a guitar concert by Drazen Derek and storyteller Fiona Dowling. The exhibition 'Sea Change IADT: 21 years of art, film and animation' was open in the Municipal Gallery, with print and weaving workshops in the Project Room all evening. A highlight of the evening was the Newpark Concert Orchestra along with local youth ensembles for 'Orchestral Ages' – a project to celebrate and encourage intergenerational music making. They performed the premiere of, A Day by the Sea, commissioned through the Arts Office and composed by Vincent Kennedy.

Public Art

The Council approved a new Public Art Policy 2018 -2025 in 2018. This policy will guide the management and commissioning of Public Art in the County.

Three new Public Art commissions were undertaken in 2018 -

- Life Memos involved a group of 20 older people from the Dundrum area who worked with theatre director Andrea Scott to collaborate and create work based on their own stories and experiences. Very few of the group had ever performed before; fewer had created a piece of work from the start. They performed in dlr Mill in June 2018 to a capacity audience.
- Dinnseanchas by Sean Nós singer and composer Lorcán Mac Mathúna involved extensive collaboration with Cumman na bPíobairí Uilleann CCÉ. It comprised music and storytelling and involved exploring stories and accounts of Irish life drawn from the National Folklore Collection's Schools Collection. A concert to showcase the commission took place in the Studio, dlr LexIcon where 34 young musicians performed on stage with Lorcán and Éamonn Galldubh.
- 78 Revolutions by composer Niall Vallely used archival audio as
 well as live musicians and electronics to create an amalgamation of
 ancient and modern sounds. It was an experimental piece of music
 exploring the interaction between live musicians and pre-recorded material; contemporary music and traditional music; and the
 premiere took place in the Studio, dlr Lexlcon.

Funding the Arts

The Council awarded 26 Arts Grants in 2018. These grants encouraged and enabled the creation of new projects, events or educational opportunities such as exhibitions, performances and school workshops; all of which were showcased or celebrated in Dún Laoghaire-Rathdown. The grants also supported artists' career development.

6 Arts Access Grants were awarded. These grants support areas of greatest need, where a gap has been identified in the provision of artistic expression within communities, e.g. local youth projects and active retirement groups.

6 emerging artist bursaries were awarded in 2018. They included awards to arts practitioners working in a variety of artforms and support artists living and working in the County at an early stage in their career.

9 awards were made under the dlr Creative Ireland programme supporting creative activity throughout the County and included a men's shed project, many festivals and community arts activity.

The Council provided operational grants to Pavilion Theatre, the Municipal Theatre of Dún Laoghaire-Rathdown, dlr Mill Theatre and Dance Theatre of Ireland. These grants support the work of these vital arts organisations and greater access to the arts for all.

Grainstore: Over 30,000 children and young people visited dlr's youth arts facility in 2081 to participate in courses, classes and projects in dance, visual art, animation, film and music. CANVAS, dlr's Youth Arts Committee successfully organised the battle of the bands competition, "Long Road to Longitude", supported by MCD, with the winners taking to the stage at the Longitude Festival in Marlay Park in July.

Other initiatives included the 6 exhibitions in the Municipal Gallery, dlr LexIcon; the writer in residence programme with James Phelan; developing the County Art Collection; intergenerational arts projects and arts in local health care settings and primary schools.



Fleadh Atha Cliath

Finance and Economic Development



Council budget 2018

€176,814,300





268 Local Enterprise Office grants

€ 1,880,487

Student Enterprise Programme

 $\begin{array}{c} 1300_{\text{students,}} \\ 20_{\text{schools}} \end{array}$



Finance and Economic Development

Finance

The Finance Department is responsible for the short and long term financing of the Council's operations, both Revenue and Capital and for facilitating and managing the implementation of a risk management strategy and culture throughout the organisation.

Included among the wide range of services provided by the Department are:

- Financial Control, Cash Flow & Treasury Management
- Preparation of Draft Annual Budget and Annual Financial Statements
- Administration of the Agresso financial management system including general ledger, fixed assets, bank reconciliation and accounts payable & receivable modules.
- Payroll Administration
- Commercial Rates Billing & Collection
- Environmental Waste Charges Arrears Collection
- B.I.D. Levy Billing & Collection (on behalf of B.I.D. Companies)
- Payment of Suppliers
- Insurance and Claims Administration
- Payments Receipting
- Administration & Collection of the Non Principal Private Residence Charge Arrears
- Oversight of the continuing implementation of a risk management strategy/program and embedding of a risk management culture throughout the organisation.

The Department also ensures that statutory and financial accounting principles, which apply to all money, paid by, or to, the Council are complied with.

Council Budget

The Finance & Economic Development Department prepares the overall Draft Budget in consultation with each department of the Council. The Revenue Budget for the financial year ended 31 December 2018, as adopted by Council, was €176,814,300

The cumulative balances on the Revenue Account for the 5 year period 2013-2017 were as follows:

Year	Revenue Account Balance
2017	€9,771,901 Cr
2016	€9,764,273 Cr
2015	€9,721,176 Cr
2014	€9,699,927 Cr
2013	€9,648,543 Cr

Rates

Rates are payable on commercial and industrial properties. Following consideration of the Budget each year, the elected Members determine the Annual Rate on Valuation (ARV) to be levied for the following year. The ARV (Annual Rate on Valuation) for 2018 was 0.1673, a 1.5% increase on the 2017 ARV which was necessary to enable the Council achieve a balanced budget. The effect of the increase was offset by the continuation and enhancement of the business support grant which was introduced in 2017 with 86% of Ratepayers eligible to avail of the scheme once they met the specified criteria. In the seven year period 2012-2018 the Council reduced its ARV in two of those years while in three of those years the rate remained unaltered.

Collection Statistics			
Year	Total Rates for Collection	Total Rates Collected	% Collected
2018	€91,304,313	€79,947,530	88%
2017	€89,645,877	€76,727,160	86%
2016	€86,774,992	€73,785,003	85%
2015	€91,085,291*	€77,695,710	85%
2014	€99,017,824	€76,771,437	78%
2013	€100,565,492	€78,121,345	78%

*From 2015 onwards the "Total Rates for Collection" figure comprises of the opening arrears plus the rates due for year less actual write offs and also adjusted for vacant property applications pending and accounts in liquidation/receivership/examinership where those accounting adjustments will be made in the following year.

Environmental Waste Charges

While the Council withdrew from the provision of a direct waste collection service from August 2010 it continues to pursue collection of outstanding arrears and in 2018 €78,000 was collected. As part of its debt collection processes the Council only issues certificates required by Solicitors in the property conveyancing process where all charges owing to the Council are fully discharged.

Non-Principal Private Residence Charge (NPPR)

The Local Government (Charges) Act 2009 introduced a €200 charge for Non- Principal Private Residences. The charge was self-assessed and owners were required to register their property and pay the charge. The charge was abolished effective from the 1/1/2014 by virtue of Section 73 of the L.G Reform Act 2014 & the provisions of the L.G Reform Act 2014 (Commencement of Certain Provisions) Order 2014. Section 74 of the Act set 31st of August 2014 as the latest date for persons/ bodies who may have a liability for the charge to contact their local authority to pay the charge or enter into an agreement for payment in order to minimise the effect of late payment fees. The amount collected in 2018 in respect of the charge, including late payment fees, was €1.3m.

Local Property Tax

The Local Property Tax (LPT) is an annual self-assessed tax charged on the market value of residential properties effective from 1st July 2013 and is administered by the Revenue Commissioners. A half-year payment was due in 2013, with a full-year payment due from 2014 onwards.

Under Section 20 of the Finance (Local Property Tax) Act 2012, as amended by Section 5 of the Finance (Local Property Tax) (Amendment) Act 2013, a Local Authority may, as a reserved function, decide to vary the basic rate of the Local Property Tax within its administrative area to a maximum of plus or minus 15% of the basic rate. At the meeting of the Dún Laoghaire- Rathdown County Council held on 10th September 2018 Members agreed to vary the basic rate of the local property tax within the County by minus 15%. As provided for in Article 8 of the Local Property Tax (Local Adjustment Factor) Regulations 2014 the varied rate of Local Property Tax applies for a period of one year from the next local property tax liability date i.e. from 1/11/2018 to 31/10/2019 after which time the rate of LPT reverts back to the initial (basic) rate as defined in the 2012 Act unless a further decision has been made by the Council, as a reserved function, in the following year to retain the variation or apply an alternative variation, which would then be effective from the next liability date i.e. from 1/11/2019 to 31/10/2020.

Compliance rates in respect of the Local Property Tax in this County are among the highest in the State.

Business Improvement District Schemes

The Council at its meeting held on the 10th March 2014 approved implementation of a Business Improvement District (BID) Scheme within the Dún Laoghaire Town Area which will operate for a period of five years from 1st April 2014.

At the meeting of the Council held on the 14th November 2016 Members approved implementation of a further B.I.D Scheme within the County which is for the Sandyford Business District Area and that scheme will operate for a five year period from the 1st January 2017.

Both schemes will be financed in the main from B.I.D contribution levies payable by businesses within the B.I.D Scheme areas.

In accordance with the provisions of the Local Government (Business Improvement Districts) Act 2006 the Council calculates and collects the B.I.D levy payable by businesses within the B.I.D Scheme areas and forwards the income to the B.I.D Companies in accordance with the provisions of the legislation as it constitutes B.I.D Company income.

Cllr. Tom Murphy (An Cathaoirleach from June 2017 to June 2018) with Head of Enterprise Owen Laverty at the launch of Enterprise Week



Financial Management

Financial management reporting in the Council is robust and thorough. A rigorous system of monthly financial monitoring ensures that any significant budget variances are identified at an early stage and appropriate actions are taken to minimize any possible adverse financial impacts. These controls include regular financial reviews, monthly and quarterly financial reports which indicate financial performance measured against budgets on both expenditure and income and variance analysis evaluation.

Quarterly Financial Reports to Department of Housing, Planning & Local Government

Quarterly data is provided to the Department by all local authorities within 60 days of the quarter end. The reports required are:

- Revenue Report which gives details of the revenue account expenditure and income for the year to each quarter end against the year's budget.
- Capital Report which gives details of the capital account opening balances, expenditure and income and closing balances for the year to each quarter end.
- Debtors Report which gives details of movements for each category of debtor for the year to each quarter end.
- Loan Report which gives a detailed forecast of interest and principal repayments on all existing and approved borrowings Payroll/Superannuation Report which gives details of payroll and pension related payments for the specified period.

These reports were all submitted to the Department within the specified timeframes for the 4 quarters of 2018.

Payment of Accounts

Payment to suppliers is made subject to presentation of valid tax documentation. The majority of payments are made by Electronic Fund Transfer (EFT), through which payments are made directly into suppliers' bank accounts, with occasional cheque payments where EFT is not practicable. Staff and Councillors are also paid by EFT.

The Council's Treasurer is: Bank of Ireland, 101 Upper George's Street, Dún Laoghaire, Co. Dublin.

Risk Management

Risk Management is a planned and systematic approach to identifying, evaluating and responding to risks and providing assurances that those responses are effective. Effective risk management and internal control mechanisms are important to organisations achieving their desired business outcomes.

Risk Registers form an integral and essential part of an effective risk management system and provide a mechanism for establishing and maintaining a robust organisation wide approach to managing risks. The Council's Corporate Risk Register was reviewed and updated as required in 2018 along with the Council's departmental based risk registers. As risk registers are evolving documents they are constantly reviewed to ensure they continuously reflect the risks to which the Council is exposed. As part of the Council's strategy to ensure the adequacy, efficiency and effectiveness of its risk management processes the registers are submitted to the Council's Audit Committee for their consideration and view with risk management controls and systems within the organisation forming part of the consideration of the Committee at their meetings.

Insurances

The main areas of activity are Public Liability, Employers Liability, Fire (Housing Stock), Fire (General Properties) and Motor Insurance. Full cover is provided.

Annual Financial Statement

The Annual Financial Statement 2017, completed in 2018, was prepared on an accrual accounting basis and included a full Balance Sheet showing assets owned and liabilities owed by the Council and was completed within the statutory time period.

The accounts are audited by the Local Government Auditor who reports to the Minister for Housing, Planning and Local Government.

Local Enterprise Office and Economic Development

The Local Enterprise Office Dún Laoghaire-Rathdown [LEO dlr] is the 'First Stop Shop' for people seeking advice, information and support when starting or growing a business. The responsibilities of LEO Dún Laoghaire-Rathdown encompass enterprise and economic development in the County.

SUMMARY OF ENTERPRISE AND ECONOMIC DEVELOPMENT ACTIVITIES FOR 2018

- Supported the development and implementation of key LEO actions in the Dublin Regional LEO action Plan for Jobs.
- A total of 147 grants were approved with amounts varying from €500 up to €45,000 per grant. The largest sector supported were ICT (mostly software) receiving 61% of approved funding (€670,000).
- €1,210,487 in funding was provided through feasibility study, business priming and business expansion grants leading to the creation of 56 new jobs. 121 grants in total were funded including 14 Feasibility, 21 Priming, 9 Expansion and 21 TAME grants. 13 Business Promotion Grants and 1 shop front improvement grant was also awarded in 2018.



- The application process is extremely easy (online applications on www.localenterprise.ie/dlr with a turnaround time of less than 6 weeks
- 2018 saw a net gain of 145 jobs across the LEO client portfolio demonstrating the success of meeting the targets of creating sustainable employment.
- 56 Trading Online Vouchers were approved in 2018 totalling €125,457 supporting businesses across all key sectors.
- 13 Client Companies were transferred to Enterprise Ireland as part of the inter-agency Progression Pathway. This transfer is a reflection of their growth in maturity and readiness for investment.
- The inaugural Peer to Pier Networking walk was launched in Enterprise Week supporting the business community in DLR and beyond.
 This successful event was run a total of three times due to strong demand.
- 173 mentoring meetings were supported covering a total of 374 hours of mentoring.
- 2 Brexit related events were run.
- A DLR company Glowfox represented by CEO Conor O'Loughlin won the Overall Category in the IBYE Young Entrepreneur giving DLR the accolade for the second year in a row.
- Over 1,300 students from 20 schools participated in a Student Enterprise programme while collaborations with UCD and IADT continued, underlining commitment to enterprise at third level.
- 670 people attended 20 events across the County, during a very successful Enterprise Week held 5th 9th March 2018.
- Over 3,000 people attended training and networking events in 2018
- There was a successful launch of the Dublin Economic Monitor in SAGE in Sandyford Business District.
- The process of drafting the Action Plan for Jobs for the Dublin region resulting in the inclusion of important actions for the region was actively supported.
- The STEM program in the Lexicon which was a boot camp for TY students was run.
- Partnered with 3XE to deliver the Digital DLR conference in the Marine Hotel
- Sponsored the TEDx Dun Laoghaire event.
- 23 small craft businesses and exhibitions availed of the pop-up shop in 2018.
- Actively collaborated with multiple stakeholders to include IADT, UCD, Dun Laoghaire BID, Sandyford BID, and DLR Chamber of Commerce.
- Regularly met with LEO colleagues in Dublin County to plan the delivery of programs to the broader regional client base. Collaborations include such events as; IBYE, Dublin Food Chain and Enterprise week.

Forward Planning Infrastructure



Cherrywood planning for primary school issued





1980

Cherrywood residential units



Planning attained for

3248

residential homes / apartments

Total approved funding

Cherrywood €15.19M

Woodbrook Shanganagh €4.7M

Clay Farm €4.1M

Forward Planning Infrastructure

Forward Planning Infrastructure is the Directorate with responsibility for progressing and overseeing the development of Cherrywood Strategic Development Zone (SDZ) and approved projects under the Local Infrastructure Housing Activation Fund (LIHAF) and the Urban Regeneration Development Fund (Cherrywood). It also has responsibility for driving the Major Urban Housing Development Sites in DLR.

Cherrywood Strategic Development Zone (SDZ)

The work of the Cherrywood SDZ Development Agency Project Team (DAPT) continued throughout 2018, covering all disciplines of planning, roads, civil engineering, landscaping, ecology, legal, cost and project management to progress the development of the Cherrywood Strategic Development Zone. Cherrywood is an emerging new town in DLR which will deliver c. 8,700 new homes and support c. 18,000 new jobs.

Significant progress continued with grants of planning issued in respect of the first primary school and c. 1,980 residential units, including the significant Town Centre development with c 53,500 sq.m of retail, office and leisure and 1,269 apartments. The main developer has now commenced work on the Town Centre site and it is envisaged the other permissions which obtained approval will begin construction soon.

Construction work on the roads infrastructure including provision for sustainable modes to accommodate bus and superior cycle lanes and three parks continued in 2018.

In July 2018, the DAPT submitted an application to An Bord Pleanála in respect of proposed amendments to the Planning Scheme relating to Sequencing & Phasing of Development (Chapter 7 of the Approved Planning Scheme, 2014 (as amended). An Bord Pleanála issued their determination on 10th December 2018, as proposed by DLR with no modifications. The purpose of the Amendment is to accelerate the delivery of housing acknowledging the large scale of infrastructure of roads and public parks delivered to date in opening up lands for development

Work is underway by the Cherrywood DAPT in preparing further amendments to the Planning Scheme in response to recent published ministerial guidelines on new apartments and building heights.

The DAPT continues to work closely with all stakeholders, including landowners, statutory undertakers and agencies, elected members and Government Departments to progress the development of Cherrywood SDZ.

Local Infrastructure Housing Activation Fund (LIHAF)

The Local Infrastructure Housing Activation Fund (LIHAF) is a key element of Pillar 3 of Rebuilding Ireland: An Action Plan for Housing & Homelessness. http://rebuildingireland.ie/lihaf/. The objective of the fund is to provide public off-site infrastructure to relieve critical infrastructure blockages which have been identified as one of the main impediments to the development of key sites for housing, thus enabling the accelerated delivery of residential units on these sites in both Dublin and urban areas of high demand for housing.

The Department of Housing, Planning & Local Government (DHP&LG) announced on 28th March 2017 that DLR were successful in their LIHAF application in respect of 4 projects, for which final approval for 3 of these projects was received in March 2018.

An overview of these projects is as follows;-

Cherrywood – Total approved €15.19M (75% - €11.39M from DPH&LG)

- Druid's Glen Road (road only);
- Druid's Glen bridge (short bridge crossing Carrickmines stream);
- New N11 junction 'Q' at Druid Glen Road;
- Druid's Glen Road (140m bridge traversing a valley)

Clay Farm-Total approved €4.7M (75%- €3.5M from DPH&LG)

Construction of 600m of Loop distributor Road

Woodbrook Shanganagh – Total approved €4.16M (75% - €3.12M from DPH&LG)

- Revision of the Woodbrook roundabout on the old N11;
- Road improvements to support housing development;
- Access to the future DART station.

DLR will continue to work with the Department and the Landowners in addressing infrastructure deficits required to open up land for development, particularly housing.

Major Urban Housing Delivery Sites (MUHDS)

Accelerating delivery of housing for the private, social and rented sectors is a key priority for the Government as part of Rebuilding Ireland. As part of this work, 23 no. key strategic national housing sites with the capacity to quickly deliver a significant scale of new homes, in conjunction with local authorities and other stakeholders were identified as Major Urban Housing Delivery Sites (MUHDS). It is intended that these sites will be opened up through LIHAF funds, alternative funding and coordination mechanisms.

The 3 following sites in DLR were identified as MUHDS for large scale housing delivery:-

- Cherrywood
- Kilternan Glenamuck
- Woodbrook Shanganagh.

Forward Planning Infrastructure Department continued in 2018 to provide management and oversight to drive the implementation of these sites.

Urban Regeneration & Development Fund (URDF)

DLR was successful in one of its five Cherrywood SDZ bids for the Urban Regeneration and Development Fund (URDF) within the Category A 'ready to go' in 2019. A first round of funding for Cherrywood Parks, Greenways and Attenuation in the order of c €870,000 for 2019 was approved in principle.

This will see the development of the Linear Park, surface water attenuation ponds and completion of Tully Park within the Cherrywood SDZ.



Aerial shot of Cherrywood SDZ

Housing

21 A households downsized

138
grants totaling
€1,061,544
approved



Manages and maintains

4265 houses

134
homes completed



The Brambles, Sallynoggin
Fitzgerald Park, Dún Laoghaire
Rosemount Court, Dundrum
Georges Place, Dún Laoghaire
Temple Road, Blackrock
Pottery Road, Dún Laoghaire
Rochestown Phase 3, Dún Laoghaire
Dunedin, Dún Laoghaire

47

32
residential units acquired for social housing

Housing

The provision of suitable, good quality accommodation and housing support for people in need of housing continued to be one of Dún Laoghaire-Rathdown County Council's (dlr) main priorities in 2018. 674 new homes were delivered, which represents an increase of more than 23% on the number delivered in 2017. Delivery was achieved by focusing on a number of delivery options provided for under Rebuilding Ireland such as Direct Build, Acquisitions, Part V Acquisitions, Void Management, Long Term Leasing, Repair to Lease, Private Rental (RAS and HAP), and the Buy and Renew Scheme. The number of homes delivered in 2018 puts dlr in a very strong position to achieve its' overall social housing delivery target of 1,563 new homes for the period 2018-2021.

The Council works in partnership with the Department of Housing, Planning and Local Government (DHPLG) and Approved Housing Bodies (AHBs) on the delivery and management of social housing, availing of all opportunities to provide homes for families in need. During 2018, dlr entered into agreements with AHBs in relation to three sites in the County which will deliver a total of 208 new homes.

Other responsibilities of the Housing Department include the processing of social housing applications, assessment and allocations; maintenance; refurbishment and sale of dwellings; processing of adaptation grants; Traveller Accommodation Programme; rent assessment and collection; processing of house purchase loans; and provision of housing support for homeless households.

Construction

Completed Schemes

A total of 134 new homes were completed in 2018 as follows;

- Temple Road, Blackrock 3
- The Brambles, Sallynoggin 10
- Georges Place, Dún Laoghaire 12
- Pottery Road, Dún Laoghaire 4
- Rochestown Phase 3, Dún Laoghaire 14
- Rosemount Court, Dundrum 44
- Dunedin, Dún Laoghaire 14
- Fitzgerald Park, Dún Laoghaire 33

A further 3 houses formerly used as a Community facility were fully refurbished and returned to the housing stock.

On-Site Schemes

At the end of the year, there were 38 homes under construction which are due to be delivered in 2019, which includes 17 at Fitzgerald Park, Dún Laoghaire and 21 at Broadford Rise, Ballinteer, which were specifically designed for older people.

Work was also well underway on the refurbishment of a small estate at Moyola Court in Churchtown, which will deliver a further 12 homes in Q1 2019.

Part 8 Approval

Approval under Part 8 Planning was received in 2018 for 2 homes at Ballyogan Avenue, Carrickmines, and the tender documents for the refurbishment of Park House were progressed.

Design Stage

Site investigations and surveys were carried out and initial designs were progressed for proposed schemes at Ballyogan Court, Carrickmines; Rockville Drive, Glenamuck; St. Laurences Park, Stillorgan; and lands at Shanganagh Castle with a view to providing more than 760 new homes.

Part V – Housing Strategy

47 social housing units were delivered in 2018 under Part V of the Planning & Development Act 2000 (as amended) and the Urban Regeneration and Housing Act 2015. Part V compliance terms were agreed in relation to 10 obligated developments which will deliver 32 social housing units. Negotiations were progressed on a further 19 developments which have the potential to deliver 198 housing units. It is expected that these negotiations will conclude and formal Part V Agreements entered into early in 2019.

Acquisitions Programme

32 residential units were acquired for social housing with agreement reached on the acquisition of a further 3 homes in 2018. Of the 32 acquisitions in 2018, 29 were purchased by Approved Housing Bodies (AHBs) through the CAS and CALF schemes and 3 were directly acquired by the Council.



An Cathaoirleach Cllr. Ossian Smyth at the launch of 44 new homes at Rosemount Court

Adaptations to a Council-Owned House to accommodate persons with a disability

In 2018, the Council received 125 applications from tenants for adaptations to their homes. 97 adaptation works were completed including 40 bathroom alterations, 2 extensions, 11 stair lifts, 9 ramps and 35 other minor alterations to Council rented dwellings for tenants with a disability.

Housing Adaptation Grant Scheme (Private Home Owners)

The Council operates a number of housing adaptation grant schemes for both older people and persons with a disability, including the Housing Adaptation Grant for People with Disabilities, Housing Aid for Older Persons and Mobility Aids Grants.

A total of 138 grants were approved for works to private dwellings during 2018 at a total cost of €1,061,544.

Maintenance of Local Authority Housing Stock

A total of 5,915 requests for maintenance were received during 2018. The Council manages and maintains over 4265 houses and continues to work towards improving the condition of its housing stock under a planned preventative maintenance programme while also adding high quality new homes to the existing stock.

Homeless Services

The Dublin Region Homeless Executive (DRHE) works as a shared service on behalf of the four Dublin Local Authorities, with Dublin City Council as the lead Authority.

Dún Laoghaire-Rathdown County Council is acutely aware of the difficulties faced by households experiencing homelessness and is committed to providing the most appropriate emergency accommodation possible. The Council actively explores all possible options to provide additional emergency accommodation in Dún Laoghaire-Rathdown and in 2018 provided an additional 14 bed spaces for single persons experiencing homelessness (10 in Dunedin, Monkstown, and 4 in Bentley Villas, Dún Laoghaire).

A total of 71 allocations were made to homeless households in 2018 which accounted for 24% of the total properties allocated during this year.

A total of 169 homeless households secured private rented tenancies through the Homeless HAP Scheme.

The 'Housing First National Implementation Plan 2018-2021' was published in the latter half of 2018. The Plan has set a target of 33 Housing First Tenancies for Dún Laoghaire-Rathdown County Council for the years covered by this plan. In creating 11 Housing First tenancies in 2018 the Council is well on its way to meeting its target.

In August 2018, the Council appointed a dedicated 'Place Finder' to assist households experiencing homelessness or at risk of homelessness to secure private rented tenancies through the Homeless HAP Scheme.

Since being appointed, the Council's 'Place Finder' has:

- attempted to secure viewings of 395 separate properties
- linked in with 52 separate households registered as homeless or at risk of homelessness with the Council

Allocations and Transfer

At the 31st December 2018, 4,524 applicants were assessed as being in need of social housing support in Dún Laoghaire-Rathdown.

During 2018, 305 properties were allocated by the Council in accordance with the Allocations Scheme. Of these properties, 186 were allocated to households on the Social Housing Support List and 119 were allocated to households on one of the Council's Transfer Lists. This included 53 allocations of properties owned by Approved Housing Bodies and 252 allocations of properties owned by the Council.

The full implementation of the Council's online Choice Based Letting (CBL) took place in August 2018. Following this, the system was further expanded to facilitate the allocation of properties to households on the Council's Transfer Lists. The allocation of properties through the CBL system has contributed to a reduction in the rate of refusal of offers of accommodation from 23% in 2017 to 17.5 % in 2018.

Downsizing

Downsizing is actively promoted by this Council and provides opportunities for our existing tenants to move to a more manageable sized property while continuing to live in their local community and releasing these larger properties for bigger families. In recent years the Council has promoted downsizing as a means to make the best use of its existing stock.

In 2018, opportunities to downsize were provided through new build and refurbishment of vacant units at a number of locations across the County, including Rosemount Court, Dundrum; The Brambles, Sallynoggin; Rochestown Gardens, Dún Laoghaire; and George's Lane, Dún Laoghaire; resulting in 21 households downsizing.

Anti-Social Behaviour in Council Estates

The Council continued its policy of dealing comprehensively with instances of anti-social behaviour in its estates during 2018. During the year a total of 74 cases of anti-social behaviour were investigated and completed. This is a decrease of 17.8% in anti-social behaviour cases in comparison to 2017.

Legal Action was taken where appropriate. One Possession Order was obtained from the District Court. 11 Tenancy warnings were issued. The Section also interviewed housing applicants who had a history of antisocial behaviour, 71% of whom were then approved for housing.

Housing Re-lets

The average time taken to re-let properties during 2018 was less than 11.1 weeks which is significantly less than previous years. Despite a significant increase in the number of properties allocated over the past number of years, the Council has succeeded in keeping the average time taken to re-let properties significantly below the average national re-let time.

Housing Rent

At 31st December 2018 the Council had a total of 4618 social housing stock with a rental income from these properties of just over €15 million.

Rebuilding Ireland Homeloan Scheme

The Rebuilding Ireland Home Loan Scheme is a Government-backed mortgage launched on 1st February 2018 to address the issue of affordability for first time buyers. It is available from all local authorities and allows first time buyers to apply for a loan to purchase a new or second-hand property, or to build their own home.

First-time buyers can borrow up to 90% of the market value of the property, subject to a maximum market value of €320,000 in Dublin and lower in the rest of the country. Applicants must apply to the local authority in the area in which they wish to purchase a property, but they may apply to several local authorities where they are interested in purchasing in any of those areas.

DIr received 99 applications up to the end of 2018 with a total of 20 loans approved in principle at an average loan amount of €231,808. A number of applications were found to be ineligible/invalid with a number also withdrawn.

Incremental Tenant Purchase

During 2018, 5 sales were completed under the Incremental Tenant Purchase Scheme.

Housing and Disability Steering Group

The Dún Laoghaire-Rathdown Housing and Disability Steering Group met 4 times in 2018 and the following is a summary of the areas covered:

- updates from the Department of Housing, Community, Planning and Local Government
- updates on CAS Call 2017/2018
- updates on Allocations to Persons with Disabilities
- the Civic Hub presentation
- update on the IWIL Scheme

Traveller Accommodation

The Council continues to provide a comprehensive range of on-site services to Travellers, including clean-ups, waste disposal, site maintenance and mobile caretaker service.

A total of 7 units were re-furbished and re-let during 2018, 4 at St. Louise's Park, 1 at Booterstown Park, 1 at Glendruid Court and 1 at Aughmore Lane. 3 new 4 bed units were provided in Hawthorn Close, Bird Avenue, Clonskeagh under Part V of the Planning and Development Act. A programme of minor planned maintenance works was carried out on Traveller specific housing including the upgrade of the central heating systems in Ballyogan Grove and Nutgrove Crescent. Disability alterations were carried out with the installation of two level access bathrooms and 4 hand rails.

The Local Traveller Accommodation Consultative Committee (LTACC) met on six occasions during 2018. The areas of discussion included consultation and progress on the new five year Traveller Accommodation Programme 2019 – 2024.

Standards in Private Rented Housing

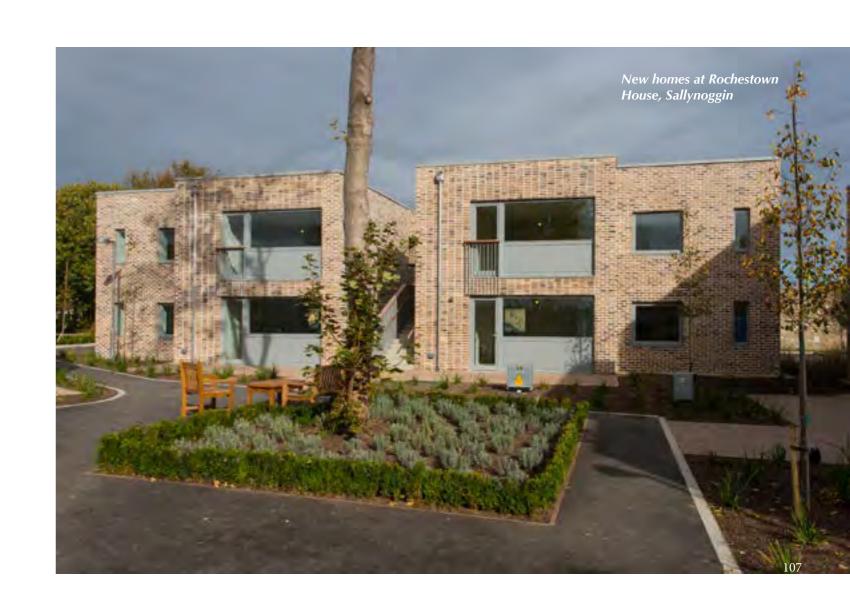
The Standards Section carried out a total of 1541 inspections (1st, 2nd and 3rd) in 929 dwellings in 2018. This is a 235% increase on the total inspections carried out in 2017. The 2018 target set by the Department was based on 10% of the registered tenancies in DLR.

Of these inspections:

- 35 dwellings were found to be compliant on 1st inspection
- 1506 were issued Informal Repairs Notices
- 16 Improvement were served
- 6 Prohibition Notices were served
- 0 Legal Actions were taken

Vacant Homes

During 2018, the Council continued to implement its vacant homes plan working with data from the Geodirectory, www.vacanthomes.ie and vacant properties identified to the Council. Following detailed examinations by the Council, including visual inspections, 21 properties were identified as vacant and suitable for the Repair and Leasing Scheme. The Housing Department engaged with the owners of all 21 properties, supplying information on the different schemes under Rebuilding Ireland. The Council will continue this work throughout 2019. Following the acquisition of a small estate of 12 residential units under the Buy and Renew Scheme, a deep retrofit of the 12 homes commenced in March 2018. These homes are due to be delivered in early 2019.















Developed



589 permits issued,

8,675 inspections,

1,129 actions initiated

Infrastructure and Climate Change

The Directorate of Infrastructure and Climate Change incorporates a wide range of services for citizens and visitors which are designed to provide a high quality environment and a high quality public realm.

The core services are:

Environment

In 2018 the Council adopted its Litter Management Plan for the 3 year period 2018 – 2020. The plan outlines targets and objectives for tackling the problem of litter pollution and also sets out to achieve quantifiable improvements in the prevention of litter. During 2018 the Council's Litter Wardens continued to enforce the relevant legislation including the Litter Bye-Laws. 781 litter fines were issued during the year.

The Council's Dog Warden continued to enforce the Control of Dogs legislation during the year. A total of 57 dogs were taken in at the Council's dog pound in 2018.

An on-going programme of graffiti removal continued during 2018 with 6,697 m2 of graffiti removed during the year.

- 59 Abandoned/Burnt Out cars were removed in 2018.
- 13 Horses were impounded during 2018.

The Annual Tidy Districts competition had a total of 35 Residents Groups, Tidy Towns Committees and Estate Management Groups participating in 2018. The overall winner was Dalkey.

The Tidy Schools competition had 20 schools involved in 2018. The Environmental Awareness Officer also managed the Green Schools programme, with 110 schools registered in 2018. The 9th annual schools Eco conference was held in January 2018.

An Cathaoirleach Cllr. Ossian Smyth with the Council's Litter Wardens and the winners of the Tidy Districts 2018, Dalkey



Property Management

The Property Management Section manages Council owned lands and properties, and develops and administers the Property Interest Register and archive. The Section has responsibility for ensuring the procedural integrity of the acquisition, disposal, compulsory purchase order, letter of consent and leasing processes. The Section enacts Council responsibilities under the Derelict Sites Act 1990 and provides official responses to internal and public queries on land in the ownership of the Council. The Section currently operates 48 temporary lettings/ commercial leases, from which the Council received €280,000 in income in 2018.

As part of the Council's responsibilities under the Derelict Sites Act 1990, the Council maintains a Derelict Sites Register, coordinates official site inspections, issues notices and levy charges against sites deemed to be derelict. In 2018, the Council received €17,000 in income from derelict sites levy charges. In 2018, there were 19 properties on the Derelict Sites Register, consisting of a mixture of domestic and commercial properties.

Capital Projects Office

The following are the major Capital Projects/Schemes under design/construction or recently completed by the Council and funded by Development Levies/Grants:

Schemes under construction / completed:

- Shanganagh Road interim works Phase 1
- Dun Laoghaire Baths
- Springhill Park Tennis Pavilion
- Corbawn Lane Coastal Protection
- Stillorgan Village Movement Framework Plan Phase 1

Schemes at Detailed Design Stage:

- M50 Junction 14 Link Road
- Blackglen Road Improvement Scheme
- Samuel Beckett Phase 2
- N11 Druid's Glen Road
- Bracken Road to Drummartin Link Road
- Enniskerry Road/Glenamuck Road Junction Upgrade (Golden Ball Junction)
- Central Dun Laoghaire Public Realm Haigh Terrace

Schemes at Design Stage:

- Cherrywood to Shankill Greenway
- Glenalbyn Pool
- Glenamuck District Roads
- S2S East Coast Trail (Booterstown to Dun Laoghaire)

Transportation Planning Section

The Transportation Planning Section carried out the following work in 2018:

- Reported on 1,219 planning applications
- Approximately 182 pre-planning and compliance consultations were carried out with architects, engineers and planners in order to facilitate the progression of planning applications and development
- Reported on Strategic Housing Development pre-application consultations
- Attended Strategic Housing Development pre-application consultation meetings in the Offices of An Bord Pleanála
- Reported on Part 8 applications, on An Bord Pleanála appeals, on Section 5 applications
- Transportation input to Cherrywood SDZ Planning Development Management and Part 8 pre-applications
- Transportation support to Municipal Services sections for construction and post construction compliance related issues

Environmental & Waste Management Enforcement Unit

The Enforcement Unit monitors and enforces compliance with Regulations on (a) waste management (b) air pollution and (c) noise pollution.

Priority action areas for 2018 included:

- Investigation, assessment and close out of complaints logged on the Council's CRM system
- Investigation and identification of remediation options for the former Bray Municipal landfill, located on the border between Dún Laoghaire-Rathdown County Council and Wicklow County Council. Planning Part 8 consultation commenced on a coastal protection scheme to minimize the environmental risk.
- National Environmental Priorities: Illegal Dumping (including C & D waste), Household Waste Management Compliance including the Brown Bin, Waste Tyres Producer Responsibility Initiative, Packaging Waste, Solid Fuel Regulations 'Smokey Coal Enforcement'
- Dún Laoghaire-Rathdown achieved an "Above Target" rating for its Enforcement Performance Assessment



Enforcements

Facilities Registered/Permits Issued Environmental Enforcement Water	587 2
Inspections Environmental Enforcement Litter Water Pollution	4057 2826 1792
Complaints Received Environmental Enforcement / Litter Water Pollution	3174 68
Enforcement Actions Environmental Enforcement Water Litter	300 53 776

Civil Defence and Fire Service

The Civil Defence for Dún Laoghaire-Rathdown County Council is provided by Dublin City Council. Dún Laoghaire-Rathdown's share of the cost in 2018 was €113,860. The Fire Service in Dún Laoghaire-Rathdown is also provided by Dublin City Council pursuant to an agreement under Section 59 of the Local Government Act 1955.

under Section 59 of the Local Government Act 1955.



Cllr. Tom Murphy (An Cathaoirleach from June 2017 to June 2018) with the "Queen of WEEElandia" at the launch of a major recycling/ upcycling expo

Green Business

LAPN (Local Authority Prevention Network) Funded Project 2017

During July and November 2017 two free GO GREEN SAVE MONEY workshops were offered to SMEs in the County. Some 19 SMEs attended the half-day workshops, during which they learned about resource efficiency in practice through a series of presentations from Business in the Community Ireland, the Environmental Protection Agency, the Musgrave Group, SSE Airtricity and Dundrum Town Centre. The participants also developed Environmental Action Plans for their own organisations and were invited to avail of environmental mentoring to achieve €coMerit Certification. A Technical Report and Case Study summarising the project will be developed in 2018 and made available to Local Authorities that want to assist SMEs in their area to be more resource efficient.

Dún Laoghaire-Rathdown Chamber County Business Awards 2018

Dún Laoghaire-Rathdown Chamber's County Business Awards were held in the Fitzpatrick Castle Hotel, Killiney in September 2018. dlr County Council sponsored two of the thirteen award categories - the Green Business Environment Award and the Best Start-Up Award.

The €coMerit Programme

Ten years after its launch, the €coMerit Programme expanded to become a national programme in 2018. It is designed to help organisations (predominantly SME's) to save on their energy, waste and water costs while becoming more environmentally sustainable in the process.

The programme is delivered by a partnership of Local Authorities (including dlr County Council), the three Regional Waste Management Offices, €concertive and the Environmental Protection Agency. Participants achieve recognition for their environmental achievements through the award of an €coMerit certification which is reviewed annually to ensure continuous environmental improvement takes place.

To date, 178 companies have received support to become €coMerit certified. Certificate holders have achieved average annual savings in their energy, water and waste costs of €8,280 based only on their year 1 improvement. Thereafter €coMerit Certificate holders have posted average year on year reductions in carbon emissions of 9%. Since the launch of the SEAI "Better Energy Communities" grant scheme in 2012 the €coMerit Programme has made grant applications each year on behalf of Certificate holders. To date €coMerit companies have accessed €1,146,899 of SEAI grant funding for 60 different energy-saving projects.

Recycling Centres

Ballyogan Recycling Park

The tonnage of recyclable materials brought to Ballyogan Recycling Park in 2018 was 8,036 tonnes

Eden Park Recycling Centre

690 tonnes of recyclable materials were brought to Eden Park Recycling Centre in 2018.

Shanganagh Recycling Centre

315 tonnes of recyclable materials were brought to Shanganagh Recycling Centre in 2018.

Bring Bank Centres

The Council provides 37 centres. A total of 3,443 tonnes of recyclables were brought to the centres during the year.

Climate Change

During 2018, the Dublin Local Authorities have been working with Codema, their energy and climate change adviser, to develop four climate change mitigation and adaptation plans - one for each Dublin Local Authority. The Plan will set out key targets and actions. The actions will be organised under the following actions Energy and Buildings, Transport , Flood resilience, Nature based solutions and Resource Management reflecting the Council's remit.



Internal Seminars on Housing Act



Internal Seminars on Environmental Services



GDPR information sessions and established a privacy programme team

Department received

977
new instructions



Developed GDPR procedures



Road opening licences

Legal Services

Legal Services

The Legal Services Department continued to provide legal services to the Executive of the Council in 2018 in the following areas:

- Advisory legal advice to the Management Team and Council staff in relation to the Council's functions
- Property and land Acquisition and disposal of property and land, leases and licences, title queries, tenant purchase, Council loans
- Compulsory purchase of land acquisition and oral hearings
- Regulatory Enforcement Planning, waste management and litter prosecutions
- Anti-Social behaviour
- Judicial review
- Civil Litigation
- Dispute resolution (negotiation, mediation, conciliation)
- Recovery of rates and debt collection
- Corporate governance

The Legal Services Department continued to provide high quality legal services and played a significant role in supporting the Executive to achieve its objectives for 2018. In total, the Legal Services Department received 977 new instructions in relation to the areas outlined above.

The Legal Services Department agreed a new mission statement and finalised a five-year strategic plan which will be subject to internal consultation in 2019.

During 2018, there was an increase in the number of property associated transactions undertaken from the previous year, particularly in relation to the provision of social housing. Several loans under the new Rebuilding Ireland Home Loans Scheme were also completed.

There was also a significant level of work undertaken in respect of planning enforcement, litter prosecutions and estate management litigation.

The legal services department were also involved in some significant matters in 2018 as follows:

- Advice and due diligence exercise relating to the dissolution of Dun Laoghaire Harbour Company and the transfer of its assets, liabilities and employees to the Council
- The establishment of a new legal process in relation to the Rebuilding Ireland Home Loans Scheme
- Carrying out an Equality Review with the Housing Department on the Council's provision of social housing and homeless services for the Irish Human Rights and Equality Commission
- Represented the Council in the Supreme Court in relation to the question on whether a defence of state aid could be maintained for the non-payment of rates

- Provision of advice in relation to the Cherrywood Planning Scheme and construction related property transactions and agreements relating to the Cherrywood SDZ area
- Oral Hearing on the Dún Laoghaire-Rathdown County Council Compulsory Purchase (Blackglen Road Improvement Scheme) Order 2018

The Legal Services Department also gave a number of internal seminars relating to the following:

- Housing Act 2014 New procedures for 'illegal occupier' cases
- Environmental Services Effective procedures for successful prosecutions
- Road opening licenses Information session

Data Protection

In connection with the introduction of the General Data Protection Regulation (GDPR) on the 25 May 2018, the Chief Executive appointed the Law Agent as the Data Protection Officer for the Council. The Data Protection Officer works with staff in the legal services department to fulfil his role as Data Protection Officer. The Data Protection Officer also works with the Corporate Services Department who are responsible for the administration of data subject access requests.

To prepare for the General Data Protection Regulation the Data Protection Officer, together with staff from the Legal Services Department and the Corporate, Governance and Communications Department undertook the following:

- Provided an information session to the Elected members on GDPR
- Provided an information session to all Council staff on GDPR
- Established a Privacy Programme Team which requires each section within the Council to appoint a GDPR Champion
- Developed procedures for data subject access requests and data breaches
- Arranged training for the GDPR champions within each section of the Council

The Data Protection Officer was also instrumental in establishing the framework within the Council for compliance with GDPR on an ongoing basis.







13
reserve traffic wardens



lanterns replaced with high efficiency LED's

32% of lanterns now

upgraded

128
New cycle stands







Municipal Services Department

Water Services Section

Water Services Section is responsible for the management of the surface water network in the county. Surface water is collected and discharged to either adjacent rivers or the sea.

The section also monitors the risk of flooding in the county on a daily basis and activates the Co-ordination Group and Operations Teams, when weather alerts are issued by Met Éireann. A Severe Weather Assessment Team monitors all weather events.

The following activities outline the progress made during 2018 by Water Services to meet its Corporate Goal of minimizing the occurrence of flooding.

Flood Risk Management

Water Services Section also advances Flood Risk Management Schemes in conjunction with the Office of Public Works (OPW), which is the body with the primary responsibility for fluvial flooding and the development of a planned programme of prioritised feasible works.

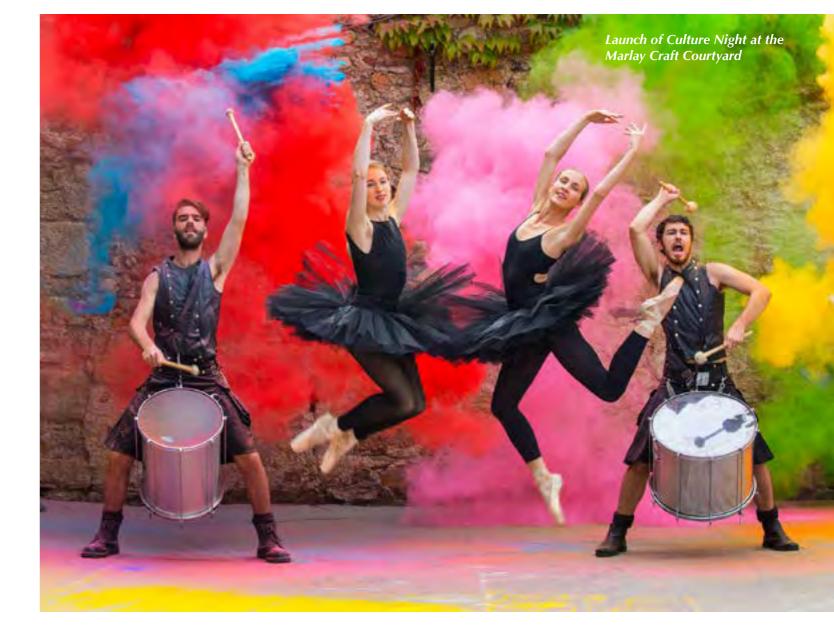
The following Flood Risk Management Schemes were progressed in 2018:

- Ballinteer (Junction13) Flood Storage Enhancement Surveying and Ground Investigation
- Kilbogget Park Flood Storage Ground Investigation
- Glenavon Park Flood Storage Concept Design
- Fernhill Park Flood Storage Concept Design
- Sandyford Park Flood Storage Concept Design
- Cabinteely Park Flood Storage Preliminary Design
- Screen Camera Installations Kilbogget Park, Dargle View
- River Slang Integrated Catchment Study Procurement and Award to a Consultant

Coastal Protection

The remit for the implementation of the Coastal Strategy Study has now passed from Water Services to the Roads Maintenance Section.

In 2018 the Bray Landfill Coastal Defence Project was brought to Part 8 consultation stage by Water Services.



Water Pollution Control

The main function of the Water Pollution Control Section (WPCS) is to protect, maintain and improve the water quality in the water bodies in the county. The Water Framework Directive (WFD) requires all water bodies in Ireland to be at good ecological status by 2021.

The National Plan for the implementation of the second phase of the WFD requires DLR to improve the status of the Ballyogan and Cabinteely Streams in the Shanganagh Catchment from moderate to good ecological status. DLR began participation with SDCC in the European funded Dublin Urban Rivers Life Project in October 2018 with this goal in mind. The National Plan also requires that the Dodder River's ecological status be improved from moderate to good status. DLR began a study of the Slang River in September 2018 (a tributary of the Dodder) with the intention of carrying out 1,500 misconnections surveys in that catchment to improve water quality in the Slang, which will support the efforts of Dublin City Council to achieve the target for the Dodder.

The WPCS continued to engage in the following activities which are contributing towards the Corporate Goal of achieving the requirements of the WFD:

- Misconnection surveys
- Licensing of trade effluent discharges under Sections 4 of the Water Pollution Acts 1977 and 1990 and monitoring of trade effluent discharges under the Water Pollution Acts 1997 and 1990
- Investigation of water pollution events
- River water sampling of all the streams in the county
- Monitoring of construction activity to control water pollution
- Investigative assessments of the streams in the county
- Farm and domestic wastewater treatment system inspections

Water Services – SLA Agreement with Irish Water

Water Services Section manages and maintains the public water and foul drainage systems in the county under a Service Level Agreement with Irish Water, and in accordance with an Annual Service Plan. The Service Level Agreement also includes

for DLR Water Services staff to assist Irish Water in the planning of future infrastructure in the county, which is a necessary component in achieving the Corporate Goal of increasing the supply of housing and the expansion of employment opportunities in the County.



Transportation Services Section

The principal activities of the Traffic and Road Safety Section include:

- Design, construction and upgrading the Council's road network, improvement of junctions and traffic management
- Management of the traffic signals system (SCATS)
- The provision of Statutory Signing & Lining Programme
- The provision and upgrade of pedestrian and cycling facilities countywide and the improvement of facilities for mobility impaired and disabled road users
- Traffic input into both Local and National plans e.g. County Development
 Plan and Greater Dublin Area Transport Strategy and Local Area Plans
- The promotion of cycling and sustainable travel
- Road Safety and Accident Investigation Prevention (AIP) measures
- Road Safety Education & operation of the School Warden Service
- The provision of Bus Priority measures/Bus Stops/Real Time Passenger Information

In addition, licensing/permits schemes are operated by the Traffic and Road Safety Sections such as filming on public roads/footpaths, Abnormal Loads certificates, Outdoor Tables and Chairs, Waste Skip licences, Road Closure licences, Road Opening licences (traffic management) and Event Signage licences.

These activities would not be possible without engagement with all of our Stakeholders, which include Public Representatives, An Garda Síochána, Dublin Bus, Go Ahead, National Transport Authority, the Emergency Services, Businesses and Communities.

Under the National Transport Authority's (NTA) investment framework in the area of Sustainable Transport measures, in the delivery of Cycling and Walking a number of pedestrian and cycle infrastructure schemes were progressed in 2018. These include the following:

- Wyattville Road Cycle Improvement Scheme Complete
- Monkstown Road Cycle Route Complete as part of road maintenance scheme
- Bus stop upgrade/relocation at Greenfield Road, Mount Merrion -Complete
- Sandyford Cycle route (Clonskeagh to Sandyford):
 Clonskeagh Road (UCD accessibility) Detailed Design stage and
 Drummartin Link Road/Kilgobbin Road Detailed Design stage
- Stillorgan Road Cycle route:
 N11 Brewery Road safety scheme Detailed Design stage and
 Fosters Avenue to Footbridge at UCD Nova Detailed Design stage
- Taney Road/Churchtown Road Upper/Dundrum Road junction improvements Design options

- Brides Glen Cycle route (Cherrywood to Loughlinstown Hospital) –
 Design options stage
- Dodder Greenway Design options in conjunction with Dublin City Council.
- East Coast Trail Booterstown to Dún Laoghaire-Design options stage
- Countywide Cycle Parking Over 133 cycle stands installed
- Bus Stop Infrastructure installed for NTA on new route 175 (operates to City West –UCD-City West)

Junction Upgrade Programme:

A number of junctions were completed or started construction in 2018:

- Upper Churchtown Road / Sweetmount Avenue Left turn filter
- Kilmacud Road Lower and Upper/South Avenue- new layout
- Frankfort Park/Dundrum Road- Junction upgrade
- Pedestrian crossings completed or started construction in 2018
- Enniskerry Road at the entrance to Fernhill Demesne, Stepaside
- Brehon Field Road at Grangefield/Grange Hall, Ballinteer
- Barton Road East at Nutgrove Way, Rathfarnham
- Clifton Avenue/Seapoint Avenue, Monkstown

Road Safety and Public Realm Schemes progressed include:

- Stillorgan Village Area Movement Framework Plan Phase One: Construction stage and Phase Two - Design Stage.
- Monkstown Road Traffic Improvement Scheme-complete
- Grosvenor Terrace, Monkstown one-way traffic scheme
- Landscape Road, Churchtown Traffic and road Safety Scheme complete
- Charlemont Avenue, Dún Laoghaire one-way traffic scheme
- Rosemount Estate, Dundrum completed junction and footpath upgrade

Traffic Signals & Intelligent Transport Systems (ITS):

SCATS, the adaptive traffic control system currently controls 163 junctions countywide. It continually monitors and adapts traffic signal junctions to provide more efficient movement on the road network.

- The ITS Section manage 65.7 kilometres of Fibre Optic Network
- Maintenance of 327 signalised traffic junctions & pedestrian crossings
- Monitor and manage 84 Traffic CCTV cameras
- 85% of all traffic signal junctions countywide are now on the SCATS system and automatically report faults to our Fault Management System.
- The ITS section also maintains and manages the Advance School Warning Signs as well as the Speed Alert Signage countywide, totalling 152 in number.

Road Safety

DLR is committed to reducing the numbers of collisions and casualties on the County's roads by promoting safe walking, cycling and driving through education and road safety campaigns. Casualty reduction interventions may also involve road and traffic engineering and traffic offence enforcement. The following activities were carried out in 2018:

- Review of Year 3 of the Road Safety Plan 2015 to 2020
- A 30km/h Speed limit has been introduced on 742 roads in housing estates and residential areas in line with the mandatory 'Guidelines for Setting and Managing Speed Limits in Ireland' issued by the Department of Transport, Tourism and Sport (March 2015).
- Variable Message Signage (VMS electronic traffic sign often used on roadways to give motorists information about special events) was installed on the Rock Road, Blackrock at Temple Hill
- 30kph Speed Alert Signage Pilot Scheme in Residential Estates. The scheme is now fully complete with a view to going to phase 2 of the project. Speed alert signs have been installed in all of 7 chosen pilot locations.
- List of pilot estates:
- o Hainault Road, Foxrock,
- o Avoca Avenue, Blackrock.
- Balally Estate, Dundrum.
- o Marley Grange, Rathfarnham.
- o Beech Park/Clonkeen Road, Deansgrange.
- Ballyogan Avenue, Carrickmines.
- Watson's Estate, Killiney.
- Set up Road Safety Working Together Group with representatives from An Garda Síochána, RSA and TII to provide a focus on road safety - held 2 meetings in 2018
- The provision of the School Warden Service with 72 full time wardens and 13 reserve wardens in place during 2018. In addition, 81 school wardens were trained during the course of the year and 3 wardens gave talks in pre-school/Montessori schools.
- Held the DLR/AXA Road safety show with 2,095 Transition Year Students attending from 28 schools/colleges on 8th and 9th October 2018
- Held a number of Road Safety Awareness days in conjunction with An Garda Síochána and Dublin Fire Brigade
- Promoted Project EDWARD (European Day without a Road Death) on 21st September 2018

Cycling and Sustainable Travel

Initiatives in 2018 to promote cycling and sustainable travel included the following:

- Worked closely with UCD to develop a sustainable travel culture in UCD as part of the Commuting Steering group including the development of a Campus Travel Plan.
- "Walking Bus and Travel Plan Guide" emailed to all schools
- Held a number of cycling events during "Bike Week" in June including "BikeFest" in Cabinteely Park, a Street Velodrome event for schools in Dundrum Town Centre, a Public Bike Maintenance Clinic (Dún Laoghaire and Sandyford) and an Art Competition for school children
- Held 4 Cycle Forum meetings
- Introduced a pilot car sharing "Car Club" in the County in conjunction with GoCar and progressed draft bye-laws for the regulation of a scheme
- Introduced a pilot Station-less Bike Share Scheme in the County in conjunction with BleeperBike and progressed draft bye-laws for the regulation of a scheme
- Following publication of the proposed alterations to Dublin Bus routes under the Bus Connects plan, the Traffic and Road Safety Section made a submission on behalf of the Council. This submission outlined the Council's concerns regarding the Bus Connects proposals with reference to bus routes operating within the County.

Cycle Training

Assisted the Department of Transport, Tourism and Sport with the delivery of 'Cycle Right' Training programme for 1,397 pupils from the County's primary schools

Pay & Display Parking Control Section

The Council operates a Pay and Display Scheme on a number of public roads/car parks within its administrative area. The scheme is operated under the Council's parking Control Bye-Laws 2007-2011.

- A County-wide Christmas parking promotion operated from mid November 2018 to early January 2019. This promotion was introduced to encourage local trade and business for the Christmas shopping period.
- In May 2018, the Paid Parking Section in partnership with the DLR
 Disability and Consultation Group (DCG) introduced a pilot "Report
 Misuse in Disabled Bays" Scheme in Dún Laoghaire for 6 months.
 This scheme was a success and it is intended to continue it and roll it
 out to other locations in 2019.

- There was an increased usage of the Council's Cashless Parking Payment Service, Parking Tag with 1,215,033 transactions recorded in 2018. This shows an increase of 347,316 transactions on the previous year.
- 33,961 fines were issued for parking and road traffic related offences in 2018.
- 963 convictions were secured through the District Court for the non-payment of parking fines during 2018.

Strategic Priorities:

Improvements provided during 2018 included:

- The continued promotion of the Council's Cashless Parking Payment Service, Parking Tag.
- Continued evaluation of services to drive cost savings and efficiencies and communicate more effectively with users.
- Updated information on the Council's website.



Road Maintenance Section

Road Restoration Programme

A sum of €2,672,000 was provided for the Roads Programme by specific allocation from Local Property Tax funds in 2018.

Roads were re-constructed and/or re-surfaced with these funds in 2018 as follows:

- 1. Monkstown Road
- 2. Cornelscourt Hill (part of)
- 3. Newtownpark Avenue (part of)
- 4. Balllybetagh Road (Johnny Fox's to Amberley)
- 5. Furze Road (part of)
- 6. Highridge Green
- 7. Mather Road North
- 8. Slate Cabin Lane (part of)
- 9. Rathsallagh Estate (part of)

Patching Programme

This programme of work commenced in 2016. "Road Patching" is a process where a section, or sections of a road, are re-constructed and/or re-surfaced by contractors where pot hole filling or temporary repairs are no longer considered to be viable. The process is beneficial in maintaining roads in a safe condition pending the carrying out of a full re-surfacing job and extends the lifespan of the current road structure.

This work was completed at the following locations in 2018:

- 1) Stradbrook Road Roundabout
- 2) Roundabout at Dalkey Avenue/Saval Park Road
- 3) Junction of York Road/Tivoli Road
- 4) Deansgrange /Clonkeen Road
- 5) Clonard Estate
- 6) Woodbrook Glen
- 7) Woodpark Estate Ballinteer
- 8) Sandyford Village
- 9) Nutgrove Avenue
- 10) Brighton Vale Road

Footpath Restoration Programme

Contract works were carried out at 8 locations in 2018 with funding of €780,000 from the Council's own resources.

Locations of Footpaths renewed in 2018 were as follows:

- 1) Upper Georges Street Dún Laoghaire (part of)
- 2) Queens Road, Dún Laoghaire
- 3) Stillorgan area (at St Laurence Park)
- 4) Corke Abbey

- 5) Sandyford Business district (part of)
 - a. Carmanhall Road
 - b. Arkle Road
- c. Ballymoss Road
- 6) Meadow Park Avenue (part of)
- 7) Woodpark estate, Ballinteer (part of)
- 8) Pine Valley (part of)

Gully Repair Programme

The Gully Repair Programme continued during 2018. This programme deals with repairs and improvements to road drainage systems to deal with flooding hotspots.

Drainage works were completed to flooding hotspots locations at:

- 1. Kellystown Lane
- 2. Sandyford Road, Coolkill
- 3. Ballycorus Road

Direct Labour Workforce

In addition to the contract works set out above, the Road Maintenance Direct Labour work force carried out a variety of important functions including the following:

- Winter Maintenance Service including responding to Storm Emma
- Routine maintenance and repairs to roads and footpaths
- Erection of new signs and maintenance of existing signage
- Hedge cutting
- Carrying out works to address flooding/ponding on roads and footpaths
- Footpath dishing

Primary Roads Upkeep

Resurfacing of sections of the N11, inbound lanes, was carried out in order to improve road surface skid resistance.

Estate Management

With €60,000 financial contribution from the Community Development Department, Roads Maintenance also completed some road resurfacing and footpath repairs at Rathsallagh, Shanganagh Cliffs, Kilcross Estate and Meadowlands Park.

Roads or Laneways Taken in Charge and Extinguishment of Rights of Way The taking in charge procedure under the Roads Act, 1993 was commenced in respect of the slip road at The Rise, Mount Merrion. Also, the Extinguishment of Right of Way procedure commenced in respect of Beech Park, Old Bray Road, Cabinteely.

Roads Control Section

Licensing of Road Openings and Surface Permits

The Roads Control section commenced processing of Road Opening Licences (ROLs) via the new National roadworks licensing system called 'Maproad Roadworks Licensing' or MRL for all Utility companies, as well as commercial and private developments, on the 16th April 2018. A total of 2,447 ROLs were processed in 2018.

The Roads Control section also processes surface permits, which includes licences for hoarding, scaffolding and skips and abnormal load permits. There was an increase in the order of 50% on surface permit applications in 2018, when compared with 2017, reflecting the increase in development and construction activity in the Council's area in 2018.

Reinstatement Works on Behalf of Irish Water/Water Services

The Roads Control section continued with the programme of permanent reinstatements on behalf of Irish Water / Water Services as agreed under the SLA. Roads Control Unit plans to complete approximately 520 permanent reinstatements under the current contract "IW_Roadway & Footway Reinstatements and Associated Works 2018". A new contract was put in place for these works and the contractor commenced in August 2018 and completed a significant proportion of permanent reinstatements in 2018.

Long-term Damage and Road/Footpath Reinstatement

The Roads Control section has a programme for the restoration of roads and footpaths that have deteriorated as a result of utility company works or private developments, in the long-term. Restoration works were planned and completed at Sweetman's Avenue in 2018. The locations where works are planned in 2018 and to be completed in 2019 are Callaghan's Lane and Cunningham Drive. Works under this programme of dealing with long-term impact damage to roads and footpaths will continue in 2019.

Public Lighting Section

There are over 23,500 lights in the county maintained by Council. The numbers continue to grow with the taking in charge of estates and roads. Alongside the day to day maintenance, there is an on-going upgrade programme of columns, brackets, networks and de-coupling of direct feed networks.



Launch of the State's first dual use infrastructure EV charge point and street light

The Public Lighting Section, through its Energy Reduction Programme, is committed to environmentally friendly lighting. This programme is focused on the installation of energy efficient LED lanterns which use white light, electronic ballasts and dimming capabilities. The programme aims to meet the 33% public lighting energy reduction by the year 2020.

The Public Lighting Section is involved in the public lighting design of new schemes such as the Leopardstown Roundabout and the Sandyford Link Road. Also design support for projects such as Glenamuck Road, upgrading of N11 and projects throughout the county. The Section reviews public lighting planning applications for new estates, developments and roads.

The Public Lighting Section installed its first Electric Vehicle Charging point on Crofton Road and plan to install additional Electric Vehicle Charging points in various locations around the County in 2019.

Investigation and review continues on the use of the public lighting infrastructure to facilitate implementation of SMART city systems.

A total number of 2,561 additional lanterns were replaced with high efficiency LED lanterns. 32% of the Council's stock of public lights is now upgraded to LED with an energy saving of over 20% to date.

upgraded to LED with an energy saving of over 20% to date.

Cleansing & Beaches Section

DLR Cleansing & Beaches Section has a staff complement of 70 and provides the following services:

Cleaning of Roads and Streets:

- Road, footpath, laneway and cycle track sweeping
- Litter-picking
- Management of the street bin service
- Maintenance of 22,000 gullies to ensure effective road drainage
- Management of large-scale clean-ups after storm events
- Provision of a flood response service
- Management of illegal dumping
- Cleaning of bottle banks in public areas
- Provision of assistance with community clean-ups
- Weed control on roads and streets

A road sweeping schedule is in place, with the aim being to sweep the town centres and villages daily, and all other roads in the county once per month. This schedule is under review, in order to ensure that roads for which traffic management is required are included in the schedule.

Community clean-ups are supported by the Cleansing Section supplying litter pickers, gloves and bags. Material collected by Community Groups is removed and disposed of by the Cleansing Section.

Management of Beaches & Harbours

- Management of beaches, harbours and bathing areas including the management of navigational aids.
- Provision of the lifeguard service at Killiney, Seapoint and Sandycove Beaches during the bathing season.
- Bathing water quality management and management of the communication of pollution incidents for the protection of public health.
- Management of public conveniences.
- Management of permits for filming on beaches, mooring at Colliemore Harbour, vending at beaches and jet-ski use.

Achievements in 2018 include:

- Four new road sweeper trucks were acquired through our Fleet Management Section, allowing for improved service delivery and reduced fuel consumption.
- Oil Spill Management Training was completed.
- A new Cycle Lane Sweeping Schedule was introduced.
- A Street Bin Review was carried out, allowing for improved efficiency in service delivery.



Coastal Protection

Responsibility for coastal protection and the implementation of the Coastal Strategy Study, which was carried out in 2010, now falls under the remit of the Municipal Services Department, with responsibility passing from the Water Services section in mid-2018. The Council continues to monitor coastal erosion at coastal monitoring stations installed at key locations along the coast, centres on Shanganagh Cliffs, south of Killiney.

Major coastal works commenced in late 2018 to underpin and refurbish the Corbawn Lane access structure and to protect the immediately adjacent cliffs. The Part 8 planning process commenced in late 2018 in relation to coastal protection measures at the Old Bray Landfill at Woodbrook and this project will progress to detailed design and tender in 2019.



Proposed Projects for 2019 include:

- Installation of digital signage at bathing areas for improved communication of environmental information the chosen location for a pilot is Sandycove Beach.
- Improvement works at the Forty Foot Bathing Area including railings upgrades.
- Introduction of Improved Beach Maintenance Schedule.
- Completion of the Integrated Weed Control Plan for Hard Surfaces.
 - Improvement works to Public Conveniences.
- Continuation of the SBIR Project to allow for improved communication of bathing water quality risks and management of pollution events.
- Development of site-specific oil spill management response plans, purchase of emergency response equipment and collaboration with other East Coast Local Authorities on emergency response planning.
- Launch of separate waste collection facilities at beaches during summer 2019 to facilitate improved recycling of waste.
- Development of an improved schedule for cleaning of towns and villages, including deep cleaning of footpaths.
- Tackling of the problem of illegal disposal of household waste in street bins, accounting for approximately 50% of street bin waste.

Parks & Landscape Services

Parks & Landscape Services is responsible for a wide range of services for citizens and visitors which are designed to provide and maintain high quality public amenities, maintain a good quality of public realm and facilitate a diversity of cultural activities.

The core services are:

Parks

The Parks Service is responsible for over 1,200 hectares of Parks and Open Spaces. There are 6 Flagship or Regional Parks which include Marlay, Cabinteely, Fernhill, Blackrock, Killiney Hill and the People's Park. The on-going annual works of Parks and Landscape Services include:

- Tree Care Programme (approx. 55,000 street trees). The tree care programme seeks to maximise the Council's tree canopy cover through the on-going management of its street trees, this management consists of maintaining existing stock and replanting as necessary. The trees are managed via the Ezytreev Online System which allows all trees to be surveyed and mapped and will enable the move to a pro-active tree management system. Trees within our Parks and Open Spaces are also managed as part of the Tree Care Programme, and particular attention is given to areas of naturalised Woodland within the major parks.
- Landscape Maintenance Programme (parks, open spaces, sports grounds, road side margins/verges, housing lands, senior citizens housing complexes, closed burial grounds, civic spaces etc.) In 2018 use of herbicide was minimised throughout the County, and in some cases a more sustainable system of grass maintenance has been introduced through minimising herbicide application, changing the frequency of mowing to maximise pollinators, and the planting of areas with pollinator friendly Herbaceous mixes and succession bulb planting.
- Provision & maintenance of playgrounds (28 playgrounds). The
 Council completed 2 new play facilities in 2018, in Taney and in
 Booterstown. 2018 also saw the initiating of the process to produce
 a new play Policy for DLR which will set out ambitious new goals for
 the construction of Natural Play facilities into the future. It is hoped
 to publish the policy in late 2019 following a consultation process
 which aims to engage with Children and Teenagers.
- In 2018 the provision of Spring, Summer and Winter Bedding Schemes was reduced where possible, and replaced by more sustainable planting practices such as succession bulb planting, particularly on prominent roundabouts (e.g. Graduate Roundabout).

- Provision of over 200 civic decorations hanging baskets and displays throughout the County.
- Provision & maintenance of a range of sports facilities, changing rooms and clubhouses in conjunction with local clubs.
- Management & maintenance of the County's 90 playing pitches, including both grass and all weather pitches, at 36 locations throughout the County.
- Management & maintenance of other Sports facilities Tennis Courts, Cricket Pitches, Golf Courses, Multi Use Games Areas (MUGAs) x 14 and 1 Skatepark.
- Provision of the Parks Tea Rooms, operated by concessions, in Killiney Hill, People's Park, Marlay Park (Bolands Café and The Wicklow Way Café), Cabinteely Park and Deansgrange Cemetery.
- Provision of Trim Trails & outdoor exercise equipment (x12) around the County, such as the facilities in Marlay Park, Shanganagh Park and Newtownsmith.

A wide variety of local landscape improvements were undertaken in open spaces throughout the County, including new seating, footpaths, tree/shrub/bulb and flower planting, vegetation clearance/tidy-up, re-instatement of grass areas, recreational facilities and street tree planting within housing estates.

Scots Pine at Fernhill Park and Gardens

The Parks Service continued to support and develop other attractions within our parks such as the CoCo Markets and many other events.



Masterplanning

- The Marlay Park Masterplan was completed and ratified by the Council in 2018. The plan lays out a blueprint for Marlay for the future, and seeks to set out in detail how the huge levels of activity within the Park can be facilitated and maximised while ensuring that the priceless amenity that is Marlay Park including the historic lansdscape and woodlands, can be protected for future generations.
- The Masterplanning process for Shanganagh Park was initiated in late 2018, wide ranging stakeholder consultations will continue into Q1 2019, and it is hoped to complete the process in mid-2019.
- The masterplan for Fernhill Park & Gardens continued its implementation phase in 2018 with substantial works carried out to the Park. These works consisted of the restoration of the Broadwalk (which was formally launched in June 2018), the construction of a network of paths, the installation of paddock and estate fencing and the ongoing work to the new pedestrian entrance at the Belarmine Roundabout. It is envisaged that this entrance will be completed by late Q1, 2019. The first Community Garden committee was established in Fernhill in 2018 with a view to commencing work in the old Kitchen Garden at Fernhill in early 2019.

New Developments in 2018

- Design and Construction of DLR Showgarden at Bloom 2018 (Winner of Gold Medal). Garden based on Fernhill "A Model of Sustainability"
- Extension of Hanging Basket Summer Display at various village locations in County
- Green Flag Awards maintained for Cabinteely and the People's Park.
 New Green Flags achieved for Marlay and Blackrock Parks
- Completion of new carpark at Marlay Park, College Road (funded by Marlay concert income).
- Completion of Phase 3 of Marlay Craft Courtyard to include the installation of new toilets for Marlay Park.
- Occupation of the first of the new Craft Units within the Courtyard, (formally launched by An Cathaoirleach Ossian Smyth in September 2018).
- Completion of renovation of Sandycove Park at Otranto.
- Installation of the combined Parks/Architects Department awardwinning "Red Jetty"
- Completion of phase 1 of Hudson Road Park to include the development and seeding of juvenile playing pitches, pedestrian paths and the removal of the boundary wall.
- Completion of new Playground at Taney.
- Commencement to renovation work at Sorrento Park, Dalkey.

We continued to work closely with local communities - attending meetings, sharing information, assisting and advising on estate improvements and fruitful partnerships.

Planting and landscape schemes (re-instatement of grass areas, tree/shrub planting, herbaceous bulbs, flowers).

Street Tree Planting of over 1,000 trees.

Cemeteries Service

632 interments were carried out in Dean's Grange Cemetery and 502 in Shanganagh Cemetery during 2018.

22 graves were sold in Dean's Grange Cemetery and 171 in Shanganagh Cemetery in the course of the year.

The Cemetery Management System went live in July 2018. Burial records for Dean's Grange and Shanaganagh cemeteries are now available online to the public via the Council's website. The next phase of the project, mapping and photographing Dean's Grange cemetery plots, has commenced and will be on-going throughout 2019.

dlr Events

dlr Events continued its programme of free events in 2018 with popular events like the Cabinteely Carnival, Movies in the Park and the very successful Samhain. Additional events were also held in Moran Park during summer 2018.

Marlay Park hosted the Longitude Festival over three days in July along with two separate standalone concerts featuring Queen with Adam Lambert and Bruno Mars.

Cuala Civic Reception and Green Flag Award at People's Park







Sports Development in DLR

dlr AIG Irish Tennis Open at Carrickmines Tennis Club

In 2018 the Sports Development Office continued to deliver and develop its County Wide Sports Development Programme, which incorporated the Sports Access Scheme and event grants. This also included specific provision for Access Programmes for Women in Sport, Youth at Risk & Older Adults. The Sports Development Office continued to grow its collaborative programme of work with the FAI, dlr Leisure Services, Leinster Rugby, UCD, Tennis Ireland and Leinster Cricket. The Council owns and maintains a total of 90 grass pitches and 8 all-weather pitches throughout the county.

A sample of the success stories of 2018:

- Approximately 1,500 people took part in the Bay 10k Road Race.
- dlr Mini Movers Physical Literacy Programme locations around the county approx. 2,500 participants.
- Coach education through partnerships: FAI 273 coaches took part in Kick-start 1 & 2, 4 x 4 workshops, Strength & Conditioning. Leinster Rugby – 338 coaches took part in technical workshops & Mini Coaching courses.
- Through the Council's partnerships with the FAI, Leinster Rugby & Leinster Cricket Schools Programme, there are approx. 12,000 participants in primary schools and 2,100 in secondary schools throughout DLR.
- Dún Laoghaire-Rathdown after School Fun through Sports
 Programme (DRAFTS) with 12 schools catering for 132 participants in weekly activities from archery to sailing.

The Sports Development community Sports Programme and holiday camps facilitated over 30 sports programmes for approx. 7,341 participants across the county. Some of the sports taking place included archery, volleyball, hockey, soccer, sailing, rugby and basketball.



Launch of the 2018 World Blind Tennis Championships

DLR Sports Partnership

Working with a range of partner agencies, in 2018 DLR Sports Partnership organised and delivered a wide range of training courses, workshops and targeted physical activity programmes for all ages and abilities. A new 5-year County Sports Participation Strategy 2018-2022 has been completed in addition to a report on participation rates and trends of those over the age of 16 years in the County.

Participation Programmes & Events (7,100 Participants)

- dlr Community 5K 10th year of this mass participation event, which attracted 980 people of all ages and abilities.
- Older Adult Activity Active Exercise open mornings held in 4 dlr Leisure centres (115 participants) linking into re-launch of weekly programme. Coordinated parks walking sessions with local ARGs as well as visits to Larch Hill (251 participants).
- Operation Transformation public walk event in January (180 participants). Follow-up walking Programme (40 participants) & Couch to 5k (27 participants).
- Active Dance TY girls programme with a mix of dance & education. 320 girls from 8 secondary schools and 3 Crosscare Youth Services in 2018.

- Bike Week Street Velodrome event in Dundrum Shopping Centre (250 participants). Also supported Bikefest in Cabinteely Park.
- Woodlands for Health 2 x 10 week programmes targeting adults with mental health difficulties with weekly woodlands walks (34 participants).
- Buggy Brigade 6-week programme rolled out in 3 dlr Leisure centres for new parents and their babies (65 participants).
- Junior Parkrun- supported establishment of Junior Parkruns in Deerpark (average of 57 children weekly) & Marlay Park (average of 155 children weekly).
- Go For Life Games promotion of Games locally and management of DLR Team to take part in National GFL Games.
- Primary School Interventions The Daily Mile (included event held as part of Active Schools Week with 430 pupils), athletics event in the National Indoor Arena with 25 schools (340 children), supported 2 Mini-Basketball events to promote & develop the sport (120 children).

Volunteer Training & Development (1,010 volunteers)

- Sports Forum two meetings in 2018 focusing on strategic planning and the other around club issues and future working of the Sports Forum (69 attendees).
- GDPR Seminar information session on requirements and impacts resulting from new legislation with 120 club volunteers in attendance.
- Child Protection in Sport 40 workshops covering 548 coaches/ volunteers
- Disability Awareness Training 2 workshops with 22 participants.
- Autism in Sport 3 workshops with total of 56 participants.
- Youth Sports Leader delivered to TY students in 4 local DEIS schools.
- Sports First Aid two 1-day courses held in 2018 (24 participants).
- Coaching Children–three 4-week courses completed (46 participants).
- Sports Networking session with Development Officers across 30 sports in DLR.
- Walk Leader Training workshop for community group leaders (20 participants).

142 Services III 2016.

Disability Sports Inclusion (420 Participants)

- Autism Outdoor Activities Camp 2 day outdoor activity camp held in Larch Hill for children on the Autism Spectrum (15 participants).
- Disability Inclusion Open Evening showcasing 20 sports & activity options available for people with a disability in DLR (120 attendees).
- DLR TAKEI International Tournament 2018 event in Shankill Tennis Club with 60 players with vision impairments from 12 different countries competing.
- Multi Sports Club working with IWA Sport to start a new inclusive club for children with a physical disability in dlr leisure Loughlinstown.
- Rhythm Club new dance based group for people with visual / hearing impairments in Stillorgan. In partnership with the Arts Office (22 participants).
- Choices for Health -2×12 week physical health and nutrition interventions for adults with mental health difficulties (24 participants).
- Other Disability Inclusion Programmes/Events Dementia Friendly Walking Group, GAA Club Inclusion, Dance for All, Cycling Skills Training, Enjoy Tennis, Special School Sportshall Athletics, Inclusive Gym, Monkstown Special Olympics Club, Ultimate Frisbee, NRH Spinal Championships
- Awareness Raising & Support working with local leisure centres, clubs, teachers and services in the area of inclusive physical activity.

Ballyogan Sports & Physical Activity Hub (400 Participants)

- Establishment of Hub Steering Group with representation from local stakeholders
- Research Report research, consultation and completion of a detailed document on the current participation rates, issues and opportunities.
- Official launch of the new Hub and promotion of the upcoming opportunities
- Be Active in Ballyogan family sports taster event with Cricket,
 Ultimate Frisbee, Archery, Rugby & fun games (94 participants).
- Teen Fitness Programmes worked with dlr Leisure & Youth Services to run separate girls and boys 6 week fitness training programme (21 participants).
- Cycle Skills & Safety 6 week learn to cycle afterschool programme working with the Family Resource Centre (17 participants).
- Get Going Get Rowing 5 week indoor rowing programme for second level students across 2nd, 3rd & 4th years (120 participants).
- Other Interventions Ultimate Frisbee taster sessions with the Family Resource Centre (15 children), Martial Arts As Gaelige for local Gaelscoil (100 children), initial work carried out to set up a Ballyogan Junior Parkrun.
- Capital & Equipment purchase of sports equipment to be used by local children, schools and groups to make sport and activity more accessible.

Heritage Service

The dlr Heritage Tours Programme continues to be a huge success with the local schools, heritage groups and local community groups as well as attracting local, national and international visitors. This year we welcomed Fighting Words to our Winter Programme and we have given over some space in Cabinteely House 3 mornings a week to them to use for their classes with the schools that attend their writing events. In doing so, this brings some 30 extra schools to Cabinteely House and also helps spread the word to a wider audience regarding what we have to offer here in Dún Laoghaire-Rathdown.

Winter of Heritage, Spring into Heritage and Summer of Heritage programmes attracted over 35,000 visitors in 2018. The Winter Heritage Lecture Series held at Marlay House attracted almost 1,000 visitors.

Grants to several community heritage projects continues including the Genealogical Society of Ireland and there is on-going support of the National Maritime Museum, Friends of Joyce Tower and Bloomsday events.

Maintenance of the Council's heritage buildings is ongoing with a new Heating system going into the Oratory early 2019.

Jimmy O'Sullivan from dlr heritage and Minister Josepha Madigan at the launch of the dlr and the Great War Exhibition.



Biodiversity

Over 2018 DLR Biodiversity held a number of workshops to provide training to our staff and the public for Invasive Species, Pollinator tips for Tidy towns and gardeners and Bumble Bee Monitoring. For Biodiversity Week DLR invited the public to learn more about our Red Squirrel population in Killiney Hill, the last viable population in Dublin County, then down to Sandycove beach for some Rock Pooling, Tern watches and tours on Dalkey Island, Bat walks and talks along the Dodder and in our Parks and a Bioblitz for Kids in Cabinteely. As winter came in, so did our favourite migratory birds and DLR held bird talks and a wintering bird watch out along Booterstown Marsh. Another winter visitor to the county this winter were our new Rare Breed, the Irish Droimeann, fresh faced and eager the cows arrived into Fernhill Park to graze our wonderful meadows, unique, and as rare now as the meadows, these cows will help to maintain a biodiverse grassland that will also assist our pollinators. The After School Nature Club at Fernhill and our Exploring Fernhill Meadows events have been very popular and the cows have provided an added interest.

Cllr. Tom Murphy (An Cathaoirleach from June 2017 to June 2018) with Chief Executive, Philomena Poole at the announcment of the expansion of our EV van fleet



Fleet Management

This section is responsible for the mechanical section. They are also responsible for the Strategic Planning for the fleet. In order for the fleet to run effectively Fleet Management must ensure the following:

- Maintenance of all fleet vehicles
- Commercial Road Vehicle Testing (CRVT)
- Insurance, taxing
- Road Safety Association (RSA), Health and Safety Authority (HSA) compliant
- Vehicle procurement, life cycle of fleet
- Vehicle replacement/leasing

During 2018 Fleet Management have purchased a number of electrical vehicles for use within the Council. They are responsible for monitoring the cost benefit of these vehicles versus the more traditional vehicle, with a view to rolling electrical vehicles out over the course of the current fleet's life cycle. The roll out of these vehicles is part of the organisations Climate Change Adaptations and Mitigations Strategies. The Council have given an undertaking to move to reduce our energy consumption performance by 33% by 2020.

To date Fleet Management have taken delivery of six Citreon Berlingo electric vans and have provided these to a number of services such as Cemeteries, Sandyford Depot, Heritage, Water & Drainage and Roads. The electric vans have replaced existing petrol/diesel powered vehicles. The new electric powered vehicles are helping DLR's impact of our fleet on local air quality by reducing nitrogen dioxide associated with diesel vehicles. In addition we anticipate a 90% reduction in fuel costs and reduced maintenance costs.

Fleet Management have purchased 4 electric Nissan Leaf's. Two of which have been made available to a number of staff through a common car-pooling system, to date we have approx. 70 approved users throughout the organisation. This allows a number of shared services to access the vehicles as required thus spreading the cost between a number of Departments and reducing the number of vehicles which are required by the Council.

Fleet Management have been the driving force behind the purchase and installation of the new public lighting electrical vehicle charge pole which is now available to members of the public on Crofton Road. They have also co-ordinated the installation of charging points in the following locations for these vehicles: County Hall, Cabinteely House, Sandyford Depot, Ballyogan Depot and Deansgrange Cemetery.

Contract Management Unit

The Contract Management Unit (CMU) based in Ballyogan Operations Centre, was set up in January, 2018 to provide a centralised service to manage outsourced Facilities.

Management (FM) Contracts:

Leisure Centres

Loughlinstown Leisure Centre Meadowbrook Leisure Centre Monkstown Leisure Centre Samuel Becket Civic Campus

Libraries

Cabinteely Library
Dalkey Library
Deansgrange Library
Dundrum Library
Shankill Library
Stillorgan Library

Community Centres

Mounttown Community Centre Sandyford Community Centre Stonebridge Community Centre Ballyogan Operations Centre Lexicon

CMU ensure that terms of the FM contracts are being met by the service provider and that they are delivering on the quality of the service which DLRCC expect on all of our sites. CMU liaise with the Building Manager's (BM) on the sites to ensure that the Planned Preventative Maintenance works have been carried out to a high standard and that multivaried solutions are being offered with consideration to value for money solutions.

CMU have been at the forefront of an energy saving project which involved three of the four leisure centres. This was in conjunction with DLR Leisure. During 2018 a full LED Lighting upgrade has taken place in three of the leisure centres, i.e. Loughlinstown, Meadowbrook and Monkstown. This has impacted the overall energy efficiency which DLRCC has undertaken to improve following on from the EU Directive, NEEAP (National Energy Efficiency Action Plan) to reduce our energy consumption by 33% by 2020.

Leisure Services are one of the DLR's Significant Energy Users (SEU) therefore the impact of the LED Lighting upgrade in three of the centres will put DLR on a good footing to achieve the goals set out under the NEEAP and in particular with re-certification for the ISO 500001 which is due in 2019. CMU hope to continue with similar projects in 2019 in order to achieve cost reduction, energy efficiency and improvements to DLR sites in order to improve the excellent services which DLR provides to all our stakeholders.

Cllr. Tom Murphy (An Cathaoirleach from June 2017 to June 2018) with Senior Parks Superintendent, Ruairi O'Dulaing at Fernhill Park and Gardens



Planning and Human Resources



plan adopted

Increase in planning applications

1 0 1 E

1,815

30 \(\frac{1}{2} \)

Vacant sites put on register



put on register



4461
Residential unit permissions

127
New employees



124,320m²

Commercial floor space

€19.84m

Collected Section 48 Development contributions

Planning and Human Resources

Planning

Planning is responsible for implementing the provisions of the Planning & Development Act 2000 (as amended), the Planning & Development Regulations 2001 (as amended) and Building Control legislation.

This involves reviewing the existing County Development Plan and the making of a new Development Plan every six years, making and implementing Local Area Plans, consideration of applications for planning permission, the control of on-going development, active land management, the enforcement of planning legislation, and providing advice on planning related matters together with enforcement of the Building Control legislation.

Forward Planning

County Development Plan

The Development Plan consists of a Written Statement and a set of 14 Maps. The Written Statement sets out the general planning policy of the Council to help guide the future development of the County. It includes detailed standards for the control of development and specific objectives for different areas.

The Maps illustrate the overall land use zoning provisions of the Plan, various road programmes/projects and other objectives such as the preservation of trees and structures of archaeological interest. The Plan seeks to provide for the future well-being of the residents of the County through facilitating a commensurate growth in employment opportunities by ensuring an adequate supply of zoned lands for anticipated needs, by protecting the quality of the environment and by ensuring the provision of necessary commensurate infrastructure capacity.

Largely on foot of continuing refinements and changes to European and National legislation and Directives, the 2016-2022 County Development Plan contains 'new' material not previously included in earlier such Plans. A detailed Strategic Flood Risk Assessment for the entire County is now incorporated into the Plan. Other new or expanded material includes a comprehensive Green Infrastructure Strategy, a Dún Laoghaire Urban Framework Plan, Climate Change Mitigation and Adaptation measures, Green Roofs Guidance and an increased focus on the Tourism and Recreation potential of Dún Laoghaire—Rathdown.

The statutory 'Two year Progress Report' on the County Development Plan was presented at the May 2018 County Council meeting.

Local Area Plans [LAPs]

The County Development Plan 2016–2022 contains objectives to prepare a number of Local Area Plans over the six year lifetime of the Development Plan.

The Stillorgan Local Area Plan 2018–2024 was formally adopted by the Council at its September 2018 meeting.

The 'lifespan' of the Kilternan/Glenamuck LAP was extended for a further five years – to 2023 – by the Council at its June 2018 meeting.

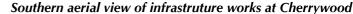
Pre-Draft Public Consultation exercises, inviting interested parties and stakeholders to make suggestions and/or submit ideas in advance of the preparation of both the Ballyogan & Environs and Dundrum Draft LAPs, were held in Q4 2018.

Preparation of the non-statutory Bullock and Sandycove Harbours Masterplan commenced towards the end of 2018.

Vacant Sites Register

The introduction of the Vacant Sites Register in 2017 brings a new focus on long-standing unused and 'dormant' sites in towns and villages across the County. The proposed fiscal penalties incorporated in the Vacant Sites legislation are intended to 'unlock' these vacant and dormant land parcels and bring them back into productive use.

At 31st December 2018, 30 sites stood entered on the Vacant Site Register.





Development Management

Development Management Service Indicators

1,815 planning applications were received in 2018 which represents an increase of 4% on the 2017 figure.

1,406 valid planning applications were determined during the year, an increase of 1% on the 2017 figure, this should be read in conjunction with the paragraphs below which outline the scale of these applications.

In 2018, 124,320 m^2 of commercial floor space was permitted compared to 14,822 m^2 in 2017 – an increase of over 700% on 2017. The 2018 figure was boosted by the Cherrywood Town Centre permission comprising of 74,345 m^2 of floor space.

The number of residential units permitted also increased from 1153 units in 2017 to 4461 units (including Strategic Housing Developments) in 2018 representing a 386% increase year on year.

Out of a total of 200 decisions issued by An Bord Pleanála in 2018 in relation to appeals, 152 (76%) upheld/varied the decision of the Planning Authority, while 48 (24%) reversed the decision of the Planning Authority.

Under the Planning & Development (Housing) & Residential Tenancies Act 2016 a new process for assessing strategic housing developments was put in place; the Planning & Development (Strategic Housing Development) Regulations 2017 commenced on 3rd July 2017.

Strategic Development

9 Strategic Housing Development applications, in the dlr area, were lodged with An Bord Pleanála in 2018 compared to 3 in 2017:

- Brennanstown Road/Wood 136 residential units
- Chesterfield, Blackrock 221 houses
- Clay Farm, Ballyogan 927 residential units
- Former Doyles Nurseries, Brennanstown Road 115 residential units
- Glenamuck Road/Enniskerry Road 181 residential units
- Glencairn House, Leopardstown 341 units
- Golf Lane, Glenamuck 250 residential units
- Kylemore, Killiney- 102 residential units
- Tivway, Former Aldi Site, Sandyford 459 apartments

Strategic Development Zone (SDZ):

- Permission granted by DLR for Cherrywood Town Centre application within Cherrywood SDZ, which includes 1,269 apartment units.
- A further 240 units were permitted at the Domville site with the SDZ lands.

Section 5 of the Planning and Development Act 2000

143 applications for a Declaration under Section 5 of the Planning and Development Act 2000 (as amended), were received in 2018. 1 application was referred to An Bord Pleanála for review.

Development Contribution Scheme (Section 48 of Planning and Development Act, 2000)

The Council, on 14th December 2015, adopted the Section 48 Development Contribution Scheme 2016 – 2020. The Cherrywood Planning Scheme Development Contribution Scheme 2017-2020 was adopted on 12th June, 2017 comprising the Countywide and Cherrywood Planning Scheme.

During 2018 a total of €19.84 million was collected in respect of Section 48 Development Contributions, of which €1,084,100 related to the Cherrywood Planning Scheme Development Contribution Scheme 2017-2020, which represents a 0.6% decrease on 2017 and €26.7 million was invoiced which compares with €14.92 million invoiced in 2017 – an increase of 79%.

2018 application of Section 48 Countywide Development Contributions; A total of €6.75m of S48 Development Contributions were applied during 2018, €1.76m of Class 1: Community & Parks Facilities & Amenities, €4.91m of Class 2: Roads Infrastructure & Facilities and €0.84m of Class 3: Surface Water Infrastructure. There were no application of contributions from the Cherrywood Contribution Scheme.

Westerm aerial view of infrastruture works at Cherrywood





Northern aerial view of infrastruture works at Cherrywood

Supplementary Development Contribution Scheme (Section 49 of Planning and Development Act, 2000 - 2006)

The Council on 13 January 2003 adopted a Section 49 Supplementary Development Contribution Scheme. It requires the payment of a financial contribution towards the cost of the extension of Luas Line B from the Sandyford Depot to Cherrywood, namely Luas Line B1. During 2018 a total of €6.78 million was collected in respect of Supplementary Development Contributions and €10.49 million was invoiced.

The Council, on 10th November, 2008 adopted a Section 49 Supplementary Development Contribution Scheme for the purpose of financing the development of the Glenamuck District Distributor Road Scheme and the Surface Water Attenuation Ponds Scheme. During 2018 a total of €2.7 million was collected in respect of Supplementary Development Contributions and €3.56 million was invoiced.

At the December 2018 meeting, the Scheme was amended thereby reducing contributions from €45,620 to €24,950 per residential unit. The commercial rate was reduced from €210 per m² to €125 per m² which reflects the reduction estimated in capital costs of the scheme from €143m to €69m.

Enforcement

The Planning Enforcement section works under timelines set out in the governing planning legislation and seeks to ensure that all development within the Council's functional area conforms to planning laws and regulations, complies with individual planning permissions, the County Development Plan and other statutory guidelines and that all legislative timelines are achieved.

The key objectives for planning enforcement by planning authorities are:

- to bring unauthorised development under control;
- to remedy any undesirable effects of unauthorised development including, where necessary, the remediation of negative effects of the development, the removal or cessation of unacceptable development; and
- to take legal action, where necessary, against those who ignore or flout planning legislation.

A total of 388 new files were opened during 2018, 390 Warning letters were issued; 28 Enforcement Notices issued; 8 prosecutions were initiated and 2 Injunction proceedings were initiated. 436 files were closed during 2018.

Building Control

The Building Control Section is responsible for monitoring the Building Control Acts 1990 and 2007 and the Regulations made under the Acts.

The Building Control Section monitors 12% - 15% of all new building works commenced in the County annually for compliance with the Building Regulations, however, the primary responsibility for compliance rests with the owners and builders.

A Disability Access Certificate (DAC) is a certificate granted by Building Control which certifies compliance of the design of certain works (e.g. new buildings (except dwelling houses), some extensions to, and some material alterations to buildings (except dwelling houses) with the requirements of Part M of the Building Control Regulations. 183 Disability Access Certificates were issued in 2018 – up by 12% from 163 certificates issued in 2017.

The Building Control Acts 1990 and 1997 requires that all developments covered by the building regulations, except houses and agricultural buildings, obtain a Fire Safety Certificate. These certificates are granted on the advice of the Chief Fire Officer in the Dublin Fire Brigade. There was a 19% increase in the number of Fire Safety Certificates issued in 2018 – 227 as compared with 190 in 2017.

Taking in charge

The Building Control Section co-ordinates the statutory taking in charge process of roads in new developments. The process includes monitoring the completion of roads, services, public lighting and open spaces in new developments when the development works are in progress. On the completion of the development further inspections are carried out to ensure that site works comply with the Council's taking in charge standards set out in "Development Works Guidance Document".

One estate, The Rectory was taken in charge in 2018; applications for taking in charge were received from another 5 developments which are currently being processed by Building Control.

Creating an environment for economic growth

Planning activity in the County is continuing to increase year-on-year with the Dublin Housing Task Force Returns showing a 67% increase in the number of units with planning permission from 6,608 in 2017 to 11,030 units in 2018 (in respect to developments comprising of 10 or more units). There has also been a significant increase in the number of Active Sites in the County, which has risen from 37 in 2017 to 46 in 2018. The total number of units under construction by the end of 2018 was 1,461, including 977 apartments units, which can take up to two years to complete. The major residential applications in DLR in 2018 were the Cherrywood Town Centre application, which includes 1,269 apartment units, and Phase 2 of the Clay Farm development in Ballyogan, which will provide 927 residential units. By the end of Q4 2018, there were a total of 31 no. sites in the County at pre-planning Stage 1 and Stage 2 of the Strategic Housing Development planning process (ie. for developments of 100 units plus) with the potential to provide an additional circa 6,380 residential units over and above the 11,030 units already referenced earlier.

The Section 48 Development Contribution Scheme 2016-2020 adopted in December 2015 aims to foster economic growth. The collection of development contributions goes to the funding of infrastructure. €19.84 million was collected in 2018.

Driving Quality of life for all

Public participation was invited in the preparation of the Stillorgan Local Area Plan 2017 – 2023 process and the Plan was adopted in 2018. Work commenced on the preparation of the Ballyogan and Environs Draft Local Area Plan 2018 – 2024. In November, 2018 the Council invited any interested parties or individuals to make suggestions in advance of the preparation of the Dundrum Draft Local Area Plan 2019 -2025.

Transforming how we work

The Planning Department requires customers to provide certain personal data in order to carry out legislative and/or administrative functions under the Planning Acts.

The Planning and Development (Amendment Act) 2018 was enacted 19th July 2018. One of the key components of the Act – arising from planning related recommendations of the Mahon Tribunal Report – is the establishment of a new independent Office of the Planning Regulator. Following its establishment, the Office of the Planning Regulator (OPR) will have a wide range of functions - including the independent evaluation and assessment of all Regional Spatial and Economic Strategies (RSES), City & County Development Plans (CDP) and Local Area Plans (LAP) for the purpose of ensuring (i) compliance with related National and Regional policies and objectives and, (ii) securing the proper planning and sustainable development of the area(s) concerned. In addition the OPR will be further empowered to review the organisation, systems and procedures used by any Planning Authority and/or An Bord Pleanála in the performance of any of their planning functions under the Planning and Development Acts - either on its own initiative or on foot of individual complaints from members of the public or other relevant stakeholders. As part of Risk Management, any risks have been assessed and steps have been identified to mitigate the risks.

Work is in progress to increase the range of documentation available online. The Council is working towards the provision of an e-Planning service, which will also include improvements in the functionality of existing services e.g. on-line submissions.

Continuous Evaluation and Improvements of Services

A new GIS (Geographical Information Systems) Officer joined the department in 2018. GIS is a framework for the gathering, managing, visualisation and analysis of spatial data. Most of the data the department works with has a spatial component, so having technology in place that enables the collection and analysis of location based data is vital. The GIS Officer's initial focus has been on identifying core business critical spatial data set and putting in place the technology to enable the effective exploitation of this valuable resource. New web-based applications have been introduced which enable more effective creation, visualisation and analysis of spatial data without the need for specialised GIS training. A new cloud based GIS system is being integrated with APAS which will improve data capture times and enhance the decision making process. New applications are being introduced to improve public engagement in the form of dashboards and 'Story maps". Planning also continues to encourage increased public participation in our processes, particularly statutory processes, by the provision of widely published public information sessions and the use of the Council website to facilitate the making of online submissions.

Such measures, as well as improving communication with, and involvement by, the public enhances local democracy and involvement by the public in major decision making processes.

Human Resources

Human Resources is involved in the general administration of statutory employment provisions, the policies, procedures and schemes adopted by management. The Department also has responsibility for staff training and development and for Accessibility and Workplace Partnership.

Recruitment and Staffing

The workforce of Dún Laoghaire-Rathdown County Council at the end of 2018 was 1,109 including clerical/administrative, professional, technical and depot-based staff comprising craft and general workers.

The Council's Workforce Plan was completed by the end of 2015 and the Department continued with its recruitment drive to meet the staffing requirements of the Council. As a result of resignations and retirements a total of 89 persons left the organisation. In the reporting year 25 competitions with a total of 1,221 applicants were concluded. A total of 532 interviews were conducted resulting in 127 new employees being recruited in 2018.



Administration & Industrial Relations

The Human Resources Department provides an advisory service to local management, ensuring equality and consistency throughout the organisation.

The Staff Support Counsellor identifies and responds to transitory crises or personal difficulties experienced by staff at work or at home and provides a confidential counselling, referral and information service.

Equality

Equality is a core value in the culture of the Council. This is reflected in the policies, practices and procedures when engaging with both citizens and each other. Diversity management is integrated into the customer care training programme which has supported the development of appropriate responses to a wide range of enquiries, concerns and requirements.

Accessibility

The 3% target for the employment of people with disabilities referred to in the Disability Act 2005 was exceeded again in 2018. The percentage of staff who had declared a disability at 31/12/2018 was 3.61%.

Staff Learning & Development

In 2018, 268 learning & development programmes were delivered to over 894 staff.

Learning & development programmes included:

A specialist Induction programme for new employees, A-Z of Local Government, Leadership, Decision Making & Problem Solving, Mindfulness; Probation Policy training for line managers, Customer Service, Procurement, Managing Underperformance, GDPR, Freedom of Information, Managing a Serious Incident, Report Writing, Effective Presentation Skills, Finance, IT, Excel & Word, among numerous others.

A range of courses for skilled workers were also organised including, Safe Pass; Chainsaw; Wood-chipper; Pesticide; Abrasive Wheels; Towing; Signing, Lighting and Guarding; Teleporter; CPC Driving, Forklift; Location of Underground Services; Excavator and Traffic Management Design.

49 staff members were approved under the Scheme of Assistance for courses of further education.

Workplace Partnership:

The Partnership Committee held a number of meetings during the year. Partnership Action Groups continued to advance several objectives/activities.

Staff Development included Continuing Professional Development (CPD).

Events & schemes included:

- Annual Staff Commemoration in County Hall & Ballyogan
- Unveiled Ballyogan Commemoration Monument
- Agreed appropriate presentation for families, whose loved ones died in the service of the Council
- Staff Mental Health Talks
- Established dlr Staff Choir
- Mini Health Checks
- Continued to support Retirees Network
- Computer Purchase Scheme
- Christmas Saving Scheme
- Continued to support I.T. & Social Media training in partnership with the etb
- Conducted Staff Canteen survey in Ballyogan facility

Publications:

- Dún Laoghaire-Rathdown County Council 2018 Calendar
- Updated Employee information leaflet, entitled 'Elements of Interest' covering areas such as training, development and entitlements
- Updated the Staff Information Booklet

The Partnership Office continued to seek ideas and suggestions from Staff.



STATEMENT OF FINANCIAL POSITION (BALANCE SHEET) AS AT 31ST DECEMBER 2018

715711 ST BECENIBER 20	Notes	2018 €	2017 €
Fixed Assets	1		
Operational		1,402,221,334	1,372,381,836
Infrastructural		1,777,660,038	1,764,368,024
Community		58,016,483	58,161,422
Non-Operational		102,941,284	103,398,390
		3,340,839,139	3,298,309,671
Work-in-Progress and Preliminary	2	32,359,140	32,772,839
Expenses			
Long Term Debtors	3	87,471,818	86,970,344
Current Assets			
Stock	4	790,672	828,223
Trade Debtors & Prepayments	5	31,642,591	39,895,926
Bank Investments		197,019,090	180,198,124
Cash at Bank		-	-
Cash in Transit		1,320,667	620,861
		230,773,019	221,543,134
Current Liabilities			
Bank Overdraft		311,904	814,602
Creditors & Accruals	6	58,286,46	70,754,06
Finance Leases		58,286,467	70,754,065
		58,598,370	71,568,667
Net Current Assets / (Liabilities)		172,174,649	149,974,467
Creditors (Amounts greater than			
one year)			
Loans Payable	7	119,256,883	123,013,879
Finance Leases		-	-
Refundable Deposits	8	33,816,206	23,649,983
Other		11,624,834	10,152,149
		164,697,923	156,816,012
Net Assets / (Liabilities)		3,468,146,823	3,411,211,310
Represented By			
Capitalisation	9	3,340,839,139	3,298,309,671
Income WIP	2	29,068,092	25,889,256
Specific Revenue Reserve Gen-		-	-
eral Revenue Reserve		9,787,717	9,771,902
Other Balances	10	88,451,874	77,240,480
Total Reserves			3,411,211,309
164			

STATEMENT OF COMPREHENSIVE (INCOME & EXPENDITURE ACCOUNT STATEMENT) FOR YEAR ENDED 31ST DECEMBER 2018

	Nistee	Gross Expendi-	Income	Net Expendi-	Net Expendi-
Expenditure By Division	Notes	ture 2018 €	2018 €	ture 2018 €	ture 2017 €
Experientale by Division					
Housing and Building		35,392,985	33,961,696	1,431,289	876,637
Roads, Transportation & Safety		29,350,304	13,209,138	16,141,165	16,722,562
Water Services		10,855,877	8,644,705	2,211,171	2,947,075
Development Management		17,092,898	5,372,728	11,720,170	10,440,878
Environmental Services		28,757,060	6,989,418	21,767,642	22,073,720
Recreation & Amenity		31,247,212	5,490,270	25,756,941	23,666,467
Agriculture. Education, Health & Welfare		432,183	187,441	244,742	243,606
Miscellaneous Services		8,080,935	9,440,477	(1,359,543)	1,019,610
Total Expenditure Income	15	161,209,453	83,295,875		
Net Cost of Division to be funded from Rates and Local Property Tax				77,913,578	77,990,555
Rates				82,877,520	79,834,567
Local Property Tax				10,741,329	10,734,510
Surplus/(Deficit) for Year before Transfer				15,705,272	12,578,522
Transfers from/(to) Reserves	14			(15,689,456)	(12,570,893)
Overall Surplus/(Deficit) for Year	16			15,816	7,629
General Reserve at 1st January				9,771,902	9,764,273
General Reserve at 31st December				9,787,717	9,771,901

Performance Indicators

01/01/2018 - 31/12/2018 (Annual)

Dún Laoghaire-Rathdown County Council's Data as Sumbitted to the LGMA and Subject to Verification

Topic	Indicator	Value
Housing: H1, H2 & H4	A. No. of dwellings in the ownership of the LA at 1/1/2018	4269
	B. No. of dwellings added to the LA owned stock during 2018 (whether constructed or acquired)	128
	C. No. of LA owned dwellings sold in 2018	5
	D. No. of LA owned dwellings demolished in 2018	0
	E. No. of dwellings in the ownership of the LA at 31/12/2018	4392
	F. No. of LA owned dwellings planned for demolition under a DHPLG approved scheme	16
	A. The percentage of the total number of LA owned dwellings that were vacant on 31/12/2018	2.31 %
	The number of dwellings within their overall stock that were not tenanted on 31/12/2018	101
	A. Expenditure during 2018 on the maintenance of LA housing compiled from 1 January 2018 to 31 December 2018, divided by the no. of dwellings in the LA stock at 31/12/2018, i.e. the H1E less H1F indicator figure	€1196.97
	Expenditure on maintenance of LA stock compiled from 1 January 2018 to 31 December 2018, including planned maintenance and expenditure that qualified for grants, such as SEAI grants for energy efficient retro-fitting works or the Fabric Upgrade Programme but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€5237944
166	Expenditure on maintenance of LA stock compiled from 1 January 2017 to 31 December 2017, including planned maintenance and expenditure that qualified for grants, such as SEAI grants for energy efficient retro-fitting works or the Fabric Upgrade Programme but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€5161452

Topic	Indicator	Value
Housing: H1, H2 & H4	A. The time taken from the date of vacation of a dwelling to the date in 2018 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2018	12.39 wk
	B. The cost expended on getting the dwellings re-tenanted in 2018, averaged across all dwellings re-let in 2018	€18862.32
	The number of dwellings that were re-tenanted on any date in 2018 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	127
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	1573.53 wk
	Total expenditure on works necessary to enable re-letting of the dwellings	€2395515
	The time taken from the date of vacation of a dwelling to the date in 2017 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2017	15.55 wk
Housing: H3 & H5	The cost expended on getting the dwellings re-tenanted in 2017, averaged across all dwellings re-let in 2017	€15283.67
	In 2017, the number of dwellings that were re-tenanted (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	121
	In 2017, the the number of weeks from the date of vacation to the date the dwelling is re-tenanted	1881.43 wk
	In 2017, Total expenditure on works necessary to enable re- letting of the dwellings	€1849323.53
	A. Total number of registered tenancies in the LA area at end of June 2018	16105
	B. Number of rented dwellings inspected in 2018	1022
	C. Percentage of inspected dwellings in 2018 that were found not to be compliant with the Standards Regulations	82.29 %
	D. Number of non-compliant dwellings that became compliant during 2018	181
	The number of dwellings inspected in 2018 that were found not to be compliant with the Housing (Standards for Rented Houses) Regulations	841

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Topic	Indicator	Value
Housing: H6	A. Number of adult individuals in emergency accommodation that are long-term homeless as a % of the total number of homeless adult individuals in emergency accommodation at the end of 2018	Figures supplied by DCC
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2018 as recorded on the PASS system	
	The number out of those individuals who, on 31/12/2018, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	

Торіс	Indicator	Value
Roads: R1 & R2	The % of Regional road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2018	ТВС
	The % of Local Primary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2018	TBC
	The % of Local Secondary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2018	TBC
	The % of Local Tertiary road kilometres that received a PSCI rating in the 60 month period prior to 31/12/2018	TBC
	The % of total Regional road kilometres with a PSCI rating of 1-4 at 31/12/2018	TBC
	The % of total Regional road kilometres with a PSCI rating of 5-6 at 31/12/2018	ТВС
	The % of total Regional road kilometres with a PSCI rating of 7-8 at 31/12/2018	TBC
	The % of total Regional road kilometres with a PSCI rating of 9-10 at 31/12/2018	ТВС
	The % of total Local Primary road kilometres with a PSCI rating of 1-4 at 31/12/2018	ТВС
	The % of total Local Primary road kilometres with a PSCI rating of 5-6 at 31/12/2018	ТВС
	The % of total Local Primary road kilometres with a PSCI rating of 7-8 at 31/12/2018	ТВС
	The % of total Local Primary road kilometres with a PSCI rating of 9-10 at 31/12/2018	TBC
	The % of total Local Secondary road kilometres with a PSCI rating of 1-4 at 31/12/2018	ТВС
	The % of total Local Secondary road kilometres with a PSCI rating of 5-6 at 31/12/2018	TBC
	The % of total Local Secondary road kilometres with a PSCI rating of 7-8 at 31/12/2018	TBC

Торіс	Indicator	Value
Roads: R1 & R2	The % of total Local Secondary road kilometres with a PSCI rating of 9-10 at 31/12/2018	ТВС
	The % of total Local Tertiary road kilometres with a PSCI rating of 1-4 at 31/12/2018	ТВС
	The % of total Local Tertiary road kilometres with a PSCI rating of 5-6 at 31/12/2018	ТВС
	The % of total Local Tertiary road kilometres with a PSCI rating of 7-8 at 31/12/2018	ТВС
	The % of total Local Tertiary road kilometres with a PSCI rating of 9-10 at 31/12/2018	ТВС
	A1. Kilometres of regional road strengthened during 2018	TBC
	A2. The amount expended on regional roads strengthening work during 2018	ТВС
	B1. Kilometres of regional road resealed during 2018	TBC
	B2. The amount expended on regional road resealing work during 2018	ТВС
	C1. Kilometres of local road strengthened during 2018	TBC
	C2. The amount expended on local road strengthening work during 2018	ТВС
	D1. Kilometres of local road resealed during 2018	TBC
	D2. The amount expended on local road resealing work during 2018	ТВС
Motor Tax: R3	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2018	N/A
Water: W1	% of Private Drinking Water Schemes in compliance with statu- tory requirements in respect of the monitoring of the quality of private drinking water supplies during 2018	1.00 %

Topic	Indicator	Value
Water: W1 Waste: E1	A. The number of households, based on the 2016 Census, who are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2018	49455
	B. The % of households within the local authority (also as per the 2016 Census) that the number at A represents	62.95 %
Environmental Pollution: E2	A1. Total number of pollution cases in respect of which a complaint was made during 2018	3242
	A2. Number of pollution cases closed from 1/1/2017 to 31/12/2018	3135
	A3. Total number of cases on hands at 31/12/2018	193
	The opening number of cases carried forward from the year end 2017	86
Litter Pollution: E3	A1. The % of the area within the LA that when surveyed in 2018 was unpolluted or litter free	TBC
	A2. The % of the area within the LA that when surveyed in 2018 was slightly polluted	TBC
	A3. The % of the area within the LA that when surveyed in 2018 was moderately polluted	ТВС
	A4. The % of the area within the LA that when surveyed in 2018 was significantly polluted	TBC
	A5. The % of the area within the LA that when surveyed in 2018 was grossly polluted	ТВС
Green Flag Status: E4	A. The % of schools that have been awarded green flag status	57.01 %

Торіс	Indicator	Value
Planning: P1	A. Buildings inspected as a percentage of new buildings notified to the local authority	38.19 %
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2018 to 31/12/2018 by a builder or developer on the local authority	597
	Number of new buildings notified to the local authority in 2018 that were the subject of at least one on-site inspection during 2018 undertaken by the local authority	228
Planning: P2 & P3	A. Number of LA planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2018	200
	B. % of the determinations at A which confirmed (either with or without variation) the decision made by the LA	76.00 %
	Number of determinations confirming the LA's decision (either with or without variation)	152
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2018 to 31/12/2018 that were investigated	314
	B. Total number of investigated cases that were closed during 2018	308
	C. % of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	28.57 %
	D. % of cases at B that were resolved to the LA's satisfaction through negotiations	30.84 %
	E. % Cases at B that were closed due to enforcement proceedings	40.58 %
	F. Total number of planning cases being investigated as at 31/12/2018	277

Topic	Indicator	Value
Planning: P2 & P3	Number of cases at 'B' that were dismissed under section 152(2), Planning and Development Act 2000	88
	Number of cases at 'B' that were resolved to the LA's satisfaction through negotiations	95
	Number of cases at 'B' that were closed due to enforcement proceedings	125
Planning: P4 & P5	A. The 2018 Annual Financial Statement (AFS) Programme D data divided by the population of the LA area per the 2016 Census	€41.14
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2018	€8969098
	A. The percentage of applications for fire safety certificates received in 2018 that were decided (granted or refused) within two months of their receipt	29.46 %
	B. The percentage of applications for fire safety certificates received in 2018 that were decided (granted or refused) within an extended period agreed with the applicant	47.29 %
	The total number of applications for fire safety certificates received in 2018 that were not withdrawn by the applicant	129
	The number of applications for fire safety certificates received in 2018 that were decided (granted or refused) within two months of the date of receipt of the application	38
	The number of applications for fire safety certificates received in 2018 that were decided (granted or refused) within an agreed extended time period	61

Торіс	Indicator	Торіс	Indicator	Value
Fire Service: F1	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2018 divided by the population of the LA area per the 2016 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2018	Fire Service: F2 & F3	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2018 to 31/12/2018 Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	
Fire Service: F2 & F3 Fire Service	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fireB. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations		dance at the scene is after 10 minutes but within 20 minutes Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	
figures supplied by DCC	 (retained fire service) in respect of fire C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents 	Library Service: L1	 A. Number of visits to libraries per head of population for the LA area per the 2016 Census B. Number of items issued to borrowers in the year Number of visits to its libraries from 1/1/2018 to 31/12/2018 	4.78 891031 1041363
	A. % of cases in respect of fire in which first attendance at scene is within 10 minutesB. % of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutesC. % of cases in respect of fire in which first attendance at the scene is after 20 minutes	Library Service: L2	A. The Annual Financial Statement (AFS) Programme F data for 2018 divided by the population of the LA area per the 2016 Census AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2018	€43.73 € 9534830
174	 D. % of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes E. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes F. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes Total number of call-outs in respect of fires from 1/1/2018 to 31/12/2018 Number of these fire cases where first fire tender attendance at the scene is within 10 minutes Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes 	Youth and Community: Y1 & Y2	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme Total number of second level schools in the LA area at 31/12/2018 Number of second level schools in the LA area from which representatives attended the local Comhairle na nÓg AGM held in 2018 A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority area as at 31/12/2018	63.64 % 33 21 17.81

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Торіс	Indicator	Value
Youth and Community: Y1 & Y2	Total number of those organisations that registered for the first time in 2018	94
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	88
Corporate: C1, C2, C4 & C5	A. The wholetime equivalent staffing number as at 31 December 2018	999.05
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2018	4.21 %
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2018	0.46 %
	Total Number of working days lost to sickness absence through medically certified leave in 2018	11263 day
	Total Number of working days lost to sickness absence through self-certified leave in 2018	1086 day
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2018	33 day
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2018	1 <i>7</i> 15 day
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	
	A. All ICT expenditure in the period from 1/1/2018 to 31/12/2018, divided by the WTE no.	€4115.35
	Total ICT expenditure in 2018	€4111439.93
	All ICT expenditure in the period from 1/1/2017 to 31/12/2017, divided by the 2017 WTE no.	€4616.48
	Total ICT expenditure in 2017	€4345034.73

	Topic	Indicator	Value
	Corporate: C1, C2, C4 & C5	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	100
		Total Revenue expenditure from 1/1/2018 to 31/12/2018 before transfers to or from reserves	4111439.93
	Corporate: C3	A. Total page views of the local authority's websites in 2018	3802425
		B. Total number of followers at end 2018 of the LA's social media accounts	74833
		The number of social media accounts operated by the local authority	27
	Finance: M1 & M2	A. Cumulative surplus/deficit balance at 31/12/2014 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9699927
		B. Cumulative surplus/deficit balance at 31/12/2015 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9721176
		C. Cumulative surplus/deficit balance at 31/12/2016 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9764273
		D. Cumulative surplus/deficit balance at 31/12/2017 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9771901
		E. Cumulative surplus/deficit balance at 31/12/2018 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9787717
		F. Cumulative surplus or deficit at 31/12/2018 as a percentage of Total Income in 2018 from the Income and Expenditure Account Statement of the AFS	5.53 %
		G. Revenue expenditure per capita in 2018	€739.43

Value
€176914724
€161209453
78.0 %
85.0 %
85.0 %
86.0 %
88 %
80.0 %
79.0 %
77.0 %
78.0 %
79 %
57.0 %
62.0 %
62.0 %

Topic	Indicator	Value
Finance: M1 & M2	Collection level of Housing Loans from the Annual Financial Statement for 2017	57.0 %
	Collection level of Housing Loans from the Annual Financial Statement for 2018	63 %
Economic Development: J1 to J4	A. The no. of jobs created with assistance from the Local Enterprise Office during the period 1/1/2018 to 31/12/2018	145.0
j. 13 j.	A. The no. of trading online voucher applications approved by the Local Enterprise Office in 2018	56
	B. The no. of those trading online vouchers that were drawn down in 2018	35
	A. The no. of participants who received mentoring during the period 1/1/2018 to 31/12/2018	365
	A. Does the local authority have a current tourism strategy? B. Does the local authority have a designated Tourism Officer?	Yes Yes
	B. The no. of those trading online vouchers that were drawn down in 2018 A. The no. of participants who received mentoring during the period 1/1/2018 to 31/12/2018 A. Does the local authority have a current tourism strategy?	365 Yes



Topic

Finance: M1 & M2 DLR CoCo Annual Report 2018

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APPENDIX 1 - ENERGY MANAGEMENT / AWARENESS - ACTIONS UNDERTAKEN IN 2018

Overview of Energy Usage

Dún Laoghaire-Rathdown County Council's main energy users are Public Lighting, dlr Fleet, Traffic Lights, dlr Corporate Buildings (including County Hall, Harbour Square, Ballyogan Operations Centre, Libraries, Community Buildings, etc.) and dlr Leisure Services.

Actions Undertaken in 2018:

In 2018 Dún Laoghaire-Rathdown undertook or participated in a range of initiatives to improve our energy performance, including:

General:

- Maintained dlr Energy Management System in compliance with ISO50001
- Promoted a staff awareness programme
- Developed an energy efficiency programme for public engagement in liaison with dlr Libraries and Codema

Continued Initiatives:

- Green Schools Programme
- Inclusion of energy efficiency in pre-tenancy programme
- Continued Sustainable Travel initiatives
- Review of Fleet

Infrastructure and Climate Change Directorate

 Preparation of a draft Climate Change Action Plan in conjunction with 4 Dublin Local Authorities, with Energy and Buildings identified as a key action area

Corporate Buildings:

The new Civic Hub and Council Chamber was constructed. This
project had a positive impact in addressing the building fabric within
the centre of County Hall through upgrading of the roof insulation,
replacement of glass roof panels and installation of a new air
handling unit resulting in reduced energy consumption and significant reduction in energy costs.

Community Buildings:

An Energy Champion was appointed in each of the Community Centres through a staff awareness programme

Libraries:

- Installation of the storm porch in the dlrLexIcon has positively impacted on the heat retention within the building
- Public and staff energy awareness programmes for the Domestic Energy Savings Kits were launched in conjunction with dlr Libraries and Codema
- Through staff awareness programmes, an Energy Champion was appointed to each of the library branches

Fleet:

- dlr Fleet purchased two 100% electric Goupil Electric Tippers for use in Cabinteely and Marlay Parks
- dlr Fleet purchased six 100% electric Citroen Berlingos which have been
 made available to staff in the Parks Section. Five 100% electric Nissan Leafs
 were purchased and made available to a variety of users across the organisation. Three of our EV's are currently designated to a car pool system
 consisting of 90 staff members across a number of different Departments
 while the other two have been allocated to individual staff members
- A number of charge points were installed within County Hall car park and in four depots Ballyogan, Cabinteely House, Deansgrange Cemetery and Sandyford
- Dún Laoghaire-Rathdown County Council was the first Council to go live with a Public Lighting EV Charging Pole, this was installed on Crofton Road, Dún Laoghaire

dlr Leisure Services:

- Under ISO50001 EMS and as defined under SEAI Measuring and Reporting guideline, the three Leisure Centres are defined as SEUs. Action plans for carrying out energy efficiencies were considered
- Through staff awareness programmes an Energy Champion was appointed in each of the dlr Leisure Services

Housing:

- Housing Department continued a programme of upgrading houses to achieve improved BERs and higher energy standards resulting in annual energy savings
- 18 houses which benefited from 50% SEAI grant funding were included in 3 deep energy retrofits projects that were carried out at Moyola Court and Ballyogan

IT:

- The Council will continue to purchase energy star compliance equipment when replacing older equipment
- Implement a pilot for a managed PC /Laptop energy shutdown service

Public Lighting:

• Public Lighting continued to improve the street lighting in Dún Laoghaire-Rathdown using a planned upgrading programme installing the most energy efficient lighting available to replace older, less efficient and ineffective lighting. Public Lighting identified as a Significant Energy User as defined under ISO50001, provided an action plan for carrying out energy efficiencies that will aid towards the 33% reduction needed by 2020. DLR have over 36% LED street lights and plan to increase that to 50% by the end of 2019.

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ENERGY MANAGEMENT/AWARENESS - ACTIONS PLANNED FOR 2019:

In 2019, Dún Laoghaire-Rathdown County Council intends to further improve our energy performance by undertaking the following initiatives:

General:

- Maintain dlr Energy Management System in compliance with ISO50001
- On-going energy audits of Council buildings, Leisure Centres and other SEUs
- Promote staff energy awareness programme
- Work with Codema to develop of a series of energy management workshops for our energy champions
- Continue to update the list of Corporate Buildings, Display Energy Certificate (DEC) coordination and procurement. Review and monitor energy consumption of buildings
- Develop energy efficiency programme for public engagement
- Continue Initiatives:
- Green Schools Programme
- Inclusion of energy efficiency in pre-tenancy programme
- Sustainable Travel

Infrastructure and Climate Change Directorate

- Public consultation events to raise awareness of climate change, energy management and encouragement of the citizens to have their say on the draft Climate Change Action Plan during February and March 2019
- Adoption of a Climate Change Action Plan 2019-2024 by the elected members in 2019

Corporate Buildings:

- Potential plans to replace the boilers and BMS system in County Hall in 2019 to give more control of our heating costs
- Proposal to upgrade lighting at the Dundrum office to LED

Community Buildings:

- Energy Champions will continue to work closely with the Contract Management Unit to address further energy saving solutions within their specific building such as lighting and heating set points etc.
- On-going energy audits of Community Centres

Libraries:

- dlrLexIcon is identified as a Significant Energy User as defined under ISO50001 - provide action plan for carrying out energy efficiencies
- LED Lighting Upgrade to Deansgrange Library
- Energy Champions will continue to work closely with the Contract Management Unit to address further energy saving solutions within their specific building such as lighting and heating set points etc.

- On-going energy audits of all libraries
- A move to digital signage in branches could potentially reduce paper printing
- A digital display could be used to demonstrate energy savings in branches i.e. presentations based on Energy Elephant data could be publicly displayed

Fleet:

- Following on from the positive reviews in 2018, another 100% electric Goupil will be provided for the Dunedin Depot
- A further two vans will be ordered from Nissan. They will be 100% electric and will be assigned to the Parks Section
- A sixth 100% electric Nissan Leaf will be purchased and assigned to the car pool in Ballyogan Operations Centre
- A review of dlr Fleet will continue to be undertaken with an approach to eliminate redundant vehicles. dlr Fleet will continue to procure all new vehicles using Energy Efficiency as a criteria and trialing electrical vehicles where appropriate

Parks:

 Electric charge points will be installed in both public car parks of Marlay Park and Cabinteely Park over the coming months

dlr Leisure Services:

- Under ISO50001 EMS and as defined under SEAI Measuring and Reporting guideline, the three Leisure Centres were defined as SEUs. A complete LED Lighting upgrade will be undertaken in all three of the leisure centres with a completion date of end of March 2019
- On-going consultation with the relevant parties regarding an Energy Performance Contract for upgrade of Energy Efficiencies projects with the Leisure Centres including the Combined Heat and Power (CHP) element in the Leisure Centres will be carried out
- Energy Champions will continue to work closely with the Contract Management Unit to address further energy saving solutions within their specific building such as lighting and heating set points etc.
- On-going energy audits of dlr Leisure Services

Housing:

- Housing Department will continue a programme of upgrading houses to achieve improved BERs and higher energy standards resulting in annual energy savings.
- New builds to comply with the Passive House and nZEB standard

IT:

The Council will continue to purchase energy star compliance equipment when replacing older equipment

Public Lighting:

Public Lighting will continue to improve the street lighting in Dún Laoghaire-Rathdown using a planned upgrading programme of installing the most energy efficient lighting available to replace older, less efficient and ineffective lighting. Public Lighting identified as a Significant Energy User as defined under ISO50001, provided an action plan for carrying out energy efficiencies that will aid towards the 33% reduction needed by 2020. DLR have over 36% LED street lights and plan to increase that to 50% by the end of 2019.

Mechanical/Water:

 Display Energy Certificate to be renewed for Ballyogan Operations Centre

