

**The number of attendees who participated in pre-tenancy training:**

<b>Pre-tenancy Training</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b> at 31 <sup>st</sup> July
Attendees	57	54*	0*	38	59

\*pre-tenancy training was on hold due to Covid-19 restrictions

**Anti-Social complaints:**

<b>Complaints</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b> at 31 <sup>st</sup> July
Received	63	97	189	150	85
Completed	55	88	189	145	73
On-going	8	9	0	5	12

**The number of Tenancy Management Interviews carried out:**

<b>Interviews</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b> at 31 <sup>st</sup> July
Number carried out	41	35	35	48	36

**Note:** Tenancy Management interviews were on hold due to Covid-19 restrictions