**Tenancy Management April 2024**

**The number of attendees who participated in pre-tenancy training:**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Pre-tenancy Training** | **2020** | **2021** | **2022** | **2023** | **2024**  **At**  **30/04/24** |
| Attendees | 54\* | 0\* | 38 | 88 | 0 |

\*pre-tenancy training was on hold due to Covid-19 restrictions

**Anti-Social complaints:**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Complaints** | **2020** | **2021** | **2022** | **2023** | **2024**  **At**  **30/04/24** |
| Received | 97 | 189 | 150 | 147 | 71 |
| Completed | 88 | 189 | 145 | 136 | 67 |
| On-going | 9 | 0 | 5 | 11 | 4 |

**The number of Tenancy Management Interviews carried out:**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Interviews** | **2020** | **2021** | **2022** | **2023** | **2024**  **At 30/04/24** |
| Number carried out | 35 | 35 | 48 | 50 | 46 |

**Note:** Tenancy Management interviews were on hold due to Covid-19 restrictions